# Diversity & Inclusion Scorecard



# **Create and manage**

▲ Exceeding target ■ On track ▼ Off track

Gender

2 BAME

3

4 Disability

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Executive Level	35%v	<b>V</b>	21%	25%	22%	8%
Senior Management	45%	•	31%	35%	35%	11%
Pipeline	50%	▼	40%	40%	27%	14%
All Staff	50%	<b>A</b>	52%	32%	29%	12.5%
Executive Level	10%	▼	0%	0%	0%	0%
Senior Management	15%	▼	2%	15%	8%	10%
Pipeline	20%	•	12%	22%	15%	15%
All Staff	30%	▼	22%	18%	11.5%	12.5%
Executive Level	NA		4%	0%	15%	8%
Senior Management	NA		2%	15%	25%	11%
Pipeline	NA		6%	25%	10%	14%
All Staff	NA		12%	20%	18%	12.5%
Executive Level	NA		0%	0%	0%	0%
Senior Management	NA		0%	10%	10%	0%
Pipeline	NA	П	8%	10%	10%	13%
All Staff	NA		19%	9%	10%	13%

5 Age



All 8% 25% 34% 16% 12% 4% 1%

### **Value**

■ % Favourable
■ % Not favourable
■ % Not answered

1. We are committed to attracting, developing and retaining people from diverse backgrounds



2. I am treated fairly and with respect



3. I believe that everyone is given equal opportunities for personal and career development



4. Having a diverse workforce is integral to our success



5. My line manager holds employees accountable for inclusive behaviour



# Leverage

What have been the business benefits to D&I? Example:

- Introduced diversity training for all external suppliers as part of supplier diversity programme
- Hosted diversity workshop for all agency recruitment partners on unconscious bias in recruiting
- Introduced mandatory inclusive recruitment training for all hiring managers
- Sponsored and participated in sector-wide Diversity festival

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### **Create**

Identify target population, current population and progress against current population for demographic representation of minority groups:

- Gender shows the % of women split into three sub-levels as well as the overall representation of women, shown as the current population and target population with exceeding target /on track /off track indicators
- BAME (Black, Asian, and minority ethnic) shows the % of BAME employees split into three sub-levels as well as the overall representation of BAME employees, shown as the current population and target population with exceeding target /on track /off track indicators
- LGBT (Lesbian, Gay, Bisexual and Transgender) shows the % of LGBT employees split into three sub-levels as well as the overall representation of LGBT employees, shown as the current population and target population with exceeding target /on track /off track indicators
- Disability shows the % of disabled employees split into three sub-levels as well as the overall representation of disabled employees, shown as the current population and target population with exceeding target /on track /off track indicators

# Manage

Data to show representation of minority employee groups as well as how minority employees are moving through the organisation (e.g. promotion or attrition)

- Age shows the % of total workforce employees split by age group
- Work Options shows the % of full time and % part workers. This can be extended to include more flexible work options if data is available (e.g. job share)
- Acquisition is the % of minority population hired split into three sub-levels as well as the % total of hires for the minority group at all levels in the organisation
- Promotion is the % of minority population promoted split into three sub-levels as well as the % total of promotions for the minority group at all levels in the organisation
- Attrition is the % of minority population that have left the organisation and not replaced (shown here as overall attrition) split into three sub-levels as well as the % total of leavers (not replaced) for the minority group at all levels in the organisation

### **Value**

Using data contained within your employee engagement survey can help measure the inclusiveness of your organisations, ask questions that:

- Ask about attitudes, values and behaviours towards diversity and inclusion at the organisation level (or of senior leaders)
- Ask individuals how fairly they are treated (overall or by their manager)
- Ask about opportunities for development and progression
- Ask about manager behaviours (e.g. challenging behaviours and holding individuals to account)
- Data can be displayed according to the response outputs of survey
- Data can be based on annual survey results or where pulse surveys exist, updated more frequently

## Leverage

Show qualitative initiatives such as participation in internal initiatives and external events, new client engagement opportunities or impacted supplier relations, such as:

- # of client engagement opportunities through targeted D&I events (dinners, conferences etc.)
- Joint activities with third-party suppliers such as training, recruitment workshops or community outreach initiatives
- Outlining training programmes and participation and completion rates
- Sponsorship of external events, conferences, awards etc. that create greater employee brand awareness

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