

Workday Learning FAQs

Question	
<p>How do I access Workday Learning for the first time?</p>	<ol style="list-style-type: none"> 1. Request access to Learning for Market and Providers via the Identity platform on Lloyds.com. 2. Select more applications – Select Learning for Market and Providers – Select Next 3. Enter your details – Select Next 4. Enter the details of your organisation & country – Select Next 5. Confirm Applications request – Select Start 6. Review your information – Select Send Request 7. Check you have received Confirmation of Request Email 8. Wait for your request to be approved 9. Reset/create your password via the email sent 10. Await the email to say your account is active
<p>What emails will I receive to create my account?</p>	<p>Four emails:</p> <ol style="list-style-type: none"> 1. Welcome to Lloyd’s email that verifies your Identity account 2. Password reset/creation request 3. Confirmation your account request is submitted 4. Confirmation your learning account is active
<p>How long will it take for my account to be approved?</p>	<p>Up to 48 hours.</p>
<p>How do I access Workday Learning once I have an active account?</p>	<ol style="list-style-type: none"> 1. Go to Lloyds Workday Learning 2. Select Learning for Market and Providers 3. Enter your credentials and select ‘Next’
<p>What the best internet browser to use?</p>	<p>An up to date version of Microsoft Edge or Google Chrome</p>
<p>What courses will be available in Workday Learning?</p>	<p>The content available to market learners will replicate what was previously available in MyTalent. This includes core titles such as e.g. ‘Conduct training for Lloyd’s Coverholders’, ‘Financial Crime Prevention’, ‘Regulatory Tools Training’ and the ‘Assisting Complainants’ modules.</p>
<p>Who can I contact regarding questions about Workday Learning?</p>	<p>If you are a Lloyd’s coverholder or DCA, please contact: coverholdercompliance@lloyds.com If you are a Lloyd’s Register DA Auditor, please contact: delegatedauditmanager@lloyds.com</p> <p>You will get a response within two days and a resolution within five days.</p>
<p>How can I print my learning transcript (training record)?</p>	<ol style="list-style-type: none"> 1. Access Workday Learning 2. Select ‘My Learning’ 3. Select ‘View Learning Transcript’ 4. Select an icon on the top right of the table to export e.g. to Excel