

Lloyd's claims in numbers

North America

The Lloyd's network operates around the world to settle claims as quickly as possible. With thousands of specialists, local partners and leading experts in every type of claim, you can feel completely reassured you'll have the best support, wherever you are.

Our claims network in North America

Lloyd's coverholders
with claims adjustment authority

277

Syndicates with local offices
that can handle claims

116

Local claims adjustment
companies

138

Claims payments for North America

Total claims payments
2011 – 2016

\$35.2_{bn}

Catastrophe claims payments
2011 – 2016

\$6.3_{bn}

Major claims payments for North America

Hurricane Katrina

\$10.3bn

September 11 terrorist attacks

\$7.4bn

Hurricane Rita

\$3.8bn

Hurricane Ike

\$3.7bn

Superstorm Sandy

\$2.6bn

Hurricane Ivan

\$2.5bn

Claims payments by class of business for North America 2011 – 2016

Class of business

Claims Paid

Accident & Health

\$2bn

Aviation

\$986m

Casualty Treaty

\$549m

Energy

\$3.9bn

FinPro Casualty

\$4.8bn

Marine

\$3.5bn

Other Casualty

\$4.6bn

Other Speciality

\$990m

Property D&F

\$8.7bn

Property Treaty

\$5bn

Lloyd's claims in numbers

Asia Pacific

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Our claims network in Asia Pacific

Lloyd's coverholders
with claims adjustment authority

63

Syndicates with local offices
that can handle claims

78

Local claims adjustment
companies

27

Claims payments for Asia Pacific (USD)

Total claims payments
2011 – 2016

\$14.9_{bn}

Catastrophe claims payments
2011 – 2016

\$6.3_{bn}

Major claims payments for Asia Pacific (USD)

Christchurch earthquakes

\$3.7_{bn}

Tōhoku earthquake and tsunami

\$1.7_{bn}

Thailand 2011 flooding

\$1.6_{bn}

Claims payments by class of business for Asia Pacific, 2011 – 2016 (USD)

Class of business

Claims Paid

Accident & Health

\$765_m

Aviation

\$729_m

Casualty Treaty

\$68_m

Energy

\$1.1_{bn}

FinPro Casualty

\$1.2_{bn}

Marine

\$1.8_{bn}

Other Casualty

\$989_m

Other Speciality

\$861_m

Property D&F

\$1.7_{bn}

Property Treaty

\$5.8_{bn}

Lloyd's claims in numbers

Latin America and Caribbean

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Our claims network in Latin America and the Caribbean

Lloyd's coverholders
with claims adjustment authority

23

Syndicates with local offices
that can handle claims

1

Claims payments for Latin America and the Caribbean (USD)

Total claims payments
2011 – 2016

\$6.7_{bn}

Catastrophe claims payments
2011 – 2016

\$1_{bn}

Major claims payments for Latin America and the Caribbean (USD)

Chilean earthquake

\$1.5_{bn}

Petrobras explosion

\$528_m

Hurricane Odile

\$264_m

Claims payments by class of business for Latin America and the Caribbean, 2011 – 2016 (USD)

Class of business

Claims Paid

Accident & Health

\$273_m

Aviation

\$737_m

Casualty Treaty

\$16_m

Energy

\$1.4_{bn}

FinPro Casualty

\$247_m

Marine

\$1_{bn}

Other Casualty

\$358_m

Other Speciality

\$304_m

Property D&F

\$1.5_{bn}

Property Treaty

\$888_m

Lloyd's claims in numbers

Middle East and Africa

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Our claims network in the Middle East and Africa

Lloyd's coverholders
with claims adjustment authority

17

Syndicates with local offices
that can handle claims

12

Claims payments for the Middle East and Africa (USD)

Total claims payments
2011 – 2016

\$3.1_{bn}

Catastrophe claims payments
2011 – 2016

\$588_m

Major claims payments for the Middle East and Africa (USD)

Attacks on Tripoli airport

\$425_m

AMOS 6 satellite explosion

\$217_m

Yemenia Airbus crash

\$37_m

Claims payments by class of business for the Middle East and Africa, 2011 – 2016 (USD)

Class of business

Claims Paid

Accident & Health

\$227_m

Aviation

\$767_m

Casualty Treaty

\$4_m

Energy

\$404_m

FinPro Casualty

\$192_m

Marine

\$720_m

Other Casualty

\$240_m

Other Speciality

\$265_m

Property D&F

\$180_m

Property Treaty

\$124_m

Lloyd's claims in numbers

Europe

The Lloyd's network operates around the world to settle claims as quickly as possible. With thousands of specialists, local partners and leading experts in every type of claim, you can feel completely reassured you'll have the best support, wherever you are.

Our claims network in Europe

Lloyd's coverholders
with claims adjustment authority

168

Syndicates with local offices
that can handle claims

187

Local claims adjustment
companies

28

Claims payments for Europe

Total claims payments
2011 – 2016

€23_{bn}

Catastrophe claims payments
2011 – 2016

€4_{bn}

Major claims payments for Europe

Costa Concordia capsizing

€1,2_{bn}

German 2013 hailstorms

€140_m

UK 2013 winter storms

€60_m

Claims payments by class of business for Europe, 2011 – 2016

Class of business

Claims Paid

Accident & Health

€1,7_{bn}

Aviation

€1,5_{bn}

Casualty Treaty

€746_m

Energy

€1,8_{bn}

FinPro Casualty

€2,7_{bn}

Marine

€6,2_{bn}

Other Casualty

€2,2_{bn}

Other Speciality

€1,7_{bn}

Property D&F

€2,1_{bn}

Property Treaty

€2,4_{bn}

Lloyd's claims in numbers

Europe

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Our claims network in Europe

Lloyd's coverholders
with claims adjustment authority

168

Syndicates with local offices
that can handle claims

187

Local claims adjustment
companies

28

Claims payments for Europe

Total claims payments
2011 – 2016

£20_{bn}

Catastrophe claims payments
2011 – 2016

£3.5_{bn}

Major claims payments for Europe

Costa Concordia capsizing

£1bn

German 2013 hailstorms

£122m

UK 2013 winter storms

£53m

Claims payments by class of business for Europe, 2011 – 2016

Class of business

Claims Paid

Accident & Health

£1.5bn

Aviation

£1.3bn

Casualty Treaty

£652m

Energy

£1.5bn

FinPro Casualty

£2.3bn

Marine

£5.4bn

Other Casualty

£1.9bn

Other Speciality

£1.5bn

Property D&F

£1.8bn

Property Treaty

£2bn