

### **COVID-19 response: remote volunteering for the Lloyd's market**

Even as we work remotely, we have the opportunity to use our volunteering time to support our local communities. As part [Lloyd's Community Programme](#), our market wide volunteering initiative, we have a range of opportunities that you can support from your desk at home individually or as a team:

**1. Virtual Food Drive**

Food banks are struggling in the wake of the Coronavirus outbreak. Donations are down 25% and with people panic-buying in supermarkets, important staples like UHT milk are difficult to come by. Your challenge – do an online shop for a food bank. Secure a budget from your department or fundraise for it, do the online shop and organise delivery. You will be given guidelines of what to buy and your challenge is to find the best deal you can for local foodbanks in need.

**2. Support the elderly**

Volunteer to phone or email an older person in East London facing isolation and break the feeling of loneliness. Sign up to our befriending service to help an elderly resident feel more connected through this difficult time. Or, donate a gift via our John Lewis gift list for a gift less than £15 to brighten up their day. Donate via [www.johnlewisgiftlist.com](http://www.johnlewisgiftlist.com), gift list number: 783626. Please list your company name and Lloyd's Community Programme when donating.

**3. Share professional expertise remotely to build the capacity of local charities**

Learning skills and sharing knowledge from industry professionals is key for charity partners who want to develop their teams remotely. Share your area of expertise e.g. data protection, risk management, business continuity, HR, finance, insurance advice to organisations through this difficult time through a webinar, online help clinic and training materials.

**4. Website reviews and improvements**

Can you give 1-2 hours to provide constructive feedback on community organisations websites? This is crucial to communicate purpose, encourage donations and showcase their work to donors and beneficiaries.

**5. CV Surgery - transform the CV of a local student**

Give 1-2 hours to review a university student's CV as they prepare for securing work. Provide valuable feedback and advice to help improve chances of gaining an interview. Guidance and templates provided.

**6. Tips and advice using social media**

For those working in marketing or communications, give 1-2 hours to assess and give feedback to community organisations on their social media strategies. Your insights are incredibly helpful to improve the way organisations engage with their audiences.

**7. Translation support for homeless charity**

Caritas Anchor House in Newham is a lifeline for those experiencing homelessness in their community, with 140 rooms for adults transitioning to live independently. Volunteers are needed to translate key support documents into the 10 main languages spoken by their residents. Please get in touch if you speak Amharic, Farsi, Turkish, Tigrinya, Swahili, Somali, Urdu, Sudanese or Arabic.

For more information and to sign up, please contact [Sarah.Chamberlain@lloyds.com](mailto:Sarah.Chamberlain@lloyds.com).