

Market Bulletin

Ref: Y5446

Title	Q3 2024 QMR - major loss, exchange rate and other information
Purpose	To provide managing agents with information required for the completion of the Q3 2024 QMA, QMB and Pillar 3 returns including the list of major losses to be reported, suggested exchange rates and confirmation of the instructions.
Type	Scheduled
From	Rizwan Kermali, Head of External Reporting, Central Finance Contact details: Lloyds-MRD-ReturnQueries@lloyds.com
Date	1 October 2024
Deadline	Please refer to Appendix 3 and Lloyd's Business Timetable
Related links	N/A

This bulletin provides:

- (a) the list of major losses to be reported in QMA800u (see Appendix 1);
- (b) suggested exchange rates (see Appendix 2);
- (c) other information relevant to the completion of the Q3 2024 Quarterly Monitoring Return; and
- (d) contact details.

Deadlines

The submission dates for the returns as at 30 September 2024 relevant to this bulletin are available in Appendix 3 and at the Lloyd's Business Timetable (<https://www.lloyds.com/tools-and-systems/business-timetable>).

The 2022 and 2023 forecasts as a percentage of capacity will be released to the Stock Exchange and included on Lloyds.com on **Wednesday 20 November 2024**.

Forms and instructions

QMA

The QMA instructions “QMA Instructions_Q2_2024 FINAL Track changes v1.1” are the latest version of the instructions and remain unchanged. The instructions have been made available on the MDC platform. These can be accessed by pressing the help button (an option located on the top right side of the page) within the syndicate QMA return screen.

Please note there are three additional excel templates which all syndicates are required to submit alongside the Q3 2024 QMA submission. These templates should be populated and attached to the QMA submission on the MDC platform before the return is submitted to Lloyd's:

1. *RITC and LPT Transactions within the Market*

Please see Section 8.4 of the QMA instructions and provide details in Appendix 7 of the QMA instructions by completing the appropriate template for ceding or accepting syndicate.

2. *Major Losses*

For Q3 2024 reporting, additional reporting on major losses is required from the market in respect of Ukraine and Inflation. Managing agents will be required to populate an additional Excel template and submit this to Lloyd's as part of the QMA submission (the template is available for download on the MDC platform).

(a) Ukraine

There are no changes to the information requested on Ukraine since Q2 2024.

For Ukraine, please pay particular attention to loss estimates in respect of aviation exposures. Booking zero for Ukraine aviation leasing will be challenging in light of the need for reserves to be based on reasonable probabilistic outcomes.

We would also like to reiterate the importance of identifying LIC exposed loss estimates where appropriate, in particular the country of insured domicile should be considered when allocating LIC estimates.

Further instructions can be found in tab 2, “Ukraine Guidance Note” of the QMA800u Additional QMA Return form.

As a reminder, fundamentally, reporting should comply with UK Generally Accepted Accounting Practice (GAAP) and Solvency II requirements as applicable. This means that GAAP reserves must incorporate reasonably foreseeable losses and Solvency II Technical Provisions need to represent a probability weighting of all possible future outcomes.

(b) Inflation

We are not requesting additional information at Q3 2024 for Inflation reporting. We will request additional information at Q4 2024.

(c) COVID-19

We are not requesting additional information at Q3 2024 for COVID-19 reporting. We may request additional information at Q4 2024.

3. GAAP Template

The GAAP Analysis template (2024 GAAP Template v1_Syndicate Number XXXX) is required to be completed and submitted alongside the QMA. The template is a summarised version of the profit and loss statement reported via QMA 100, 001 and 109u and includes key metrics to enable Lloyd's to assess syndicate performance against plan, forecast and prior year. This template will be used as the basis for discussion in the quarterly results meetings with CFOs.

Please note, "Acquisition Costs – Other" should be reported as acquisition costs, in line with the treatment in QMA form 001 for actuals. For forecast and plan, "Acquisition Costs – Other" should be treated as administration expense in line with the treatment in QMA form 109u.

The GAAP template reports technical profit, excluding other comprehensive income. To the extent syndicates have investment returns on funds in syndicates, these should be included in the investment returns reported in the GAAP template.

Please download the latest template from MDC and complete this for your Q3 2024 submission, ensuring the appropriate tabs are updated.

NB: The same form must be used consistently through the year, numbers need to be valued with no links to external data sources e.g. SharePoint sites. Failure to complete the form correctly will result in it being rejected and a request for it to be resubmitted.

The only change to the 2024 GAAP template compared to 2023 is a request for additional analysis in tab 5 'Prior Year Reserve Movements' in relation to RITC and LPT deals. This will only need to be completed at H1 and H2.

The following table is also to be used as a guide for the reconciliation between the QMA and the GAAP template for Actual data.

	Line Reference	
	GAAP Return - Actuals	QMA001
Gross written premiums	L1	L3
Outward reinsurance premiums	L2	L4
Gross earned premiums	L4	L3 + L6
Gross claims incurred	L6	L12 + L15
Reinsurers' share of claims incurred	L7	L13 + L16 + L19
Net acquisition costs	L11	L10 + L21
Administrative expenses	L12	L22 + L23 + L25
Investment return	L15	L11 + L27b
Non-technical account other income/charges	L16	L27 + L27a

The following table is also to be used as a guide for the reconciliation between the QMA and the GAAP template for Forecast data.

	Line Reference	
	GAAP Return - Forecast	QMA109
Gross written premiums	L1	L3
Outward reinsurance premiums	L2	L4
Gross claims incurred	L6	L14 + L15 + L18 + L19 + L20
Reinsurers' share of claims incurred	L7	L21r + L25
Net acquisition costs	L11	L10 + L27a
Administrative expenses	L12	L33a + L37 + L38
Investment return	L15	L47 + FIS (if excluded from QMA109)
Non-technical account other income/charges	L16	L48
Profit/(Loss) for the period	L17	L49

All additional templates will be available for download on the MDC platform. Instructions for the completion of each template is included in the templates themselves.

QMB

The QMB instructions remain unchanged for this quarter and are available on the MDC platform by pressing the help button within the syndicate QMB return screen. The contact e-mail is Lloyds-QMBReturns@lloyds.com.

Pillar 3 returns

Updates have been made to QSR and QAD instructions (refer to version 1.26) and these are available on CMR. The contact e-mail is Lloyds-SolvencyReturns@lloyds.com.

Software

QMA and QMB returns are now available in MDC (Market Data Collection) software. QSR and QAD remain available in CMR (Core Market Returns).

Contacts

Reporting performance issues (not validation or content issues)

We would encourage all agents to report any issues they have with the performance of the software and accessing the systems as soon as they arise. This will enable the IT help desk to resolve the issue earlier in the process, monitor service levels in real time, and respond quickly as issues emerge. The contacts e-mail for CMR is ITMDC@lloyds.com or call 020 7327 5333. Any questions concerning the MDC platform should be directed to MDCsupport@lloyds.com.

General queries

Any queries on the returns should be submitted via e-mail to the following contacts respectively.

Return	Department	E-mail
QMA	Central Finance	Lloyds-MRD-ReturnQueries@lloyds.com
QMB	Performance Management	Lloyds-QMBReturns@lloyds.com
QSR/QAD	Central Finance	Lloyds-SolvencyReturns@lloyds.com

This bulletin is being sent to the compliance officers, finance directors and QMA contacts of all managing agents.

Rizwan Kermali

Appendix 1

Major losses

The XIS catastrophe codes and Major Loss Tracking Codes (MLTC) which must be reported in the Q3 2024 QMA800u are:

No.	Code	Loss name	Loss date
1	10P	New Zealand Earthquake	4 September 2010
2	11C	New Zealand Earthquake	22 February 2011
3	11N	Losses arising from New Zealand earthquake at Sumner	13 June 2011
4	16N	New Zealand earthquake, South Island near Hammer Springs	14 November 2016
5	FPSO	Losses arising from Kwame Nkrumah in the jubilee oil field	20 March to 31 Dec 16
6	17F#	Hurricane Harvey	24 August 2017
7	17G#	Hurricane Irma	1 September 2017
8	17H	Hurricane Maria	17 September 2017
9	17L#	Northern California wildfires	8 October 2017
10	17N	Thomas wildfire in Santa Barbara and Ventura Counties	4 December 2017
11	18G	Typhoon Jebi	29 August 2018
12	18J	Hurricane Michael	6 October 2018
13	18K	Camp Wildfire	8 November 2018
14	18L	Woolsey Wildfire	8 November 2018
15	USCC	Capture costs arising out of climate change litigation for claims originating in the US	1 January 2018
16	RWCC	Capture costs arising out of climate change litigation for claims not originating in the US	1 January 2018
17	USOC	Capture claim payments and costs arising out of opioid claims origination in the US	1 January 2018
18	RWOC	Capture claim payments and costs arising out of opioid claims not origination in the US	1 January 2018
19	RCMB	Claims arising out of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry in Australia	1 November 2017
20	BOEI	Losses arising out of accidents and groundings of the Boeing 737 MAX Aircraft from October 2018	October 2018
21	19E	Typhoon Faxai	6 September 2019
22	19F	Typhoon Hagibis	10 October 2019
23	CHLR	2019 Chilean Protests	1 October 2019
24	20A	Australian Wildfires within 2019	1 August 2019
25	20B#	Australian hailstorms	20 January 2020
26	20C	Storm Ciara	5 February 2020 and ongoing
27	20D	Storm Dennis	15 February 2020 and ongoing
28	20E	Tornadoes affecting Tennessee, United States	2 March 2020
29	20F	Severe weather occurring on 12 and 13 April 2020 in the State of South Carolina.	12 to 13 April 2020

30	MAFU	Losses arising out of vessel engine problems resulting or connected to the implementation of the IMO 2020 regulations and use of low sulphur fuels	1 January 2020
31	CORO	Losses arising from or connected to the current outbreak of novel coronavirus (2019-nCov) that was first reported from Wuhan, China	31 December 2019
32	20G	Tornadoes affecting Tennessee, United States	12 April 2020
33	EASY	Claims arising over the cyber-attack data breach impacting EasyJet airline.	January 2020
34	20H	Hailstorm affecting Calgary, Alberta	13 June 2020
35	20J	Storm Hanna	25 July 2020 and ongoing
36	20L	Hurricane Isaias	30 July 2020
37	20K	Explosion in the Port of Beirut, Lebanon	4 August 2020
38	20M#	Hurricane Laura commencing 23 August and ongoing	23 August 2020
39	20N	California wildfires	1 July 2020
40	20P	Derecho severe weather situation affecting the US mid-west including Iowa, Illinois and other States	10 August 2020
41	20Q	Hurricane Sally	14 September 2020
42	20R	Hurricane Delta	5 October 2020
43	20S	Hurricane Zeta	24 October 2020
44	20T	Hurricane Eta	3 November 2020
45	20U	Oregon Wildfires	5 August 2020
46	20V	Hurricane Lota	15 November 2020
47	TEPF	Alleged price fixing practices related to Teva Pharmaceuticals, attributable to the 2016 Year of Account.	1 January 2020
48	ONEA	Open Apus Container Collapse	30 November 2020
49	MAEE	Maersk Essen Container Loss	16 January 2021
50	21A#	US Winter Storm	12 February 2021
51	21B	New South Wales flooding	18 March 2021
52	EVGI	To encompass all losses arising out of the Suez Canal blockage by the Ever Given	23 March 2021
53	KASY	Kaseya Ransomware attack	2 March 2021
54	21C	European flooding	12 July 2021
55	21D	Civil Unrest in South Africa	8 July 2021
56	21E	Tropical Storm Henri	20 August 2021
57	21F	Hurricane Ida	27 August 2021
58	21G	Pacific Northwest floods including British Columbia, Canada and Washington State, USA	12 November 2021
59	21H	Tornado outbreak affecting Kentucky, Arkansas, Illinois, Missouri and Tennessee in the period 10 and 11 Dec 2021	11 December 2021
60	22A	Storm Dudley, affecting the UK and Europe	16 February 2022
61	22B	Storm Eunice, affecting the UK and Europe	18 February 2022
62	22C	Storm Franklin, affecting the UK and Europe	20 February 2022
63	22D	Eastern Australia floods, affecting QLD and NSW	27 February 2022
64	WMIN	To encompass all claims arising out of the Fire at Walmart distribution centre in Indiana, USA	16 March 2022
65	OSPU	Claims arising out of the oil spill involving vessel Mare Doricum near the Repsol refinery at La Pampilla, Peru	January 2022

66	UKRA	Losses directly arising from Russia's invasion of Ukraine commencing February 2022 (i.e., a physical damage loss on a factory located in Ukraine)	February 2022 & Ongoing
67	UKCL	Losses indirectly arising from or in consequence of Russia's invasion of Ukraine commencing February 2022 (including losses caused by the impact of sanctions)	February 2022 & Ongoing
68	JUVV	Losses directly arising from storms Volker and Wolfgang with hurricane gusts, hail and heavy rain in West and Central-Europe	21 to 25 June 2021
69	HAMM	Losses directly from a fire occurred at the Hammerfest LNG (liquefied natural gas) plant located on the island of Melkoya, near Hammerfest, northern Norway,	28 September 2020
70	22E	Hurricane Fiona, affecting the Caribbean and Eastern Coast of North America.	18 September 2022 and ongoing
71	FHSS	French Hailstorms: Thunderstorms, heavy rain and hailstorms affecting France.	3 to 5 June 2022
72	SQAF	Storm Qiara affecting France.	18 to 26 June 2022
73	NDST	Several blasts destroyed undersea gas pipelines Nord Stream AG 1 and 2 on the bed of the Baltic Sea between Russia and Germany.	26 September 2022
74	22F	Hurricane Ian	27 September 2022
75	22G	Hurricane Nicole	10 November 2022
76	VEGA	Vega C Airbus Satellites failed to launch	20 December 2022
77	22H	North American Winter Storm Elliott	22 December 2022 and ongoing
78	22I	Atmospheric rivers, California, USA. Commencing 26 December 2022 to 31 December 2022	26 December 2022
79	SAFL	Claims arising out of and connected to the floods in South Africa	01 April 2022 and 30 June 2022
80	23A	Floods, landslides and sinkholes, California, USA.	01 January 2023 and ongoing
81	23C	Earthquakes in the Middle East in the period 6 February 2023 and 8 February 2023	06 February 2023
82	23CA	Earthquakes in the Middle East in the period 6 February 2023 and affecting Turkey	06 February 2023
83	23CB	Earthquakes in the Middle East in the period 6 February 2023 and affecting Syria	06 February 2023
84	23B	New Zealand flooding	27 January 2023
85	23D	Tropical Cyclone Gabrielle in the period 5 February 2023 to 16 February 2023 and affecting Eastern Australia and New Zealand	05 February 2023
86	23E	Armed Conflict in Sudan.	15 April 2023 and ongoing
87	MOVE	MOVEit File transfer software	27 May & 5 June 2023
88	23F	Wildfires in Hawaii (Maui)	8 August 2023
89	23G	Hurricane Idalia	30 August 2023 and ongoing
90	23GA	Hurricane Idalia affecting Georgia	30 August 2023
91	23GB	Hurricane Idalia affecting Florida	30 August 2023
92	GFLO	Storm causing floods in central Greece	2 to 7 September 2023
93	23H	Hurricane Otis affecting the Western Cost of Mexico	25 October 2023
94	ILD	All claims directly arising from the military and political conflict between Israel and Palestine	7 October 2023

95	ILIL	All claims indirectly arising from, or in consequence of, the military and political conflict between Israel and Palestine	7 October 2023
96	RSHR	Claims from damage to vessels in the Red Sea & Gulf of Aden caused by Houthi rebels	19 November 2023
97	24A	Claims directly arising from the Japan earthquake	1 January 2024
98	24B	All losses resulting from the Dali Baltimore Bridge Collision	26 March 2024
99	CHNG	Claims arising out of and connected to the ALPHV Blackcat extortion incident affecting Change Healthcare	21 February 2024
100	24C	Claims arising out of Invest 90L south Florida Flash Flooding	10 to 15 June 2024
101	24D	Claims arising out of and connected to Hurricane Beryl	29 June 2024 and ongoing
102	TECE	7.4 magnitude earthquake which occurred on the Eastern coast of Taiwan, followed by the 6.5 magnitude aftershock	2 April 2024
103	CRWD	All claims arising out of the major IT outage caused by defect in a CrowdStrike software update affecting some Windows operating systems worldwide	19 July 2024
104	24E	All claims arising out of and connected to the Jasper wildfire, Alberta, Canada	22 July 2024 and ongoing
105	UKCU	All claims arising out of the UK civil unrest following the mass stabbing event in Southport on 29 July 2024	30 July 2024 and ongoing
106	24F	All claims arising out of and connected to Tropical Storm Debby forming	3 August 2024 and ongoing
107	24G	All claims arising out of and connected to Hurricane Francine	11 September 2024
108	24H	All claims arising out of and connected to Calgary, Alberta Hailstorm	5 August 2024
109	24I	All claims arising out of and connected to Central European floods	12 September 2024 and ongoing
110	24J	All claims arising out of and connected to Hurricane John	23 September and ongoing
111	24K	All claims arising out of and connected to Hurricane Helene	25 September and ongoing

– A number of state level codes were issued for these losses, but for the purposes of the QMA800u, all losses relating to the storm, wherever located, should be reported under the single code provided.

As noted in section 2.21 to the current QMA instructions, if a 2024 event receives a loss code after this bulletin has been published, notification that the event is required in the QMA800u will be made through inclusion in the FAQs.

Agents are reminded that if they have any major loss to be reported on QMA800u that does not have an XIS catastrophe code they need to ensure that the loss has been allocated a major loss code. Any agent wishing to request a new major loss code should send an e-mail to Lloyds-MRD-ReturnQueries@lloyds.com or MajorLossCodes@lloyds.com and the relevant procedures and template will be provided by return. The deadline for submission of requests for new major loss codes to Central Finance is **Monday 28 October 2024**.

Major loss codes

Additional (non-XIS) catastrophe codes where QMA800u reporting is required are as follows:

No.	Code	Loss name	Loss date
1	13WH	Inpex Ichthys LNG	2013 onwards
2	18ZC	Papua New Guinea Earthquake	26 February 2018
3	18YB	Marriott Cyber Breach	7 September 2018
4	18ZJ	Typhoon Trami	30 September 2018
5	19ZA	Townsville Flood	27 January 2019
6	19ZD	Star Centurion sinking following collision with Antea	13 January 2019
7	19ZE	Philadelphia Energy Solutions (PES Group) - gas refinery butane tank explosion and subsequent fire	21 June 2019
8	19ZF	Grand Bahama Shipyard – Dock Accident at Grand Bahama Shipyard involving Vessel Oasis of the Seas	1 April 2019
9	19ZV	ITC - Deer Park - Damage caused by fire	18 March 2019
10	19YB	US Winter Storms	March 2019
11	19YF	Explosion Fire at Port Neches Chemical Plant, Texas, USA	November 2019

Please note:

Major loss codes relating to 2021 and prior are still maintained in the database. Syndicates are asked to report on major losses in accordance with the QMA800u instructions.

Appendix 2

Rates of Exchange

The settlement currency rates as at 30 September 2024 (balance sheet), and average currency rates (profit and loss account) for the three months to 30 September 2024 are as follows (to the £):

	Accounts etc		GQD
	Period end	Average	In-quarter average*
US dollars	1.34	1.28	1.30
Canadian dollars	1.81	1.74	1.77
Euro	1.20	1.17	1.18
Australian dollar	1.93	1.93	1.94
Danish krone	8.96	8.76	8.83
Hong Kong dollar	10.42	9.98	10.14
Japanese yen	191.82	192.93	193.93
New Zealand dollar	2.11	2.09	2.13
Norwegian krone	14.13	13.61	13.92
Singapore dollar	1.72	1.71	1.72
South African rand	23.12	23.58	23.36
Swedish krona	13.59	13.40	13.55
Swiss franc	1.13	1.13	1.13

It is not a requirement that the above rates are used in your QMR submission but they may be used in the absence of another source for these indices.

* All original currencies that are reported in the GQD under 'currency code' OTH should be converted to Sterling either at the rates of exchange suggested by Lloyd's in this Market Bulletin or at the agent's chosen exchange rates (bearing in mind that outstanding claims should be converted at period-end spot rates).

Appendix 3

Key Deadlines

The below table provided the key upcoming deadlines and are available at the Lloyds Business Timetable (<https://www.lloyds.com/tools-and-systems/business-timetable>). All returns must be submitted by no later than **2:00pm** on the deadline date or they will be considered late.

Category	Return Type	Period	Deadline
Syndicate Reporting	QMA	Q3 2024	Monday 4 November 2024
	QMA Review Queries (Lloyds)	Q3 2024	Friday 8 November 2024
	QMA Responses	Q3 2024	Thursday 14 November 2024
	QMA (Resubmissions)	Q3 2024	Thursday 14 November 2024
	QMB	Q3 2024	Thursday 7 November 2024
	QSR/QAD	Q3 2024	Monday 21 October 2024
Managing Agents Reporting	QF1	Q3 2024	Thursday 31 October 2024