

Market Bulletin

Ref: Y5351

Title	Q3 2021 QMR – major losses, exchange rates and instructions
Purpose	To provide managing agents with information required for the completion of the Q3 2021 Quarterly Monitoring Returns including the list of major losses to be reported, suggested exchange rates and confirmation of the instructions.
Type	Scheduled
From	George Nicholson, Associate, Central Finance Contact details: 020 7327 5609 george.nicholson@lloyds.com
Date	1 October 2021
Deadline	QSR/QAD – 2:00pm, Thursday 21 October 2021 QMA – 2:00pm, Thursday 4 November 2021 QMB – 2:00pm, Thursday 4 November 2021
Related links	n/a

This bulletin provides:

- (a) the list of major losses to be reported in QMA800u (see Appendix 1);
- (b) suggested exchange rates (see Appendix 2);
- (c) other information relevant to the completion of the Q3 2021 Quarterly Monitoring Returns;
- (d) key deadlines for the Q4 2021 year-end returns and for returns at Q1 to Q3 2022; and
- (e) contact details.

Deadlines

The submission dates are as noted above. All returns must be submitted by no later than 2:00pm on the deadline date or it will be considered late. The 2019 and 2020 forecasts as a percentage of capacity will be released to the Stock Exchange and included on Lloyds.com on Wednesday 17 November 2021.

QMA forms and instructions

The QMA instructions “QMA Instructions_2021 v1.1 CLEAN Version”, remain unchanged and are available on the QMA page on the MDC site.

Important: There are no changes to the QMA forms for Q3 2021.

It should be noted that there will be a change to QMA 104/104r for Q4 2021. This will amend the current requirement to split the net technical result between current and prior accident years, to splitting net claims incurred by current and prior accident years instead. Further detail will follow in the QMA instructions issued at the end of November 2021.

Please note there are two additional excel templates which all syndicates are required to submit alongside the Q3 2021 QMA submission. These templates should be populated and attached to the QMA submission on the MDC platform before the return is submitted to Lloyd's.

- 1) COVID-19 additional reporting template which supplements information reported via QMA 800u to enable Lloyd's to assess the loss at a more granular level.
- 2) The GAAP Analysis template (2021 GAAP Template V6_Syndicate Number XXXX) is required to be completed and submitted alongside the QMA. The Q3 submission requires:
 - An updated full year forecast, including explanations of any material deviations from the previous quarter forecast. **The full year forecast profit and loss should reconcile with the technical result submitted in the QMA 109u.**
 - September YTD actual performance compared to the prior comparative period, including key metrics and commentary explaining material deviations. **The actual profit and loss should reconcile with that reported in the QMA 001.**
 - 2022 GAAP plan submission, including commentary explaining assumptions and key changes compared to the Q3 2021 forecast.

Please note, “Acquisition Costs – Other” should be reported as acquisition costs, in line with the treatment in QMA form 001 for actuals. For forecast and plan, “Acquisition Costs – Other” should be treated as administration expense in line with the treatment in QMA form 109u.

The GAAP template reports technical profit, excluding other comprehensive income. To the extent syndicates have investment returns on funds in syndicates, these should be included in the investment returns reported in the GAAP template.

Please download the latest template from MDC and complete this for your November submission, ensuring that prior final 2021 Plan, Q1 and Q2 submissions are included in the file. If your reporting changes for Q3 based on the above guidance compared to previous submissions, please add a comment to explain the variation between submissions. Do not restate previous submissions.

Important: Both additional templates will be available for download on the MDC platform from the help section for the current quarter. Instructions for the completion of each template is included within each template itself.

QMB forms and instructions

The QMB instructions remain unchanged at this time and are available on the QMB page on the MDC site.

Key deadlines for the Q4 2021 year-end and other returns at Q1 to Q3 2022

The deadlines for the coming year-end and the first three quarters of 2021 are set out in Appendix 3.

Software

The software (MDC) for the Q3 2021 QMA return is now available in the Production environment.

The software (CMR) for the Q3 2021 QSR and QAD returns is now available in the Production environment.

ContactsReporting performance issues (not validation or content issues)

We would encourage all agents to report any issues that they have with the performance of the software and accessing the systems as soon as they arise. This will enable the IT help desk to resolve the issue earlier in the process, monitor service levels in real time, and respond quickly as issues emerge.

The contacts e-mail is itcustomersupport@lloyds.com or call 020 7327 5333. Any questions concerning the MDC platform should be directed to MDCsupport@lloyds.com.

General queries

Any queries on the returns should be submitted via e-mail to

Return	Department	E-mail
QMA	Central Finance	Lloyds-MRD-ReturnQueries@lloyds.com
QMB	Markets	Lloyds-QMBReturns@lloyds.com
QSR/QAD	Central Finance	Lloyds-SolvencyReturns@lloyds.com

Appendix 1

Major losses

The XIS catastrophe codes which must be reported in the Q3 2021 QMA800u are:

	Code	Loss name	Loss date
1	10P	New Zealand Earthquake	4 September 2010
2	11C	New Zealand Earthquake	22 February 2011
3	11N	Losses arising from New Zealand earthquake at Sumner	13 June 2011
4	12J	Hurricane Sandy from Caribbean and ongoing	24 October 2012
5	13A	Cyclone Oswald affecting Queensland and New South Wales, Australia.	27 to 29 January 2013
6	13F	Flooding following heavy rain in Alberta	20 June 2013
7	14F	Brisbane and South-East Queensland Storm	27 to 28 Nov. 2014
8	MADO	Collapse of Madoff Investment Securities LLC	-
9	SUBS	Losses arising from sub prime	-
10	16D	Wildfire – Fort McMurray, Alberta, Canada	1 May 2016 & ongoing
11	16N	New Zealand earthquake, South Island near Hammer Springs	14 November 2016
12	FPSO	Losses arising from Kwame Nkrumah in the jubilee oil field	20 March to 31 Dec 16
13	17D	Tropical cyclone Debbie (Australia)	27 March 2017
14	ADNC	Losses arising from the Vapour Cloud explosion at the ADNOC/Takreer Ruwais Refinery	11 January 2017
15	17F#	Hurricane Harvey	24 August 2017
16	17G#	Hurricane Irma	1 September 2017
17	17H	Hurricane Maria	17 September 2017
18	17J	Mexico Earthquake	19 September 2017
19	17L#	Northern California wildfires	8 October 2017
20	17N	Thomas wildfire in Santa Barbara and Ventura Counties	4 December 2017
21	18F#	Hurricane Florence	4 September 2018
22	18G	Typhoon Jebi	29 August 2018
23	SASS	Losses arising from the Lürssen Shipyard fire damaging superyacht "Sassi"	14 September 2018
24	18J	Hurricane Michael	6 October 2018
25	18K	Camp Wildfire	8 November 2018
26	18L	Woolsey Wildfire	8 November 2018
27	USCC	Capture costs arising out of climate change litigation for claims originating in the US	1 January 2018
28	RWCC	Capture costs arising out of climate change litigation for claims not originating in the US	1 January 2018
29	USOC	Capture claim payments and costs arising out of opioid claims origination in the US	1 January 2018
30	RWOC	Capture claim payments and costs arising out of opioid claims not origination in the US	1 January 2018
31	RCMB	Claims arising out of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry in Australia	1 November 2017

32	BOEI	Losses arising out of accidents and groundings of the Boeing 737 MAX Aircraft from October 2018	October 2018
33	19D#	Storm Dorian affecting the Caribbean/Bahamas	26 August 2019
34	19E	Typhoon Faxai	6 September 2019
35	19F	Typhoon Hagibis	10 October 2019
36	CHLR	2019 Chilean Protests	1 October 2019
37	20A	Australian Wildfires within 2019	1 August 2019
38	20B#	Australian hailstorms	20 January 2020
39	20C	Storm Ciara	5 February 2020
40	20D	Storm Dennis	15 February 2020
41	20E	Tornadoes affecting Tennessee, United States	2 March 2020
42	MAFU	Losses arising out of vessel engine problems resulting or connected to the implementation of the IMO 2020 regulations and use of low sulphur fuels	1 January 2020
43	CORO	Losses arising from or connected to the current outbreak of novel coronavirus (2019-nCov) that was first reported from Wuhan, China	31 December 2019
44	20F	Severe weather affecting South Carolina, United States	12 April 2020
45	20G	Tornadoes affecting Tennessee, United States	12 April 2020
46	EASY	Claims arising over the cyber-attack data breach impacting EasyJet airline.	January 2020 & ongoing
47	PRDE	Claims due to damages arising from protests carried out as a result of racial injustice following George Floyd's death – not only in the US but rest of the world too	26 May 2020
48	20H	Hailstorm affecting Calgary, Alberta	13 June 2020
49	20J	Storm Hanna	25 July 2020
50	20K	Explosion in the Port of Beirut, Lebanon	4 August 2020
51	20L#	Hurricane Isaias	30 July 2020
52	20M#	Hurricane Laura commencing 23 August and ongoing	23 August 2020
53	20N	California wildfires	1 July 2020
54	20P	Derecho severe weather situation affecting the US mid-west including Iowa, Illinois and other States	10 August 2020
55	20Q	Hurricane Sally	14 September 2020
56	20R	Hurricane Delta	5 October 2020
57	20S	Hurricane Zeta	24 October 2020
58	20T	Hurricane Eta	3 November 2020
59	20U	Oregon Wildfires	5 August 2020
60	20V	Hurricane Lota	15 November 2020
61	TEPF*	Alleged price fixing practices related to Teva Pharmaceuticals, attributable to the 2016 Year of Account.	1 January 2020
62	ONEA	Open Apus Container Collapse	30 November 2020
63	MAEE	Maersk Essen Container Loss	16 January 2021
64	21A#	US Winter Storm	12 February 2021
65	21B	New South Wales flooding	18 March 2021
66	EVGI	To encompass all losses arising out of the Suez Canal blockage by the Ever Given	23 March 2021
67	KASY	Kaseya Ransomware attack	2 March 2021
68	21C	European flooding	12 July 2021

69	21D	Civil Unrest in South Africa	8 July 2021
70	21E	Tropical Storm Henri	20 August 2021
71	21F	Hurricane Ida	27 August 2021

– A number of state level codes were issued for these losses, but for the purposes of the QMA800u, all losses relating to the storm, wherever located, should be reported under the single code provided.

As noted in section 2.21 of the QMA instructions, if an event receives a loss code after this bulletin has been published, notification that the event is required in the QMA800u will be made through inclusion in the FAQs.

Agents are reminded that if they have any major loss to be reported on QMA800u that does not have an XIS catastrophe code they need to ensure that the loss has been allocated a major loss code. Any agent wishing to request a new major loss code should send an e-mail to the Lloyd's-MRD-ReturnQueries address at **Lloyds-MRD-ReturnQueries@lloyds.com** or the Major loss codes address at **MajorLossCodes@lloyds.com** and the relevant procedures and template will be provided by return. The deadline for submission of requests for new major loss codes to Central Finance is Friday 22 October 2021.

Major loss codes

Additional (non-XIS) catastrophe codes where QMA800u reporting is required are as follows:

	Code	Loss name	Loss date
1	13WH	Inpex Ichthys LNG	2013 onwards
2	18ZC	Papua New Guinea Earthquake	26 February 2018
3	18YB	Marriott Cyber Breach	7 September 2018
4	18ZJ	Typhoon Trami	30 September 2018
5	19ZA	Townsville Flood	27 January 2019
6	19ZD	Star Centurion sinking following collision with Antea	13 January 2019
7	19ZE	Philadelphia Energy Solutions (PES Group) - gas refinery butane tank explosion and subsequent fire	21 June 2019
8	19ZF	Grand Bahama Shipyard – Dock Accident at Grand Bahama Shipyard involving Vessel Oasis of the Seas	1 April 2019
9	19ZV	ITC - Deer Park - Damage caused by fire	18 March 2019
10	19YB	US Winter Storms	March 2019
11	19YF	Explosion Fire at Port Neches Chemical Plant, Texas, USA	November 2019

Please note:

Major loss codes relating to 2020 and prior are still maintained in the database. Syndicates are asked to report on major losses in accordance with the QMA800u instructions.

Appendix 2

Rates of Exchange

The settlement currency rates as at 30 September 2021 (balance sheet), and average currency rates (profit and loss account) for the nine months to 30 September 2021 are as follows (to the £):

	Accounts etc		GQD
	Period end	Average	In-quarter average*
US dollars (USD)	1.35	1.39	1.38
Canadian dollars (CAD)	1.71	1.73	1.74
Euro (EUR)	1.16	1.16	1.17
Australian dollar (AUD)	1.87	1.83	1.88
Danish krone (DKK)	8.65	8.61	8.69
Hong Kong dollar (HKD)	10.50	10.76	10.72
Japanese yen (JPY)	150.45	150.37	151.70
New Zealand dollar (NZD)	1.95	1.95	1.97
Norwegian krone (NOK)	11.78	11.85	12.08
Singapore dollar (SGD)	1.83	1.86	1.86
South African rand (ZAR)	20.30	20.17	20.15
Swedish krona (SEK)	11.80	11.76	11.92
Swiss franc (CHF)	1.26	1.26	1.27

It is not a requirement that the above rates are used in your QMR submission, but they may be used in the absence of another source for these indices.

* All original currencies that are reported in the GQD under 'currency code' OTH should be converted to Sterling either at the rates of exchange suggested by Lloyd's in this Market Bulletin or at the agent's chosen exchange rates (bearing in mind that outstanding claims should be converted at period-end spot rates).

Appendix 3

Deadlines for the 31 December 2021 year-end returns and Q1 to Q3 2022 returns

Activity	2022 deadlines	2021 deadlines
Agents to submit Q4 2021 GQD	Thurs 13 January	Thurs 14 January
Agents to submit Q4 2021 QSR & QAD (unaudited)	Fri 21 January	Thurs 21 January
Agents to submit amended electronic Canadian packs	Wed 2 February	Wed 3 February
Agents to submit audited 31.12.2021 QMA, Worldwide SAO.	Thurs 10 February	Tues 16 February
Agents to submit 31.12.2021 QMB	Thurs 10 February	Tues 16 February
Agents to submit amended electronic US situs packs, schedule F&P packs, and associated statutory statements of actuarial opinion	Mon 14 February	Fri 12 February
Agents to submit final signed US notarised jurat pages	Thurs 17 February	Wed 17 February
Agents to submit 31.12.2021 syndicate annual report and accounts together with agent and auditor confirmation of agreement with QMA	Thurs 3 March	Thurs 4 March
Agents submit underwriting year accounts to Lloyd's together with PDFs of annual and underwriting year accounts	Thurs 3 March	Thurs 4 March
Agents to submit 31.12.2021 AAD, ASR, ASB	Fri 11 March	Thurs 11 March
Agents to submit 31.12.2021 TPD	Tues 29 March	Tues 30 March
Lloyd's Annual Report released	Thurs 24 March	Wed 31 March
Agents send annual and underwriting year accounts to members	Thurs 31 March	Wed 31 March
Agents to submit report supporting the US and Worldwide SAOs	Thurs 31 March	Wed 31 March
Agents submit terrorism Risk Insurance Act Returns (NAIC & FIO) to the Overseas Reporting team	Tues 3 May*	Mon 3 May
Agents to submit annual NAIC/International Insurance Department filings to the Overseas Reporting team for syndicates with US surplus lines eligibility.	Mon 13 June*	Tues 15 June

Other 2022 dates for GQD, LCR, QAD, QMA, QMB & QSR

Activity	2022 deadlines	2021 deadlines
Mid-Year 2022 LCR <i>(where material change has occurred since the agreed November position)</i>	Thurs 3 March	Thurs 4 March
Agents to submit Q1 2022 GQD	Tues 12 April	Thurs 15 April
Agents to submit Q1 2022 QSR & QAD	Fri 22 April	Thurs 22 April
Agents to submit Q1 2022 QMA & QMB	Thurs 5 May	Thurs 6 May
Agents to submit Q2 2022 GQD	Thurs 14 July	Thurs 15 July
Agents to submit unaudited Q2 2022 QSR & QAD	Thurs 21 July	Wed 21 July
Agents to submit audited Q2 2022 QMA & QMB	Thurs 4 August	Thurs 5 August
2023 LCR – Phase 1 - 4	September – October (TBC)*	Fri 3 September
Agents to submit Q3 2022 GQD	Thurs 13 October	Thurs 14 October
Agents to submit Q3 2022 QSR & QAD	Fri 21 October	Thurs 21 October
Agents to submit Q3 2022 QMA & QMB	Thurs 3 November	Thurs 4 November

*Dates are only provisional and yet to be confirmed via the business timetable.