

The future Underwriting Room and supporting spaces: setting the direction building

You can access a full version of the insights and early vision direction, and provide feedback via our online collaboration hub – visit www.lloyds.com/futureoftheunderwritingroom

Based on the insights from the extensive market consultation in Q1 2021, an early, high-level draft vision concept for the future Underwriting Room and supporting spaces has been developed. **Please note this is an early direction only and market feedback will be used to shape the final future vision.**

To remain unique, Lloyd's must be a place that...

Fosters vibrancy

Bringing brilliant minds together to trade, transact, collaborate, innovate, and network – both physically and digitally.



Enables progress

Creating an environment that builds on our heritage, nurtures talent, allows market participants to develop and grow their careers – while working together to share risk and position Lloyd's as a global centre of excellence.



Creates a sense of belonging

Continuing to facilitate moments that matter, including serendipitous encounters and market intelligence gathering, while also creating a strong sense of community within a growing and global market.



The design must support...

Flexibility

Accommodating new needs, while also allowing us to adapt to changing needs.

Inclusion

Creating a magnetic environment drawing people to the building and London – an experience built for diversity, inclusion, and equality.

Collaboration

Supporting increased collaboration to spark creative thinking and continued innovation.

Tailored experiences

Providing the ability to tailor spaces and services to create bespoke experiences for different stakeholders.

Seamless connectivity

Blending the physical and digital, providing a seamless experience for hybrid working – whether you are working from the building or remotely.

Sustainability

Underpinned by a commitment to progressing our sustainability ambitions.

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The new design could include spaces for...

Face-to-face and virtual trading

Dedicated spaces supporting face-to-face and virtual trading – providing a seamless experience for brokers and underwriters working ‘in the room’ or remotely.

e.g. re-imagined box of the future, spaces to easily connect to the Virtual Room.

Collaboration and innovation

A range of different sized spaces encouraging creativity, collaboration, networking, and innovation that are readily available to a diverse range of stakeholders.

e.g. break-out areas, co-working pods, configurable spaces, incubator zone for InsurTech, meeting rooms.

Broadcasting, events, and conferences

State-of-the-art events suite providing a range of flexible spaces to serve different purposes.

e.g. media and broadcasting centre, auditorium, configurable events spaces, informal networking spaces.

Hospitality

A variety of food and drink outlets across the building, providing easy access to a range of high-quality options.

e.g. coffee shops, self-serve areas, food market, high-end restaurant, terrace bar and restaurant.

Quiet working

Dedicated areas for quiet, private working which are multi-purpose and multi-functional.

e.g. quiet zones with touchdown tables, focus booths, pods for private calls, meeting rooms.

Wellbeing

A range of facilitates and services to support the mind, body, and soul.

e.g. gym, wellness services, quiet spaces for prayer and mindfulness, secure storage, changing facilities, drying room for cyclists, spaces to socialise.

Market zones

Dedicated spaces for market participants to meet, work, collaborate, and host clients – with a particular focus on providing a unique broker experience within the building.

e.g. focus booths, touchdown tables, informal collaboration areas, client suites.

Market learning

Various learning facilities throughout the building to facilitate and encourage active learning and development for a diverse range of market participants.

e.g. private study areas, learning academy, layout encouraging on-the-job learning.

Enabled by...

Technology and digital solutions

Spaces to be enabled by new technology solutions to support seamless experience.

e.g. tech-enabled meeting rooms, boxes, pods, collaboration areas; improved Wi-Fi; seamless access to Virtual Room; live streamed events.

Concierge and support services

A range of services enabling market participants to easily access and navigate the building.

e.g. in-person concierge services, integrated app, kiosks) on-the-job learning.