

Solvency and Financial Condition Report

31 December 2019

Lloyd's Solvency and Financial Condition Report – 31 December 2019

Overview

Lloyd's Solvency and Financial Condition Report (SFCR) as at 31 December 2019 has been prepared in accordance with Article 51 of the Solvency II Directive (2009/138/EC), Articles 290 to 298 of the Commission Delegated Regulation (EU) 2015/35, and Section 3 of the PRA Rulebook Solvency II Firms: Reporting Instrument 2015.

This SFCR is prepared in respect of 'the association of underwriters known as Lloyd's' ('Lloyd's'), the supervised undertaking as referred to in Annex III of Directive 2009/138/EC. Further information on the structure of Lloyd's, and the basis of preparation of the SFCR, is described in the Summary.

Lloyd's SFCR contains the quantitative templates as specified by the Commission Delegated Regulation (EU) 2015/2452.

Further information

Additional information regarding Lloyd's may be found within Lloyd's Annual Report 2019 and Aggregate Accounts 2019. These reports are available from Lloyd's website:
<https://lloyds.foleon.com/annual-report-2019/annual-report-2019/homepage/>

The Lloyd's Annual Report includes the Pro Forma Financial Statements (PFFS), which are prepared so that the financial results of Lloyd's and its members taken together and their net assets can be compared as closely as possible with general insurance companies. The PFFS have been prepared by aggregating audited financial information reported in syndicate returns and annual accounts (Aggregate Accounts), members' funds at Lloyd's (FAL) and the financial statements of the Society of Lloyd's (the Society). The Annual Report also includes the financial statements of the Society of Lloyd's, comprising the financial position and performance of the Corporation of Lloyd's and the Central Fund.

The Aggregate Accounts set out an aggregation of all audited syndicate annual accounts including the audited results for calendar year 2019 and the financial position as at 31 December 2019 of all syndicates which transacted business during 2019.

Where relevant, references to these documents are made in the SFCR.

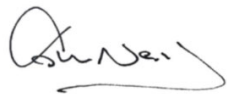
Governing body's statement in respect of the SFCR

We, the Board, acknowledge our responsibility for preparing the SFCR of Lloyd's as at 31 December 2019 in all material respects in accordance with the PRA Rules and Solvency II Regulations as applicable to Lloyd's.

We are satisfied that:

- a) throughout the financial year in question, Lloyd's has complied in all material respects with the requirements of the PRA Rules and the Solvency II Regulations as applicable to Lloyd's; and
- b) it is reasonable to believe that Lloyd's has continued so to comply and will continue so to comply in future.

For and on behalf of the Board



John Neal, Chief Executive Officer



Burkhard Keese, Chief Financial Officer

21 April 2020

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Summary

What Lloyd's is

Lloyd's is the world's leading insurance and reinsurance marketplace. Through the collective intelligence and risk-sharing expertise of the market's underwriters and brokers, Lloyd's helps to create a braver world.

The Lloyd's market provides the leadership and insight to anticipate and understand risk, and the knowledge to develop relevant, new and innovative forms of insurance for customers globally.

It offers the efficiencies of shared resources and services in a marketplace that covers and shares risks from more than 200 territories, in any industry, at any scale.

And it promises a trusted, enduring partnership built on the confidence that Lloyd's protects what matters most: helping people, businesses and communities to recover in times of need.

Lloyd's began with a few courageous entrepreneurs in a coffee shop. Three centuries later, the Lloyd's market continues that proud tradition, sharing risk in order to protect, build resilience and inspire courage everywhere.

Lloyd's writes a wide range of classes of business in a variety of geographical areas. This is highlighted in the below table which provides a Lloyd's class breakdown of gross written premium by region:

2019

	US and Canada	Other Americas	United Kingdom	Rest of Europe	Central Asia & Asia Pacific	Rest of the World	Total for all Regions
Reinsurance	21%	69%	29%	43%	39%	61%	32%
Property	35%	10%	25%	16%	20%	10%	27%
Casualty	29%	12%	27%	23%	31%	13%	26%
Marine, aviation & transport	7%	7%	6%	13%	7%	9%	8%
Energy	6%	1%	3%	4%	2%	4%	4%
Motor	2%	1%	10%	1%	1%	3%	3%
Total GWP	52%	6%	14%	14%	10%	4%	100%

2018

	US and Canada	Other Americas	United Kingdom	Rest of Europe	Central Asia & Asia Pacific	Rest of the World	Total for all Regions
Reinsurance	22%	67%	31%	30%	43%	63%	31%
Property	36%	9%	26%	19%	19%	9%	27%
Casualty	28%	14%	25%	26%	28%	11%	26%
Marine, aviation & transport	7%	8%	7%	18%	7%	9%	9%
Energy	5%	1%	2%	4%	2%	4%	4%
Motor	2%	1%	9%	2%	1%	3%	3%
Total GWP	51%	7%	14%	13%	11%	4%	100%

Lloyd's Market Structure

Members – providing the capital

The capital to underwrite policies is provided by members of Lloyd's. This capital is backed by many of the world's major insurance groups, listed companies, individuals and limited partnerships, with corporate groups providing the majority of the capital for the Lloyd's market.

Syndicates – writing the insurance

A Lloyd's syndicate is formed by one or more members joining together to provide capital and accept insurance risks. Most syndicates write a range of classes of business, but many will have areas of specific expertise. Syndicates are, technically, set up on an annual basis. In practice, they usually operate from year to year with members having the right, but not the obligation, to participate in syndicates the following year. This continuity of capital backing the syndicates means they function like permanent insurance operations. Each syndicate sets its own appetite for risk, develops a business plan, arranges its reinsurance protection and manages its exposures and claims.

At 31 December 2019 there were 93 active (i.e. participating in the 2019 year of account) syndicates at Lloyd's.

Managing agents – managing the syndicates

A managing agent is a company set up to manage one or more syndicates on behalf of the members. Managing agents have responsibility for employing underwriters, overseeing their underwriting and managing the infrastructure and day-to-day operations.

At 31 December 2019 there were 54 managing agents at Lloyd's.

Policyholders – transferring risk

Policyholders include businesses, organisations, other insurers and individuals from around the world who seek to mitigate the impact of potential risks. Policyholders may access the Lloyd's market via a broker, coverholder or service company.

Brokers – distributing business

Lloyd's is a broker market in which strong relationships, backed by deep expertise, play a crucial part. Brokers facilitate the risk transfer process between policyholders and underwriters. Much of this business involves face to face negotiations between brokers and underwriters.

At 31 December 2019 there were 335 broking firms introducing business to Lloyd's.

Coverholders – offering local access to Lloyd's

A managing agent may also authorise third parties to accept insurance risks directly on behalf of its syndicates. These businesses, known as coverholders, form a vital distribution channel, offering a local route to Lloyd's in many territories around the world.

At 31 December 2019 there were 3,950 approved coverholder office locations.

Service companies

A service company operates like a coverholder but is a wholly owned subsidiary of either a managing agent or of a managing agent's holding company and which is

authorised to enter into contracts of insurance for members of its associated syndicate and/or associated insurance companies.

At 31 December 2019 there were 366 service companies at Lloyd's, with the majority in the UK and the US.

Members' agents – supporting the members

Members' agents provide advice and administrative services to members, including assisting with syndicate selection.

At 31 December 2019, there were three members' agents at Lloyd's.

Corporation of Lloyd's – supporting the market

The Corporation oversees the Lloyd's market. It provides the market's infrastructure, including services to support its efficient running, and protects and maintains its reputation.

The Corporation's role includes:

- managing and protecting Lloyd's network of international licences;
- agreeing syndicates' business plans and evaluating performance against those plans. Syndicates are required to underwrite only in accordance with their agreed business plans. If they fail to do so, Lloyd's can take a range of actions including, as a last resort, stopping a syndicate underwriting;
- monitoring syndicates' compliance with Lloyd's minimum standards; and
- continuing to raise standards and improve performance across two main areas:
 - overall risk and performance management of the market; and
 - maintaining and developing the market's attractiveness to capital providers, distributors and clients, while preserving its diversity.

The Corporation's Executive Committee exercises the day-to-day powers and functions of the Council of Lloyd's and the Board ('the Board').

At 31 December 2019 the Corporation and its subsidiaries had 1,147 staff.

Financial highlights

The Lloyd's market reported a pre-tax profit of £2,532m in 2019 (2018: a loss of £1,001m) and a combined ratio of 102.1% (2018: 104.5%). This result represents a £3,533m improvement to profit since 2018.

	2019	2018
	£m	£m
Underwriting result	(538)	(1,130)
Investment return	3,537	504
(Loss)/profit on exchange	(54)	(8)
Other income	59	33
Expenses (other than technical account operating expenses)	(472)	(400)
Total	2,532	(1,001)

During 2019, premium levels have increased by 1.1%. Stable or increased pricing levels continued with favourable price movements experienced across all lines of business. The Lloyd's market experienced a weighted average increase in prices on renewal business of approximately 5.4% in 2019. In addition, several syndicates exited or severely curbed their risk appetites in poor performing lines, as Lloyd's began to ramp up its activity to support the market in closing the performance gap. This resulted in volume reductions of approximately 8.0%. Looking at these pricing increases and volume reductions together, there is an underlying reduction in premium volumes of 2.6% on like-for-like business. Foreign exchange movements and growth from new syndicates contribute an additional 3.7% growth, resulting in the overall premium growth of 1.1%

2019 again saw some significant catastrophic losses for the insurance industry and so too for the Lloyd's market, with notable losses in the second half of 2019 including Typhoons Faxai and Hagibis (in Japan) as well as Hurricane Dorian (impacting the Bahamas). Insured losses arising from catastrophic events cost the Lloyd's market £1.8bn, net of reinsurance, in 2019 (2018: £2.9bn) and added 7.0% to the combined ratio (2018: 11.6%). The impact of these major events on the Lloyd's market result was offset slightly by prior year releases of £232m (2018: £976m), representing a 0.9% (2018: 3.9%) improvement to the combined ratio, however these releases are at a reduced level when compared to previous years.

Investment return was £3,537m (2018: £504m), a return of 4.8% (2018: 0.7%), reflecting a buoyant year in financial markets. Equity investments achieved exceptional gains and bond investments also performed well driving a strong investment result.

As at 31 December 2019, Lloyd's net total resources – capital, reserves and subordinated loan notes – amounted to £30,638m (31 December 2018: £28,222m). Central assets amounted to £2,491m (31 December 2018: £2,417m). Lloyd's ratings remain at A+ (strong) with Standard and Poor's, AA- (very strong) with Fitch Ratings, and A (excellent) with A.M. Best.

Lloyd's risk profile

At Lloyd's, the risk profile originates from both syndicates and at central level.

Syndicates are the source of the majority of risks. They source all the insurance business; manage the bulk of the asset portfolios; hold the majority of the counterparty exposures; and conduct most of the day-to-day operational activity. The syndicate risks include: insurance risk (underwriting, reserving and catastrophe risk); market risk on syndicate assets (including credit risk on Premiums Trust Funds (PTF)); reinsurance and other credit risk; and syndicate operational risk.

At the central level, additional risks arise from central operational risk, pension fund risk; market risk on central assets; and the risk of member default.

Solvency Capital Requirement (Solvency II basis)

The Solvency Capital Requirement (SCR) represents the amount of capital required to withstand up to 1 in 200-year losses over a one year time horizon. Given Lloyd's unique structure there are two SCRs which are monitored under the Solvency II regime:

- The Lloyd's market wide SCR (MWSCR) is calculated to cover all the risks of 'the association of underwriters known as Lloyd's', i.e. those arising on syndicate activity, members' capital provided at Lloyd's and the Society taken

together, at a 99.5% confidence level over a one-year time horizon as provided for in Solvency II legislation. All the capital of the component parts of the market taken together is available to meet the MWSCR.

- The Lloyd's central SCR (CSCR) is calculated in respect of only the risks facing the Society and the Central Fund at the same confidence level and time horizon used to calculate the MWSCR. The material risk is that members do not have sufficient funds to meet their underwriting losses even having complied with Lloyd's rigorous capital setting rules.

Individual syndicates are also required to calculate a SCR, at a 99.5% confidence level over a one-year horizon, for each underwriting year; this drives the determination of member level SCRs. Each member's SCR is derived as the sum of the member's share of the syndicate's one-year SCR. Where a member participates on more than one syndicate, a credit for diversification is provided to reflect the spread of risk. The MWSCR and CSCR are derived from the Lloyd's Internal Model which has been approved by the PRA. Individual syndicates also derive SCRs from their own internal models which are subject to approval by the Lloyd's Capital and Planning Group. The appropriateness of each syndicate's internal model, including changes thereto and the reasonableness of the key assumptions are assessed as part of the Corporation's oversight of the Lloyd's market.

Lloyd's Internal Model

The approved Lloyd's Internal Model (LIM) is a purpose-built model designed to calculate the MWSCR and CSCR as required under Solvency II. It covers all risk types and all material risks for the aggregation of syndicates as well as for the Corporation, allowing for the unique capital structure of Lloyd's. The LIM consists of three main components: the Lloyd's Investment Risk Model (LIRM) which simulates economic variables and total assets returns; the Lloyd's Catastrophe Model (LCM) which models catastrophe risk; and the Capital Calculation Kernel (CCK) which is the main element of the LIM where all other risks are simulated, and all risks are combined.

Syndicates calculate their own SCR however the market wide and central capital requirements are derived from Lloyd's parameterisation at a whole market level to build a view of total market capital requirements from the ground up using market level assumptions. The LIM uses a methodology whereby losses from insurance and other risks are simulated by class of business, allocated to syndicates and through to members to assess the level of capital required by the market and centrally to meet 1 in 200-year losses over the one-year time horizon.

Lloyd's solvency ratios and capital

Lloyd's solvency position is summarised below:

	Dec 2019	Dec 2018
	£m	£m
Market wide solvency		
Lloyd's MWSCR	17,870	17,750
Eligible capital	27,877	26,239
Lloyd's solvency ratio	156%	148%
Central solvency		
Central SCR	1,500	1,400
Eligible central capital	3,574	3,493
Lloyd's central solvency ratio	238%	249%

The market wide solvency ratio at 31 December 2019 is 156% (2018: 148%). The solvency ratio has improved over 2019, notwithstanding the notable losses incurred across the Lloyd's market in relation to the US and Asian windstorms in the second half of 2019. This reflects recapitalisation following the significant underwriting losses incurred in 2018 and the improved performance of the market during 2019.

The central solvency ratio has decreased over this period as a result of the increase in the central SCR.

A summary of Lloyd's market wide capital ('own funds') by tier is set out below.

31 December 2019	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
Syndicate assets	(2,501)			(2,501)
Members' funds at Lloyd's (FAL)	20,741	6,772		27,513
Society assets:				
Subordinated debt		891		891
Deferred tax			47	47
Balance of net assets	1,927			1,927
Total own funds available to meet the SCR	20,167	7,663	47	27,877
Lloyd's SCR				17,870
'Excess' own funds not eligible to meet SCR	-	-	-	-
Total market wide own funds eligible to meet the SCR	20,167	7,663	47	27,877
Lloyd's market wide solvency ratio				156%

31 December 2018	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
Syndicate net assets	(2,750)			(2,750)
Members' funds at Lloyd's (FAL)	18,471	7,656		26,127
Society assets:				
Subordinated debt		822		822
Deferred tax			31	31
Balance of net assets	2,009			2,009
Total own funds available to meet the SCR	17,730	8,478	31	26,239
Lloyd's SCR				17,750
'Excess' own funds not eligible to meet SCR	-	-	-	-
Total market wide own funds eligible to meet the SCR	17,730	8,478	31	26,239
Lloyd's market wide solvency ratio				148%

The eligibility of assets to count towards the solvency coverage is subject to tiering restrictions. All Tier 1 assets count fully towards the solvency coverage assessment. However, Tier 2 and Tier 3 assets are only eligible up to a maximum of 50% of the SCR. A significant portion of the members' FAL are in the form of letters of credit (LOCs), which are classified as Tier 2 assets under Solvency II. At 31 December 2019 the amount of ineligible Tier 2 and Tier 3 capital was £nil (2018: £nil).

These LOCs are callable on demand and when called, the proceeds, namely cash, would qualify as Tier 1 assets. Under these circumstances, any amounts previously restricted would become fully eligible.

The central own funds available to cover the central SCR are summarised below:

31 December 2019	Tier 1	Restricted Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m	£m
Society assets:					
Subordinated debt			891		891
Deferred tax				47	47
Balance of net assets	1,927	89			2,016
Callable layer	808				808
Total central own funds available to meet the SCR	2,735	89	891	47	3,762
Central SCR*					1,500
'Excess' central own funds not eligible to meet central SCR	-	-	141	47	188
Total central own funds eligible to meet the SCR	2,735	89	750	-	3,574
Central solvency ratio					238%

31 December 2018	Tier 1	Restricted Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m	£m
Society assets:					
Subordinated debt			822		822
Deferred tax				31	31
Balance of net assets	2,009	-			2,009
Callable layer	784				784
Total central own funds available to meet the SCR	2,793	-	822	31	3,646
Central SCR*					1,400
'Excess' central own funds not eligible to meet central SCR	-	-	122	31	153
Total central own funds eligible to meet the SCR	2,793	-	700	-	3,493
Central solvency ratio					249%

Callable layer

The Society has the right to make a call on members of up to 3% of members' premium limits ("callable contributions"). The callable contributions can be drawn from members' premiums trust funds without the members' consent. This would result in the transfer of Tier 1 capital from syndicate funds to central resources. The value assigned to the callable layer has been reduced to reflect that part of the callable layer which would not be available in a stressed situation at the central SCR level of confidence.

Syndicate loans to the Central Fund

On 29 March 2019 the Society issued capital in the form of syndicate loans to the Central Fund ("syndicate loans") from members participating on the 2019 year of account. This gave rise to additional restricted Tier 1 capital of £89m as at 31 December 2019.

Coverage of the central SCR with eligible central own funds

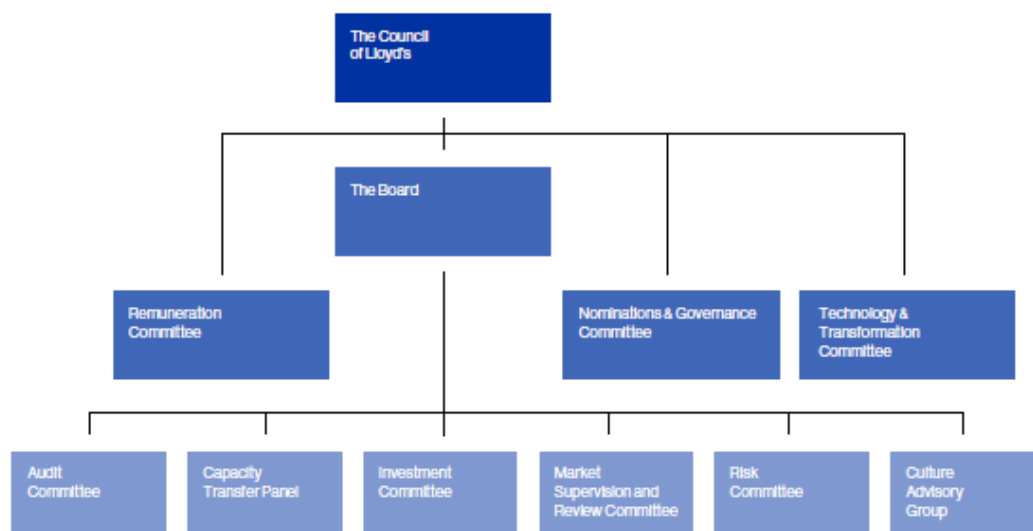
The capital tiering rules also apply to the coverage of the central SCR. The inclusion of the Tier 2 subordinated debt increases Lloyd's Tier 2 and 3 central capital to £938m. Only £750m – 50% of £1,500m - of this is eligible in the solvency calculation.

Major development – COVID-19 Pandemic

The COVID-19 pandemic has created turbulence in financial markets and economic uncertainty which will impact individuals and businesses. The full impact of this on the insurance industry, including the Lloyd's market, is uncertain. Our initial assessment has identified those lines of business most likely to be impacted, however the full extent of the losses and the impact upon pricing will become clearer as the year progresses. However, taking into consideration current laws and regulations we do not expect these to impact the Society of Lloyd's and Lloyd's market ability to satisfy regulatory solvency requirements. We will regularly monitor developments in this area and take appropriate actions as needed. Further details on the impact of the pandemic and our response are set out on page 82.

Lloyd's governance structure

The structure of the principal governing bodies of Lloyd's is summarised in the chart below:



The Council of Lloyd's

Under Lloyd's Act 1982, the Council of Lloyd's undertakes the management and superintendence of the affairs of the Society and has the power to regulate and direct the business of insurance at Lloyd's.

The Board

The Council established the Board as from 1 January 2003. The Board develops strategies to meet the Corporation Purpose of creating and maintaining a competitive, innovative and secure market.

The Board is responsible for the day-to-day oversight of Lloyd's and thus constitutes Lloyd's Administrative, Management or Supervisory Body (AMSB).

With effect from 1 June 2020, the Board and Council will be merged into a revised Council. Further details of the pending merger are provided in section B.1 of this report.

Basis of preparation of the SFCR

The basis of preparation of the Lloyd's SFCR has been selected so that the financial position of Lloyd's is presented on a basis to most appropriately reflect the structure of Lloyd's.

The SFCR includes the aggregate of returns submitted from syndicates (the relevant 'Lloyd's templates' as referred to in the PRA Rulebook Solvency II Firms: Reporting Instrument 2015' (PRA 2015/23)), members' Funds at Lloyd's (FAL) and in respect of the Society of Lloyd's, including the Corporation and Central Fund.

The Lloyd's templates report the Pillar 3 information for calendar year 2019 and the financial position at 31 December 2019 for all syndicates which transacted business

during the year. The data therein which contributes to the audited section of the SFCR is the subject of an audit opinion by the auditor of each syndicate.

The capital provided by members is generally held centrally as FAL. The data included within the SFCR in relation to FAL is provided by the Corporation. The data therein which contributes to the audited section of the SFCR is the subject of a reasonable assurance engagement by PwC as the auditor of Lloyd's.

Data in respect of the Society of Lloyd's is also provided by the Corporation. Again, the data therein which contributes to the audited section of the SFCR is the subject of a reasonable assurance engagement by PwC.

The balance sheet (S.02.01) and summary of own funds (S.23.01) in the SFCR aggregate the assets held at syndicate level, members' assets held as FAL and the central resources of the Society. Overall, the SFCR aggregates the results and resources of the Society and its members. The SFCR may, therefore, be used as a reasonable presentation of the results and state of affairs of the Lloyd's market on a basis that is as closely as possible comparable with general insurance companies.

A. Business and Performance

A.1 Business

Name and legal form of undertaking

Lloyd's is a society incorporated by the Lloyd's Act 1871, whose principal place of business is at One Lime Street, London EC3M 7HA.

The 'association of underwriters known as Lloyd's' is the legal form of the undertaking as defined in Annex III of the Solvency II Directive (2009/138/EC).

Supervisory authority responsible for financial supervision

The supervisory authority of Lloyd's is the Prudential Regulation Authority (PRA), which was created as part of the Bank of England by the Financial Services Act (2012). The registered office of the PRA is as follows:

Prudential Regulation Authority
8 Lothbury
London
EC2R 7HH

External auditor of the undertaking

The independent auditors of Lloyd's are:

PricewaterhouseCoopers LLP
Chartered Accountants
7 More London Riverside
London
SE1 2RT

Holders of qualifying holdings of the undertaking

There are no qualifying holdings applicable to Lloyd's.

Legal structure of group

Lloyd's does not belong to a group.

Material lines of business and geographical areas

Lloyd's writes a wide range of classes of business in a variety of geographical areas. This is highlighted in the below table which provides a Lloyd's class breakdown of gross written premium by region:

2019

	US and Canada	Other Americas	United Kingdom	Rest of Europe	Central Asia & Asia Pacific	Rest of the World	Total for all Regions
Reinsurance	21%	69%	29%	43%	39%	61%	32%
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Energy	6%	1%	3%	4%	2%	4%	4%
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Casualty	28%	14%	25%	26%	28%	11%	26%
Marine, aviation & transport	7%	8%	7%	18%	7%	9%	9%
Energy	5%	1%	2%	4%	2%	4%	4%
Motor	2%	1%	9%	2%	1%	3%	3%
Total GWP	51%	7%	14%	13%	11%	4%	100%

Significant events during the reporting period

Major claims for the market were £1,806m in 2019 (2018: £2,906m), net of reinsurance and including reinstatements payable and receivable. Total industry insured losses for the catastrophe events of 2019 are estimated to be US\$56bn.

The first half of 2019 experienced a low level of catastrophic activity. In the second half of 2019 the largest insured natural catastrophe event to impact the result was Typhoon Hagibis, which struck Japan and caused extensive flood and wind damage. This event was the second major typhoon loss event to impact Japan during 2019, with Typhoon Faxai occurring one month earlier. Hurricane Dorian was an extremely destructive category 5 storm which caused extensive damage and devastated parts of the Bahamas. Other notable events included US and Australian wildfires and Chilean riots.

Lloyd's Brussels (Lloyd's Insurance Company S.A), Lloyd's first Europe-wide operation, was established during 2018 and commenced underwriting on 1 January 2019. It has been set up to ensure Lloyd's partners across Continental Europe can continue to access the market's underwriting expertise and financial security following the UK leaving the EU.

Lloyd's Brussels is authorised and regulated by the National Bank of Belgium and capitalised according to Solvency II rules. It is licenced to write all non-life risks from the European Economic Area and benefits from the market's financial strength through member capital and the Central Fund.

A.2 Underwriting performance

The Lloyd's result for 2019 is described and analysed in detail in pages 24 to 25 '2019 Highlights' of Lloyd's Annual Report 2019. This provides a qualitative and quantitative description of the result at an aggregate level and by material line of business.

The overall underwriting result is summarised below:

	2019	2018
	£m	£m
Net premiums earned	25,821	25,178
Net claims incurred	(16,361)	(16,438)
Net operating expenses	(9,998)	(9,870)
Total	(538)	(1,130)
Combined ratio	102.1%	104.5%

The underwriting result by material line of business is summarised below:

	2019	2018
	£m	£m
Reinsurance	(434)	(456)
Property	12	(700)
Casualty	(390)	(183)
Marine, aviation & transport	(199)	(392)
Energy	27	113
Motor	11	12
Life	1	16
Sub-total	(972)	(1,590)
Transactions between syndicates and the Society	434	460
Total	(538)	(1,130)

A summary of business by major geographical location is set out in section A.1 above.

The Lloyd's market reported a pre-tax profit of £2,532m in 2019 (2018: a loss of £1,001m) and a combined ratio of 102.1% (2018: 104.5%). This result represents a £3,533m improvement to profit since 2018.

During 2019, premium levels have increased by 1.1%. Stable or increased pricing levels continued with favourable price movements experienced across all lines of business. The Lloyd's market experienced a weighted average increase in prices on renewal business of approximately 5.4% in 2019. In addition, several syndicates exited or severely curbed their risk appetites in poor performing lines, as Lloyd's began to ramp up its activity to support the market in closing the performance gap. This resulted in volume reductions of approximately 8.0%. Looking at these pricing increases and volume reductions together, there is an underlying reduction in premium volumes of 2.6% on like-for-like business. Foreign exchange movements and growth from new syndicates contribute an additional 3.7% growth, resulting in the overall premium growth of 1.1%.

2019 again saw some significant catastrophic losses for the insurance industry and so too for the Lloyd's market, with notable losses in the second half of 2019 including Typhoons Faxai and Hagibis (in Japan) as well as Hurricane Dorian (impacting the Bahamas). Insured losses arising from catastrophic events cost the Lloyd's market £1.8bn, net of reinsurance, in 2019 (2018: £2.9bn) and added 7.0% to the combined ratio (2018: 11.6%). The impact of these major events on the Lloyd's market result was offset slightly by prior year releases of £232m (2018: £976m), representing a 0.9% (2018: 3.9%) improvement to the combined ratio, however these releases are at a reduced level when compared to previous years.

A.3 Investment Performance

The investment performance for Lloyd's for 2019 is summarised below:

	2019	2018
	£m	£m
Interest and similar income:		
From financial investments designated as at fair value through profit or loss	2,433	836
From available for sale investments	36	39
Dividend income	30	48
Interest on cash at bank	52	50
Other interest and similar income	39	30
Investment expenses	(58)	(45)
Total	2,532	958
Other income from investments designated as at fair value through profit or loss:		
Net realised gains/(losses)	251	(17)
Net unrealised gains/(losses)	723	(464)
Other relevant income	31	27
Total	1,005	(454)
Total investment return	3,537	504

2019 was a markedly positive year for investments. Equities generated a particularly strong level of return for the calendar year with other risk assets also performing well. In fixed interest markets, the easing of monetary policy drove a reduction in risk free yields resulting in capital gains for government bonds. Corporate bond returns were further enhanced by credit spread narrowing, in line with the trajectory of other risk assets. In terms of foreign exchange movements, sterling was volatile versus most other major currencies, but strengthened versus US dollars by the end of the year.

The market's investments generated a return of £3,537m (2018: £504m), or 4.8% (2018: 0.7%), a considerable improvement on the previous year and also well above the five-year average. In terms of key drivers, the major allocation to corporate bond investments benefitted from strong performance in this asset class and the very strong performance on equity risk assets also made a notable contribution although the allocation remained conservative over the year.

Further information on the investment performance is provided on page 28 of Lloyd's Annual Report 2019.

Net gains on investments of £14m (2018: losses £3m) were recognised directly in equity.

Lloyd's has limited exposure to securitised assets and other asset backed securities throughout the Chain of Security. As at 31 December 2019, exposure to these assets totalled £4,097m (2018: £4,125m).

A.4 Performance of other activities

Other items contributing to the profit of £2,532m (2018: loss of £1,001m) were loss on exchange of £54m (2018: loss £8m) and other income of £59m (2018: £34m), less other expenses of £472m (2018: £401m). Other income related primarily to Society income, largely market charges and charges to members. The other expenses were primarily in respect of Society operating expenses, for which the

increase was driven by the investment in strategic initiatives such as Future at Lloyd's and other strategic programmes.

Leases

Payments made under operating leases are charged to the Society income statement on a straight-line basis over the period of the lease. Contractual capital expenditure is provided for over the term of the underlying lease agreement. The lease cost provision is an accounting estimate which arises due to the fact the Society has entered into a number of fully repairing leases.

Additional information on lease cost provisions and operating lease commitments for the Society is set out in notes 16 and 25 of the Society accounts at pages 157 to 158 and 169 to 170 of Lloyd's Annual Report 2019 respectively.

A.5 Any other information

The COVID-19 pandemic is a post-balance sheet event causing global economic uncertainty and social restrictions which are directly impacting the Lloyd's market. This is considered to be a major development in accordance with Article 54(1) of the Solvency II Directive. The following presents the expected impact on the Society and how Lloyd's is responding.

Until further notice, the majority of the Society's employees are working remotely, the Underwriting Room has been closed and the emergency trading protocols have been successfully implemented. This is having a direct impact on risks within all three pillars of the Society's risk objectives.

All the impacts on the Lloyd's risk profile from the pandemic are being regularly monitored, which includes an assessment of whether the controls currently in place are adequate to mitigate the evolving risks. Controls in place to manage the increased risk include:

- Lloyd's has set up a dedicated contact point to provide our policyholders with assistance and to help them find the right person to process a claim;
- Daily Catastrophe Group and Executive Committee meetings held to consider development of the global pandemic and implement business continuity actions in line with government advice;
- Emergency trading protocols have been invoked in conjunction with the wider market including the closure of the Underwriting Room and with Society personnel working remotely;
- Ongoing monitoring of the impact on Lloyd's assets and liabilities, claims, and solvency position with planned management actions in place to respond; and
- Regular engagement with the market and regulators via several forums.

The COVID-19 pandemic has created turbulence in financial markets and economic uncertainty which will impact individuals and businesses. The full impact of this on the insurance industry, including the Lloyd's market, is uncertain. Our initial assessment has identified those lines of business most likely to be impacted, however the full extent of the losses and the impact upon pricing will become clearer as the year progresses.

The recent volatility in financial markets has impacted the valuation of the investment portfolios of the Society of Lloyd's and the syndicates operating within the Lloyd's market. Whilst there is still a significant degree of uncertainty, having considered the

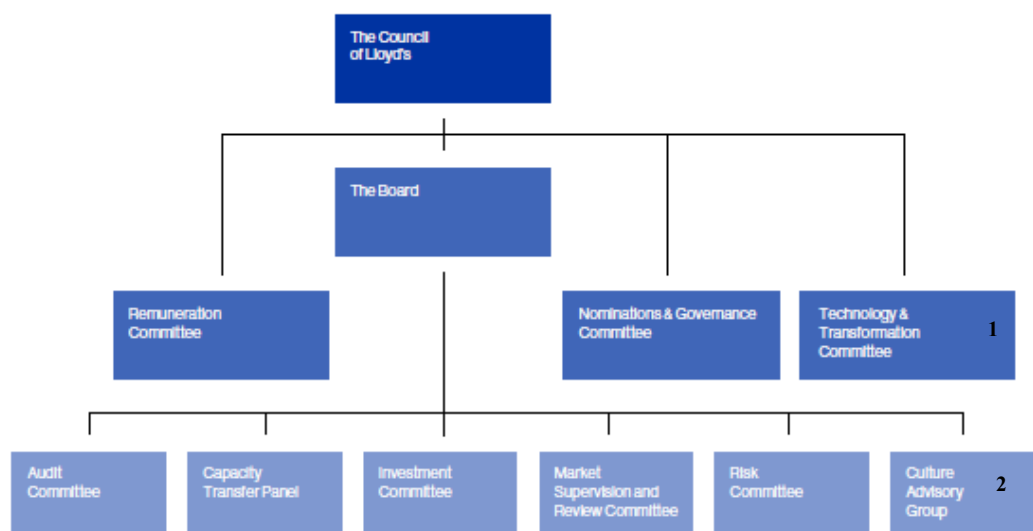
positions within the financial markets up to 19 March 2020, our estimates indicate that our central solvency ratio and the market-wide solvency ratio continue to be above our risk appetites – our central solvency ratio is estimated to be 205%* and the market-wide solvency ratio is estimated to be 146%*. A further 220 basis points widening of credit spreads and 26% fall in equity values would result in a more material impact to both our central solvency ratio and the market-wide solvency ratio, however, both would continue to be in excess of regulatory requirements. At this early stage of development, it is difficult to assess the financial impact of any potential claims on either technical provisions or capital requirements. However, taking into consideration current laws and regulations we do not expect these to impact the Society of Lloyd's and Lloyd's market ability to satisfy regulatory solvency requirements. We will regularly monitor developments in this area and take appropriate actions as needed.

B System of Governance

B.1 General information on the system of governance

Structure, roles and responsibilities

The structure of the principal governing bodies of Lloyd's is summarised in the chart below:



The Council of Lloyd's

Under Lloyd's Act 1982, the Council of Lloyd's undertakes the management and superintendence of the affairs of the Society and the power to regulate and direct the business of insurance at Lloyd's.

The Council comprises a maximum of 18 members, split between six working, six external and six nominated members. The Chairman and Deputy Chairmen are elected annually by the Council from among its members.

Certain functions are reserved to the Council including:

- The making, amendment or revocation of byelaws
- The setting of Central Fund contribution rates; and
- Appointing the Chairman and Deputy Chairmen of Council.

Beyond the reserved functions, the Council can delegate its powers or functions to any person, committee or employee of the Society.

The Council has delegated authority for the day-to-day management of the market to the Board. The Board is able, in turn, to sub-delegate authority to the Chief Executive Officer (CEO) and through him to the Lloyd's Executive. In addition, the Council has

¹ With effect from 31 October 2019 the Board resolved to expand the remit of the Innovation Investment Committee and re-name it the Technology & Transformation Committee. The Committee will meet from early 2020.

² With effect from 3 December 2019 the Board resolved to establish a Culture Advisory Group. The Group will meet from early 2020.

delegated authority to carry out specified functions to committees including the Remuneration, and Nominations & Governance Committees, as summarised below.

The Board

The Council established the Board as from 1 January 2003. The Board develops strategies to meet the Corporation Purpose of creating and maintaining a competitive, innovative and secure market. The Board is responsible for the day-to-day oversight of Lloyd's and thus constitutes Lloyd's Administrative, Management or Supervisory Body (AMSB).

The Board comprises the following members at the date of this report:

- The Chairman of Lloyd's;
- The Lloyd's Chief Executive Officer; the Performance Management Director; and the Chief Financial Officer (the Executive Directors);
- Two non-executives connected with the Lloyd's market; and
- Six independent non-executives.

Specific functions delegated to the Board include:

- Determining the major risks to the Lloyd's market and determining appropriate action to address or mitigate those risks;
- Determining the key factors, levers and drivers which may affect the profitability of the Lloyd's market;
- Developing and implementing a strategy to achieve the Corporation Goal; and
- Supervising, regulating and directing the business of insurance at Lloyd's.

The Board has reserved to itself a list of specific functions and powers that only it may deal with. The Board may sub-delegate authority to the CEO, executive directors and employees of the Corporation save in respect of those functions and powers reserved to it, the Council and their committees.

Matters reserved to the Board include:

- Setting the policy and principles relating to the supervision, regulation and direction of the business of insurance at Lloyd's (the Market Supervision Framework), in compliance with PRA and FCA requirements;
- Considering and approving Lloyd's risk appetite (both at Corporation and market level);
- Setting policy for the admission and removal of participants in the Lloyd's market;
- Admitting and removing managing agents;
- Determining the Franchise Standards for managing agents and approving the Three-Year and Annual Plan and Budget of the Corporation; and
- Approving the Lloyd's Society level capital requirements.

The Principal Committees of the Council

Nominations & Governance Committee

The Nominations & Governance Committee is responsible for making recommendations to the Council on the appointment of the Chairman, CEO, new nominated Council members, Board members (including the executive directors on the Board), members of a number of the Council and Board committees, and to consult with the CEO on the appointment of members of the Executive who are not members of the Board including the Secretary to the Council. The Nominations & Governance Committee is also responsible for succession planning arrangements for these positions.

The Nominations & Governance Committee shall comprise not more than eight members and is chaired by the Chairman of Lloyd's. Its remaining members are drawn from both the Council and the Board.

The Nominations & Governance Committee reports to the Council and Board on its proceedings after each meeting on all matters relating to its duties and powers. A written report is submitted to the Council annually.

Remuneration Committee

The Remuneration Committee is responsible for setting remuneration arrangements for the Chairman, CEO, executive directors and the Secretary to the Council. The Remuneration Committee's proposals are considered by both the Board and the Council.

Non-executive remuneration is decided by the Council, on recommendation from the Chairman and CEO who may consult the Remuneration Committee as part of that process.

The Remuneration Committee is chaired by the Senior Independent Deputy Chairman. The Chairman is a member of the Committee and its remaining members are drawn from both the Council and the Board.

The Remuneration Committee reports to the Council and Board on its proceedings after each meeting on all matters relating to its duties and powers and makes recommendations to the Council or Board on any area within its remit where action or improvement is needed. The Remuneration Committee submits a written report to the Council annually.

Technology & Transformation Committee

The Technology & Transformation Committee (TTC), which first met in early March 2020, has a remit covering oversight of the Future at Lloyd's programme. The TTC is the successor body to the Innovation Investment Committee, a former committee of the Board which is described below. The TTC is chaired by the Senior Independent Deputy Chairman. The Chairman is a member of the TTC, and its remaining members are the Chief Executive Officer, the Chief Operating Officer, three independent non-executive members of the Board and two representatives of the Lloyd's Market Association.

The Principal Committees of the Board

Audit Committee

The Audit Committee's role is to ensure that the financial activities of Lloyd's are subject to independent review and audit.

At the date of this report the Audit Committee comprised two independent non-executive directors of the Board, one market-connected non-executive director of the Board and one external member of Council. The Chair of the Audit Committee is an independent non-executive director of the Board.

The Audit Committee's functions include:

- Reviewing Lloyd's annual and interim financial statements, the aggregate syndicate results and the Lloyd's Solvency & Financial Condition Report; and
- Reviewing both the external and internal audit plans.

Reports from the internal and external auditors on aspects of internal control are reviewed by the Audit Committee and appropriate action taken in response.

The Audit Committee submits an annual report to the Board. It also reports to the Council and the Board on its proceedings after each meeting. Additional reports are submitted to the Council and/or the Board on matters of material interest as and when necessary. The minutes of Audit Committee meetings are submitted to the Board and the Council.

Risk Committee

The Risk Committee is chaired by an independent non-executive member of the Board, and its other members are drawn from both the Council and the Board. Other individuals including the CEO, Chief Risk Officer, Chief Financial Officer and Performance Management Director are regular attendees with others invited to attend all or part of any meeting as and when deemed appropriate by the Risk Committee or its Chair. The Committee submits an annual report to the Board. It also reports to the Council and the Board on its proceedings after each meeting. The minutes of Risk Committee meetings are submitted to the Board and the Council.

Market Supervision and Review Committee

Market Supervision and Review Committee (MSARC) takes decisions regarding the exercise of Lloyd's enforcement powers. It also acts as a review body capable, where appropriate, of amending, modifying or withdrawing certain decisions taken by the Executive affecting managing agents. It also acts as the body that determines whether certain decisions can be referred to the Lloyd's Appeal Tribunal and can also make certain business decisions.

MSARC meets at the discretion of its Chairman. MSARC submits a written report to the Board annually and may submit additional reports to inform the Board of any matters of material concern as and when required.

Capacity Transfer Panel

The Capacity Transfer Panel (CTP) was established principally to exercise the Council's powers in relation to minority buyouts and mergers. The Panel meets at the discretion of its Chairman. The Panel submits a written report to the Board annually and may submit additional reports on matters of material concern as and when necessary.

Investment Committee

The Investment Committee monitors the investment objectives and parameters of centrally managed assets and is responsible for reviewing the performance of these funds. In addition, it monitors the investment operations of Lloyd's Treasury and Investment Management department in respect of all funds under its management and approves all investment counterparties. It may also make more general recommendations concerning investment activity at Lloyd's.

The Investment Committee meets at the discretion of its Chairman. The Investment Committee submits a written report to the Board annually and may submit additional reports on matters of material concern as and when necessary. The Investment Committee is required to obtain the approval of the Board before making any decisions which may materially affect the financial risks applying to the Society or Lloyd's market entities.

Innovation Investment Committee/Technology & Transformation Committee

The Innovation Investment Committee was responsible for the development and implementation of investment strategies identified by the Lloyd's Lab. In doing so, the Committee aimed to promote an innovative culture within the market and increase the rate of adoption of new technologies and initiatives. The Committee met on three occasions in 2019. A table showing Committee members' attendance at Committee meetings is set out on pages 79 and 80 of Lloyd's Annual Report 2019. The remit of the Committee was significantly expanded at the end of 2019 and it became the Technology & Transformation Committee, a committee of the Council (described above).

Culture Advisory Group

At its meeting on 3 December 2019 the Board established a Culture Advisory Group. The Group, which first met in early 2020, and is chaired by an independent non-executive director of the Board and its members are key representatives from the Lloyd's market and subject-matter experts.

Material changes in the system of governance that have taken place over the reporting period

Merging the Board into the Council

In May 2019 the Council and Board launched a consultation with members and all participants in the Lloyd's market on a proposal to merge the Board into the Council to create a single governing body for the Corporation and the Lloyd's market.

The proposal had the unanimous support of the members of both the Council and Board and received wide support from the market and members with over 90% of respondents in favour of the merger. Following that consultation process the merger was approved by the Council and will take effect from 1 June 2020.

The planned merger has been discussed with the Society's regulators and the PRA and FCA have confirmed they have no objections to the planned changes in principle.

With effect from 1 June 2020, the revised Council will comprise 15 members. In order to achieve a balance of independent and market members, the Council will comprise six independent nominated members (including the Chairman), three working members, three external members, and three executive nominated members (the Chief Executive Officer, Chief Financial Officer and Performance Management Director).

The current committees of the Board will become committees of the revised Council from 1 June 2020.

Further information on Lloyd's system of governance may be found on pages 73 to 86 of Lloyd's Annual Report 2019.

Information on the remuneration policy

Principles of the remuneration policy

Lloyd's operates a Total Reward approach to remuneration, which is designed to meet employee and Corporation needs by providing rewards that are linked to individual performance and the delivery of Lloyd's Corporation objectives.

Lloyd's Total Reward approach is supported by the following practices:

- The approach looks beyond base salary to the value of the total reward package in meeting the needs of employees;
- Lloyd's recognises and rewards superior performance; and
- Lloyd's remuneration practices are designed to promote and reward sound and effective risk management.

The Corporation operates a balanced approach to performance measurement. The annual bonus is linked to Lloyd's key strategic objectives and KPIs are set each year which support the delivery of Lloyd's long-term vision. Lloyd's Market Performance Bonus (previously referred to as Lloyd's Performance Plan, or LPP) is directly linked to the profitability of the Lloyd's market to encourage an attitude of commercial partnership with the market and align the interests of participants with capital providers.

The Corporation's executive remuneration policy

The structure of total compensation for the CEO and executive directors is designed to support the strategic priorities and reflect the market oversight role of the Corporation. In 2018, remuneration packages for executives with Board member roles were re-balanced, with reduced emphasis on fixed pay (salary, pension and benefits), and a greater weighting on variable pay elements linked to measurable strategic KPIs. Variable pay will continue to be set below market levels, reflecting the oversight role of the Corporation.

Lloyd's reward policy is designed to facilitate the future success of the Corporation by ensuring that the executive package may be sufficient to attract executive directors of the calibre required to deliver the Corporation's strategic priorities. It seeks to ensure that no more than is necessary is paid on recruitment, while taking into account a highly competitive and global market for talent.

All of Lloyd's executive remuneration practices are designed to protect the brand and reputation of Lloyd's and to promote sound and effective risk management. Incentives (annual performance bonus and market award) are subject to a potential downward adjustment if risk management practices and standards are not considered to have been sufficiently met.

To ensure the long-term sustainability of the Lloyd's brand and reputation, the Corporation operates malus and clawback provisions on all incentives to ensure that senior executives act responsibly and in the long-term interests of the Corporation.

Summary of executive remuneration policy for 2019

Salary - Salaries are set to appropriately recognise responsibilities and be broadly market competitive. For 2019, salaries are set as follows: CEO: £650,000; Chief Financial Officer (appointed 1 April 2019): £450,000; and Performance Management Director: £510,000.

Lloyd's Incentive Plan comprises of individual performance and market elements.

Lloyd's Individual Performance Bonus - The discretionary annual bonus links reward to specific and measurable targets aligned with Lloyd's strategy. For 2019, annual bonus maximums (as a % of salary) for the CEO, Chief Financial Officer and Performance Management Director are 100%. Annual bonus awards are subject to a 'risk underpin'. The Remuneration Committee will assess performance against risk

and compliance metrics and may apply a downward adjustment where appropriate. For awards in respect of 2016 onwards, a portion of the annual bonus may be deferred for three years, so that total incentives meet the PRA guidance to defer at least 40% of total variable pay.

Lloyd's market performance bonus - this offers an incentive which is directly linked to the profitability of the Lloyd's market. In order to provide a more balanced approach to performance measurement and better reflect the focus of the Corporation and its drive for improved efficiencies and transformation in the Lloyd's market, Profit Before Tax (PBT) and Combined Operating Ratio (COR) will be the key metrics to measure market performance from 2019. For the CEO and executive directors, a maximum cap of 50% of salary applies and awards are subject to a 'risk underpin'. The Remuneration Committee will assess performance against risk and compliance metrics and may apply a downward adjustment where appropriate.

From 2019 the deferral of both the individual performance bonus and the market performance bonus will be simplified and structured as 40% deferral of the combined total award.

Pension - The CEO, CFO and Performance Management Director are members of the Group Personal Pension (GPP) Plan (or equivalent), which is a defined contribution plan. All executive directors receive a cash allowance of 15% of base salary.

Variable components of remuneration for all Corporation employees

From 2018 Lloyd's variable component of remuneration consists of the following elements within one bonus framework:

- individual performance bonus
- market performance bonus

The annual bonus is subject to a 'risk underpin'. The Remuneration Committee will assess performance against risk and compliance metrics and may apply a downwards adjustment where appropriate.

Individual performance bonus

The annual bonus is a discretionary annual bonus plan which links reward to specific and measurable targets aligned with Lloyd's strategy. All Corporation employees are eligible for a discretionary annual bonus, based on performance against objectives and individual key performance indicators for the year.

Any employee who performs below role expectations will not receive an individual performance bonus.

Market performance bonus

The market element bonus is available to all employees and has been designed to meet strategic objectives by enabling the Corporation to offer an incentive which is directly linked to the profitability of the Lloyd's market and will therefore encourage an attitude of commercial partnership with the market and align the interests of participants with capital providers; and will provide a competitive reward and therefore assist Lloyd's in attracting and retaining the talented individuals required to develop and support future strategy.

Awards are calculated by reference to profit on ordinary activities before tax (PBT), as reported in the pro forma financial statements in the Lloyd's Annual Report for

each financial year, subject to a minimum threshold level. From 2019 the key metrics to measure market performance will be PBT and Combined Operating Ratio (COR).

Deferred pay components are included within the remuneration provision under the market performance bonus as an additional incentive to encourage employee recruitment and retention.

No market performance bonus will be paid to individuals rated as 'inconsistent performers' or those who are performing below role expectations.

Remuneration for the Chairman and members of the Council of Lloyd's and Board who are not employees of the Corporation

The current Lloyd's Chairman was appointed effective 15 June 2017 and his fee was £600,000pa. This remains unchanged for 2019. Fees for 2019 for Council and Board members were £38,500 and £62,000 per annum respectively. Fees are also payable in respect of membership of a number of Council and Board committees, including ad hoc committees established to consider specific issues requiring a significant time commitment.

Further information on Lloyd's remuneration policy is set out in pages 89 to 100 of Lloyd's Annual Report 2019.

Material transactions during the reporting period with persons who exercise a significant influence on the undertaking, and with members of the administrative, management or supervisory body

There were no relevant material transactions during the reporting period.

B.2 Fit and proper requirements

Requirements for skills, knowledge and expertise

Lloyd's has a regulatory obligation to ensure that all relevant persons remain fit and proper at all times, in accordance with the requirements of the Senior Managers and Certification Regime ("SM&CR").

The Lloyd's Fit and Proper Policy sets out the steps which Lloyd's will take to assess an individual's fitness and propriety against the following considerations:

- honesty, integrity and reputation;
- competence and capability;
- financial soundness; and
- personal characteristics.

Where disciplinary action has been taken against a person within scope of SM&CR, the policy considers the impact on the assessment of the person's fitness and propriety. The requirement to notify the PRA and FCA when disciplinary action has been taken against a person for a Conduct Rule breach is outlined in the policy.

The following individuals are within scope of the Fit and Proper policy:

- all persons carrying out a Senior Manager Function;
- all persons carrying out a Certified Function;
- notified Non-Executive-Directors;
- any other Key Function Holder ("KFH"); or

- anyone carrying out an activity which has the potential to cause significant harm.

In relation to the Council and Board, the Nominations & Governance Committee is responsible for recommending appointments to the Board and for nominated members of the Council.

Given that 12 of the 18 members of Council are required by Lloyd's Act 1982 to be elected by members of the Society it is not possible or appropriate for the Nominations & Governance Committee to have specific obligations in respect of the balance of expertise and experience represented on Council. However, for the Board, the Committee does regularly review the structure, size and composition (including skills, knowledge & experience) of the Board and make recommendations to the Council about any changes. Before making any recommendation regarding candidates for appointment to the Board and for nominated members to the Council the Nominations & Governance Committee uses its best endeavours to evaluate the balance of skills, knowledge, experience and diversity on the Council or Board as appropriate and, in light of this evaluation, prepare a description of the role and capabilities required for a particular appointment.

In relation to Corporation employees, candidates are recruited through Lloyd's recruitment process which comprises competency-based interviews to enable Lloyd's to assess whether a candidate has the appropriate skills, knowledge and experience for the particular role in question.

Process for assessing fitness and propriety

The process for assessing the fitness and propriety of the persons who effectively run the Corporation or have other key functions is described in the Fit and Proper Policy which sets out how Lloyd's performs the necessary fitness and propriety checks prior to appointment and periodically thereafter for the various categories of roles to which the policy applies.

In summary, the Chairman annually reviews the performance of the non-executive members of the Council and the Board and the Senior Independent Deputy Chairman reviews the performance of the Chairman. The Remuneration Committee reviews the performance of the Chairman, CEO and the Executive Committee. The Chief Financial Officer is responsible for reviewing the performance of the Lloyd's Chief Actuary through Lloyd's Performance Appraisal Process. The Audit Committee is responsible for annually reviewing the performance of the Head of Internal Audit and the results of this review are shared by the Chair of the Audit Committee with the CEO who jointly agree remuneration. Other employees who are either key function holders or performers are assessed through Lloyd's performance appraisal process. These reviews take into account the FCA/PRA requirements for fitness and propriety and conduct.

B.3 Risk management system including the own risk and solvency assessment

Risk management system

The Lloyd's Risk Management Policy describes its overall framework and approach for the management of risk, including the risk strategy, the internal governance arrangements, tools, processes and reporting procedures.

The Lloyd's Risk Management Framework ('the framework') ensures that the identification, assessment, monitoring and management of all material risks affecting

the Society takes place on an ongoing basis. The framework includes a number of risk assessment techniques, which are tailored to specific risk areas.

Lloyd's Risk Management Framework

Lloyd's adopts a consistent approach in managing its risks through a process known as the risk and control assessment process, which is conducted on a bi-annual basis. This process re-assesses the existing risks and identifies any new risks. It evaluates the performance of key controls and also seeks to monitor the action plans in place to help manage risks.

The framework also enables Lloyd's to undertake a more forward-looking assessment of risk, building capital consideration into decision making processes. An Own Risk and Solvency Assessment (ORSA) is performed at least annually, bringing together key risk, capital and solvency management information on a more formal basis for the Board on a current and future basis.

Implementation of risk management system

The management of all risks is, first and foremost, the responsibility of each employee and department at Lloyd's and decisions taken across the business have the potential to impact the risk profile of Lloyd's to a greater or lesser degree.

The Risk Management Function is responsible for providing a secondary check and balance to ensure the range of risks taken by Lloyd's are well understood, effectively managed and in line with Lloyd's overall strategy and risk appetite. This objective is achieved through operation of the risk management framework.

The Risk Management Function is composed of the risk governance structure and the Risk Management Department. The risk governance structure comprises the Executive Risk Committee and the Risk Committee. These provide clear independent challenge to the risk takers at Lloyd's. The risk committees oversee, challenge and where appropriate escalate issues using appropriate management information sourced from the Risk Management and internal control frameworks, such as the various risk and control assessments, details of the operating and regulatory environment and capital management reports.

A key objective of the Lloyd's risk governance structure is to provide assurance to the Board that risks facing the Society are identified and managed in accordance with approved policy and risk appetite. The Risk Appetite Framework articulates the level of risk believed to be acceptable and desirable for Lloyd's through a series of risk appetite statements and metrics. These are monitored on an ongoing basis by both the business areas responsible for each risk area and the risk committees.

ORSA process

The ORSA process is a key element of the risk management framework of Lloyd's. It incorporates a series of processes which ensure an appropriate level and quality of capital is maintained to support the risks taken within Lloyd's on a current and future basis in light of the Lloyd's strategy set by the Board. The key focus of the ORSA is to continually assess Lloyd's own view of the risks faced and associated economic capital needs to meet its strategic goals.

The ORSA draws on existing ongoing oversight activities used to manage market and Corporation risk (including the risk and control assessment process, business plan and capital approval), the member capital setting processes and the determination of a central capital layer.

ORSA frequency, review and approval

'Business as usual' basis

The ORSA is an ongoing, continuous process which aligns to the Lloyd's business cycle. As such, the activities of the ORSA are performed through the course of the year and at least annually in line with changes to the Lloyd's risk profile and capital setting cycle. The risk profile is assessed on a quarterly and annual basis. The risk profile is presented to the Board quarterly (in summary version) in the CRO report and annually (detailed version) in the ORSA report.

Ad-hoc basis

Following the occurrence of a significant event, the activities within the ORSA may be revisited to ensure that they are still valid and to assess any potential impact on the level of economic capital and the own funds necessary to meet solvency requirements. Certain trigger events may require all activities within the ORSA process to be revisited, however, less material events may only trigger the review of some ORSA components.

Governance

The Board has overall responsibility for the review and approval of the ORSA process and report.

The Board will make key decisions and review and approve key outputs through the ORSA report but shall sub-delegate the day-to-day oversight and operation of the ORSA process to the relevant committee and function teams as detailed in the Lloyd's ORSA Policy.

Determination of own solvency needs and interaction of capital management activities with the risk management system

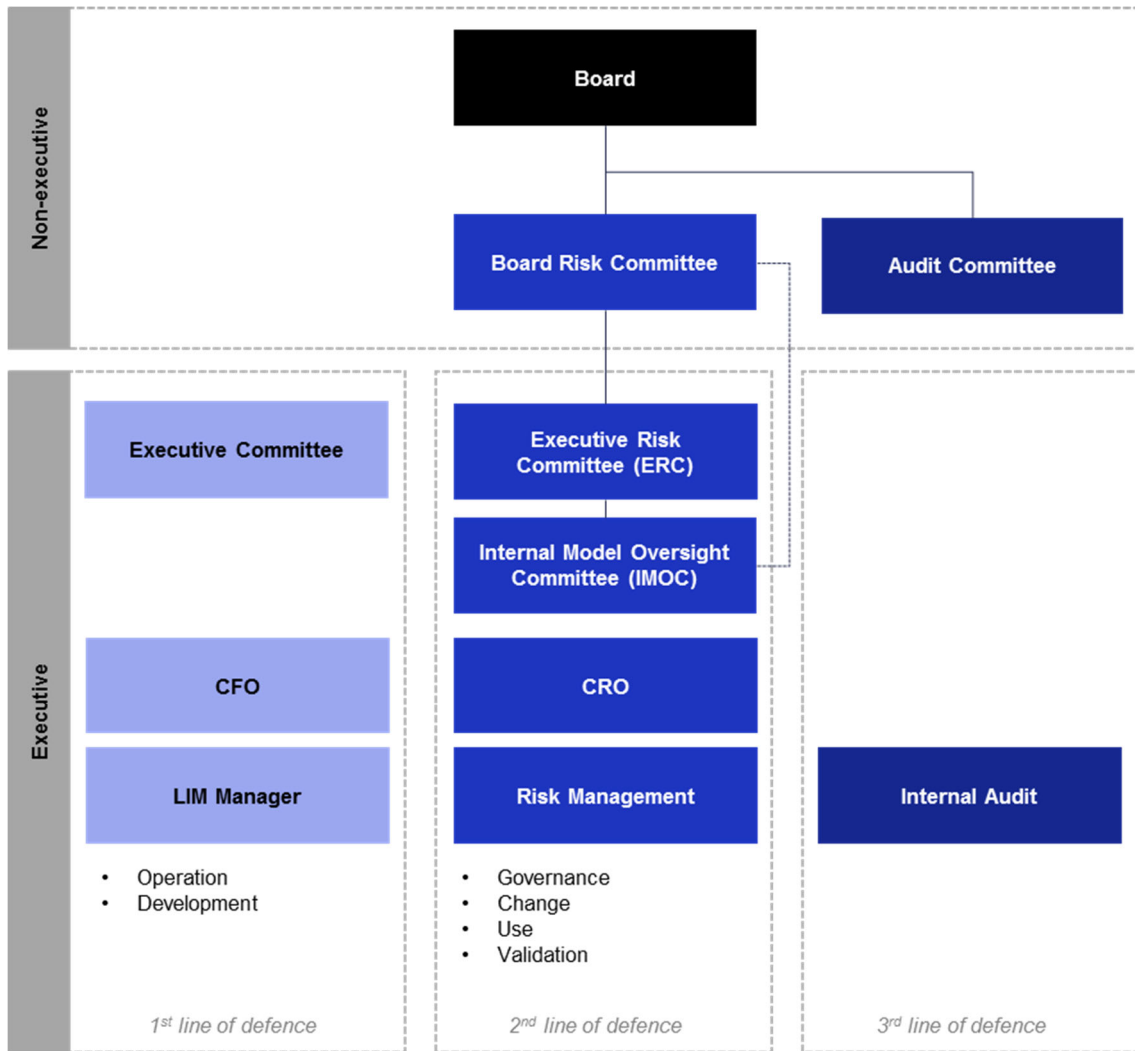
The outcome of the ORSA process is formally documented within the ORSA report. The ORSA report details how Lloyd's has completed its own solvency assessment given its risk profile. Furthermore, it is used to present the results of the various, inter-linked ORSA processes, illustrating the dependencies between strategy, risk, capital and solvency. It provides all the key information which has been assessed and the conclusions reached as part of the ORSA process to provide management with a suitable platform for appropriate oversight and for future strategy setting.

Governance over the Lloyd's Internal Model (LIM)

The LIM is owned by the Board, which relies on the LIM outputs for key decision-making activities. The Board delegates day-to-day duties to the Board Risk Committee to ensure that the design, operation and validation of the LIM are appropriate.

Lloyd's has embedded the structure set out below to ensure effective governance and oversight of the operation, validation and change of the LIM and to ensure that the internal model continues to appropriately reflect the risk profile of the Society.

The Governance framework highlighted below identifies those ultimately responsible for ensuring effective governance of the LIM and satisfying themselves that the operation, change and validation activities are performed in alignment with their respective policies as well as the components involved in the business as usual (BAU) operation and use activities of the LIM, change management processes and the regular cycle of internal model validation.



Internal model validation

Validation is a key regulatory requirement and seeks to ensure that the LIM is both fit for purpose and that its outputs can be relied upon to make key strategic decisions across the Society. A successful validation is one of the key requirements for maintaining internal model approval.

The validation activity, owned by Risk Management, covers all the risk categories and associated processes of the LIM, both on a quantitative and qualitative basis:

- Quantitative validation:
 - Attritional claims;
 - Catastrophe risk (as modelled in the Lloyd's Catastrophe Model, LCM);
 - Reinsurance credit risk;
 - Operational risk (Society and Syndicate);
 - Additional Central Fund (ACF); and
 - Market risk (with investment risk modelled in the Lloyd's Investment Risk Model, LIRM)
 - Aggregations & dependencies
- Qualitative validation:
 - Model use;
 - Governance of the model;
 - Operational risk (qualitative components of Society operational risk)
 - Documentation; and

- Systems & IT for the LIM

The validation process is performed over a three-year cycle. The purpose of the three-year cycle is to:

- Ensure validation activity is spread throughout the year;
- Allow a risk-based validation approach with majority of activity focused on the material risk areas;
- Ensure validation activity is directed at the areas which have been subject to change, e.g. methodology changes to ensure continuous model development or parameter updates to reflect changes to risk profile; and
- Allow targeted, in-depth validation activity into thematic areas.

The three-year validation cycle is implemented through four categories of tests:

1. **Core tests:** these are validation tests which are run annually, regardless of any risk profile or model changes. The suite of core tests covers all areas of the model but will be focused on the material areas;
2. **Extended tests:** these are considered as extensions of the core tests, which are only necessary to run once within a validation cycle, assuming it has not been subject to either model or risk profile changes;
3. **Additional tests:** additional testing carried out in response to breaches of certain triggers; and
4. **Deep dives:** targeted, in-depth validation reviews.

Validation at Lloyd's is a continuous and iterative process. A validation plan detailing the timings of the process will be considered and agreed prior to each three-year validation cycle and reviewed and updated annually. Any validation actions agreed throughout the cycle are fed back into the design, operation and development of the internal model and reflected in the validation plan.

Lloyd's approach to the LIM validation ensures independence throughout the validation process. This is designed to ensure that the Validation is separated from ownership of and interest in the LIM or its constituent components. This is demonstrated through clear allocation of roles and responsibilities to the Primary Validators (e.g. component owners) and the Independent Validator.

The Independent Validator is responsible for defining the scope and coverage of the validation including specifying the validation tests to be performed with the Primary Validator responsible for specifying the validation tests to be performed and for conducting some of these tests. The Primary Validator is responsible for interpreting the test results and scoring them. This requires the Primary Validator to have the appropriate level of expertise to interpret the results and provide robust challenge.

The above process is supported by clear and transparent recording of results and the escalation of issues to the Independent Validator, Internal Model Oversight Committee, Board Risk Committee and the Board, if required.

In addition, if no suitable internal resource can be found to validate certain aspects of the model component(s) / LIM, external resources can be brought in to support the process.

B.4 Internal control system

Internal control system

An effective system of internal control is a critical component of a successful business: it provides the foundation for the safe and sound operation of a business, ensuring compliance with relevant laws and regulations and the safeguarding of assets.

Internal control at Lloyd's comprises a set of continually operating processes involving the Board, as Lloyd's AMSB, senior management and all levels of personnel who by acting together ensure that the specific goals and objectives of Lloyd's are met and that a strong control culture is prevalent across the business.

An effective internal control system is key to embedding responsibility for risk management across the business and supporting the attainment of overall business strategy. The internal control system is designed to reduce, rather than eliminate, and identify ways to mitigate the risk of failure to achieve business objectives and can only provide reasonable but not absolute assurance against material misstatement or loss.

The Board, on behalf of the Council of Lloyd's, has responsibility for the Society's system of internal control and for reviewing its effectiveness. The Audit Committee monitors and reviews the effectiveness of the system of internal control, providing biannual reports to the Board. The Executive Committee is responsible for the implementation and maintenance of the internal control system and for instilling a strong internal control environment across the Corporation and market.

Lloyd's internal control system provides the foundation for the safe and sound operation of the business, ensuring compliance with relevant laws and regulations and the safeguarding of assets.

The Internal Control Policy describes the way in which the key components of the Lloyd's internal control system act together to ensure assurance processes are operationalised and risk oversight is applied. This policy describes key processes such that Lloyd's can consistently demonstrate:

- Effectiveness and efficiency of operations;
- Compliance with applicable laws, regulations and administrative provisions; and
- Availability and reliability of financial and non-financial information.

Implementation of the compliance function

The compliance function, part of the Risk & Regulatory function, focuses on:

- Managing regulatory engagement with the PRA and FCA
- Overseeing the Policy Governance Framework of the Corporation
- Owning and operating certain Compliance Policies, including Conflicts of Interest, Fit and Proper, Gifts and Hospitality and Whistleblowing
- Compliance Monitoring and reporting on the Corporation's regulatory compliance;
- Acting as part of the Second Line of Defence, with the Risk Management function and interacting with Internal Audit as the Third Line of Defence.

The Compliance function reports periodically, including on progress against Compliance Plan, to the Executive Risk Committee and the Board Risk Committee.

B.5 Internal audit function

Implementation of the internal audit function

The Purpose, Authority and Responsibility of the Internal Audit function is defined within the Internal Audit Charter and Operating Standards. Internal Audit's mission is to provide reliable independent and objective assurance to the Audit Committee and Executive Committee on the adequacy, effectiveness and sustainability of the system of internal control.

The primary scope of Internal Audit's activities is the examination and evaluation of the adequacy and effectiveness of the systems of risk management, internal control and governance processes for the Corporation of Lloyd's and its subsidiaries. In addition to this, Internal Audit's scope will include review of:

- compliance with policies, procedures, laws and regulations;
- reliability and integrity of information;
- means of safeguarding, verifying and accounting for assets;
- economic and efficient use of resources; and
- the accomplishment of strategic objectives.

To ensure adequate audit coverage of the Company's systems and controls an "audit universe" and risk based annual plan is prepared by Internal Audit. The audit universe and annual Plan are developed independently by Internal Audit with full reference to:

- the Executive Committee's and senior management views of the key risks facing the business;
- expectations and issues raised by the regulator;
- the Risk Management team, to ensure all relevant risks are addressed in a plan that forms part of a value adding assurance framework; and
- Internal Audit's discussions with the external auditor.

The Plan is submitted to the Executive Committee for discussion and input prior to being presented to the Audit Committee for review and approval.

Independence of the internal audit function

The Internal Audit Charter and Operating Standards establish the framework in which the internal audit function operates. This includes affirming the independence of the internal audit function, stating that internal audit must be independent from management at all times to be effective in executing its work freely and objectively, including:

- The Head of Internal Audit has a direct reporting line, with direct and unlimited access, to the Chair of the Audit Committee and a secondary reporting line to the Chief Executive Officer;
- The Audit Committee is responsible for the approval of Internal Audit's annual Plan and the overall budget;
- Internal Audit is authorised to review all areas of Lloyd's and has full, free, and unrestricted access to all activities, records, property, and personnel necessary to complete their work including correspondence with regulators and Board and Committees meeting minutes;
- Internal Audit is authorised to allocate resources, set frequencies, select areas, determine audit scopes and apply audit tools and techniques, and to

obtain the necessary assistance and specialised services within or outside Lloyd's to accomplish its objectives;

- Internal Audit reports with significant findings will be reported in full to the Audit Committee;
- Internal Audit has the right to be informed by management, on a timely basis, of any significant control failures identified by management or the external auditor; and
- The Head of Internal Audit has the right to attend and observe all or part of Executive Committee meetings and any other key management decision making forums where they would have the appropriate standing, access and authority to challenge the Executive.

Internal Auditors have no direct responsibility or authority over any operating activities reviewed and should not relieve others of their responsibilities. Internal Audit are specifically prohibited from performing management activities, including:

- performing operational duties, including operation of policies and procedures;
- initiating or approving accounting transactions; and
- undertaking consulting engagements, specifically, those engagements where the primary aim includes process improvement, implementation of systems, or advising on operating practices (e.g. benchmarking).

In addition to Lloyd's in-house internal auditors, additional resource and specialist subject-matter experts are provided by Deloitte LLP under a co-source agreement. These additional resources report directly to the Head of Internal Audit. The Audit Committee keeps under review the relationship with Deloitte LLP and the procedures to ensure appropriate independence of the internal audit function is maintained.

B.6 Actuarial function

The Actuarial Function is a mandatory key function introduced by the Solvency II legislation. The Lloyd's Actuarial Function (LAF) carries out a number of activities during each year, both qualitative and quantitative. Lloyd's unique structure means that any requirements in respect of the Actuarial Function apply at both syndicate level and at the overall Society level. Syndicates are therefore required to have their own Actuarial Functions (SAFs) and part of the role of the LAF is to ensure these individual SAFs maintain the required standards.

The accountabilities and governance of the LAF are outlined in its Terms of Reference. The LAF and SAFs have a defined set of tasks which must be performed to adhere to the regulations as set out in the Solvency II Directive. These are to:

- Coordinate the calculation of technical provisions including:
 - Ensuring the use of appropriate methods and assumptions;
 - Ensuring sufficiency and quality of data; and
 - Comparing best estimates against experience;
- Express an opinion on the overall underwriting policy;
- Express an opinion the adequacy of reinsurance arrangements; and
- Contribute to the effective implementation of the risk management system with particular regard to risk modelling and ORSA.

The LAF meets the requirements by:

- Providing an appropriate framework (e.g. issuing guidance, standards and requirements) for syndicates to operate and monitoring compliance against this framework; and
- Complying centrally through its own activities used to monitor the market.

The work of the LAF is continuous over the course of the year. The requirements relating to technical provisions encompass the calculation exercise of these undertaken by the LAF and oversight of SAF calculations. Measures of SAF oversight include review of the SAF reports together with other quantitative and qualitative information submitted to Lloyd's. Together these exercises are designed to highlight any potential issues with the level of technical provisions for the market and take appropriate action to remedy these.

The requirement to provide opinions on reinsurance and underwriting is satisfied at individual syndicate and Society level. At the Society level this involves collaborations with other areas of the Corporation with primary oversight responsibility for underwriting and reinsurance.

Contribution to the risk management process and the ORSA is achieved through the LAF work with respect to the Lloyd's Internal Model. Evidence of similar contribution is also required from SAFs.

The LAF provides a written report to the Board, on an annual basis, documenting all the tasks that it has undertaken, results, identifying any deficiencies and giving recommendations as to how such deficiencies should be remedied. The LAF also receives reports from all SAFs on an annual basis, covering the areas outlined above.

B.7 Outsourcing

Description of outsourcing policy

Lloyd's has established an Outsourcing Policy to provide a clear overview of the processes, controls and reporting procedures in place to ensure that the outsourcing of its functions or activities does not adversely affect Lloyd's or the Market's risk profile, or Lloyd's ability to meet regulatory responsibilities.

Lloyd's performs many activities necessary for the operation of its business, including providing services required in support of the efficient running of the Lloyd's Market. In some instances, it may be considered more cost effective to utilise the services of an external supplier with the necessary expertise. In these circumstances, Lloyd's may enter into an outsourcing arrangement with a third-party supplier.

Outsourcing arrangements result in a shift from direct to indirect operational control of the activity and have the potential to increase the exposure of Lloyd's to operational risk. The Board, as Lloyd's AMSB, remains fully responsible for any activity or function outsourced and must ensure that Lloyd's does not outsource any activity which will unduly raise its exposure to operational risk.

Strong governance and management oversight over the outsourcing process, combined with assurance provided by regular management information, are essential controls for managing outsourcing risk and understanding the impact of outsourcing on Lloyd's business.

Outsourcing of critical or important operational functions or activities

Lloyd's is currently utilising several suppliers to undertake critical activities on its behalf. Details of the activities they provide and the jurisdictions they operate in are shown in the table below:

Services Provided	Jurisdiction
Regular and bespoke data and reporting – claims & premiums processing	United Kingdom
Managed Services – IT Application & Facilities Management	United Kingdom
Settlements & Trust Fund operations	United Kingdom
Software provider of systems to exchange business information with syndicates	China
Professional Services – Legal & Tax Services	United Kingdom
Insurance Transaction Services	Canada
Internal Audit (co-sourced)	Global
Actuarial Services	Hong Kong
Lloyd's Internal Model Validation	United Kingdom
Provider of Risk & Direct Report solutions to the Market	United Kingdom
Provider of regulatory reporting systems for US & Canada	United Kingdom
Provider of Settlements software	United Kingdom
Provider of fund management systems	United Kingdom
Provider of complaints system	United Kingdom
Providers of company ownership to dormant corporate members	United Kingdom
Provider of Auction software	United Kingdom
Provider of coverholder business system	Japan

B.8 Any other information

Assessment of adequacy of the system of governance

In accordance with the UK Corporate Governance Code, an external and independent evaluation of the performance of the Council, Board, Audit, Remuneration and Nominations & Governance Committees is undertaken every three years. The last external evaluation was undertaken by YSC Consulting and took place at the end of 2018. The next external evaluation is due to be undertaken at the end of 2021.

The General Counsel & Company Secretary conducted an assessment of the Council, Board and their principal committees at the start of 2020. The assessment was based on the results of questionnaires issued to the members of these bodies. The principal conclusion of that assessment was that the current governance arrangements were working effectively and in accordance with the Governance Policies and that the Council and its principal committees were operating in accordance with their terms of reference.

Among the other major findings were:

- Whilst the current governance arrangements are effective the merger of the Board into the Council in June 2020 will significantly improve the efficiency and accountability of the arrangements including clarifying the Council's role in developing and overseeing the delivery of Lloyd's strategy;
- Having focussed in 2019 on rebuilding the Executive Committee (and the executive leadership team and their capabilities) and on the merger of the Board into the Council a broader discussion on Executive, non-executive and Chairman's succession is now due and will be led by the Nominations & Governance Committee in H2 2020; and
- The importance of Lloyd's risk governance structure continuing to evolve and develop in line with new risks arising including in relation to risks arising from the Future at Lloyd's programme.

The recommendations for improvement will be taken forward under the guidance of the Chairman and the Secretary to the Council.

Any other material information

There is no other material information to report.

C Risk profile

Overview

At Lloyd's, the risk profile originates from both syndicates and at central level.

Syndicates are the source of the majority of risks. They source all the insurance business; manage the bulk of the asset portfolios; hold the majority of the counterparty exposures; and conduct most of the day-to-day operational activity. The syndicate risks include: insurance risk (underwriting, reserving and catastrophe risk); market risk on central assets; market risk on syndicate assets (including credit risk on Premiums Trust Funds (PTF)); reinsurance and other credit risk; and syndicate operational risk.

At the central level, additional risks arise from central operational risk, market risk on central assets and pension fund risk.

Solvency Capital Requirement (Solvency II basis)

The Solvency Capital Requirement (SCR) represents the amount of capital required to withstand up to a 1 in 200-year loss event over a 12-month time horizon. Given Lloyd's unique structure there are two SCRs which are monitored under the Solvency II regime:

- The Lloyd's market wide SCR (MWSCR) is calculated to cover all the risks of 'the association of underwriters known as Lloyd's', i.e. those arising on syndicate activity, members' capital provided at Lloyd's and the Society taken together, at a 99.5% confidence level over a one-year time horizon as provided for in Solvency II legislation. All the capital of the component parts of the market taken together is available to meet the MWSCR.
- The Lloyd's central SCR (CSCR) is calculated in respect of only the risks facing the Society and the Central Fund at the same confidence level and time horizon used to calculate the MWSCR. The material risk is that members do not have sufficient funds to meet their underwriting losses even having complied with Lloyd's rigorous capital setting rules.

Individual syndicates are also required to calculate a SCR, at a 99.5% confidence level over a one-year horizon, for each underwriting year; this drives the determination of member level SCRs. Each member's SCR is derived as the sum of the member's share of the syndicate's one-year SCR. Where a member participates on more than one syndicate, a credit for diversification is provided to reflect the spread of risk. The MWSCR and CSCR are derived from the Lloyd's Internal Model which has been approved by the PRA. Individual syndicates also derive SCRs from their own internal models which are subject to approval by the Lloyd's Capital and Planning Group. The appropriateness of each syndicate's internal model, including changes thereto and the reasonableness of the key assumptions are assessed as part of the Corporation's oversight of the Lloyd's market.

Lloyd's Internal Model

The Lloyd's Internal Model (LIM) is a purpose-built model designed to calculate the MWSCR and CSCR as required under Solvency II. It covers all risk types and all material risks for the aggregation of syndicates as well as for the Corporation, allowing for the unique capital structure of Lloyd's. The LIM consists of three main components: the Lloyd's Investment Risk Model (LIRM) which simulates economic variables and total assets returns; the Lloyd's Catastrophe Model (LCM) which

models catastrophe risk using syndicates' views of risk; and the Capital Calculation Kernel (CCK) which is the main element of the LIM where all other risks are simulated, and all risks are combined.

Syndicates calculate their own SCR, however, the market wide and central capital requirements are derived from Lloyd's parameterisation at a whole market level to build a view of total market capital requirements from the ground up using market level assumptions. The LIM uses a methodology whereby losses from insurance and other risks are simulated by class of business, allocated to syndicates and through to members to assess the level of capital required by the market and centrally to meet 1 in 200-year losses over the one-year time horizon.

Lloyd's MWSCR

The MWSCR is broken down into the various risk components at 31 December 2019 as shown below.

	2019	Dec 2018
	£m	£m
Reserving risk	7,392	6,705
All other (attritional) underwriting risk	7,422	5,865
Catastrophe risk	1,476	2,972
Operational risk	780	739
Reinsurance credit risk	659	597
Market risk	507	501
Pension risk	10	22
MWSCR before adjustments	18,246	17,401
Foreign exchange adjustment	(376)	349
MWSCR	17,870	17,750

Lloyd's central SCR

The central SCR at 31 December 2019 is £1,500m (2018: £1,400m).

C.1 Insurance Risk (including underwriting risk)

The dominant category of risk faced by Lloyd's syndicates is insurance risk. This is the risk arising from the inherent uncertainties as to the occurrence, amount and timing of insurance liabilities. In practice, insurance risk can be subdivided into:

- (i) underwriting risk;
- (ii) reserving risk; and
- (iii) catastrophe risk.

Underwriting risk

This includes the risk that a policy will be written for too low a premium, provide inappropriate cover, or that the frequency or severity of insured events will be higher than expected.

Underwriting strategy is agreed by the board of each managing agent and set out in the syndicate business plan that is submitted to the Corporation for approval each year. Approval of business plans – and setting the capital requirements needed to support these plans – is the key control the Corporation uses to manage underwriting risk.

The Corporation reviews each syndicate business plan to ensure it meets Lloyd's standards and is consistent with the capabilities of the managing agent. Once a plan is agreed, the Corporation uses performance management data to identify whether each syndicate's business performance is progressing in line with the business plan or that variations are understood and accepted.

The managing agents' underwriting controls should ensure that underwriting is aligned with their strategy, agreed business plan and underwriting policy. Managing agents are expected to have controls in place to ensure that regulatory requirements and the scope of Lloyd's market licences are clearly understood and that risks are written within those requirements.

Managing agents need to have clear processes for pricing business and an audit trail to show how pricing will deliver the projected results within the approved business plan and how pricing will be managed over the relevant underwriting cycle.

The Corporation does not seek to eradicate the inherent risks of insurance risk from the market but to ensure that they are managed within a commercial and prudent underwriting environment. The key processes that provide assurance to the Board include:

- Reviewing and agreeing syndicate business plans and capital;
- Quarterly performance monitoring;
- Minimum standards compliance;
- New entrant approval;
- Risk governance; and
- Risk appetite monitoring.

Reserving risk

Reserving risk arises where the reserves established in the balance sheet are not adequate to meet eventual claims arising. The level of uncertainty varies significantly from class to class but can arise from inadequate reserves for known or Incurred but Not Reported claims (IBNR claims). These shortfalls can arise from inadequate reserving processes or from the naturally uncertain progress of insurance events. Lloyd's current level of aggregate market reserves remains robust and the continued level of overall reserve releases are supported by underlying claims experience being more favourable than expected.

Syndicates set reserves and obtain an annual Statement of Actuarial Opinion ("SAO"). The SAO is produced under the guidance of the UK Actuarial Profession; the Lloyd's Actuary has close access to the relevant committees in the UK professional body and is able to ensure that the guidance is kept in line with Lloyd's objectives.

Additional reserve monitoring exercises undertaken by Lloyd's include:

- Lloyd's makes projections at market level and in some cases at syndicate level;
- Relative Reserve analysis, comparing reserve strength between syndicates;
- IBNR burn analysis;
- Large loss monitoring; and
- Setting Reserving Minimum Standards.

Catastrophe risk

Catastrophe risk is the risk of loss occurring across all lines of business from worldwide natural catastrophe events. Managing agents may use catastrophe

modelling software, where appropriate, to monitor aggregate exposure to catastrophe losses. The Corporation has developed a suite of Realistic Disaster Scenarios to measure syndicate level and aggregate market exposure to both natural catastrophes and man-made losses. These are monitored frequently, and syndicates supply projected probabilistic exceedance forecasts for Lloyd's key exposures with their capital and business plans. Further enhancements to the monitoring and oversight of aggregate market catastrophe risk exposure have been implemented within the approved internal model under Solvency II.

Lloyd's Realistic Disaster Scenarios (RDS) stress test the aggregation of risks at both an individual syndicate level and for the market as a whole. The event scenarios are regularly reviewed to ensure they represent material catastrophe risks.

C.2 Market risk

Market risk is the risk that the values of financial instruments will fluctuate because of movements in foreign currency, interest rates or asset values. Syndicate assets are held in premium trust funds (PTFs) and are subject to the asset rules contained in the PRA's handbook. Market risk can arise in respect of the investments held by syndicates and centrally in respect of capital provided by members and assets held by the Society including the Central Fund.

Market risk represents the risk that movements in financial markets will affect the financial position of the Society. Market risks arising from the disposition of the Society's investments are monitored against defined parameters using Value at Risk (VAR) methodology. The position is reviewed regularly by the Investment Committee. Investments are actively monitored on a fair value basis and all investments are designated as fair value through profit or loss.

Managing agents manage asset risk through their investment strategy. There is greater oversight of market risk in light of the volatile economic climate, which includes the monitoring of Investment Management Minimum Standards. Assets are monitored across the full Lloyd's Chain of Security to ensure the asset disposition of the market and Corporation remains appropriate, closely monitoring global economic and market trends.

The potential financial impact of changes in market value is additionally monitored through the capital setting process, and asset mix must be reported to Lloyd's on a quarterly basis, including credit rating analysis of fixed income portfolios.

Market risk comprises three types of risk:

- (a) currency risk;
- (b) interest rate risk; and
- (c) equity price risk.

Currency risk

Managing agents must identify the main currencies in which each syndicate transacts its business. For the market overall, the US dollar is the largest currency exposure. Assets are then held in each of those currencies to match the relevant liabilities. Managing agents must ensure that assets match liabilities and take corrective action where a mismatch arises. Lloyd's also reviews the matching of assets to liabilities at the syndicate level as well as at the market level.

Interest rate risk

Interest rate risk is the risk that the value and future cash flows of a financial

instrument will fluctuate because of changes in interest rates. In general, Lloyd's operates a generally conservative investment strategy with material cash and short dated bonds portfolios, which gives rise to low levels of interest rate risk exposure.

Equity price risk

Equity price risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk). Those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. Financial assets and liabilities may be exposed to equity price risk. Such risks are managed by setting and monitoring objectives and constraints on investments, diversification plans and limits on investments in each sector and market. In aggregate there is no significant concentration of equity price risk.

C.3 Credit risk

Credit risk represents the risk of financial loss if a counterparty, or the issuer of a security, fails to meet its contractual obligations. The assets of syndicates, members' capital and Society assets are exposed to credit risk.

The market's principal credit risk is that the reinsurance purchased to mitigate gross losses does not respond as expected. This can occur because reinsurers are unable to settle their liabilities. Managing agents are expected to have a clear and comprehensive plan for the reinsurance of each syndicate. This takes into account risk appetite for retained insurance risk and the potential for the accumulation of risk. Managing agents are expected to regularly monitor and assess the security of, and exposure to, each reinsurer, intermediary and any collateral arrangements that support their reinsurance protections. Reinsurance credit risk is subject to quarterly review by Lloyd's.

Society assets are also exposed to credit risk. With regard to credit investments, Lloyd's performs further credit analysis and does not solely rely on external credit ratings as an indicator of investment eligibility. This includes a top-down approach (macroeconomic environment and cyclical outlook) and a bottom-up approach (business fundamentals, issuer analysis and security analysis).

C.4 Liquidity risk

Liquidity risk arises where there are insufficient funds to meet liabilities, particularly claims. This may affect assets held by syndicates, provided as members' capital and held by the Society.

Managing agents are expected to manage the cash needs of their syndicates on an ongoing basis and to avoid becoming forced sellers of assets. They are required to have an asset liability matching (ALM) policy which describes how they manage any duration risk arising from a mismatch between syndicate investments and policyholder liabilities. Generally, syndicates have a high concentration of liquid assets, namely cash and government securities.

The value and term of short-term assets are carefully monitored against those of the Society's liabilities. The Society maintains sufficient liquid assets to meet liabilities as they fall due. The liquidity of the Central Fund is monitored separately.

Lloyd's centrally monitors syndicate liquidity both in terms of asset mix and future funding needs and conducts stress tests to monitor the impact on liquidity of significant claims events.

C.5 Operational risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems, or from external events. Operational risk is modelled using a scenario analysis approach, generating operational loss scenarios in conjunction with business teams. This may arise at syndicate level and centrally.

Managing agents manage these risks through internal compliance monitoring and the use of detailed procedure manuals. Lloyd's sets minimum standards to be applied by agents and monitors to ensure these are met.

Syndicate SCRs calculated with internal models are also required to include a capital requirement in respect of operational risks. The methodology used will be different for each syndicate (as operations are different) but all syndicates are obliged to include their operational risk exposures within their internal model.

In addition, elements of operational risk which arise as a result of syndicate operations but are not felt to be adequately captured in their internal models are modelled centrally. This is known as Additional Central Fund (ACF) risk.

C.6 Other material risks

Regulatory risk

Regulatory risk is the risk of loss owing to a breach of regulatory requirements or failure to respond to regulatory change. Managing agents monitor regulatory development to ensure ongoing compliance and any impact on claims reserves. Additionally, given current developments in the global regulatory landscape, the Corporation closely monitors changes which may adversely impact the global licence network. Lloyd's is actively working with the market to assist and adapt to the changes in the UK regulatory architecture, in particular the increased focus on conduct risk by the FCA; managing agents are now expected to comply with the Lloyd's Conduct Minimum Standards. Similarly, Lloyd's monitors global political trends and is taking action at both a Corporation and market level in response to a growing geopolitical risk facing companies operating around the world.

Group risk

Group risk is the risk of loss resulting from risk events arising within a related entity. While Lloyd's is not a group, the Corporation monitors potential risks which could impact Lloyd's, for example arising from the activities of a parent company of a syndicate or managing agent. Whilst, by its nature, group risk is difficult to control, the Corporation mitigates the potential impact of group risk through the implementation of controls, including Lloyd's minimum standards, mitigating any material impairment to Lloyd's brand, reputation or strategic priorities.

Concentration risk

Lloyd's closely monitors concentrations of risk across the market and tests risk exposure against clearly defined risk appetites as established by the Board. Specialist supervisory teams across Lloyd's monitor concentrations across the following areas: region-perils, class of business, geographical location, and method of distribution in insurance and investment counterparties, amongst others. Whilst syndicates define the type of business that they write, at the market level Lloyd's

seeks to avoid inappropriate concentration of premium sources, monitoring concentration of business in poorly performing classes, and material sources of premium by method of placement as well as coverholder concentration, which feature in risk appetite metrics reported quarterly to the Board. Managing agents controlling more than 10% of overall market gross written premium are also subject to Board review. Any reported metrics outside of appetite are reported to and discussed by the Risk Committee and the Board. Specific and targeted actions can then be agreed, which will be discussed with specific managing agents or the market as a whole, as appropriate. These actions can vary considerably depending on the nature of the risk or the class of business impacted, with different levels of the requirements placed on syndicates, which forms part of Lloyd's oversight role of the market.

Climate change risks

Lloyd's is currently considering the impact climate change will have on the risk profile. While climate risk isn't considered to be a risk category in itself, it may increase the frequency and severity of losses within the existing risk categories described in C.1 – 5.

Prudent person principle

In accordance with Article 132 of Directive 2009/138/EC, all assets at Lloyd's are invested in accordance with the prudent person principle.

Syndicate level assets

Managing agents, as trustees, are responsible for the investment of their own syndicate PTFs. The members of the syndicate are the primary bearers of financial risk. Managing agents identify planned investment risk within the SCR and members are required to provide sufficient capital to support this risk. PTF investments must be managed in accordance with PRA requirements under the Prudent Person Principle. PTF investments must also comply with the Membership & Underwriting Requirements (M&URs) issued by Lloyd's. Syndicates must submit information on investment returns and dispositions to Lloyd's quarterly.

Syndicate investment data is analysed and assessed by Lloyd's quarterly. Where a concern is identified at syndicate level, Lloyd's may consider the issue in the context of the syndicate's overall operations. Lloyd's may engage with the managing agent to identify whether appropriate risk limits have been exceeded and, if so, may require investment dispositions to be amended, or more typically that additional capital be provided by members, as appropriate.

When reviewing syndicate submissions, Lloyd's will have regard to its defined risk appetites. These specify that overall market risk (across all syndicates) should not exceed 20% of total syndicate risk, reflecting that the Lloyd's market is primarily structured to take on and manage insurance risks, not investment risk. Wherever an individual syndicate plans or adopts more than 20% market risk, this is subject to specific review and approval by Lloyd's.

Lloyd's also considers periodically whether any additional rules should be adopted for prudential reasons beyond the PRA requirements of the Prudent Person Principle.

If Lloyd's identifies that in aggregate, syndicates are exposed to inappropriate levels of investment risk, it may constrain the investment dispositions of all syndicates and amend the M&URs.

Member level capital (FAL)

Each member of Lloyd's is responsible for the investment of their own FAL and is the primary bearer of the resulting financial risk. Lloyd's acts as trustee and custodian of FAL assets and reviews all transactions in advance of approving them for settlement. All FAL investments must comply with the PRA requirements under the Prudent Person Principle; additionally, they must also comply with the Lloyd's M&URs. Annually the processes for checking the assets for the solvency calculation are subject to an annual external audit.

FAL investment dispositions are analysed quarterly by Lloyd's. Where concerns are identified, Lloyd's may engage with members to understand risk strategies and may require that investment dispositions be amended. Where members do not comply with such requirements Lloyd's, in its capacity as trustee, may intervene to amend investment dispositions. Lloyd's may also require a member to maintain additional assets within their FAL if that member's FAL investments exceed defined risk limits. If Lloyd's identifies risks which are unacceptable when considering all FAL assets, or all FAL and PTF assets together, it may, in extremis, adjust permitted investments for all participants by amending the M&URs.

Lloyd's also considers periodically whether any additional rules should be adopted for prudential reasons beyond the PRA requirements of the Prudent Person Principle.

Central resources

Lloyd's complies with the Prudent Person Principle in respect of central resources by ensuring that:

- Lloyd's does not invest in investments that are not admitted to trading on a regulated financial market or in complex products which are difficult to value. Neither does it invest in investments which are not traded or traded on a non-regular basis.
- Derivatives are only permitted to facilitate risk management and not speculation. Lloyd's use of derivatives is currently limited to forward foreign exchange contracts and interest rate swaps. Effective risk transfer is obtained by transacting both these derivatives under Master International Swaps and Derivatives Association (ISDA) agreements with the derivative counterparties. Considerations of how the quality, security, liquidity and profitability of the Central Fund portfolio is improved without significant impairment of any of these features is made by the Lloyd's Investment Committee. Approved procedures have been implemented in line with this risk policy to monitor the performance of these derivatives and against defined risk limits.
- Before investing in securitised assets, the Corporation ensures that Lloyd's interests and the interests of the originator or sponsor concerning securitised assets are well understood and aligned. All securitised assets must meet Solvency II eligibility criteria.

Stress testing

Lloyd's seeks to continuously identify and examine Stress and Scenario Tests (SSTs) which may have an adverse impact on the business model to ensure potential risks are clearly understood, monitored effectively and adequate controls are in place.

The outcomes/conclusions of the SSTs form an integral part of the overall risk management system and act as a prompt to senior management to take action across a range of areas such as: implementing changes to the LIM, re-evaluating risk appetites, reviewing the application of Franchise Guidelines, business plan decisions

for syndicates and capital management decisions (e.g. setting Economic Capital). The results of these, as reflected in the ORSA process, inform Lloyd's management in terms of making decisions with regard to member level and central capital strategy over the medium term.

Further information on stress tests, sensitivity analysis and the outcomes of these are provided in respect of the Lloyd's market at pages 56 and 57, and for the Society on page 164 of the Lloyd's Annual Report 2019.

C.7 Any other information

As reported on R0790 of template S.23.01 as shown in Appendix 1, the total of Expected Profit In Future Premiums (EPIFP) as at 31 December 2019 amounted to £3,616m (2018: £3,356m).

Additional information on risk management at Lloyd's may be found at note 4 of the market results (pages 46 to 58) and pages 163 and 165 with respect to the Society within the Lloyd's Annual Report 2019.

Ad-hoc ORSA report

An ad-hoc ORSA report is being prepared in response to the COVID-19 pandemic and is expected to be approved by the Board on 28 April 2020.

D Valuation for Solvency Purposes

Sections/items indicated with an asterisk (*) are **unaudited**.

A comparison of Lloyd's UK GAAP and Solvency II balance sheets is summarised in the following table:

31 December 2019	UK GAAP	Change	Solvency II
	£m	£m	£m
Assets			
Deferred tax assets	47	-	47
Intangible assets	16	(16)	-
Investments	63,445	1,296	64,741
Loans and mortgages	117	(14)	103
Property, plant & equipment held for own use	13	143	156
Reinsurers' share of technical provisions	23,597	(9,440)	14,157
Deferred acquisition costs	4,404	(4,404)	-
Deposits to cedants	38	143	181
Insurance and reinsurance receivables	17,270	(12,179)	5,091
Receivables (trade, not insurance)	929	73	1,002
Cash and cash equivalents	9,631	(7,421)	2,210
Any other assets	371	(53)	318
Total assets	119,878	(31,872)	88,006
Liabilities			
Technical provisions	76,798	(76,798)	-
- Best estimate	-	54,804	54,804
- Risk margin*	-	3,696	3,696
Provisions other than technical provisions	80	6	86
Pension benefit obligations	140	1	141
Deposits from reinsurers	880	167	1,047
Deferred tax liabilities	-	-	-
Derivatives	26	640	666
Debts owed to credit institutions	285	-	285
Insurance and reinsurance payables	8,153	(6,143)	2,010
Payables (trade, not insurance)	2,378	(518)	1,860
Subordinated liabilities	-	891	891
Any other liabilities	500	438	938
Total liabilities	89,240	(22,816)	66,424
Net excess of assets over liabilities	30,638	(9,056)	21,582

31 December 2018	UK GAAP	Change	Solvency II
	£m	£m	£m
Assets			
Deferred tax assets	31	-	31
Intangible assets	6	(6)	-
Investments	60,162	623	60,785
Loans and mortgages	201	37	238
Property, plant & equipment held for own use	12	(12)	-
Reinsurers' share of technical provisions	23,394	(9,398)	13,996
Deferred acquisition costs	4,680	(4,680)	-
Deposits to cedants	35	61	96
Insurance and reinsurance receivables	17,151	(11,926)	5,225
Receivables (trade, not insurance)	1,016	(44)	972
Cash and cash equivalents	10,877	(8,443)	2,434
Any other assets	443	33	476
Total assets	118,008	(33,755)	84,253
Liabilities			
Technical provisions	78,318	(78,318)	-
- Best estimate	-	55,245	55,245
- Risk margin*	-	3,430	3,430
Provisions other than technical provisions	25	8	33
Pension benefit obligations	90	-	90
Deposits from reinsurers	169	219	388
Deferred tax liabilities	-	-	-
Derivatives	34	68	102
Debts owed to credit institutions	223	-	223
Insurance and reinsurance payables	7,877	(5,536)	2,341
Payables (trade, not insurance)	2,080	(383)	1,697
Subordinated liabilities	-	822	822
Any other liabilities	970	(27)	943
Total liabilities	89,786	(24,472)	65,314
Net excess of assets over liabilities	28,222	(9,283)	18,939

A qualitative description of the reasons for differences between UK GAAP and Solvency II is set out at section D.1 (assets), D.2 (technical provisions) and D.3 (liabilities other than technical provisions).

D.1 Assets

Valuation of assets including differences between Solvency II and UK GAAP

Overview

Lloyd's requires each syndicate to prepare a Solvency II balance sheet in accordance with Solvency II valuation rules.

Members' FAL are valued at fair value and thus comply with Solvency II valuation principles.

Assets and liabilities of the Society of Lloyd's are valued in accordance with IFRS where appropriate for solvency. Adjustments are made as necessary to reflect Solvency II valuation principles.

Recognition

Assets are recognised only when economic benefits are expected to be received in future.

Under Solvency II, future cash flows relating to insurance and reinsurance contracts are included in the measurement of technical provisions. However, overdue cash flows are treated as insurance receivables in the balance sheet. This is the same principle that Lloyd's has applied in the recognition of insurance receivables. Lloyd's has applied similar principles as those applied for insurance receivables in assessing recognition of reinsurance receivables. Amounts recoverable from reinsurers relating to claims paid have been included in the balance sheet as reinsurance receivables.

Derecognition

Assets are derecognised once they have been transferred to a third party i.e. substantially all risks and rewards are transferred.

Valuation methodology

Assets are valued at fair value and Solvency II allows two approaches in determining the value of assets i.e. mark to market, and where this is not feasible, mark to model.

Deferred tax assets

Deferred tax assets relate solely to the Society of Lloyd's. This is because syndicates account for their results gross of tax. Tax is assessed at member level and is outside of the scope of the Lloyd's financial statements. Deferred tax assets are recognised for all deductible temporary differences and unutilised tax losses to the extent that it is probable that taxable profits will be available against which the deductible temporary differences or tax losses can be utilised. Deferred tax is measured on an undiscounted basis at the rates that are expected to apply in the periods in which timing differences reverse, based on tax rates and laws enacted or substantially enacted at the reporting date.

Investments

Most of Lloyd's investments i.e. premium trust funds, FAL and Central Fund assets are fixed income investments. These are mainly government bonds and corporate bonds. In addition, significant amounts of equities are held, particularly within members' FAL and the Central Fund.

Information of the valuation of investments for the purposes of the financial statements may be found on pages 62 and 63 of the Lloyd's Annual Report 2019. There are no material differences in the valuation of investments for Solvency II and UK GAAP. However, the allocation of accrued interest has been included within the relevant investment assets rather than in 'Any other assets'.

Government bonds

These are valued at market value i.e. based on quoted prices. These bonds are regularly traded and hence their prices are easily obtained. These prices are obtained from the custodians. However, where these are not considered current, a tradable quote from a broker is sought.

Corporate bonds

Most of the corporate bonds are of very high quality i.e. BBB rating and above. These bonds are regularly traded and hence their prices are easily obtained. Similar to the government bonds, these are valued at market value, based on the quoted prices provided by the custodians. Similar to government bonds, where prices from custodians are deemed not to be fresh, a tradable quote from a broker is sought.

Equity and investment funds

Equity investments held by Lloyd's are mainly listed and hence their prices are readily available. These are valued at market value based on the quoted prices provided by custodians.

Loans and mortgages

These consist of the following:

- Loans and mortgages to individuals – relating to recoverable Central Fund loans made to hardship members; and
- Other loans and mortgages – relating to syndicate investment assets classified as loans and mortgages other than 'Loans and mortgages to individuals' and 'Loans on policies'.

These are initially recognised in the financial statements at amortised cost. There are no material differences in the valuation of the 'loans and mortgages' held by Lloyd's for Solvency II compared with UK GAAP.

Property, Plant and equipment held for own use

The recognition and valuation requirements of IFRS 16 – Leases are considered to be consistent with the requirements of Solvency II. Accordingly, right of use assets in respect of the Society's operating leases are recognised on the Society's Solvency II balance sheet. Right of use assets are not recognised on the Society's UK GAAP balance sheet.

This policy was adopted with effect from 1 January 2019.

Deposits to cedants

These are deposits relating to reinsurance accepted business. Solvency II requires that all assets should be measured at fair value. However, book value as per UK GAAP may be used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material. Consequently, the UK GAAP value is reported in the Solvency II balance sheet.

Insurance and reinsurance receivables

Solvency II requires that all assets should be measured at fair value. Hence, these are valued at fair value by discounting expected cash flows using a risk-free rate. However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material.

While determining the valuation amount, Lloyd's has considered the recoverability of these balances; hence the amount recognised in the balance sheet is net of expected losses as a result of default.

There are no material differences in the valuation of 'insurance and reinsurance receivables' for Solvency II and UK GAAP. However, under Solvency II, future cash

flows relating to insurance and reinsurance contracts are included in the measurement of technical provisions, excluding overdue cash flows which remain as insurance receivables in the balance sheet.

Receivables (trade, not insurance)

Solvency II requires that all assets should be measured at fair value. However, receivables may be recognised at their book value using UK GAAP where these assets crystallise within one year; in this case no discounting is applied as this would be immaterial.

Cash and cash equivalents

'Cash and cash equivalents' comprise of cash in hand and demand deposits, together with short term, highly liquid investments that are readily convertible to a known amount of cash, and that are subject to an insignificant risk of change in value. These are short term investments with a maturity period of three months or less from the date of acquisition.

Cash in hand and demand deposits are valued at the amount held at the end of the year plus accrued interest at the end of the year, where applicable.

The value of letters of credit, guarantees and life policies provided within FAL, which represent ancillary own funds (see section E.1 below), and which are included in 'cash and cash equivalents' in the table in section D are excluded from the Solvency II balance sheet but are recognised at their Solvency II valuation as ancillary own funds in the own funds template.

Any other assets

These include items such as prepayments and other assets. Solvency II requires that all assets should be measured at fair value. However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material. Consequently, the UK GAAP value is reported in the Solvency II balance sheet.

D.2 Technical provisions

Solvency II technical provisions by material line of business

The tables below summarise the Solvency II technical provisions for the market by high-level class of business:

31 December 2019

Class	Gross best estimate	Net best estimate	Risk margin*	Total net technical provisions including risk margin
	£bn	£bn	£bn	£bn
Accident & Health	1.64	1.45	0.10	1.55
Aviation	1.77	1.11	0.07	1.18
Casualty Financial & Professional Lines	11.23	7.95	0.46	8.41
Casualty Other	12.4	9.09	0.62	9.71
Casualty Treaty	3.9	3.40	0.12	3.52
Energy	3.67	2.41	0.22	2.63
Marine	5.5	4.53	0.42	4.95
Property (Direct & Facultative)	6.09	4.67	0.32	4.99
Property Treaty	5.94	4.10	1.21	5.31
Specialty Other	2.66	1.94	0.15	2.09
Total	54.80	40.65	3.69	44.34

31 December 2018

Class	Gross best estimate	Net best estimate	Risk margin*	Total net technical provisions including risk margin
	£bn	£bn	£bn	£bn
Accident & Health	1.65	1.44	0.08	1.52
Aviation	1.63	1.16	0.07	1.23
Casualty Financial & Professional Lines	10.05	7.33	0.39	7.72
Casualty Other	11.48	8.88	0.49	9.37
Casualty Treaty	3.67	3.28	0.14	3.42
Energy	3.98	2.70	0.29	2.99
Marine	6.42	5.13	0.40	5.53
Property (Direct & Facultative)	7.36	5.33	0.31	5.64
Property Treaty	6.37	3.93	1.13	5.06
Specialty Other	2.63	2.07	0.13	2.20
Total	55.24	41.25	3.43	44.68

A summary of technical provisions by Solvency II line of business is provided in Appendix 1 on templates S.12.01 and S.17.01.

Calculation of technical provisions

The technical provisions are calculated in line with the prescribed Solvency II requirements as per Articles 76 to 86 of Directive 2009/138/EC. In particular, the value of technical provisions correspond to the current amount insurance and

reinsurance undertakings would have to pay if they were to transfer their insurance and reinsurance obligations immediately to another insurance or reinsurance undertaking. The calculation of technical provisions makes use of and is consistent with information provided by the financial markets and generally available data on underwriting risks (market consistency).

The technical provisions are calculated by syndicates in accordance with Lloyd's Technical Provisions Guidance November 2019. The calculations are undertaken by individual syndicates with the calculation basis and assumptions made at this level. Across the market the following bases, methods and assumptions are most relevant:

- Provisions for future claims are the most material element of the technical provisions;
- Provisions for future claims are based on standard actuarial techniques for estimation of non-life insurance liabilities;
- Assumptions relating to run-off patterns and loss ratios are material to the calculation of future claims provisions;
- Risk-free rates as provided by EIOPA are used with no adjustment;
- With regard to contract boundaries all contracts to which the syndicate is legally obliged are included and each existing contract, including reinsurance, is considered in its own right; and
- Reinsurance recoveries are calculated based on consideration of the inwards exposures and the reinsurance in place, including the impact of any claims experience to date.

The calculations are undertaken by individual syndicates with the calculation basis and assumptions made at this level. This includes the consideration of homogenous risk groupings used for the valuation, which will vary between syndicates based on the consideration of the specific syndicate risk profile.

Level of uncertainty associated with the value of technical provisions*

Provisions for future claims are the most material and uncertain element of the technical provisions. The associated uncertainty of these provisions is assessed by all syndicates and also by the Corporation, using both quantitative techniques and qualitative commentary on sources of uncertainty. Consideration of the uncertainty is undertaken for each syndicate as part of their reserving processes. This will focus on the areas of particular uncertainty specific to each syndicate and involves statistical reserving techniques, sensitivity and scenario testing and consideration of large reserves associated with individual losses. This information is received and reviewed by Lloyd's as part of SAO and Actuarial Function reporting. Centrally the Lloyd's Actuarial Function assesses the uncertainty in aggregate market provisions via the same methodologies. Further assessment of quantitative uncertainty in the technical provisions is made as part of internal modelling at syndicate and Corporation level.

In addition to the quantification provided in the LIM, Lloyd's also monitors sources of uncertainty using the Statement of Actuarial Opinion (SAO) process. Each syndicate is required to provide an opinion, given by an actuary with an appropriate Practising Certificate, on reserve sufficiency. As part of this opinion any key sources of uncertainty are required to be highlighted and quantified. These uncertainties are highlighted in the solvency opinions by wordings; the wordings are comprised of an ascending order scale from 1 to 4 with respect to reserve uncertainty. For the 2019 year-end the number of wordings has reduced significantly when compared to 2018 year-end. The large loss wordings for 2019 year-end are a combination of Typhoon Hagibis, Typhoon Faxai, Hurricane Michael, Storm Dorian and various other major

events in recent history. The uncertainty associated with these provisions is considered as part of syndicate capitalisation.

Valuation differences of technical provisions by material line of business between Solvency II and UK GAAP

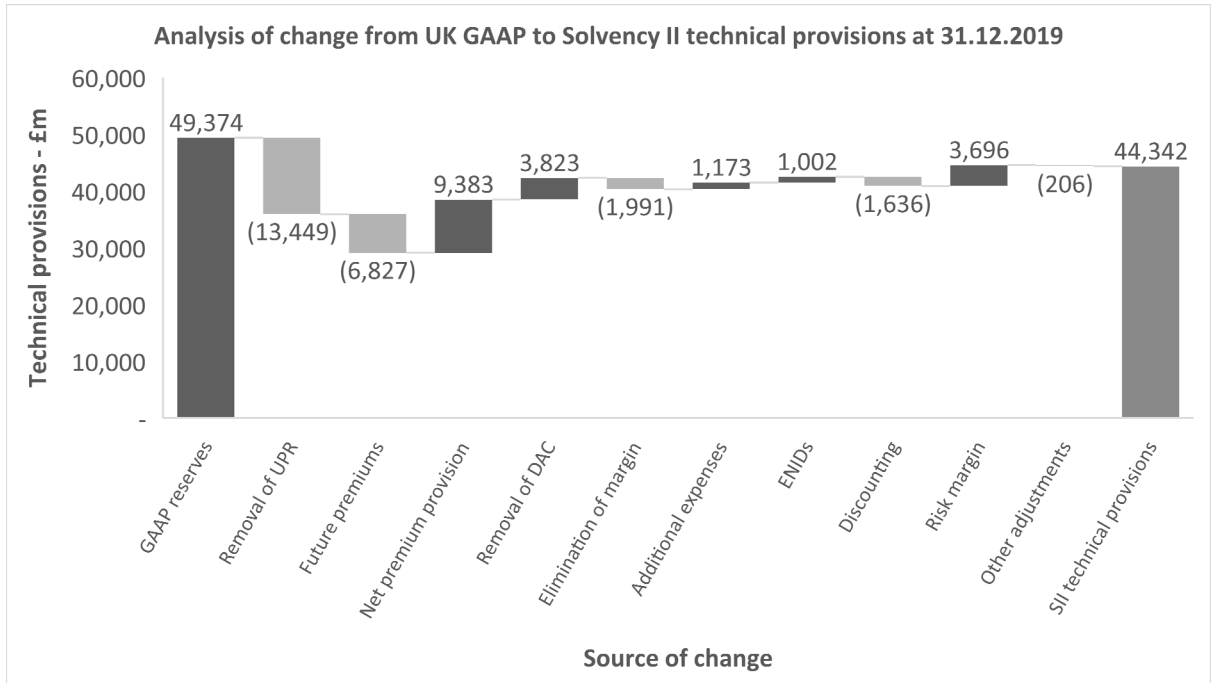
The technical provisions on a Solvency II basis are calculated in line with Solvency II requirements. There are a number of significant differences between this calculation basis and the UK GAAP basis underlying the financial statements.

The material differences in the bases are summarised below:

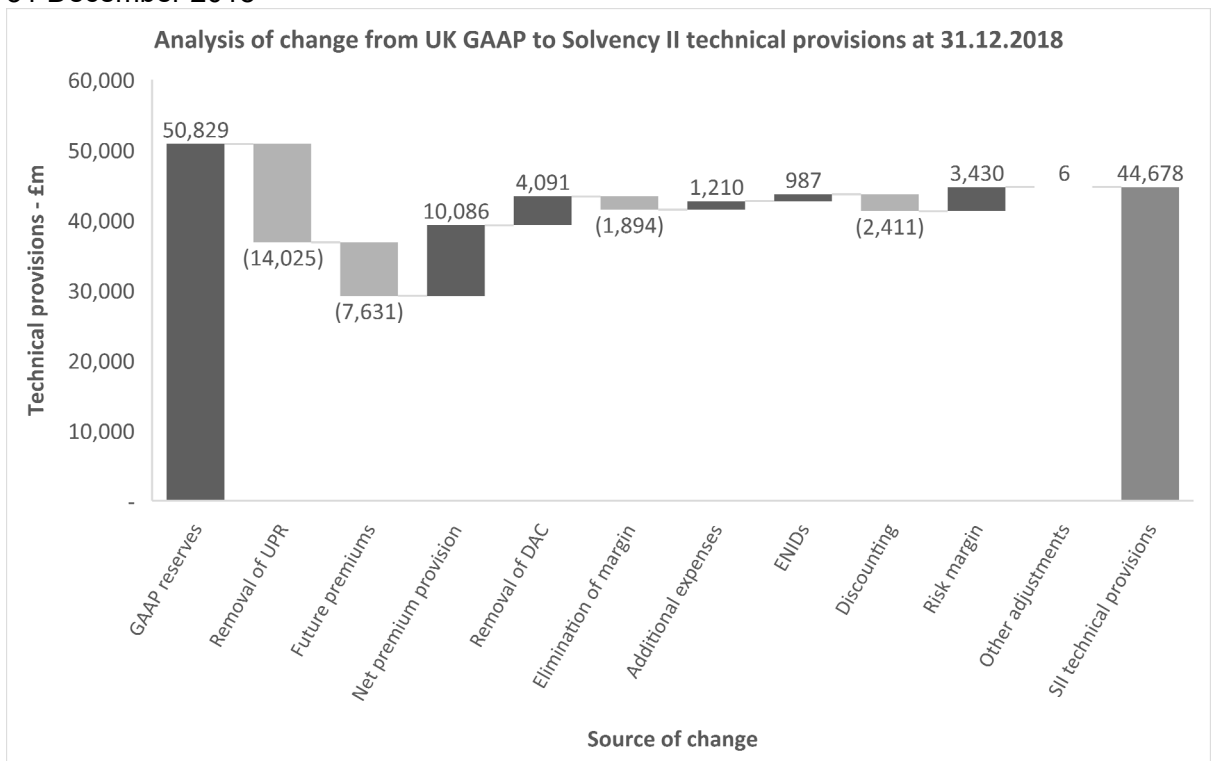
- Removal of the requirements to hold an unearned premium reserve (UPR) and to allow for other non-monetary items;
- Movement to a cashflow basis for valuation of both gross business and outwards reinsurance. This means that future premium income from contracts that are contractually bound at 31 December is introduced into the technical provisions;
- The claims associated with the unearned business must also now be included, in place of the UPR provision;
- Removal of any implicit or explicit margins within technical provisions to give a “true best estimate” for solvency purposes, defined as the mean of the full range of all possible future outcomes;
- Inclusion of all expenses incurred in running-off the existing business, rather than only those relating to cost of claims administration;
- Introduction of the valuation of very low probability extreme events including latent claims, referred to as “Events not in Data” (ENIDs);
- Introduction of discounting of all reserves at risk-free rates, rather than discounting being related to expected investment income and only being allowable on particular claim types; and
- Inclusion of a risk margin sufficient to cover the expected cost of transfer of the obligations.

The impacts of the above changes are summarised in the charts below:

31 December 2019



31 December 2018



The presentation of the 31 December 2018 analysis has been updated to be consistent with that of the 31 December 2019 analysis.

For Lloyd's the most material impact relates to the inclusion of future premium, though this is offset to an extent by future claims.

The UK GAAP and Solvency II net technical provisions by material line of business are summarised below:

31 December 2019

Class	UK GAAP net technical provisions	Solvency II net technical provisions including risk margin*
	£bn	£bn
Accident & Health	1.89	1.55
Aviation	1.48	1.18
Casualty Financial & Professional Lines	9.01	8.41
Casualty Other	10.36	9.71
Casualty Treaty	3.70	3.52
Energy	2.94	2.63
Marine	5.60	4.95
Property (Direct & Facultative)	5.45	4.99
Property Treaty	4.98	5.31
Specialty Other	3.39	2.09
Total	48.80	44.34

31 December 2018

Class	UK GAAP net technical provisions	Solvency II net technical provisions including risk margin*
	£bn	£bn
Accident & Health	1.89	1.52
Aviation	1.54	1.23
Casualty Financial & Professional Lines	8.52	7.72
Casualty Other	10.21	9.37
Casualty Treaty	3.72	3.42
Energy	3.20	2.99
Marine	6.46	5.53
Property (Direct & Facultative)	6.12	5.64
Property Treaty	5.15	5.06
Specialty Other	3.42	2.20
Total	50.24	44.68

Matching adjustment (per Article 77b of Directive 2009/138/EC)

Lloyd's does not permit the use of the matching adjustment by syndicates in the setting of technical provisions.

Volatility adjustment (per Article 77d of Directive 2009/138/EC)

Lloyd's does not permit the use of the volatility adjustment by syndicates in the setting of technical provisions.

Transitional risk-free interest rate-term structure (per Article 308c of Directive 2009/138/EC)

Lloyd's does not permit the use of the transitional risk-free interest rate-term structure by syndicates in the setting of technical provisions.

Transitional deduction (per Article 308d of Directive 2009/138/EC)

Lloyd's does not permit the use of the transitional deduction by syndicates in the setting of technical provisions.

Recoverables from reinsurance contracts and special purpose vehicles

The technical provisions are calculated gross, with reinsurance calculated separately under the same Solvency II principles. All existing and planned future reinsurance purchasing related to the gross provisions is included in the technical provision calculation and associated recoveries resulting from consideration of the expected value of all possible future outcomes is considered. As part of consideration of reinsurance recoveries an allowance for non-payment is also required.

Any material changes in assumptions for calculating technical provisions

There are no material changes to the assumptions compared to those used at the previous year-end.

D.3 Other liabilities

Valuation of other liabilities including differences between Solvency II and UK GAAP

A quantitative summary by major class is provided at the start of section D above.

Provisions other than technical provisions

These are liabilities of uncertain timing or amount (excluding liabilities reported under 'Pension benefit obligations').

There are no material differences in the valuation of 'provisions other than technical provisions' for Solvency II and UK GAAP.

Pension benefit obligations

Lloyd's operates a number of defined benefit and defined contribution pension schemes. The principal scheme is the Lloyd's Pension Scheme which is a defined benefit scheme. Other schemes have been established for certain employees based overseas. These have been valued in accordance with IAS19 Employee Benefits.

Additional information in respect of pension scheme obligations may be found in note 13 'Pension schemes' in the Society accounts, on pages 150 to 155 of Lloyd's Annual Report 2019.

Deposits from reinsurers

These are syndicate related amounts received from reinsurers or deducted by the reinsurer according to the reinsurance contract.

Solvency II requires that all assets should be measured at fair value. Hence, these are valued at fair value by discounting expected cash flows using a risk-free rate.

However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material.

Financial liabilities, other than debts owed to credit institutions

Solvency II requires that lease liabilities arising from operating leases are recognised on the Solvency II balance sheet, consistent with the treatment under IFRS 16 - Leases. These liabilities are not recognised on the UK GAAP balance sheet.

This policy was adopted with effect from 1 January 2019.

Deferred tax liabilities

Deferred tax liabilities relate solely to the Society of Lloyd's. This is because syndicates account for their results gross of tax. Tax is assessed at member level and is outside of the scope of the Lloyd's financial statements. Deferred tax is measured on an undiscounted basis at the rates that are expected to apply in the periods in which timing differences reverse, based on tax rates and laws enacted or substantially enacted at the reporting date.

Derivatives

Derivatives have been valued at fair value for Solvency II purposes.

Debts owed to credit institutions

These are syndicate related debts such as mortgages, loans, and bank overdrafts owed to credit institutions (excluding bonds held by credit institutions).

Solvency II requires that all assets should be measured at fair value. Hence, these are valued at fair value by discounting expected cash flows using a risk-free rate. However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material.

Insurance & reinsurance payables

Solvency II requires that all liabilities should be measured at fair value. Hence, these are valued at fair value by discounting expected cash flows using a risk-free rate. However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are payable within one year or amounts payable in more than one year are not material.

Payables (trade, not insurance)

Solvency II requires that all assets should be measured at fair value. However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material.

Subordinated liabilities

As at 31 December 2019, Lloyd's had two subordinated debt issues in place. Please refer to section E.1 for more details.

In the financial statements, using UK GAAP, the subordinated debt is initially recognised at fair value, being the fair value of the consideration received net of issue costs associated with the borrowing. After initial recognition, the subordinated

debt is subsequently recorded at amortised cost using the effective interest rate over the period to the earliest option date. Amortised cost is calculated after taking into account issue costs and issue discount.

However, the subordinated liabilities have been revalued at fair value for Solvency II purposes.

In the UK GAAP column of the table shown in section D above, the amount of the subordinated debt liability has been derecognised in accordance with the approach taken in Lloyd's Pro Forma Financial Statements on page 40 of the Lloyd's Annual Report 2019. The subordinated debt liability is recognised at fair value in the Solvency II column and then derecognised at this valuation on the own funds template.

Any other liabilities

Solvency II requires that all assets should be measured at fair value. However, book value as per UK GAAP is used as a proxy for the fair value for Solvency II balance sheet purposes where the impact of discounting is not material because the balances are due within one year or amounts due in more than one year are not material.

Leases

Payments made under operating leases are charged to the Society income statement on a straight-line basis over the period of the lease. Contractual capital expenditure is provided for over the term of the underlying lease agreement. The lease cost provision is an accounting estimate which arises due to the fact the Society has entered into a number of fully repairing leases.

Additional information on lease cost provisions and operating lease commitments for the Society is set out in notes 16 and 25 of the Society accounts at pages 157 to 158 and 169 to 170 of Lloyd's Annual Report 2019 respectively.

D.4 Alternative methods for valuation

As described in section D.1 above, Lloyd's uses market value i.e. based on quoted prices from custodians to value investments such as government and corporate bonds. However, where these are not considered current, a tradable quote from a broker is sought.

D.5 Any other information

The COVID-19 pandemic is a material post balance sheet event that will impact Lloyd's assets and technical provisions, including the level of uncertainty within the technical provisions. The valuation of assets and liabilities reported on Lloyd's Solvency II balance sheet as at 31 December 2019 does not include the impact of this event as it occurred after the reporting date. Further information regarding the impact on Lloyd's is provided in section E.6.

E Capital Management

Sections/items indicated with an asterisk (*) are **unaudited**.

E.1 Own funds

Lloyd's SCR and central SCR*

The Society and the Lloyd's market are regulated by the PRA in accordance with the requirements of the Solvency II regime as 'the association of underwriters known as Lloyd's'.

Lloyd's must calculate and cover two SCRs, given the unique structure of Lloyd's: the Lloyd's market wide SCR and the central SCR. Under the Solvency II regime, it must then ensure that each SCR is covered by eligible capital.

The Lloyd's market wide SCR ("MWSCR") is calculated to cover all the risks of 'the association of underwriters known as Lloyd's', i.e. those arising on syndicate activity, members' capital provided at Lloyd's and the Society taken together, at a 99.5% confidence level over a one-year time horizon as provided for in Solvency II legislation. All the capital of the component parts of the market taken together are available to meet the MWSCR.

The Lloyd's central SCR ("central SCR") is calculated in respect of only the risks facing the Society and the Central Fund at the same confidence level and time horizon used to calculate the MWSCR. The material risk is that members do not have sufficient funds to meet their underwriting losses even having complied with Lloyd's rigorous capital setting rules. In such an event, assets from the Central Fund can, at the discretion of the Council, be made available to ensure that policyholders' claims are met. Only eligible capital held by the Society may be used to cover the central SCR.

The MWSCR and central SCR are both calculated in accordance with the Lloyd's Internal Model (LIM) which was last approved by the PRA December 2018.

Objectives, policies and processes for managing own funds

Lloyd's sets medium and long term financial objectives in accordance with among other things, its business objectives, the underwriting environment, broader economic conditions as well as the UK and global regulatory environment and future developments. As part of this work, Lloyd's sets risk appetites in terms of coverage of market wide and central regulatory solvency and economic capital requirements. The calibration of these is reviewed regularly by senior management. This is articulated through Lloyd's risk management strategy and appetite and, in particular, the Medium-Term Capital Management Plan (MTCMP) and ORSA report. Lloyd's Capital Management Policy has been designed to ensure that these objectives, once set, can be complied with through capital management. The coverage of the regulatory and economic target capital requirements is assessed on at least a quarterly basis.

The MTCMP is prepared to assist Lloyd's management in ensuring that it has sufficient capital centrally and across the Lloyd's market, in terms of both quantity and quality (tiering) to be able to meet its current and projected regulatory and economic capital requirements in the medium term (over a three-year horizon). There have been no material changes to Lloyd's processes for managing own funds during 2019.

Ensuring minimum Tier 1 levels to cover the Lloyd's SCR

Under Solvency II, the SCR must be covered by at least 50% Tier 1 capital. As agreed with the PRA, this test applies to the Lloyd's SCR, which covers the 1 in 200-year loss to the 'association of underwriters known as Lloyd's' (as calculated using the LIM 'capital burn' test), as well applying a similar test to the central SCR which addresses the central capital requirement of the Society.

Most own funds at Lloyd's are Tier 1 but as described below letters of credit (LOCs), guarantees and life policies provided as members' FAL, and the dated subordinated debt issued in 2014 and 2017, constitute Tier 2 assets. The deferred tax asset is classified as Tier 3.

Lloyd's has implemented a policy whereby each member's capital requirement must be covered by at least 50% Tier 1 capital in order to align members' capital requirements with Solvency II regulations. Lloyd's monitors the composition of its capital in terms of amount and quality on an ongoing basis. If coverage of this test becomes marginal, then Lloyd's has in place procedures to require members which make the greatest use of Tier 2 capital within their FAL to substitute part of this with Tier 1 capital.

The coverage of the SCR by Tier 1 capital (as reported on template S.23.01 in Appendix 1) is summarised below:

	Dec 2019	Dec 2018
	£m	£m
Lloyd's SCR*	17,870	17,750
Tier 1 capital	20,167	17,730
Tier 1 capital %	113%	99.9%

The tiering test also applies to the central SCR. Lloyd's applies similar procedures to monitor the quality of central capital in this respect.

Coverage of the SCR by Tier 1 capital increased during 2019 as a result of an increase in members' Funds and Lloyd's in the form of Tier 1 capital brought about by the plans Lloyd's introduced in 2018 to reduce the level of Tier 2 assets.

Own funds classified by tier

A summary of Lloyd's own funds is set out below. The total own funds available to meet the Lloyd's SCR agrees to template S.23.01 R0500:

31 December 2019	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
Syndicate assets	(2,501)			(2,501)
Members' funds at Lloyd's (FAL)	20,741	6,772		27,513
Society assets:				
Subordinated debt		891		891
Deferred tax			47	47
Balance of net assets	1,927			1,927
Total own funds available to meet the SCR	20,167	7,663	47	27,877
Lloyd's SCR*				17,870
'Excess' own funds not eligible to meet SCR	-	-	-	-
Total market wide own funds eligible to meet the SCR	20,167	7,663	47	27,877
Lloyd's market wide solvency ratio				156%

31 December 2018	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
Syndicate assets	(2,750)			(2,750)
Members' funds at Lloyd's (FAL)	18,471	7,656		26,127
Society assets:				
Subordinated debt		822		822
Deferred tax			31	31
Balance of net assets	2,009			2,009
Total own funds available to meet the SCR	17,730	8,478	31	26,239
Lloyd's SCR*				17,750
'Excess' own funds not eligible to meet SCR	-	-	-	-
Total market wide own funds eligible to meet the SCR	17,730	8,478	31	26,239
Lloyd's market wide solvency ratio				148%

Total **available** own funds as at 31 December 2019 compared with 31 December 2018 are summarised below:

	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
31 December 2019	20,167	7,663	47	27,877
31 December 2018	17,730	8,478	31	26,239

Total own funds increased from 31 December 2018 to 31 December 2019 as a result of an increase in member's funds at Lloyd's and an increase in syndicate level assets reflecting the improvement in business performance.

Syndicate assets

Syndicate assets are the aggregated own funds of all syndicates, net of anticipated profit releases and ring-fenced funds. All syndicate assets are held in the form of on balance sheet items and meet the criteria of Tier 1 basic own funds.

Members' FAL

FAL provided in the form of cash and investments constitute on balance sheet items and meet the criteria of Tier 1 basic own funds.

A significant proportion of FAL is provided in ancillary own funds, in particular 'letters of credit and guarantees which are held in trust for the benefit of insurance creditors by an independent trustee and provided by credit institutions authorised in accordance with Directive 2006/48/EC' which are classified as Tier 2 ancillary own funds in accordance with Article 96 (2) of the Solvency II Directive.

Whilst letters of credit are considered Tier 2 own funds for solvency purposes and are subject to restriction on coverage of the solvency capital requirement, when called upon they are fully converted into cash which is Tier 1 own funds. In addition, prior to Lloyd's accepting a letter of credit into FAL, a robust assessment of the creditworthiness of the respective financial institution is performed, considering both qualitative and quantitative factors.

As described below, these ancillary own funds are subject to prior approval by the PRA and are reported as Tier 2 ancillary own funds in accordance with the valuation rules provided by the PRA's approval.

Society assets

As at 31 December 2019 Lloyd's had two subordinated debt issues in place:

- The Sterling 2014 Notes issued in October 2014 – classified as Tier 2 basic own funds under Solvency II.
- The Sterling 2017 Notes issued in February 2017 – also classified as Tier 2 basic own funds under Solvency II.

All other Society assets are classified as Tier 1 basic own funds, with the exception of deferred tax assets which are Tier 3 basic own funds.

Reconciliation reserve

The amount of the reconciliation reserve reported at R0760 of template S.23.01 (Appendix 1) is £(5,191)m (2018: £(5,794)m). This is comprised of:

	Dec 2019		Dec 2018	
	£m	£m	£m	£m
Syndicate balances per PFFS ¹ before deducting:	(242)		(1,472)	
- Solvency II valuation adjustments	(1,265)		(413)	
- Members' funds in syndicate (within R0730)	(4,616)		(5,054)	
- Foreseeable distributions (R0720)	(534)		(388)	
- Ring-fenced funds (within R0740)*	(461)		(477)	
		(7,118)		(7,803)
FAL per PFFS ¹ before deducting	27,595		26,483	
- Ancillary own funds at UK GAAP valuation	(6,853)		(8,012)	
- Other FAL (within R0730)	(20,742)		(18,471)	
		-		-
Society net resources per PFFS ¹ before deducting	3,285		3,211	
- Solvency II valuation adjustments	(47)		(36)	
- Subordinated debt (at fair value)	(891)		(822)	
- Deferred tax asset (within R0730)	(47)		(31)	
- Ring-fenced funds (within R0740)*	(373)		(314)	
		1,927		2,008
Total		(5,191)		(5,795)

¹ Pro Forma Financial Statements, page 40 of Lloyd's Annual Report 2019

Coverage of the Lloyd's SCR with eligible own funds

In accordance with Solvency II rules, the SCR must be covered with at least 50% Tier 1 own funds. Accordingly, the amount of available Tier 2 and Tier 3 own funds which exceeds 50% of the SCR is not eligible to cover the SCR and cannot be calculated as such in the solvency calculation.

This has the potential to impact the Lloyd's solvency ratio calculation as a large part of Lloyd's capital is provided by ancillary own funds which are treated as Tier 2 capital for Solvency II purposes. However, these are assets callable on demand. When called, the proceeds, namely cash, would qualify as Tier 1 capital. Under these circumstances, any amount of Tier 2 capital represented by these assets ineligible to meet the SCR (since they exceed the 50% tiering limit for Tier 2 and Tier 3 Capital set by Solvency II) would then become fully eligible. As at 31 December 2019 the amount of ineligible Tier 2 and Tier 3 capital was £nil (2018: £nil).

Own funds available to meet the Central SCR

31 December 2019	Tier 1	Restricted Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m	£m
Society assets:					
Subordinated debt			891		891
Deferred tax				47	47
Balance of net assets	1,927	89			2,016
Callable layer*	808				808
Total central own funds available to meet the SCR	2,735	89	891	47	3,762
Central SCR*					1,500
'Excess' central own funds not eligible to meet central SCR	-	-	141	47	188
Total central own funds eligible to meet the SCR	2,735	89	750	-	3,574
Central solvency ratio					238%

31 December 2018	Tier 1	Restricted Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m	£m
Society assets:					
Subordinated debt			822		822
Deferred tax				31	31
Balance of net assets	2,009	-			2,009
Callable layer*	784				784
Total central own funds available to meet the SCR	2,793	-	822	31	3,646
Central SCR*					1,400
'Excess' central own funds not eligible to meet central SCR	-	-	122	31	153
Total central own funds eligible to meet the SCR	2,793	-	700	-	3,493
Central solvency ratio					249%

Callable layer*

The Society has the right to make a call on members of up to 3% of members' premium limits ("callable contributions"). The callable contributions can be drawn from members' premiums trust funds without the members' consent. This would result in the transfer of Tier 1 capital from syndicate funds to central resources. The value assigned to the callable layer has been reduced to reflect that part of the callable layer which would not be available in a stressed situation at the central SCR level of confidence.

Coverage of the central SCR with eligible central own funds

The capital tiering rules also apply to the coverage of the central SCR. The inclusion of the Tier 2 subordinated debt increases Lloyd's Tier 2 and 3 central capital to £938m. Only £750m – 50% of £1,500m - of this is eligible in the solvency calculation.

Eligible amount of basic own funds to cover Minimum Capital Requirement, classified by tiers

The table below sets out Lloyd's eligible basic own funds to meet the MCR. The total agrees to template S.23.01 R0550:

31 December 2019	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
Syndicate assets	(2,501)			(2,501)
Members' funds at Lloyd's	20,741			20,741
Society assets:				
Subordinated debt		891		891
Balance of net assets excluding deferred tax	1,927			1,927
Total basic own funds eligible to meet the MCR	20,167	891		21,058

31 December 2018	Tier 1	Tier 2	Tier 3	Total
	£m	£m	£m	£m
Syndicate assets	(2,750)			(2,750)
Members' funds at Lloyd's	18,471			18,471
Society assets:				
Subordinated debt		822		822
Balance of net assets excluding deferred tax	2,009			2,009
Total basic own funds eligible to meet the MCR	17,730	822		18,552

Differences between equity as shown in the financial statements and the excess of assets over liabilities for solvency purposes

31 December 2019	Synds	FAL	Soc ¹	Total
	£m	£m	£m	£m
Capital, reserves and subordinated debt Per PFFS balance sheet (UK GAAP basis) ²	(242)	27,595	3,285	30,638
<u>Solvency II adjustments:</u>				
Syndicate valuation adjustments	(1,265)			(1,265)
FAL valuation adjustments re ancillary own funds		(6,853)		(6,853)
Society assets not recognised for Solvency II purposes			(47)	(47)
Recognition of subordinated debt liability at fair value (subsequently derecognised on S.23.02 own funds template)			(891)	(891)
Solvency II excess of assets over liabilities (S.02.01.02 R1000)	(1,507)	20,742	2,347	21,582

31 December 2018	Synds	FAL	Soc ¹	Total
	£m	£m	£m	£m
Capital, reserves and subordinated debt Per PFFS balance sheet (UK GAAP basis) ²	(1,472)	26,483	3,211	28,222
<u>Solvency II adjustments:</u>				
Syndicate valuation adjustments	(413)			(413)
FAL valuation adjustments re ancillary own funds		(8,012)		(8,012)
Society assets not recognised for Solvency II purposes			(36)	(36)
Recognition of subordinated debt liability at fair value (subsequently derecognised on S.23.02 own funds template)			(822)	(822)
Solvency II excess of assets over liabilities (S.02.01.02 R1000)	(1,885)	18,471	2,353	18,939

¹ Society: Corporation and Central Fund (including subordinated debt)

² Lloyd's Pro Forma Financial Statements, page 40 of Lloyd's Annual Report 2019

Syndicate valuation adjustments

A key difference from the valuation basis for the financial statements (i.e. UK GAAP basis) compared to Solvency II is the valuation of technical provisions. This involves moving from the 'prudent undiscounted best estimate' basis of valuation used in UK GAAP to a market consistent basis of valuation based on a probability weighted best estimate (therefore stripping out surplus reserves held in syndicate accounts) less discounting for the time value of money, with a risk margin applied on top. In addition, there are differences arising due to the recognition of contract boundaries and reinsurance costs.

Other valuation differences may arise in respect of investments (measured at fair value rather than amortised cost) and recognising the fair value of debtors and creditors due after one year (by discounting them where material for the time value of money).

In addition, the managing agent profit commission must be recalculated as if it was charged on the Solvency II result.

As at 31 December 2019 the net valuation differences in this respect amounted to a negative adjustment of £(1,265)m (2018: £(413)m).

FAL valuation adjustments regarding ancillary own funds (AOF)

FAL treated as ancillary own funds does not appear on the Solvency II balance sheet but instead the eligible amount in line with the valuation rules applied by the PRA is reflected in the own funds template S.23.02.

Accordingly, £6,853m (2018: £8,012m) (in accordance with their UK GAAP valuations) has been derecognised on the Solvency II balance sheet:

AOF item	Dec 2019	Dec 2018
	£m	£m
Letters of credit and guarantees in accordance with Article 96 (2) of Directive 2009/138/EC	6,830	7,987
Life policies	23	25
Total	6,853	8,012

Central solvency valuation adjustments

The reduction to central assets for solvency purposes is summarised below:

Item	Dec 2019	Dec 2018
	£m	£m
Lloyd's investments (Nelson collection) (due to uncertainty over fair value)	15	15
Plant & machinery (as not valued on a 'fair value' basis)	13	12
Intangible assets (not eligible under Solvency II)	16	6
Provision for Centrewrite MCR (as Centrewrite's assets are included in the aggregate Society accounts)	3	3
Total	47	36

Subordinated debt

The Lloyd's Pro Forma Financial Statements (see page 40 of Lloyd's 2019 annual report) derecognise the liability in respect of the subordinated debt in arriving at the £3,285m (2018: £3,211m) net resources reported above. This liability is recognised at the fair value of £891m (2018: £822m) in the Solvency II balance sheet before being subsequently derecognised at that value in the own funds template S.23.02.

The subordinated debt is comprised of the Sterling 2014 Notes and Sterling 2017 Notes.

The notes are subordinated obligations of the Society. Each tranche of the notes will rank pari-passu with the other in a winding-up of the Society. Upon the occurrence of any winding-up proceedings of the Society, payments on the notes will be subordinated in right of payment to the prior payment in full of all other liabilities of the Society, except for liabilities which rank equally with or junior to the notes. Payments on the notes will also be subordinated to certain payments which may be made out of central assets including payments made to discharge the liabilities of an insolvent member to any person (including any policyholders) arising out of, or in connection with, insurance business carried on at Lloyd's by that insolvent member and payments made in respect of the costs required by or under any insolvency procedure to which the Society or the Lloyd's market may be subject. However, in the event of a winding-up of the Society, the claims of the holders of the Notes rank senior to the distribution of any central assets to members of Lloyd's generally (other than payments made to members in their capacity as senior creditors of the Society).

The Sterling 2014 Notes issued on 30 October 2014 mature on 30 October 2024 and bear interest at a rate of 4.75% per annum, payable annually in arrears on 30 October in each year.

The Sterling 2017 Notes issued on 7 February 2017 mature on 7 February 2047 and bear interest at a rate of 4.875% per annum, payable annually in arrears on 7 February in each year.

Basic own fund items subject to transitional arrangements referred to in Articles 308b(9) and 308b(10) of Directive 2009/138/EC

As at 31 December 2019 Lloyd's does not have any own fund items subject to transitional arrangements.

Ancillary own funds – amount, method and counterparty details for items referred to in points (a), (b) and (c) of Article 89(1) of Directive 2009/138/EC

A significant proportion of Lloyd's own funds are provided in the form of ancillary own funds (AOF) provided within members' FAL.

AOF are subject to prior supervisory approval before they may be treated as available capital under Solvency II. Consistent with this, Lloyd's submitted an application to the PRA for approval of AOF in November 2019. The PRA subsequently granted approval of this application on 20 December 2019, amounting in total to £6,921m. The approval, including the conditions of subsequent valuations of AOF, was published in the PRA's written notice 5402992. The approval applies until 20 December 2023. This approval replaces a previous approval in this respect granted by the PRA in May 2019.

As set out in the written notice, the PRA provided approval in respect of 1,343 letters of credit, bank guarantees and insurance company guarantees ('guarantee items'), and 109 life policy items. Details of each counterparty are not disclosed in the written notice or the SFCR as they represent confidential arrangements between the member concerned and the counterparty providing the AOF instrument.

If any of the AOF items are called they would be converted into cash, a Tier 1 basic own funds item.

The table below summarises Lloyd's AOF and the valuation of these as at 31 December 2019 consistent with the valuation rules contained within the PRA's most recent approval of these. These amounts appear on template S.23.01 provided in Appendix 1.

Tier 2	Dec 2019	Dec 2018
	£m	£m
Letters of credit and guarantees in accordance with Article 96 (2) of Directive 2009/138/EC	6,750	7,633
Life policies	22	23
Total ancillary own funds	6,772	7,656

Letters of credit and guarantees in accordance with Article 96 (2) of Directive 2009/138/EC

Certain members provide capital in the form of letters of credit and guarantees held in trust by Lloyd's to support FAL. This form of capital is consistent with 'letters of credit and guarantees which are held in trust for the benefit of insurance creditors by an independent trustee and provided by credit institutions authorised in accordance with Directive 2006/48/EC' (which is treated as Tier 2 capital per Article 96 (2) of the Directive).

Letters of Credit (LOCs)

LOCs provided as FAL are in a Lloyd's standard form, and constitute a clean, irrevocable and unconditional standby credit which can be drawn down on demand. No substantive alterations to the form of the LOC can be made without consultation and notification to the PRA/FCA. Lloyd's has made conditions and requirements which must be met in order for a LOC to be admissible for FAL.

The parties to the LOC are Lloyd's (as beneficiary) and the approved credit institution. If the LOC has been confirmed by a UK credit institution (which would be the case if the issuing bank is outside of the UK) then Lloyd's contractual relationship will be with the confirming bank; if the LOC is not confirmed (because the issuing bank is in the UK), then Lloyd's contractual relationship will be with the issuing bank. Either way, both parties to the LOC will be in the UK. Moreover, all LOCs must be governed by English law and subject to the jurisdiction of the English court, as per the M&URs and the wording of the standard form LOC itself.

Some LOCs are provided on a syndicated basis, in which case Lloyd's would call on the agent bank. The contractual relationship is as described above.

Guarantees

Guarantees provided as FAL are in a Lloyd's prescribed form, which cannot be changed without consultation with and notification to the PRA/FCA. Lloyd's has made conditions and requirements which must be met in order for a guarantee to be admissible for FAL. The process for drawing on a guarantee is slightly different to that for a LOC – the wording of the guarantee states that a demand can be made any time after the Principal (i.e. the member) is in default under the Security and Trust Deed under which the guarantee is held. The Principal would be in default if a demand for payment under the Trust Deed has been made and not met in accordance with its terms.

The parties to the guarantee are Lloyd's (as beneficiary) and the issuing entity.

In order to issue a guarantee an entity must be approved by Lloyd's – the criteria for approval include (inter alia) that a guarantee must be issued or confirmed out of London (although elsewhere in the UK (e.g. Manchester) has also been accepted). As with LOCs, this is a Lloyd's requirement and the wording of the guarantee itself states that the guarantee is subject to English law and the exclusive jurisdiction of the English court.

Sometimes a joint guarantee is provided in which case Lloyd's would call on the agent bank. The contractual relationship is as described above.

Life policies

Certain members provide FAL in the form of life policies. Lloyd's sets out conditions for these to be eligible as FAL. These include that the policy is assigned to Lloyd's, which is achieved through the execution by the member of a Deed of Assignment in favour of Lloyd's. Notice of the assignment is then given by Lloyd's to the life company which issued the policy, and acknowledgement of the same requested from the life company.

As a result of the assignment, the owner of the policy – as far as the life company is concerned – is Lloyd's. The relevant parties to the arrangement are therefore Lloyd's and the life company.

The life policies will be subject to the law of the jurisdiction in which they were issued, which in most cases will therefore be English law. In each case, Lloyd's requires the life company to advise which local jurisdiction the company is governed to transact life assurance business, and also to confirm that it is authorised to transact such business in the UK. The deed of assignment by which the policies are transferred to Lloyd's ownership are governed by English law and jurisdiction, and the assignment will have been acknowledged by the life company, and as such there are no concerns as to whether Lloyd's has properly acquired the benefit of them.

Syndicate loans to the Central Fund

On 29 March 2019 the Society issued approximately £110m of capital in form of syndicate loans to the Central Fund ("syndicate loans") from members participating on the 2019 year of account. Such capital items are subject to prior supervisory approval before they may be treated as available capital under Solvency II. Consistent with this, Lloyd's submitted an application to the PRA for approval of AOF in November 2018. The PRA subsequently granted Lloyd's approval to classify up to £100m of syndicate loans as restricted Tier 1 capital on 17 December 2018. The approval was published in the PRA's written notice 5082589.

Other than on the winding-up of the Society, it has no obligation to repay any syndicate loan at any time. The Society may, at the discretion of the Council, only once a period of at least five years has elapsed after the date of collection of the syndicate loan for any year of account, or at any later point in time, repay the whole or any part of any syndicate loan in respect of that year of account at such time or times as the Council thinks fit provided its market wide and central SCRs are exceeded by an appropriate margin and subject to the approval of the PRA.

Interest is payable on the syndicate loans at the discretion of the Council. Where an interest payment is cancelled by the Council the Society has no obligation to pay that interest.

The syndicate loans are subordinated to:

- all other obligations of the Society except those which are expressed to rank equally with or in subordination to syndicate loans; and
- the payment of any underwriting liabilities of members (or former members of Lloyd's or the estates of deceased members of Lloyd's) for which the Central Fund or other assets of the Society may at any time, in the discretion of the Council, be applied;
- but rank in priority to the distribution of any remaining assets of the Society to members of the Society in their capacity as members of the Society.

The Society shall have no liability to repay any syndicate loan or to pay any interest on an syndicate loan, including any repayment or payment of interest previously promised by the Society, where there is non-compliance with the Society's market wide or central SCR, or where redemption or payment of interest would lead to such non-compliance.

Items deducted from own funds and significant restrictions affecting availability and transferability of own funds

Foreseeable distributions

The amount of £534m (2018: £388m) reported on R0720 'Foreseeable dividends, distributions and charges' on template S.23.01 represents the net amount available to be distributed to inactive Lloyd's members in the capital tests. The capital test calculates the amount of funds that each member needs to hold at Lloyd's to cover

its capital requirement and any underwriting liabilities. Only any excess over this amount is available for distribution to the member.

Ring fenced funds*

Ring fenced funds arise where an asset is not considered to be freely available to meet all liabilities and thus must be deducted from available own funds. There are two areas where this arises at Lloyd's, in respect of certain syndicate overseas trust funds as well as investments in Lloyd's China and Lloyd's Insurance Company SA (Lloyd's Brussels).

Lloyd's has conducted a review of syndicate overseas trust funds to assess whether any constitute a ring-fenced fund. Where this conclusion has been reached, they are excluded from available own funds to meet the Lloyd's SCR. The amount in total in this respect is £461m (2018: £477m).

The value of the investments in Lloyd's China and Lloyd's Brussels have also been treated as ring-fenced funds as it is considered that these assets are not available to meet all Lloyd's insurance creditors on an unrestricted basis. The amount in total in this respect is £373m (2018: £314m).

The total of these amounts of £834m (2018: £791m) is as reported on R0740 at template S.23.01 in Appendix 1.

Restriction to availability of Syndicate loan capital

The syndicate loans are deemed to be hybrid capital instruments which generate a tax charge on write down. In accordance with Supervisory Statement 3/15, the maximum tax charge generated on write-down must be deducted in calculating central own funds to reflect the reduced loss absorbency of the loans. At 31 December 2019 the current rate of tax was 19% and deduction amounted to £21m. Therefore, the net contribution to central own funds at 31 December 2019 from the syndicate loans amounted to £89m.

E.2 Solvency Capital Requirement* and Minimum Capital Requirement

Amount of Solvency Capital Requirement* and Minimum Capital Requirement

The table below shows the total SCR and MCR as at 31 December 2019.

	Dec 2019	Dec 2018
	£m	£m
Lloyd's MWSCR*	17,870	17,750
Lloyd's MCR	8,042	7,988
Central SCR*	1,500	1,400

The final amounts of the Lloyd's MWSCR and central SCR are subject to supervisory assessment.

Solvency Capital Requirement split by risk categories*

The table below shows the risk categories that make up the Lloyd's MWSCR:

Component description	Dec 2019	Dec 2018
	£m	£m
Reserving risk	7,392	6,705
All other (attritional) underwriting risk	7,422	5,865
Catastrophe risk	1,476	2,972
Operational risk	780	739
Reinsurance credit risk	659	597
Market risk	507	501
Pension risk	10	22
MWSCR before adjustments	18,246	17,401
Foreign exchange adjustment	(376)	349
MWSCR	17,870	17,750

An analysis of the Lloyd's SCR by component as agreed with the PRA is provided at template S.25.03 (see Appendix 1). The material decrease in the catastrophe risk charge is due to increased use of reinsurance.

Simplified calculations used in standard formula

Lloyd's SCR is calculated using an internal model thus this is not applicable to Lloyd's.

Undertaking specific parameters used in standard formula

Lloyd's SCR is calculated using an internal model thus this is not applicable to Lloyd's.

Option provided for in third subparagraph of Article 51(2) of Directive 2009/138/EC

Lloyd's SCR is calculated using an internal model thus this is not applicable to Lloyd's.

Impact of undertaking specific parameters required in accordance with Article 110 of Directive 2009/138/EC

Lloyd's SCR is calculated using an internal model thus this is not applicable to Lloyd's.

Inputs to calculate the Minimum Capital Requirement

The Lloyd's Minimum Capital Requirement has been calculated in accordance with the input elements as specified on template S.28.02 (see Appendix 1).

Changes to the SCR* and MCR during the reporting period

The MWSCR*, central SCR* and MCR as at 31 December 2019 and 31 December 2018 are summarised below:

	Dec 2019	Dec 2018
	£m	£m
MWSCR*	17,870	17,750
Central SCR*	1,500	1,400
MCR	8,042	7,988

Lloyd's conducts a substantial part of its business in US dollars. The main cause of the increase in the MWSCR is due to an increase in market wide exposure, offset by the strengthening of sterling against the US dollar.

The increase in the central SCR is caused by a reduction in FAL strength relative to exposure, coupled with an increase in model tail risk.

The MCR is calculated formulaically based on premiums and technical provisions. The MCR has decreased over 2019 as a result of a reduction in premium volumes and technical provisions at year end, reflecting the improved performance of the market compared to 2018.

E.3 Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement

Lloyd's has not used this in the calculation of the SCR.

E.4 Differences between the standard formula and any internal model used*

Uses of Lloyd's Internal Model (LIM)

The table below lists out the various purposes of the LIM

Use	Description
1. Calculate regulatory capital requirements for Lloyd's and support Lloyd's regulatory reporting requirements	<p>The LIM is used to calculate the Solvency Capital Requirement (SCR). The LIM is used to calculate the Lloyd's Society SCR for:</p> <ul style="list-style-type: none"> i) the market as a whole; known as "Market Wide SCR"; ii) the Central Fund only; known as "Central SCR" <p>The Board output is a breakdown of the SCRs by risk type on a diversified and undiversified basis – however additional levels of granularity are sometimes used when interrogating the model or providing specific output for other model users.</p> <p>The LIM is also used to support the regulatory reporting requirements, where the use of output of the model is used to satisfy Solvency II Pillar 3 requirements (supervisory reporting and disclosure).</p>
2. Support the annual and quarterly Lloyd's Society ORSA, including Stress and Scenario Testing	<p>The ORSA is an ongoing process within Lloyd's contributed to by several Functions, culminating in quarterly annual reports to the Risk Committee and Board. It incorporates a series of processes which ensure an appropriate level and quality of capital is maintained to support the risks taken within Lloyd's on a current and future basis, in light of Lloyd's strategy set by the Board.</p> <p>The annual ORSA report pulls together information on the key risks, the capital and solvency position, stress and scenario testing and a forward-looking assessment of Lloyd's capital needs. The LIM is used to produce some of this information, either under one of the other uses or specifically for the annual ORSA.</p> <p>The quarterly ORSA report, produced for the Risk Committee and the Board, pulls together information on the key risks as well as the capital and solvency position of Lloyd's. The LIM is used to produce some of this</p>

Use	Description
	information; either through one of the other uses or specifically for the quarterly ORSA report.
3. Market event impact analysis	<p>The LIM is used to estimate the potential effect of an insurance event to the London Market.</p> <p>The Lloyd's Catastrophe Model (LCM) estimates gross claims from an event within the largest five region/perils. The LCM does not retain event level information when aggregating syndicates catastrophe risk into a Society view. However, using syndicate event level data feeding into the LCM it is possible to calculate a Society estimate of the claims from an event.</p>
4. Support monitoring of Lloyd's Society risk appetite	<p>Lloyd's risk appetite is an articulation of the level of risk-taking which the Board deems to be acceptable for Lloyd's.</p> <p>The risk appetite framework is the key tool used to monitor Lloyd's risk profile at a market and Corporation level. Risk appetite statements have been defined for each material risk area and are split according to whether they are Market or Corporation risks.</p> <p>All risk appetite metrics are reported to the Risk Committee and Board as part of the quarterly or annual ORSA. A number of the risk appetite metrics are produced using output from the LIM and use varying levels of granularity in LIM output, from high level SCR figures to individual risk type output (e.g. underwriting risk)</p>
5. Setting economic capital at a central level	<p>The LIM is also used to calculate the Economic Capital Requirements for Lloyd's at a central level.</p> <p>The central Economic Capital Requirement is calculated using the Central SCR, to ultimate, as a base. A series of buffers and allowances are then added/subtracted.</p>
6. Monitor and manage catastrophe exposures	<p>The LCM provides a probabilistic view of Lloyd's Catastrophe risk, estimating Lloyd's gross, net and final net (net plus reinstatements) loss to the material natural catastrophes for the Lloyd's Market.</p> <p>This is used to monitor the aggregate Market catastrophe risk and to assist in the review of syndicate's compliance within Lloyd's Minimum Standards with respect to Exposure Management.</p>
7. Monitor and manage investment risk for Central Fund assets	<p>Central Fund (CF) assets are invested centrally by Treasury & Investment Management (LTIM) and LIRM is one of the primary tools used to support the management of investment risk for this portfolio. The CF risk appetite is expressed in the form of a value at risk (VAR) budget.</p> <p>LIRM is used to calculate VAR on a monthly basis, allowing LTIM to monitor and report on asset risk against appetite. LIRM is also used as a tool to inform and support investment decisions on an ad-hoc basis particularly where</p>

Use	Description
	changes in strategy may have a material impact on portfolio level VAR.
8. Manage operational risk	<p>This use supports two main areas:</p> <p>1) Operational risk scenarios approved by the Executive Risk Committee (ERC) informs the central Lloyd's SCR</p> <p>2) Oversight of Corporation operational risk by the ERC</p>

Scope of internal model in terms of business units and risk categories

The scope of Lloyd's internal model can be categorised into three areas:

- Syndicate risks;
- Member risks; and
- Corporation risks.

Syndicate risks

Syndicates are the source of the majority of risks. They are the source of all the insurance business; manage the bulk of the asset portfolios; hold the majority of the counterparty exposures; and conduct most of the operational day-to-day operational activity.

The syndicate risks include:

- Insurance risk;
 - Reserve risk;
 - Underwriting risk;
 - Natural catastrophe risk ("catastrophe risk");
 - All other risks ("attritional risk");
- Market risk;
 - On syndicate assets (including credit risk on Premiums Trust Funds);
 - On syndicate liabilities;
- Credit risk;
- Syndicate operational risk; and
- Liquidity risk.

Member risks

Members provide capital (FAL), in a variety of forms to support syndicates' risks; and present asset related risks which are dependent on characteristics of assets used to meet their FAL.

Members are exposed to market risk (including credit risk) on FAL.

Corporation risks

Central level risks include:

- Member deficits – arising from syndicate risks including Additional Central Fund risk (ACF);
- Central operational risk;
- Market risk (including credit risk) on central assets; and
- Pension fund risk resulting in deficit requiring funding from central assets.

Integration of the techniques to integrate any partial internal model with the standard formula

The LIM is a full internal model so this is not applicable.

Methods used for the calculation of the probability distribution forecast and the Solvency Capital Requirement

The LIM includes components and processes that are material to the risk and capital calculation within Lloyd's. It consists of three main component models:

- Capital Calculation Kernel (CCK);
- Lloyd's Catastrophe Model (LCM); and
- Lloyd's Investment Risk Model (LIRM).

The main element of the LIM is the Capital Calculation Kernel (CCK) which drives the capital calculation. It is a fully integrated Monte-Carlo simulation based stochastic model. The model is run with 100,000 simulations to ensure stability of results. The CCK represents the entire Lloyd's marketplace and models all material quantifiable risk types that the market is exposed to. These risks are modelled using Monte-Carlo simulation methods and are drawn together using the structure of the Lloyd's market. This allows the impacts of these risks to be quantified for different entities in the market place, namely syndicates, members and Central Fund.

The CCK builds a specific representation of each syndicate from the ground up using a generic structure, within a framework of dependency which determines how much diversification there is within and between syndicates. The generic structure calculates stochastic technical provisions, P&L, and balance sheet for the end of the 12-month period 'on risk'. The CCK then models how risk flows through the "chain of security", i.e. from syndicates to members to the Central Fund.

Insurance risk is modelled separately for attritional risk and natural catastrophe risk. For attritional risks, insurance losses are simulated by class of business and allocated to insurance risk for each syndicate after allowing for syndicate level volatility (SLV - previously known as syndicate noise). SLV is an additional random factor applied to allow for diversification between syndicates and the syndicates' class of business experience which will be more volatile compared to the market as a whole. As a result, syndicates will have different results and higher volatility than the market.

The catastrophe risk is defined by simulated losses imported from the LCM. SLV is not applied to natural catastrophe losses as the LCM captures syndicate variability and differences between syndicates directly. The LCM's core purpose is to take syndicate Exceedance Probability (EP) curves and produce an aggregated Lloyd's view of natural catastrophe risk. The LCM aggregates losses across scenarios and applies loadings to ensure complete coverage of risks (e.g. uplifts for European windstorm clustering, secondary uncertainty and non-modelled risks) to produce the aggregated Lloyd's market view. For each simulation in the CCK, a scenario is picked at random for each of the five major perils, plus Rest of the World ("RoW") risks.

The LIRM models market risks as part of the LIM and consists of three core sub-components:

- Economic Scenario Generator (ESG) - an external model provided by Willis Towers Watson, which produces consistent stochastic scenarios of economic and financial variables;
- Asset Model - defines assets to be modelled, re-investment rules of the assets and calculates the distribution of total return for defined assets; and
- Portfolio Model - defines asset portfolios by combining modelled assets.

Once all loss types are aggregated in the LIM, if syndicate losses exceed Premiums Trust Funds (PTF) then the excess is allocated to members. If member losses exceed their FAL then the excess becomes a loss to the Central Fund. Risks relating to the Central Fund which are not considered at syndicate level are also added (operational, market risk on central assets and pension risk) to produce a central capital requirement.

Differences between standard formula and internal model

The LIM is a fully-integrated stochastic model. This method of calculating capital requirements is fundamentally different to the standard formula approach of deterministically combining stresses.

The LIM considers the unique nature and structure of the Lloyd's Market and the detailed risks to which it is exposed, which the standard formula is not able to do. This includes:

- Insurance Risk - Profit in plan: The standard formula makes no allowance for any expected profits in business plans (which can be significant);
- Catastrophe Risk: Allowance for catastrophe risk uses a combination of shocks and scenarios in the standard formula which is significantly less sophisticated than the LIM (and syndicate internal models);
- Market risk: The LIM (and most syndicates) use Economic Scenario Generators (ESGs) to determine their market risk compared to the shocks applied to assets and own funds in the standard formula;
- Diversification: the standard formula gives credit for diversification within each syndicate only (across class, geographical area and risk component). The LIM models the diversification across the market both within and between syndicates which have different exposures; and
- Structure: The Standard Formula does not capture the unique capital structure of Lloyd's and cannot provide a Central Fund capital requirement.

Risk measure and time-period used in the internal model

As set out in Article 101(3) of Directive 2009/138/EC, the SCR calculated using the internal model corresponds to the 99.5th Value-at-Risk over a one-year period.

Nature and appropriateness of data used in the internal model

The LIM uses various sources of data; this data is both internal (based on analyses performed by Lloyd's) and external. Data used within the internal model is subject to the Lloyd's Data Quality Management Policy which requires checks and controls to be applied to the data. The purpose of this policy is to allow data owners to attest that it is accurate, appropriate and complete.

Data is subject to an annual audit of all controls and any associated risks arising from its use.

E.5 Non-compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement*

Lloyd's has met the Lloyd's SCR, central SCR and MCR throughout the reporting period.

E.6 Any other information

The COVID-19 pandemic is a post-balance sheet event causing global economic uncertainty and social restrictions which are directly impacting the Lloyd's market. This is considered to be a major development in accordance with Article 54(1) of the Solvency II Directive. The following presents the expected impact on the Society and how Lloyd's is responding.

Until further notice, the majority of the Society's employees are working remotely, the Underwriting Room has been closed and the emergency trading protocols have been successfully implemented. This is having a direct impact on risks within all three pillars of the Society's risk objectives.

All the impacts on the Lloyd's risk profile from the pandemic are being regularly monitored, which includes an assessment of whether the controls currently in place are adequate to mitigate the evolving risks. Controls in place to manage the increased risk include:

- Lloyd's has set up a dedicated contact point to provide our policyholders with assistance and to help them find the right person to process a claim;
- Daily Catastrophe Group and Executive Committee meetings held to consider development of the global pandemic and implement business continuity actions in line with government advice;
- Emergency trading protocols have been invoked in conjunction with the wider market including the closure of the Underwriting Room and with Society personnel working remotely;
- Ongoing monitoring of the impact on Lloyd's assets and liabilities, claims, and solvency position with planned management actions in place to respond; and
- Regular engagement with the market and regulators via several forums.

The COVID-19 pandemic has created turbulence in financial markets and economic uncertainty which will impact individuals and businesses. The full impact of this on the insurance industry, including the Lloyd's market, is uncertain. Our initial assessment has identified those lines of business most likely to be impacted, however the full extent of the losses and the impact upon pricing will become clearer as the year progresses.

The recent volatility in financial markets has impacted the valuation of the investment portfolios of the Society of Lloyd's and the syndicates operating within the Lloyd's market. Whilst there is still a significant degree of uncertainty, having considered the positions within the financial markets up to 19 March 2020, our estimates indicate that our central solvency ratio and the market-wide solvency ratio continue to be above our risk appetites – our central solvency ratio is estimated to be 205%* and the market-wide solvency ratio is estimated to be 146%*. A further 220 basis points widening of credit spreads and 26% fall in equity values would result in a more material impact to both our central solvency ratio and the market-wide solvency ratio, however, both would continue to be in excess of regulatory requirements. At this early stage of development, it is difficult to assess the financial impact of any potential claims on either technical provisions or capital requirements. However, taking into consideration current laws and regulations we do not expect these to impact the Society of Lloyd's and Lloyd's market ability to satisfy regulatory solvency requirements. We will regularly monitor developments in this area and take appropriate actions as needed.

S.02.01.02

Balance sheet

All figures shown in GBP '000

		Solvency II value
		C0010
Assets		
Goodwill	R0010	
Deferred acquisition costs	R0020	
Intangible assets	R0030	-
Deferred tax assets	R0040	46,608
Pension benefit surplus	R0050	-
Property, plant & equipment held for own use	R0060	156,376
Investments (other than assets held for index-linked and unit-linked contracts)	R0070	64,741,228
Property (other than for own use)	R0080	-
Holdings in related undertakings, including participations	R0090	21,390
Equities	R0100	2,498,677
Equities - listed	R0110	2,261,679
Equities - unlisted	R0120	236,998
Bonds	R0130	49,244,228
Government Bonds	R0140	21,696,569
Corporate Bonds	R0150	23,443,052
Structured notes	R0160	6,298
Collateralised securities	R0170	4,098,309
Collective Investments Undertakings	R0180	10,423,313
Derivatives	R0190	733,130
Deposits other than cash equivalents	R0200	1,820,490
Other investments	R0210	-
Assets held for index-linked and unit-linked contracts	R0220	-
Loans and mortgages	R0230	102,662
Loans on policies	R0240	-
Loans and mortgages to individuals	R0250	55,649
Other loans and mortgages	R0260	47,013
Reinsurance recoverables from:	R0270	14,157,437
Non-life and health similar to non-life	R0280	14,028,494
Non-life excluding health	R0290	13,695,580
Health similar to non-life	R0300	332,914
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	128,943
Health similar to life	R0320	22,874
Life excluding health and index-linked and unit-linked	R0330	106,069
Life index-linked and unit-linked	R0340	-
Deposits to cedants	R0350	180,602
Insurance and intermediaries receivables	R0360	1,936,746
Reinsurance receivables	R0370	3,154,701
Receivables (trade, not insurance)	R0380	1,002,181
Own shares (held directly)	R0390	-
Amounts due in respect of own fund items or initial fund called up but not yet paid in	R0400	-
Cash and cash equivalents	R0410	2,210,153
Any other assets, not elsewhere shown	R0420	317,669
Total assets	R0500	88,006,363

Liabilities		
Technical provisions – non-life	R0510	58,047,900
Technical provisions – non-life (excluding health)	R0520	55,684,555
Technical provisions calculated as a whole	R0530	-
Best Estimate	R0540	52,197,331
Risk margin	R0550	3,487,224
Technical provisions - health (similar to non-life)	R0560	2,363,345
Technical provisions calculated as a whole	R0570	-
Best Estimate	R0580	2,214,268
Risk margin	R0590	149,077
Technical provisions - life (excluding index-linked and unit-linked)	R0600	451,871
Technical provisions - health (similar to life)	R0610	43,158
Technical provisions calculated as a whole	R0620	-
Best Estimate	R0630	41,464
Risk margin	R0640	1,694
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650	408,713
Technical provisions calculated as a whole	R0660	-
Best Estimate	R0670	350,902
Risk margin	R0680	57,811
Technical provisions – index-linked and unit-linked	R0690	-
Technical provisions calculated as a whole	R0700	-
Best Estimate	R0710	-
Risk margin	R0720	-
Other technical provisions	R0730	
Contingent liabilities	R0740	-
Provisions other than technical provisions	R0750	86,245
Pension benefit obligations	R0760	140,816
Deposits from reinsurers	R0770	1,046,754
Deferred tax liabilities	R0780	117
Derivatives	R0790	666,370
Debts owed to credit institutions	R0800	284,908
Financial liabilities other than debts owed to credit institutions	R0810	156,747
Insurance & intermediaries payables	R0820	1,005,318
Reinsurance payables	R0830	1,004,280
Payables (trade, not insurance)	R0840	1,860,285
Subordinated liabilities	R0850	891,163
Subordinated liabilities not in Basic Own Funds	R0860	-
Subordinated liabilities in Basic Own Funds	R0870	891,163
Any other liabilities, not elsewhere shown	R0880	781,687
Total liabilities	R0900	66,424,461
Excess of assets over liabilities	R1000	21,581,902

5.05.01.02
Premiums, claims and expenses by line of business

5.05.01.02.01

Z Axis:
VG/Statutory accounts
DI/Year to Date

Non-Life (direct business/accepted proportional reinsurance and accepted non-proportional reinsurance)
All figures shown in GBP '000

	Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)										Line of Business for: accepted non-proportional reinsurance						Total
	Medical expense insurance C0010	Income protection insurance C0020	Workers' compensation insurance C0030	Motor vehicle liability insurance C0040	Other motor insurance C0050	Marine, aviation and transport insurance C0060	Fire and other damage to property insurance C0070	General liability insurance C0080	Credit and suretyship insurance C0090	Legal expenses insurance C0100	Assistance C0110	Miscellaneous financial loss C0120	Health C0130	Casualty C0140	Marine, aviation, transport C0150	Property C0160	
Premiums written																	
Gross - Direct Business	R0110	342,218	769,834	198,094	508,056	539,647	3,887,757	8,356,810	8,482,319	818,055	75,607	13,206	389,704				24,381,307
Gross - Proportional reinsurance accepted	R0120	45,118	187,621	7,164	133,538	10,236	1,014,036	1,962,743	1,087,150	331,195	1,964	6,238	75,878				4,862,881
Gross - Non-proportional reinsurance accepted	R0130																8,163,746
Reinsurers' share	R0140	59,544	157,282	61,880	122,786	82,030	1,314,598	2,942,125	2,729,413	361,586	27,740	857	106,040	336,797	1,368,430	1,251,946	5,206,573
Net	R0200	327,782	800,173	143,378	518,808	467,853	3,587,195	6,840,056	7,877,428	49,831	19,187	359,542	272,097	991,881	376,549	2,195,494	10,998,414
Premiums earned																	
Gross - Direct Business	R0210	376,467	800,226	206,224	483,826	562,765	4,151,387	8,457,353	8,244,600	819,757	79,611	13,796	366,304				24,561,816
Gross - Proportional reinsurance accepted	R0220	42,081	154,805	6,183	120,322	11,867	962,259	1,901,072	1,100,734	296,564	1,785	5,519	45,575				4,648,786
Gross - Non-proportional reinsurance accepted	R0230																8,210,644
Reinsurers' share	R0240	74,472	160,159	67,455	102,208	77,511	1,366,713	3,025,377	2,643,427	349,434	27,810	237	87,401	336,003	1,358,559	1,283,535	5,232,547
Net	R0300	344,076	794,872	144,952	501,940	496,621	3,746,933	7,532,710	6,502,245	766,887	53,586	19,098	324,478	64,601	354,254	420,470	11,025,505
Claims incurred																	
Gross - Direct Business	R0310	241,528	476,656	168,608	281,958	347,023	2,887,728	4,788,695	6,250,906	386,695	40,339	9,495	370,577				16,250,208
Gross - Proportional reinsurance accepted	R0320	34,509	87,553	673	80,527	6,224	660,594	1,441,966	632,514	205,584	413	4,128	38,741				3,191,254
Gross - Non-proportional reinsurance accepted	R0330																6,001,023
Reinsurers' share	R0340	58,136	105,783	51,306	34,229	70,187	1,135,340	2,646,402	234,162	21,548	311	66,621	129,708	1,068,364	945,647	3,857,304	8,729,166
Net	R0400	217,901	458,426	116,629	328,256	283,060	2,412,982	4,410,728	4,237,018	358,117	18,378	13,312	342,697	102,064	735,178	534,546	16,713,319
Changes in other technical provisions																	
Gross - Direct Business	R0410	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Gross - Proportional reinsurance accepted	R0420	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Gross - Non-proportional reinsurance accepted	R0430	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Reinsurers' share	R0440	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net	R0500	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Expenses incurred	R0550	149,100	383,546	58,715	182,349	185,657	1,542,692	3,171,581	2,727,643	299,436	36,754	6,879	139,509	90,346	324,292	298,939	10,664,544
Other expenses	R1200																55,056
Total expenses	R1300																10,719,600

5.05.01.02.02

Z Axis:
VG/Statutory accounts
DI/Year to Date

Life
All figures shown in GBP '000

	Line of Business for: life insurance obligations					Life reinsurance obligations			Total
	Health insurance C0210	Insurance with profit participation C0220	Index-linked and unit-linked insurance C0230	Other life insurance C0240	Annuities stemming from non-life insurance contracts and relating to health insurance obligations C0250	Annuities stemming from non-life insurance contracts and relating to insurance obligations other than health insurance obligations C0260	Health reinsurance C0270	Life reinsurance C0280	
Premiums written									
Gross	R1410	-	-	-	88,566	-	-	4,605	93,171
Reinsurers' share	R1420	-	-	-	22,102	-	-	3,653	25,755
Net	R1500	-	-	-	66,464	-	-	952	67,416
Premiums earned									
Gross	R1510	-	-	-	87,985	-	-	5,384	93,369
Reinsurers' share	R1520	-	-	-	19,792	-	-	3,454	23,246
Net	R1600	-	-	-	68,193	-	-	1,930	70,124
Claims incurred									
Gross	R1610	-	-	-	59,493	1,180	33,717	2,962	97,353
Reinsurers' share	R1620	-	-	-	20,498	17,852	220	220	39,103
Net	R1700	-	-	-	38,996	648	15,865	2,742	58,251
Changes in other technical provisions									
Gross	R1710	-	-	-	-	-	-	-	-
Reinsurers' share	R1720	-	-	-	-	-	-	-	-
Net	R1800	-	-	-	-	-	-	-	-
Expenses incurred	R1900	-	-	-	24,469	103	85	1,504	26,160
Total expenses	R2500	-	-	-	-	-	-	-	2
Total expenses	R2600	-	-	-	-	-	-	-	26,158

5.05.02.01

Premiums, claims and expenses by country

5.05.02.01.01

Home Country - non-life obligations

All figures shown in GBP '000

	Home country - United Kingdom
	C0080
Premiums written	
Gross - Direct Business	8,968,900
Gross - Proportional reinsurance accepted	1,200,850
Gross - Non-proportional reinsurance accepted	2,195,205
Reinsurers' share	3,743,359
Net	8,621,596
Premiums earned	
Gross - Direct Business	9,016,898
Gross - Proportional reinsurance accepted	1,250,777
Gross - Non-proportional reinsurance accepted	2,232,891
Reinsurers' share	3,861,200
Net	8,638,966
Claims incurred	
Gross - Direct Business	6,388,445
Gross - Proportional reinsurance accepted	910,577
Gross - Non-proportional reinsurance accepted	1,647,088
Reinsurers' share	3,169,590
Net	5,776,520
Changes in other technical provisions	
Gross - Direct Business	-
Gross - Proportional reinsurance accepted	-
Gross - Non-proportional reinsurance accepted	-
Reinsurers' share	-
Net	-
Expenses incurred	
Other expenses	3,604,515
Total expenses	

5.05.02.01.04

Home Country - life obligations

All figures shown in GBP '000

	Home country - United Kingdom
	C0220
Premiums written	
Gross	57,799
Reinsurers' share	12,243
Net	45,556
Premiums earned	
Gross	58,063
Reinsurers' share	9,709
Net	48,354
Claims incurred	
Gross	67,302
Reinsurers' share	24,792
Net	42,510
Changes in other technical provisions	
Gross	-
Reinsurers' share	-
Net	-
Expenses incurred	
Other expenses	20,000
Total expenses	

5.05.02.01.02

Top 5 countries (by amount of gross premiums written) - non-life obligations

	USA	Belgium	Canada	Australia	Bermuda
	C0090	C0091	C0092	C0093	C0094
Premiums written					
Gross - Direct Business	8,336,854	-	1,397,070	875,783	54,990
Gross - Proportional reinsurance accepted	1,141,804	2,309,014	42,696	197,557	103,156
Gross - Non-proportional reinsurance accepted	3,307,657	-	127,517	288,083	232,286
Reinsurers' share	3,767,296	699,030	393,537	471,960	78,489
Net	9,018,815	1,609,984	1,173,746	889,463	311,943
Premiums earned					
Gross - Direct Business	8,798,281	-	1,368,145	905,284	48,858
Gross - Proportional reinsurance accepted	1,171,168	1,248,800	40,737	225,457	92,497
Gross - Non-proportional reinsurance accepted	3,172,328	-	126,088	311,928	285,261
Reinsurers' share	3,685,628	385,744	372,671	471,598	72,152
Net	8,956,145	863,056	1,162,299	971,071	334,464
Claims incurred					
Gross - Direct Business	5,216,055	-	831,828	551,158	19,446
Gross - Proportional reinsurance accepted	843,851	828,698	36,494	179,767	50,962
Gross - Non-proportional reinsurance accepted	1,995,468	-	69,386	288,404	183,725
Reinsurers' share	2,589,158	293,756	293,600	356,260	62,845
Net	5,466,216	534,942	644,108	663,069	191,288
Changes in other technical provisions					
Gross - Direct Business	-	-	-	-	-
Gross - Proportional reinsurance accepted	-	-	-	-	-
Gross - Non-proportional reinsurance accepted	-	-	-	-	-
Reinsurers' share	-	-	-	-	-
Net	-	-	-	-	-
Expenses incurred					
Other expenses	3,572,966	312,048	467,570	334,297	73,373
Total expenses					

5.05.02.01.05

Top 5 countries (by amount of gross premiums written) - life obligations

	USA	Norway	Italy	Mexico	Switzerland
	C0230	C0231	C0232	C0233	C0234
Premiums written					
Gross	25,554	447	648	25	14
Reinsurers' share	9,799	169	227	9	6
Net	15,755	278	421	16	8
Premiums earned					
Gross	25,361	446	642	25	12
Reinsurers' share	9,973	171	234	10	4
Net	15,388	275	408	15	8
Claims incurred					
Gross	21,117	662	681	20	11
Reinsurers' share	10,776	154	214	11	6
Net	10,341	508	467	9	5
Changes in other technical provisions					
Gross	-	-	-	-	-
Reinsurers' share	-	-	-	-	-
Net	-	-	-	-	-
Expenses incurred					
Other expenses	4,219	92	150	4	2
Total expenses					

5.05.02.01.03

Total Top 5 and home country - non-life obligations

Total Top 5 and home country
C0140
Premiums written
Gross - Direct Business
Gross - Proportional reinsurance accepted
Gross - Non-proportional reinsurance accepted
Reinsurers' share
Net
Premiums earned
Gross - Direct Business
Gross - Proportional reinsurance accepted
Gross - Non-proportional reinsurance accepted
Reinsurers' share
Net
Claims incurred
Gross - Direct Business
Gross - Proportional reinsurance accepted
Gross - Non-proportional reinsurance accepted
Reinsurers' share
Net
Changes in other technical provisions
Gross - Direct Business
Gross - Proportional reinsurance accepted
Gross - Non-proportional reinsurance accepted
Reinsurers' share
Net
Expenses incurred
Other expenses
Total expenses

5.05.02.01.06

Total Top 5 and home country - life obligations

Total Top 5 and home country
C0280
Premiums written
Gross
Reinsurers' share
Net
Premiums earned
Gross
Reinsurers' share
Net
Claims incurred
Gross
Reinsurers' share
Net
Changes in other technical provisions
Gross
Reinsurers' share
Net
Expenses incurred
Other expenses
Total expenses

5.12.01.02
Life and Health SLT Technical Provisions
 All figures shown in GBP '000

	Insurance with profit participation	Index-linked and unit-linked insurance		Other life insurance		Annuities stemming from non-life insurance contracts and relating to	Accepted reinsurance	Total (Life other than health insurance, incl. Unit-Linked)	Health insurance (direct business)		Annuities stemming from non-life insurance contracts and relating to	Health reinsurance (reinsurance accepted)	Total (Health similar to life insurance)			
		Contracts without options or guarantees	Contracts with options or guarantees	Contracts without options and guarantees	Contracts with options or guarantees				Contracts without options or guarantees	Contracts with options or guarantees						
	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0150	C0160	C0170	C0180	C0190	C0200	C0210
Technical provisions calculated as a whole	R0010	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole	R0020	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Technical provisions calculated as a sum of BE and RM		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Best Estimate		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Gross Best Estimate	R0030	-	-	-	-	41,129	-	273,979	85,294	359,902	-	-	-	41,464	-	41,464
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0080	-	-	-	-	969	-	113,318	(8,309)	106,070	-	-	-	22,874	-	22,874
Best estimate minus recoverables from reinsurance/SPV and Finite Re - total	R0090	-	-	-	-	40,170	-	160,661	93,603	249,832	-	-	-	18,590	-	18,590
Risk Margin	R0100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Amount of the transitional on Technical Provisions		-	-	-	-	4,144	-	11,446	42,251	57,841	-	-	-	-	-	-
Technical Provisions calculated as a whole	R0110	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Best estimate	R0120	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Risk margin	R0130	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Technical provisions - total	R0200	-	-	-	-	45,273	-	235,395	128,045	408,713	-	-	-	43,158	-	43,158

		Direct business and accepted proportional reinsurance											Accepted non-proportional reinsurance				Total Non-Life obligation	
		Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Non-proportional health reinsurance	Non-proportional casualty reinsurance	Non-proportional marine, aviation and transport reinsurance		Non-proportional property reinsurance
		C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180
Technical provisions calculated as a whole	R0010	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP calculated as a whole	R0050	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Technical provisions calculated as a sum of BE and RM																		
Best estimate																		
Premium provisions																		
Gross	R0060	10,966	11,862	21,798	120,858	69,456	142,412	781,614	976,958	(80,562)	3,289	3,670	(21,919)	(13,311)	59,058	14,355	(187,655)	1,912,849
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0140	(5,317)	(34,665)	(7,172)	15,462	1,293	(232,255)	(500,727)	(197,122)	(78,451)	(1,624)	6	(39,167)	(13,386)	(11,558)	(75,712)	(541,158)	(1,721,553)
Net Best Estimate of Premium Provisions	R0150	16,283	46,527	28,970	105,396	68,163	374,667	1,282,341	1,174,080	(2,111)	4,913	3,664	17,248	75	70,616	90,067	353,503	3,634,402
Claims provisions																		
Gross	R0160	128,077	672,810	694,848	986,930	341,917	6,262,658	8,132,029	19,353,100	1,107,550	58,852	574	610,135	687,218	4,799,857	2,378,473	6,283,722	52,498,750
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0240	(693)	77,700	228,750	376,285	74,302	1,733,277	2,607,338	5,966,747	294,615	19,593	56	189,387	87,697	729,648	772,821	2,592,524	15,750,047
Net Best Estimate of Claims Provisions	R0250	128,770	595,110	466,098	610,645	267,615	4,529,381	5,524,691	13,386,353	812,935	39,259	518	420,748	599,521	4,070,209	1,605,652	3,691,198	36,748,703
Total Best estimate - gross	R0260	139,043	684,672	716,646	1,107,788	411,373	6,405,070	8,913,643	20,330,058	1,026,988	62,141	4,244	588,216	673,907	4,858,915	2,392,828	6,096,067	54,411,599
Total Best estimate - net	R0270	145,053	641,637	495,068	716,041	335,778	4,904,048	6,807,032	14,560,433	810,824	44,172	4,182	437,996	599,596	4,140,825	1,695,719	4,044,701	40,383,105
Risk margin	R0280	12,762	52,907	40,209	56,253	34,963	421,644	546,589	1,372,379	104,753	3,096	283	22,552	43,199	389,536	139,183	395,993	3,636,301
Amount of the transitional on Technical Provisions																		
Technical Provisions calculated as a whole	R0290	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Best estimate	R0300	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Risk margin	R0310	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Technical provisions - total																		
Technical provisions - total	R0320	151,805	737,579	756,855	1,164,041	446,336	6,826,714	9,460,232	21,702,437	1,131,741	65,237	4,527	610,768	717,106	5,248,451	2,532,011	6,492,060	58,047,900
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	R0330	(6,010)	43,035	221,578	391,747	75,595	1,501,022	2,106,611	5,769,625	216,164	17,969	62	150,220	74,311	718,090	697,109	2,051,366	14,028,494
Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	R0340	157,815	694,544	535,277	772,294	370,741	5,325,692	7,353,621	15,932,812	915,577	47,268	4,465	460,548	642,795	4,530,361	1,834,902	4,440,694	44,019,406

S.19.01.21

Non-life insurance claims
All figures shown in GBP '000

S.19.01.21.01

Gross Claims Paid (non-cumulative) - Development year (absolute amount)

		0	1	2	3	4	5	6	7	8	9	10 & +
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110
Prior	R0100											624,349
N-9	R0160	1,591,670	4,184,713	3,332,513	1,938,836	1,199,279	839,248	594,078	377,197	149,870	238,475	
N-8	R0170	1,992,646	3,962,173	3,278,852	1,900,967	1,106,866	699,139	559,392	338,367	252,342		
N-7	R0180	1,590,579	3,845,637	2,727,437	1,569,235	1,006,215	698,912	476,728	366,012			
N-6	R0190	1,468,603	3,728,047	2,955,398	1,446,969	887,355	699,449	484,718				
N-5	R0200	1,058,290	3,718,000	2,964,094	1,966,505	1,139,624	1,258,415					
N-4	R0210	842,977	3,957,412	3,290,347	1,843,862	1,346,768						
N-3	R0220	1,243,605	5,056,322	4,505,397	2,543,851							
N-2	R0230	2,989,628	8,316,777	5,747,901								
N-1	R0240	1,971,793	7,995,331									
N	R0250	1,284,643										

S.19.01.21.03

Gross undiscounted Best Estimate Claims Provisions - Development year (absolute amount)

		0	1	2	3	4	5	6	7	8	9	10 & +
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0350
Prior	R0100											3,709,390
N-9	R0160	0	0	0	0	113,355	79,114	1,477,405	1,206,302	981,441	903,945	
N-8	R0170	0	0	0	154,689	143,308	1,730,804	1,551,525	1,229,993	1,148,639		
N-7	R0180	0	0	242,876	260,132	3,046,569	2,283,061	1,778,287	1,521,719			
N-6	R0190	0	342,076	329,692	3,758,862	3,117,796	2,331,488	1,923,672				
N-5	R0200	250,483	575,920	6,234,008	4,527,985	3,973,566	2,765,821					
N-4	R0210	411,983	8,413,808	6,827,492	5,271,678	4,390,378						
N-3	R0220	5,646,632	11,290,360	8,110,031	6,631,353							
N-2	R0230	11,484,653	13,821,039	11,426,560								
N-1	R0240	8,731,126	13,562,824									
N	R0250	6,811,008										

S.19.01.21.02

Gross Claims Paid (non-cumulative) - Current year, sum of years (cumulative). Total

		In Current year	Sum of years (cumulative)
		C0170	C0180
Prior	R0100	624,349	624,349
N-9	R0160	238,475	14,445,880
N-8	R0170	252,342	14,090,745
N-7	R0180	366,012	12,280,755
N-6	R0190	484,718	11,670,539
N-5	R0200	1,258,415	12,104,927
N-4	R0210	1,346,768	11,281,366
N-3	R0220	2,543,851	13,349,175
N-2	R0230	5,747,901	17,054,306
N-1	R0240	7,995,331	9,967,123
N	R0250	1,284,643	1,284,643
Total	R0260	22,142,805	118,153,808

S.19.01.21.04

Gross discounted Best Estimate Claims Provisions - Current year, sum of years (cumulative)

		Year end (discounted data)
		C0360
Prior	R0100	3,472,378
N-9	R0160	864,407
N-8	R0170	1,093,322
N-7	R0180	1,459,128
N-6	R0190	1,830,442
N-5	R0200	2,658,392
N-4	R0210	4,223,853
N-3	R0220	6,387,092
N-2	R0230	11,039,601
N-1	R0240	13,098,247
N	R0250	6,538,286
Total	R0260	52,665,148

S.23.01.01

Own funds

All figures shown in GBP '000

S.23.01.01.01

Own funds

		Total C0010	Tier 1 - unrestricted C0020	Tier 1 - restricted C0030	Tier 2 C0040	Tier 3 C0050
Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35						
Ordinary share capital (gross of own shares)	R0010					
Share premium account related to ordinary share capital	R0030					
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	R0040	25,358,377	25,358,377			
Subordinated mutual member accounts	R0050					
Surplus funds	R0070					
Preference shares	R0090					
Share premium account related to preference shares	R0110					
Reconciliation reserve	R0130	(5,191,275)	(5,191,275)			
Subordinated liabilities	R0140	891,163			891,163	
An amount equal to the value of net deferred tax assets	R0160	46,608				46,608
Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180					
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds						
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220					
Deductions						
Deductions for participations in financial and credit institutions	R0230					
Total basic own funds after deductions	R0290	21,104,873	20,167,102	-	891,163	46,608
Ancillary own funds						
Unpaid and uncalled ordinary share capital callable on demand	R0300					
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	R0310					
Unpaid and uncalled preference shares callable on demand	R0320					
A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330					
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340	6,749,446			6,749,446	
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350					
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360					
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370					
Other ancillary own funds	R0390	22,296			22,296	
Total ancillary own funds	R0400	6,771,742			6,771,742	
Available and eligible own funds						
Total available own funds to meet the SCR	R0500	27,876,615	20,167,102	-	7,662,905	46,608
Total available own funds to meet the MCR	R0510	21,058,265	20,167,102	-	891,163	-
Total eligible own funds to meet the SCR	R0540	27,876,615	20,167,102	-	7,662,905	46,608
Total eligible own funds to meet the MCR	R0550	21,058,265	20,167,102	-	891,163	-
SCR	R0580	17,870,000				
MCR	R0600	8,041,500				
Ratio of Eligible own funds to SCR	R0620	1.5600				
Ratio of Eligible own funds to MCR	R0640	2.6187				

S.23.01.01.02

Reconciliation reserve

		C0060
Reconciliation reserve		
Excess of assets over liabilities	R0700	21,581,902
Own shares (held directly and indirectly)	R0710	-
Foreseeable dividends, distributions and charges	R0720	534,000
Other basic own fund items	R0730	25,404,985
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	R0740	834,192
Reconciliation reserve	R0760	(5,191,275)
Expected profits		
Expected profits included in future premiums (EPIFP) - Life business	R0770	8,287
Expected profits included in future premiums (EPIFP) - Non-life business	R0780	3,607,667
Total Expected profits included in future premiums (EPIFP)	R0790	3,615,954

S.25.03.21

Solvency Capital Requirement - for undertakings on Full Internal Models
All figures shown in GBP '000

S.25.03.01.01

Component-specific information

Unique number of component	Components Description	Calculation of the Solvency Capital Requirement
C0010	C0020	C0030
10300I	Other interest rate risk	(72,667)
10400I	Equity risk	2,785,953
10700I	Spread risk	2,629,101
10900I	Currency risk	8,863,156
11000I	Other market risk	2,746,981
19900I	Diversification within market risk	(9,225,950)
20100I	Type 1 counterparty risk (reinsurance credit risk)	1,112,447
20310I	Other counterparty risk (asset default)	1,346,258
29900I	Diversification within counterparty risk	(941,939)
30000I	Total life underwriting risk (sum of syndicate's life SCRs)	134,000
40800I	Health NSLT medical expenses	176,661
40900I	Health NSLT income protection	380,715
41000I	Health NSLT worker's compensation	228,942
41100I	Health NSLT non-proportional reinsurance	403,484
49900I	Diversification within health underwriting risk	(285,863)
50150I	Premium risk	7,438,739
50210I	Reserve risk	12,057,686
50300I	Non-life catastrophe risk : natural (i.e. meteorological and geological)	7,005,436
59900I	Diversification within non-life underwriting risk	(9,928,035)
70100I	Operational risk	781,158
80100I	Other risks including pension risk, ACF, and FX adjustment	896,216

S.25.03.01.02

Calculation of Solvency Capital Requirement

		C0100
Total undiversified components	R0110	28,532,479
Diversification	R0060	(10,662,479)
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC (transitional)	R0160	
Solvency capital requirement excluding capital add-on	R0200	17,870,000
Capital add-ons already set	R0210	
Solvency capital requirement	R0220	17,870,000
Other information on SCR		
Amount/estimate of the overall loss-absorbing capacity of technical provisions	R0300	
Amount/estimate of the overall loss-absorbing capacity of deferred taxes	R0310	
Total amount of Notional Solvency Capital Requirements for remaining part	R0410	17,870,000
Total amount of Notional Solvency Capital Requirement for ring fenced funds	R0420	
Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios	R0430	
Diversification effects due to RFF nSCR aggregation for article 304	R0440	

5.28.02.01

Minimum Capital Requirement - Both life and non-life insurance activity
All figures shown in GBP '000

5.28.02.01.01

MCR components

		MCR components	
		Non-life activities	Life activities
		MCR _{Non-life} Result	MCR _{Life} Result
		CO010	CO020
Linear formula component for non-life insurance and reinsurance obligations	R0010	8,182,263	

5.28.02.01.02

Z Axis:

VG/Solvency II

Background information

		Background information			
		Non-life activities		Life activities	
		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) written premiums in the last 12 months	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) written premiums in the last 12 months
		CO030	CO040	CO050	CO060
Medical expense insurance and proportional reinsurance	R0020	146,216	258,806		
Income protection insurance and proportional reinsurance	R0030	646,478	750,202		
Workers' compensation insurance and proportional reinsurance	R0040	495,158	163,702		
Motor vehicle liability insurance and proportional reinsurance	R0050	717,171	572,315		
Other motor insurance and proportional reinsurance	R0060	336,771	444,500		
Marine, aviation and transport insurance and proportional reinsurance	R0070	4,920,631	3,481,839		
Fire and other damage to property insurance and proportional reinsurance	R0080	6,838,497	7,714,899		
General liability insurance and proportional reinsurance	R0090	14,565,323	7,080,563		
Credit and suretyship insurance and proportional reinsurance	R0100	862,144	745,361		
Legal expenses insurance and proportional reinsurance	R0110	44,568	41,939		
Assistance and proportional reinsurance	R0120	4,196	22,045		
Miscellaneous financial loss insurance and proportional reinsurance	R0130	439,641	338,829		
Non-proportional health reinsurance	R0140	599,862	257,177		
Non-proportional casualty reinsurance	R0150	4,144,519	990,570		
Non-proportional marine, aviation and transport reinsurance	R0160	1,703,016	907,486		
Non-proportional property reinsurance	R0170	4,064,455	2,930,618		

5.28.02.01.03

Linear formula component for life insurance and reinsurance obligations

		Non-life activities		Life activities	
		MCR _{Non-life} Result		MCR _{Life} Result	
		CO070		CO080	
Linear formula component for life insurance and reinsurance obligations	R0200			26,600	VG/Solvency II
		LE/Non-life activity		LE/Life activity	

5.28.02.01.04

Z Axis:

VG/Solvency II

Total capital at risk for all life (re)insurance obligations

		Non-life activities		Life activities	
		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
		CO090	CO100	CO110	CO120
Obligations with profit participation - guaranteed benefits	R0210				
Obligations with profit participation - future discretionary benefits	R0220				
Index-linked and unit-linked insurance obligations	R0230				
Other life (re)insurance and health (re)insurance obligations	R0240			263,422	
Total capital at risk for all life (re)insurance obligations	R0250				30,097,284

5.28.02.01.05

Z Axis:

VG/Solvency II

Overall MCR calculation

		CO130	
Linear MCR	R0300	8,208,863	
SCR	R0310	17,870,000	
MCR cap	R0320	8,041,500	
MCR floor	R0330	4,467,500	
Combined MCR	R0340	8,041,500	
Absolute floor of the MCR	R0350	3,136	
Minimum Capital Requirement	R0400	8,041,500	

5.28.02.01.06

Z Axis:

VG/Solvency II

Notional non-life and life MCR calculation

		Non-life activities		Life activities	
		CO140	CO150	CO150	CO150
Notional linear MCR	R0500	8,182,263		26,600	
Notional SCR excluding add-on (annual or latest calculation)	R0510	-		-	
Notional MCR cap	R0520	8,182,263		26,600	
Notional MCR floor	R0530	-		-	
Notional Combined MCR	R0540	8,182,263		26,600	
Absolute floor of the notional MCR	R0550	-		-	
Notional MCR	R0560	8,182,263		26,600	



Independent Reasonable Assurance Report of PricewaterhouseCoopers LLP to the Council of Lloyd's Report on the preparation of relevant elements of the Solvency Financial Condition Report under Pillar 3 of Solvency II for the association of underwriters known as Lloyd's as at 31 December 2019.

Conclusion

In our opinion the Council of Lloyd's has prepared the information subject to assurance in the Relevant elements of the Solvency Financial Condition Report (as defined below) under Pillar 3 of Solvency II for the association of underwriters known as Lloyd's ('Lloyd's') as at 31 December 2019, defined below, in all material respects in accordance with the reporting basis of preparation (the 'Lloyd's basis of preparation').

This opinion is to be read in the context of what we say in the remainder of this report.

What we have assured

Except as noted below, we have assured the 'Relevant elements of the Solvency and Financial Condition Report', which is prepared by the Council of Lloyd's, comprises:

- The 'Valuation for solvency purposes' and 'Capital Management' sections of the Solvency and Financial Condition Report of Lloyd's as at 31 December 2019, ('the Narrative Disclosures subject to reasonable assurance'); and
- Lloyd's templates S.02.01.02, S.12.01.02, S.17.01.02, S.23.01.01 and S.28.02.01 ('the Templates subject to reasonable assurance')

The Relevant elements of the Solvency and Financial Condition Report have been compiled in part from an aggregation of financial information extracted from the corresponding Solvency II information included in syndicates' Annual Solvency Returns by the managing agent of each syndicate, which have been submitted to the Council of Lloyd's and on which the auditors of each syndicate have reported. Our work did not involve assessing the quality of those audits or performing any audit procedures over the financial or other information of the syndicates or provided by the managing agents of the syndicates.

Professional standards applied and level of assurance

We performed a reasonable assurance engagement in accordance with International Standard on Assurance Engagements 3000 (Revised) – 'Assurance Engagements other than Audits or Reviews of Historical Financial Information', issued by the International Auditing and Assurance Standards Board (IAASB).

Our examination has consisted principally of:

- obtaining an understanding of the process used by the Council of Lloyd's to compile the relevant elements of the Solvency and Financial Condition Report from the financial records of the Society of Lloyd's, of Funds at Lloyd's and from the audited syndicate Annual Solvency Returns, prepared by the managing agent of each syndicate;

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- checking (on a sample basis) that the financial information included in the Relevant elements of the Solvency and Financial Condition Report for syndicates was correctly extracted from the audited syndicate Annual Solvency Return;
- checking (on a sample basis) that the financial information included in the Relevant elements of the Solvency and Financial Condition Report for the Society of Lloyd's was correctly extracted from the Society of Lloyd's IFRS financial statements, and that adjustments were made by Lloyd's for presentation and classification differences between IFRS and Solvency II, in line with the Lloyd's basis of preparation;
- checking (on a sample basis) that the financial information included in the relevant elements of the Solvency and Financial Condition Report for Funds at Lloyd's was correctly extracted from the Lloyd's Pro Forma Financial Statements (the 'PFFS'), and that adjustments were made by Lloyd's for presentation and classification differences between the basis of preparation of the PFFS and Solvency II, in line with the Lloyd's basis of preparation; and
- evaluating evidence (on a sample basis) to support the completeness and accuracy of management's reconciliation of the Ancillary Own Funds in the relevant elements of the Solvency and Financial Condition Report to the amounts approved by the PRA in its letter to Lloyd's dated 20 December 2019.

Other Information

We are not required to assure, nor have we assured and as a consequence do not express an opinion on the 'Other Information' which comprises:

- Information contained within the relevant elements of the Solvency and Financial Condition Report set out above which are, or derive from the Solvency Capital Requirement, as identified in Appendix 1 to this report;
- The 'Summary', 'Business and performance', 'System of governance' and 'Risk profile' elements of the Solvency and Financial Condition Report; and
- Lloyd's templates S05.01.02, S05.02.01, S.19.01.21 and S.25.03.21;
- The written acknowledgement by management of their responsibilities, including for the preparation of the Solvency and Financial Condition Report ('the Responsibility Statement').

To the extent the information subject to assurance in the relevant elements of the Solvency and Financial Condition Report includes amounts that are totals, sub-totals or calculations derived from the Other Information, we have relied without verification on the Other Information.

Lloyd's has authority to calculate its Solvency Capital Requirement using an internal model ('the Model') approved by the Prudential Regulation Authority in accordance with the Solvency II Regulations. In forming our opinion (and in accordance with PRA Rules), we are not required to assure the inputs to, design of, operating effectiveness of and outputs from the Model, or whether the Model is being applied in accordance with the Company's application or approval order.



Our assurance does not extend to information in respect of earlier periods or to any other information included in the Lloyd's Solvency and Financial Condition Report within which the relevant elements of the Solvency and Financial Condition Report as at 31 December 2019 are included.

In accordance with Rule 4.1 (3) of the External Audit Part of the PRA Rulebook for Solvency II firms we are required to read the Other Information (as defined above) and consider whether it is materially inconsistent with the relevant elements of the Solvency and Financial Condition Report and our knowledge obtained in the reasonable assurance engagement over the Solvency and Financial Condition Report and of Lloyd's pro forma financial statements. If, based on the work we have performed, we conclude that there is a material misstatement of this Other Information, we are required to report that fact. We have nothing to report in this regard.

Our Independence and Quality Control

We complied with the Institute of Chartered Accountants in England and Wales (ICAEW) Code of Ethics, which includes independence and other requirements founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

We apply International Standard on Quality Control (UK) 1 and accordingly maintain a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

The responsibilities of the Council of Lloyd's and Our responsibilities

The purpose of the Solvency and Financial Condition Report is to allow the Council of Lloyd's to report the solvency position of the association of underwriters known as Lloyd's in accordance with the requirements of Solvency II.

The Council of Lloyd's is responsible for the preparation of the Solvency and Financial Condition Report, including its basis of preparation, in accordance with the financial reporting provisions of the PRA rules and Solvency II regulations which have been modified by the modifications, and supplemented by the approvals and determinations made by the PRA under section 138A of FSMA, the PRA Rules and Solvency II regulations on which they are based, as detailed below:

- Approval of items of ancillary own funds;
- Approval to use a partial internal model; and
- Modification of External Audit rule 4.1 for Lloyd's to obtain a reasonable assurance opinion in accordance with International Standard on Assurance Engagements 3000 (Revised) – 'Assurance Engagements other than Audits or Reviews of Historical Financial Information', issued by the International Auditing and Assurance Standards Board (IAASB).



The Council of Lloyd's is also responsible for designing and implementing an appropriate basis of preparation for this purpose and for such internal control as they determine is necessary to enable the preparation of a Solvency and Financial Condition Report that is free from material misstatement, whether due to fraud or error.

Our responsibility is to express an opinion about whether the preparation of the relevant elements of the Solvency and Financial Condition Report has been performed by the Council of Lloyd's on the basis set out in Lloyd's basis of preparation.

Intended users and purpose

This report including our opinion has been prepared solely to the Council of Lloyd's in accordance with our engagement letter dated 28 February 2020 (the "instructions") to assist the Council of Lloyd's to comply with its obligations under External Audit rule 2.1 of the Solvency II firms Sector of the PRA Rulebook and for no other purpose. We do not, in providing this report, accept or assume responsibility for any other purpose or to any other party save where expressly agreed by our prior consent in writing.

A handwritten signature in blue ink that reads 'PricewaterhouseCoopers LLP'.

PricewaterhouseCoopers LLP
Chartered Accountants
London
21 April 2020



Appendix 1 – relevant elements of the Solvency and Financial Condition Report that are not subject to reasonable assurance

The relevant elements of the Solvency and Financial Condition Report that are not subject to reasonable assurance comprise:

- The following elements of template S.02.01.02:
 - Row R0550: Technical provisions - non-life (excluding health) - risk margin
 - Row R0590: Technical provisions - health (similar to non-life) - risk margin
 - Row R0640: Technical provisions - health (similar to life) - risk margin
 - Row R0680: Technical provisions - life (excluding health and index-linked and unit-linked) - risk margin
 - Row R0720: Technical provisions - Index-linked and unit-linked - risk margin
- The following elements of template S.12.01.02:
 - Row R0100: Technical provisions calculated as a sum of BE and RM - Risk margin
 - Rows R0110 to R0130 – Amount of transitional measure on technical provisions
- The following elements of template S.17.01.02:
 - Row R0280: Technical provisions calculated as a sum of BE and RM - Risk margin
 - Rows R0290 to R0310 – Amount of transitional measure on technical provisions
- The following elements of template S.23.01.01
 - Row R0580: SCR
 - Row R0740: Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds
- The following elements of Company template S.28.02.01:
 - Row R0310: SCR
- Elements of the Narrative Disclosures subject to reasonable assurance identified as 'unaudited'.