

Business readiness support session



Agenda

- 1 | Purpose of today
- 2 | Change Lead resources
- 3 | Planned DA system integration
- 4 | Future DA workflows
- 5 | Q&A

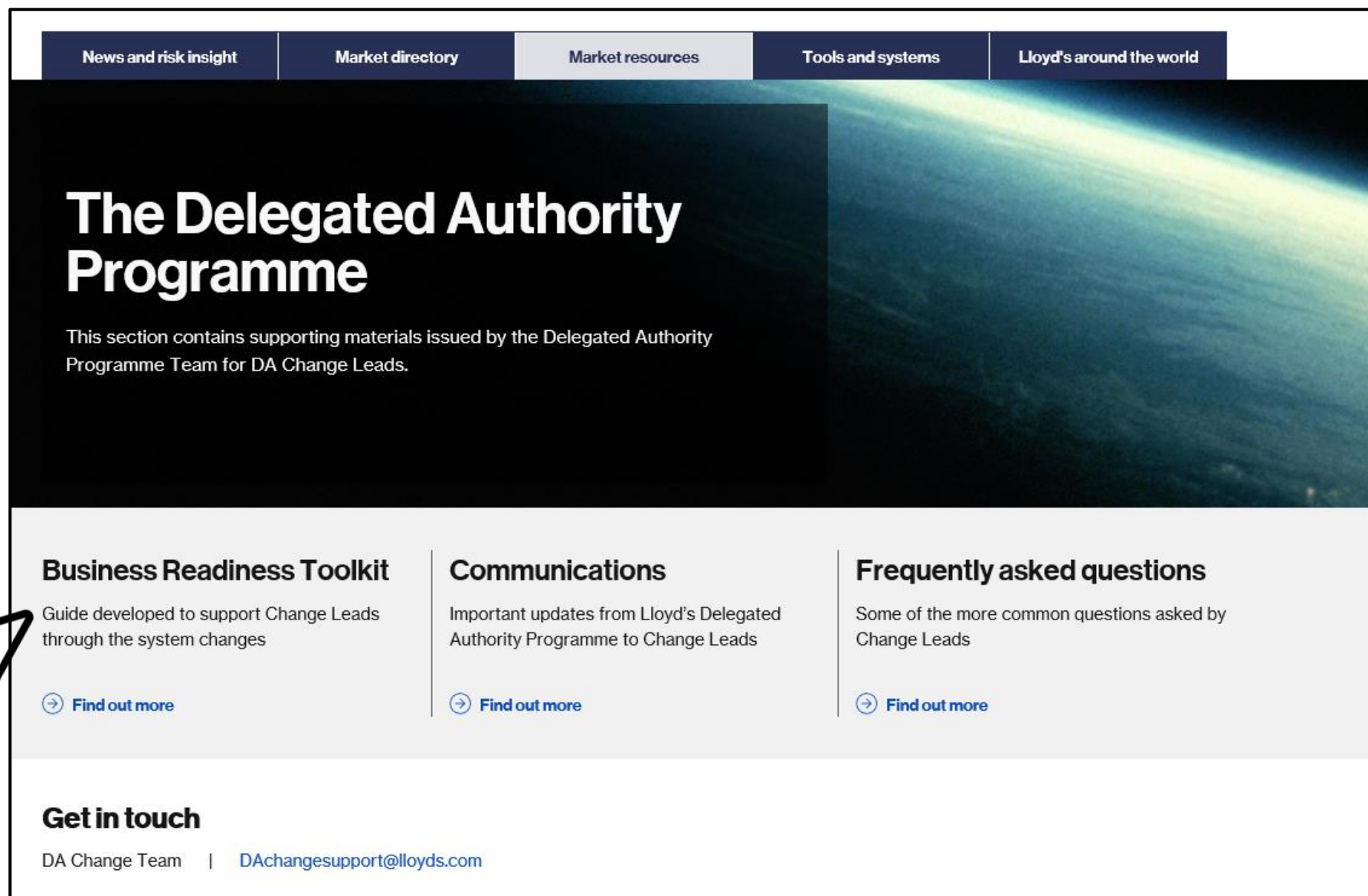


The purpose of today

- To share integration plans for Delegated Contract and Oversight Manager
- To provide further clarity on the future DA workflows
- To allow you the opportunity to ask business readiness questions

Change Lead resources

www.lloyds.com/dachangeleads



The screenshot displays the Lloyd's website interface for the Delegated Authority Programme. At the top, a navigation bar includes links for 'News and risk insight', 'Market directory', 'Market resources', 'Tools and systems', and 'Lloyd's around the world'. The main heading is 'The Delegated Authority Programme', followed by a subtext: 'This section contains supporting materials issued by the Delegated Authority Programme Team for DA Change Leads.' Below this, three columns of resources are listed: 'Business Readiness Toolkit' (described as a guide for system changes), 'Communications' (updates from the programme), and 'Frequently asked questions' (common queries). Each column has a 'Find out more' link. A mouse cursor is positioned over the 'Business Readiness Toolkit' link. At the bottom, a 'Get in touch' section provides contact information for the DA Change Team via email at DAchangesupport@lloyds.com.

News and risk insight | **Market directory** | **Market resources** | **Tools and systems** | **Lloyd's around the world**

The Delegated Authority Programme

This section contains supporting materials issued by the Delegated Authority Programme Team for DA Change Leads.

Business Readiness Toolkit

Guide developed to support Change Leads through the system changes

[Find out more](#)

Communications

Important updates from Lloyd's Delegated Authority Programme to Change Leads

[Find out more](#)

Frequently asked questions

Some of the more common questions asked by Change Leads

[Find out more](#)

Get in touch

DA Change Team | DAchangesupport@lloyds.com

Integration Scope - DCOM



Release 2

Delegated Contract Manager

- **Outbound** from DCOM for consumption of contract data for updating market firm systems.
- **Inbound** - from market systems for contract registration. Publish contract updates to Delegated Contract Manager for contracts managed in market firm's own systems

Delegated Oversight Manager

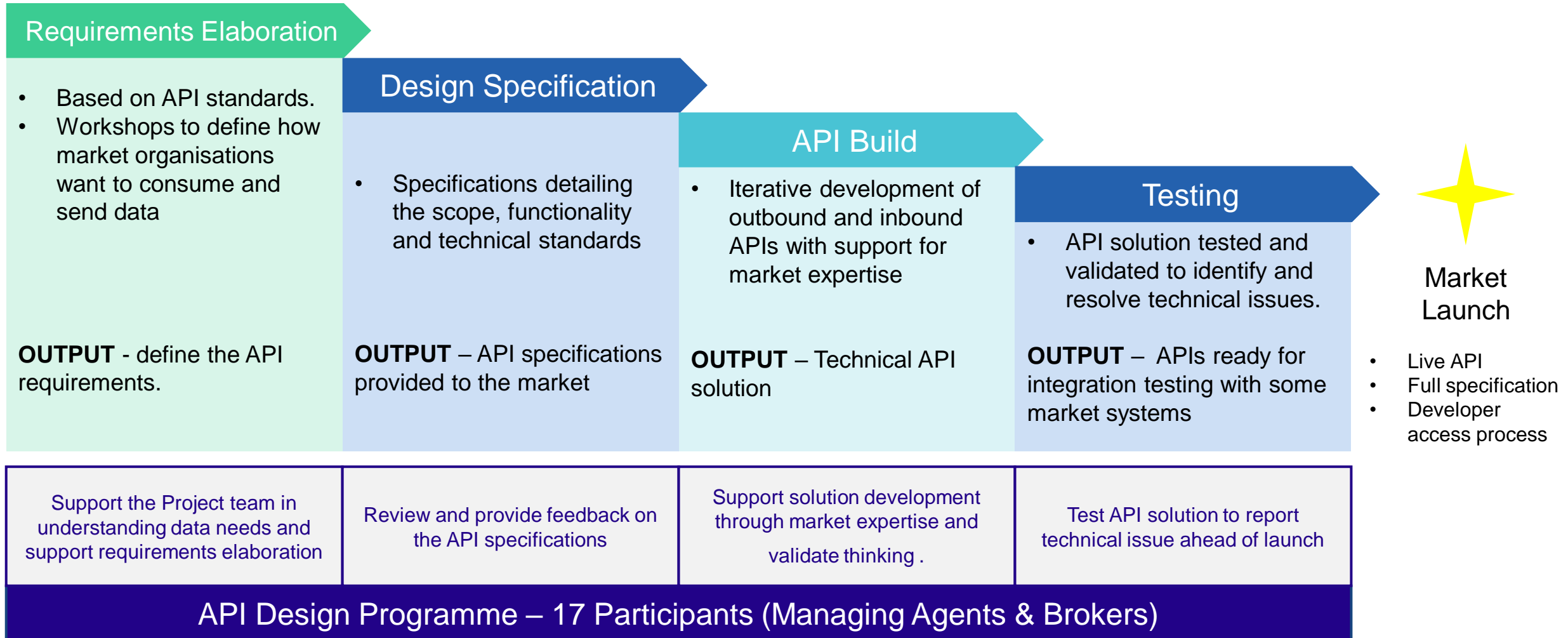
- **Outbound** API from DCOM for consumption of coverholder & DCA data. Retrieve latest market entity data for updating market firm systems (API-based read-only access to all fields available in Delegated Oversight Manager)

Integration Scope – Delegated Contract Manager & Delegated Data Manager



- **Contract Data** - This integration will enable the transmission of contract data between Delegated Contract Manager and Delegated Data Manager to reduce the effort involved in setting up contracts within Delegated Data Manager.
- **Requirements Defining** – This has now been completed. Integration development has started, with focus on first supporting transfer of data for New Contracts.
- **Future Toolkits** - Further information will follow in future versions of the toolkit.

API Development Process



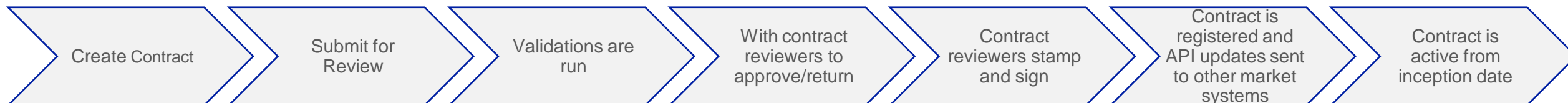
Future DA workflows

- **Early Sight** - To support early planning and resource allocation, we are sharing future workflows iteratively, as soon as the information is available.
- **End-to-End Workflow** - Documented journeys of Contract Manager (and Contract Builder), from creating a contract to registering the binder
- **Release 1** - Workflows have been split out by Releases to highlight changes from Release 1 to further Releases

Contract Builder



Contract Manager

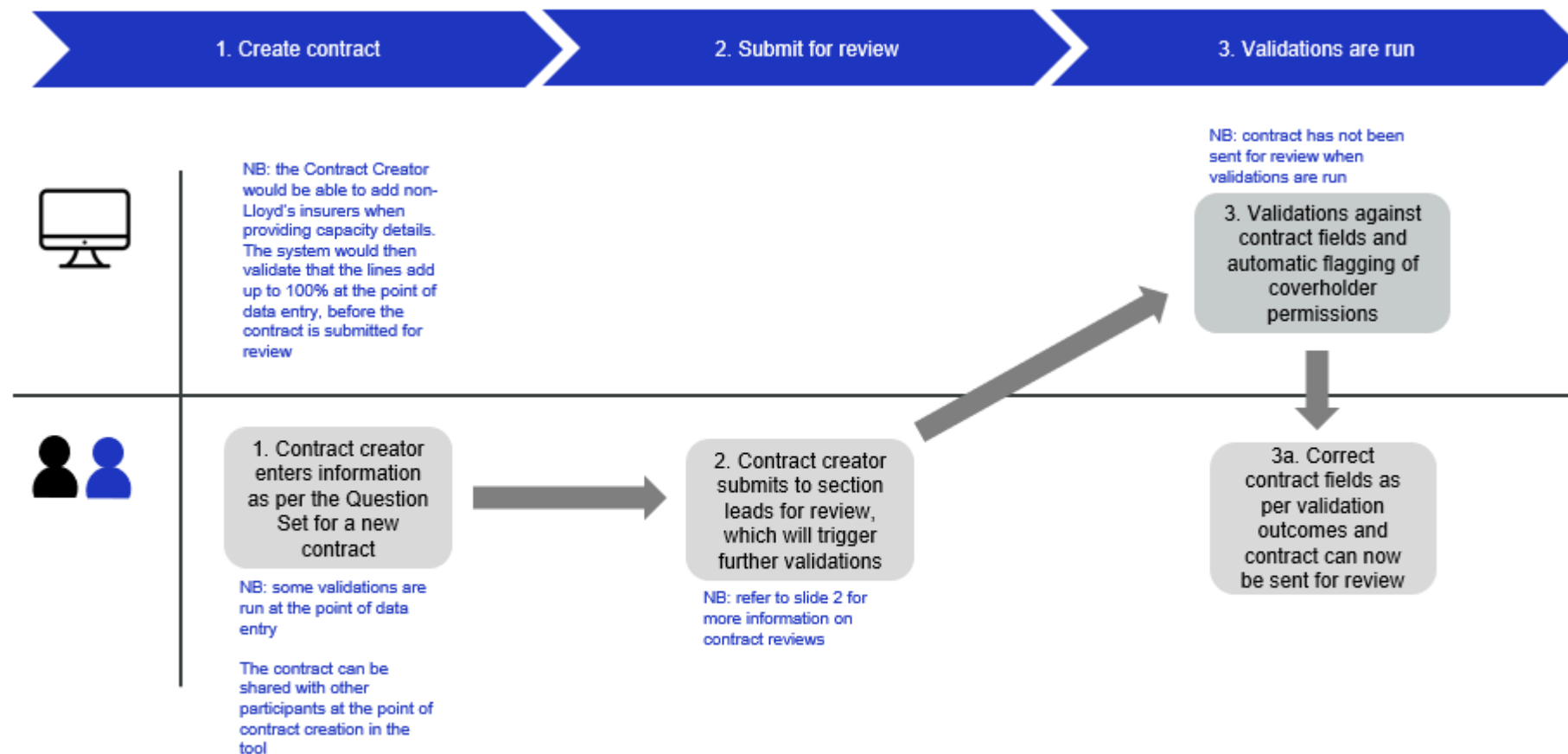


Release 1

*Delegated Contract Manager:
Contract Builder Workflows*

Release 1 - Create binder and submit for review

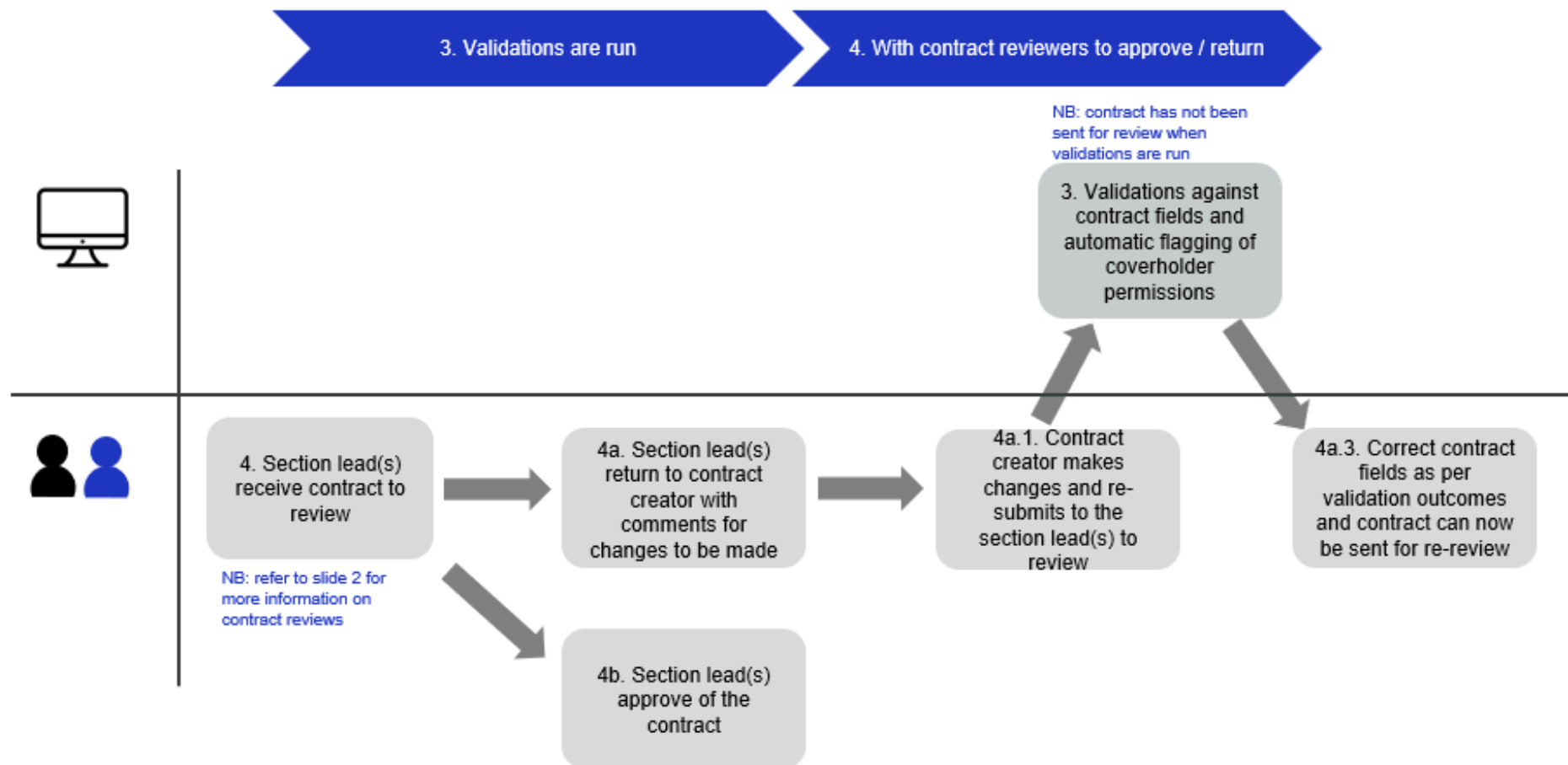
Contract Builder



The same workflow would be followed for creating endorsements on a registered binder for Release 1
Hybrid Coverholder roles will allow them to act as the contract creator in Release 1

Release 1 – Review and update binder

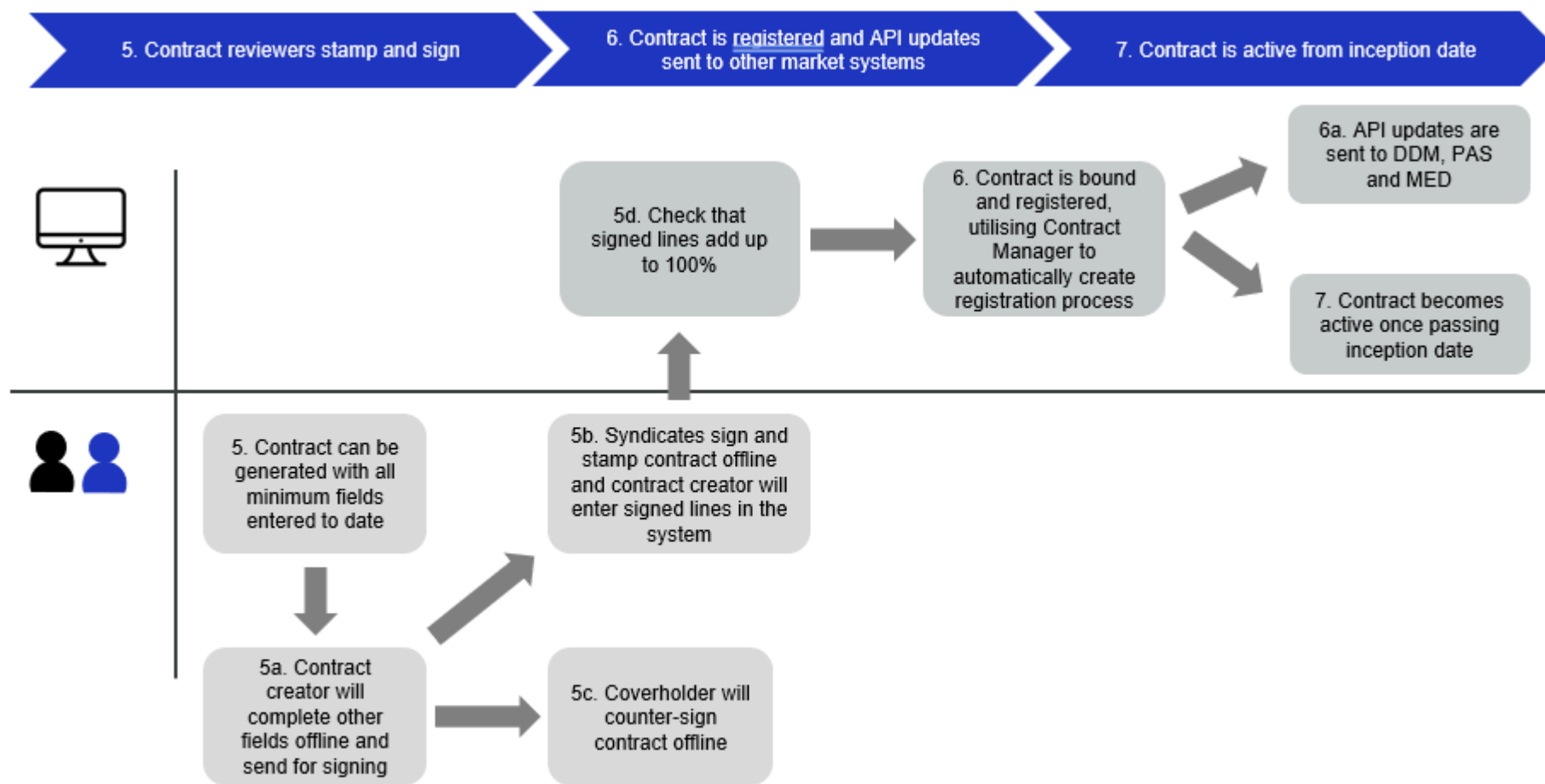
Contract Builder



The same workflow would be followed for reviewing endorsements for Release 1

Release 1 – Approve, sign, stamp and register binder

Contract Builder



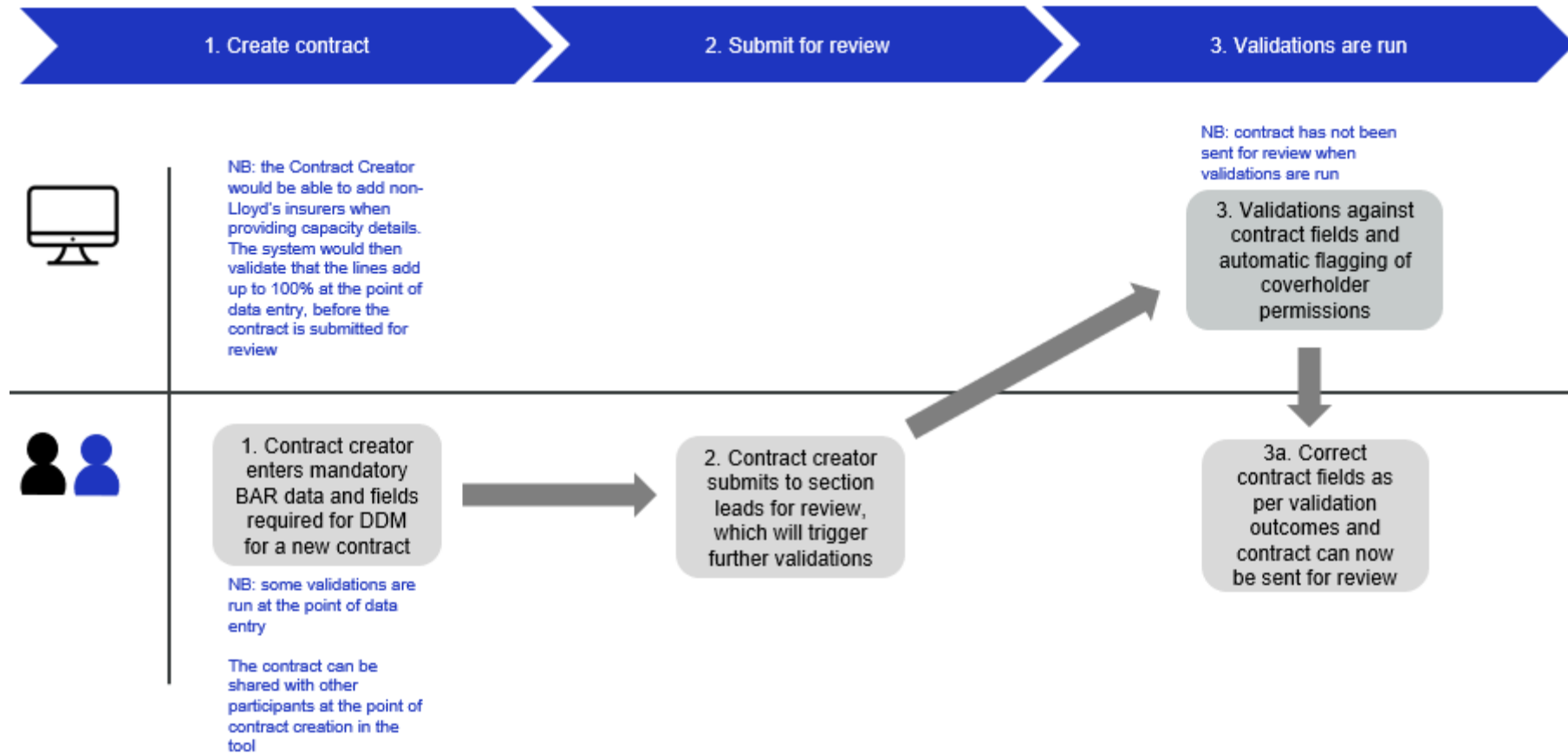
The same workflow would be followed for registering endorsements on a registered binder for Release 1

Release 1

*Delegated Contract Manager:
Contract Manager - Registration Workflows*

Release 1 - Create binder and submit for review

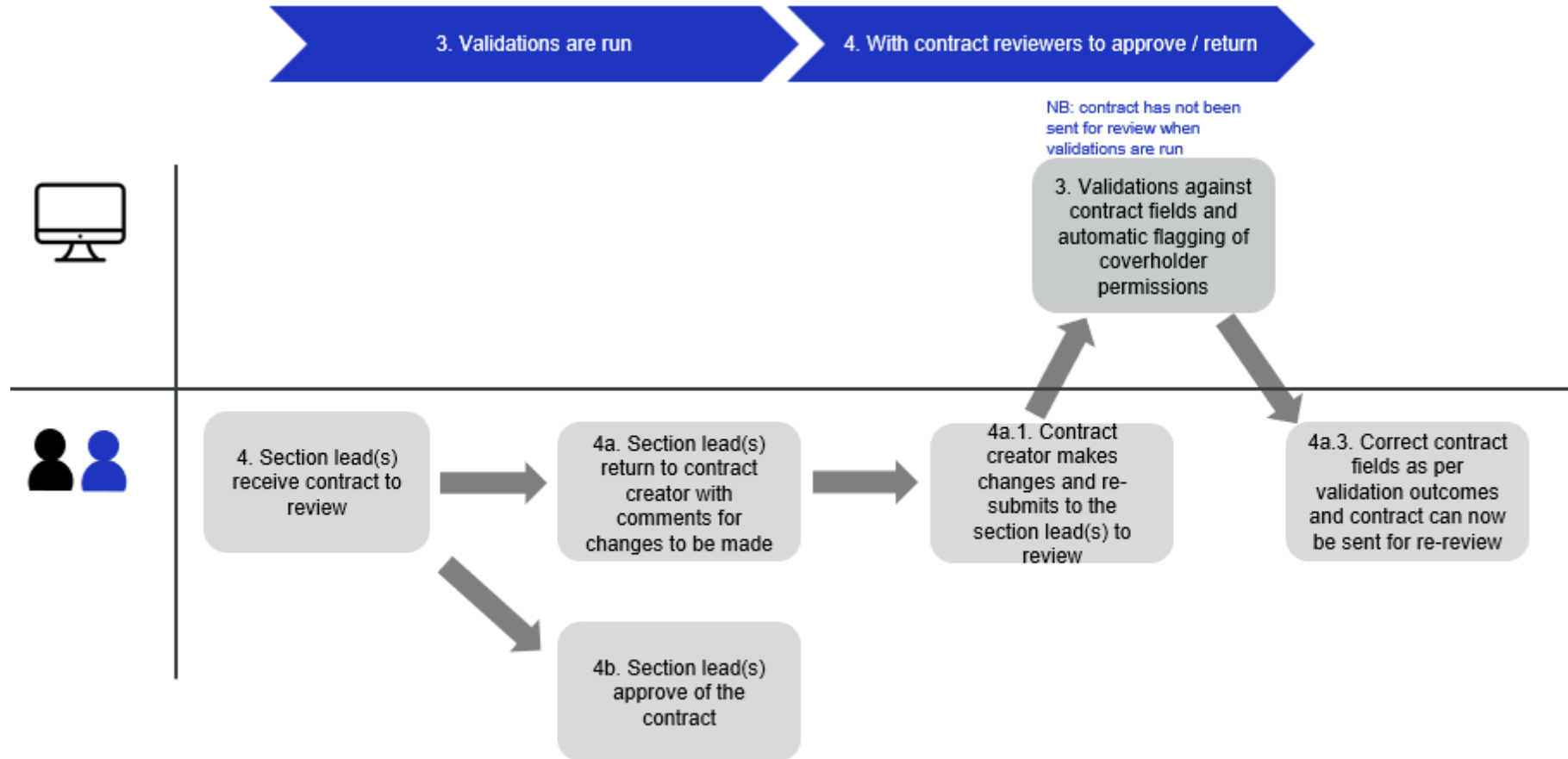
Contract Manager - Registration



The same workflow would be followed for creating endorsements on a registered binder for Release 1

Release 1 – Review and update binder

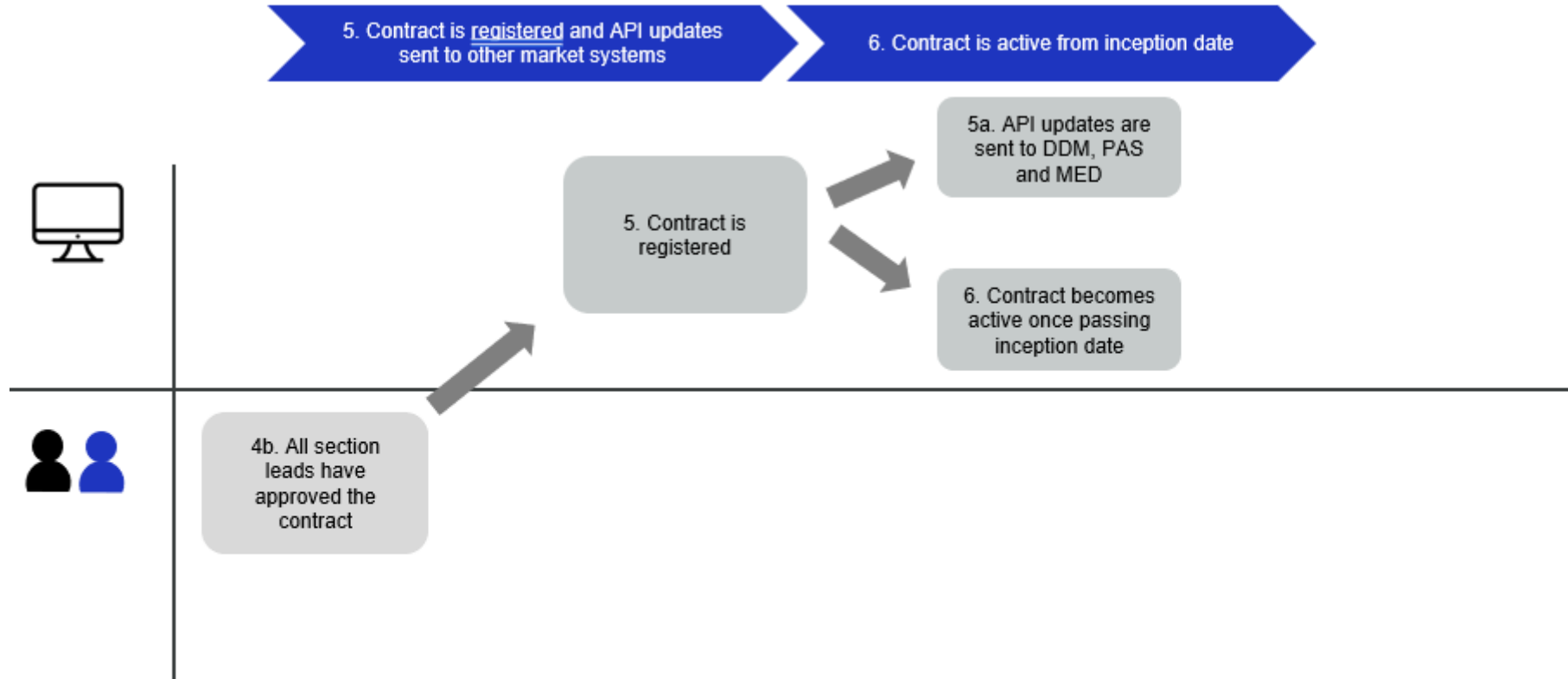
Contract Manager - Registration



NB: contract has not been sent for review when validations are run

Release 1 – Register binder

Contract Manager - Registration

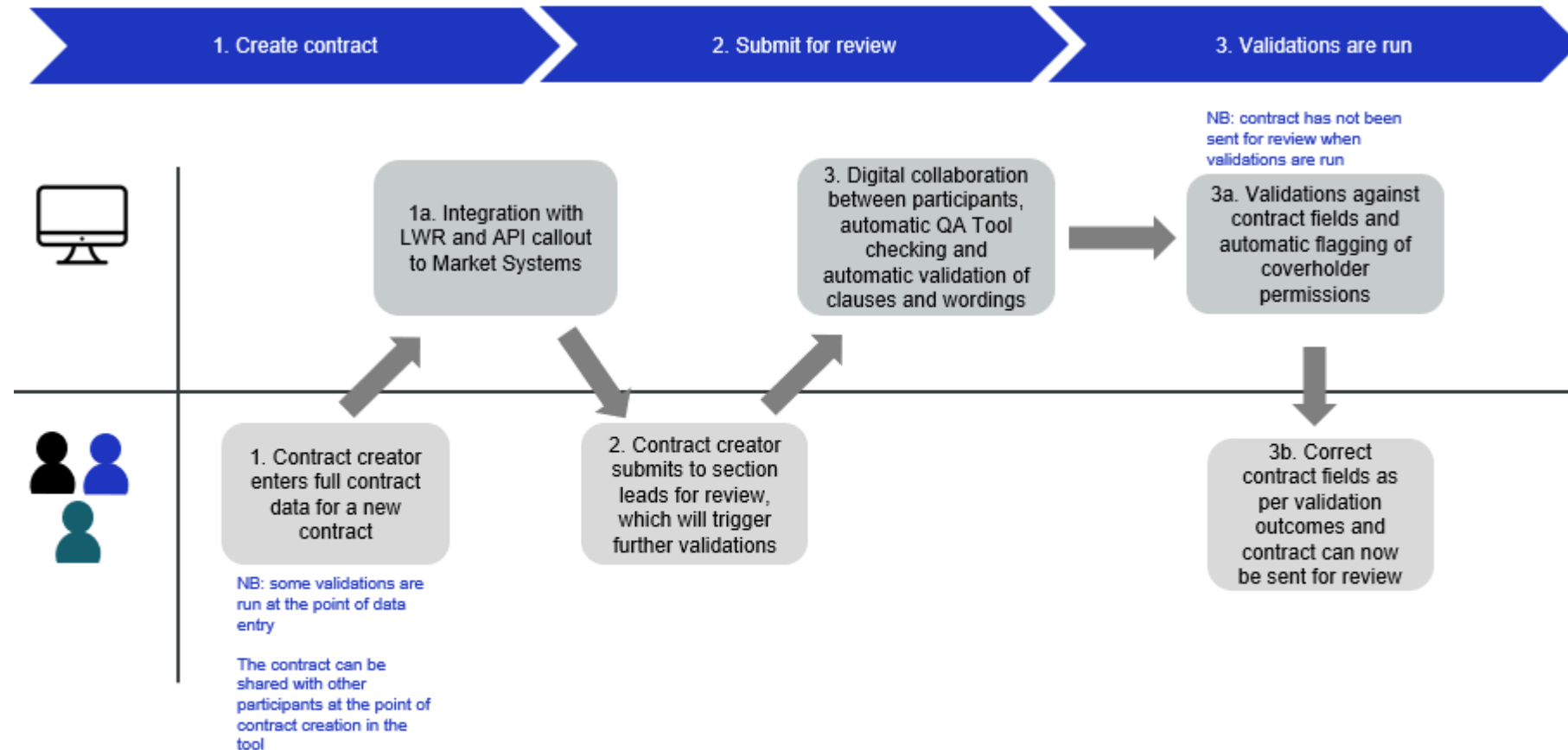


Release 2 / Future Releases

*Delegated Contract Manager:
Contract Builder Workflows*

Release 2 / Future Releases - Create binder and submit for review

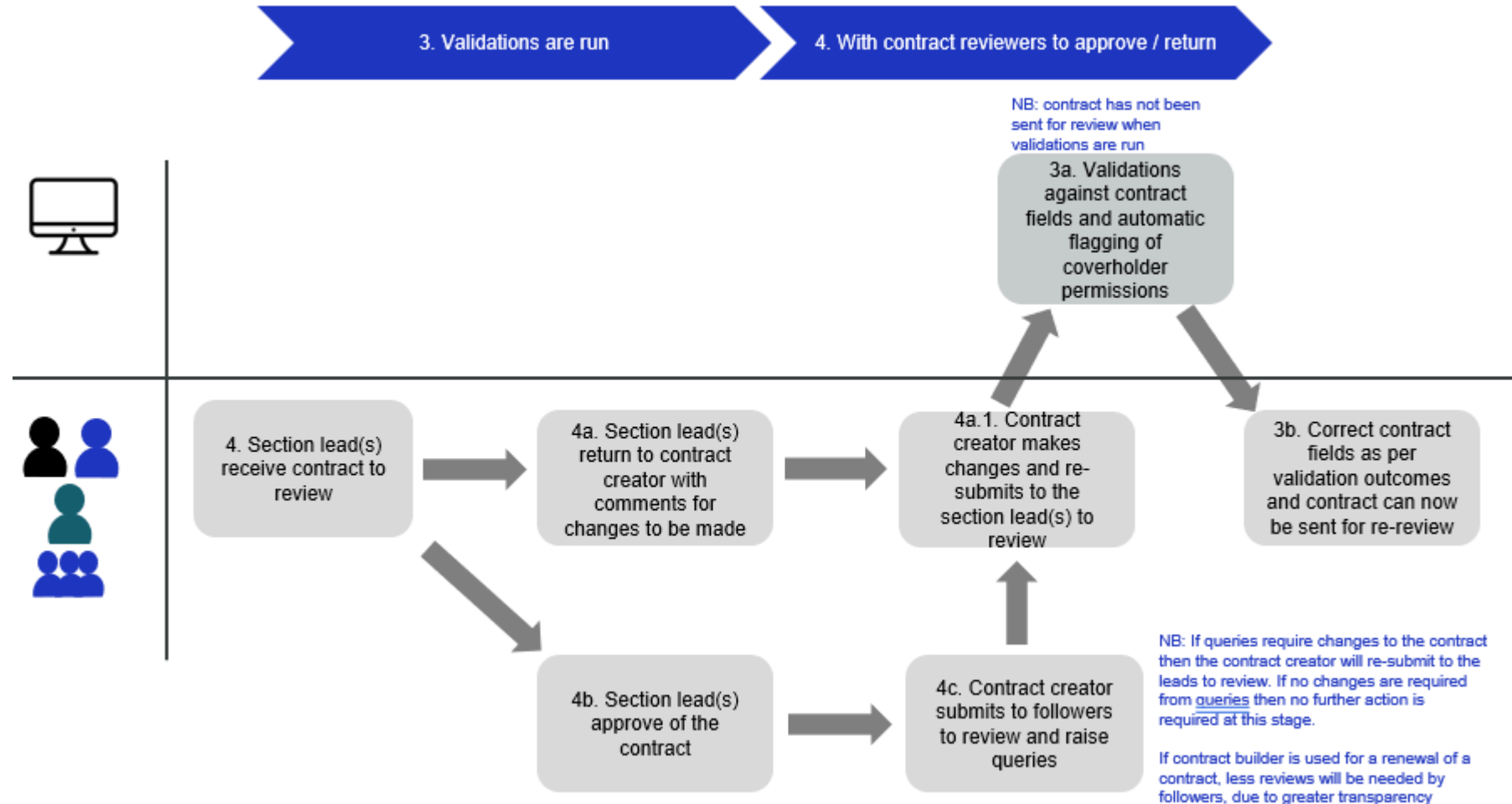
Contract Builder



The same workflow would be followed for creating endorsements on a registered binder for Release 2

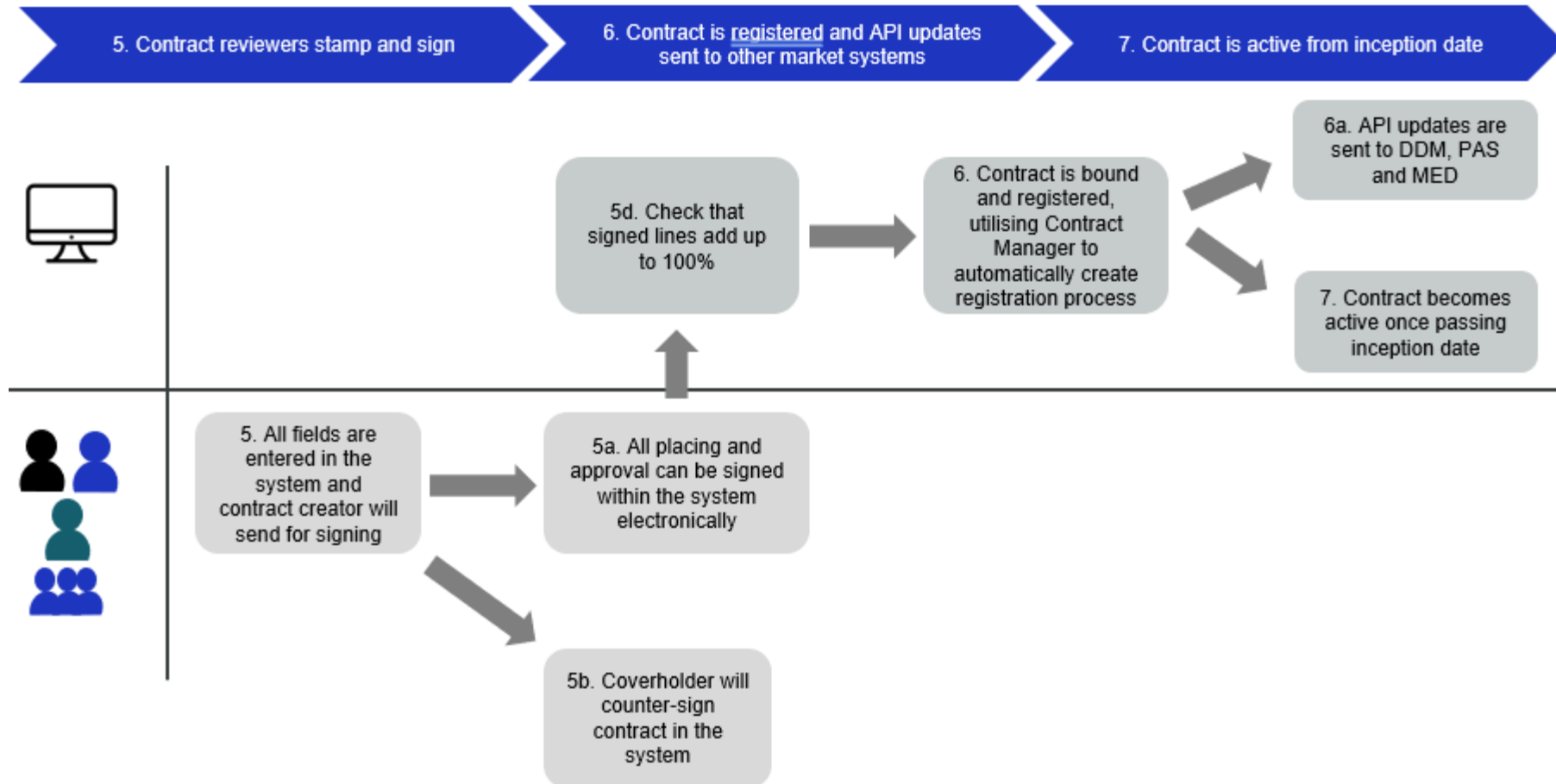
Release 2 / Future Releases – Review and update binder

Contract Builder



Release 2 / Future Releases – Approve, sign, stamp and register binder

Contract Builder



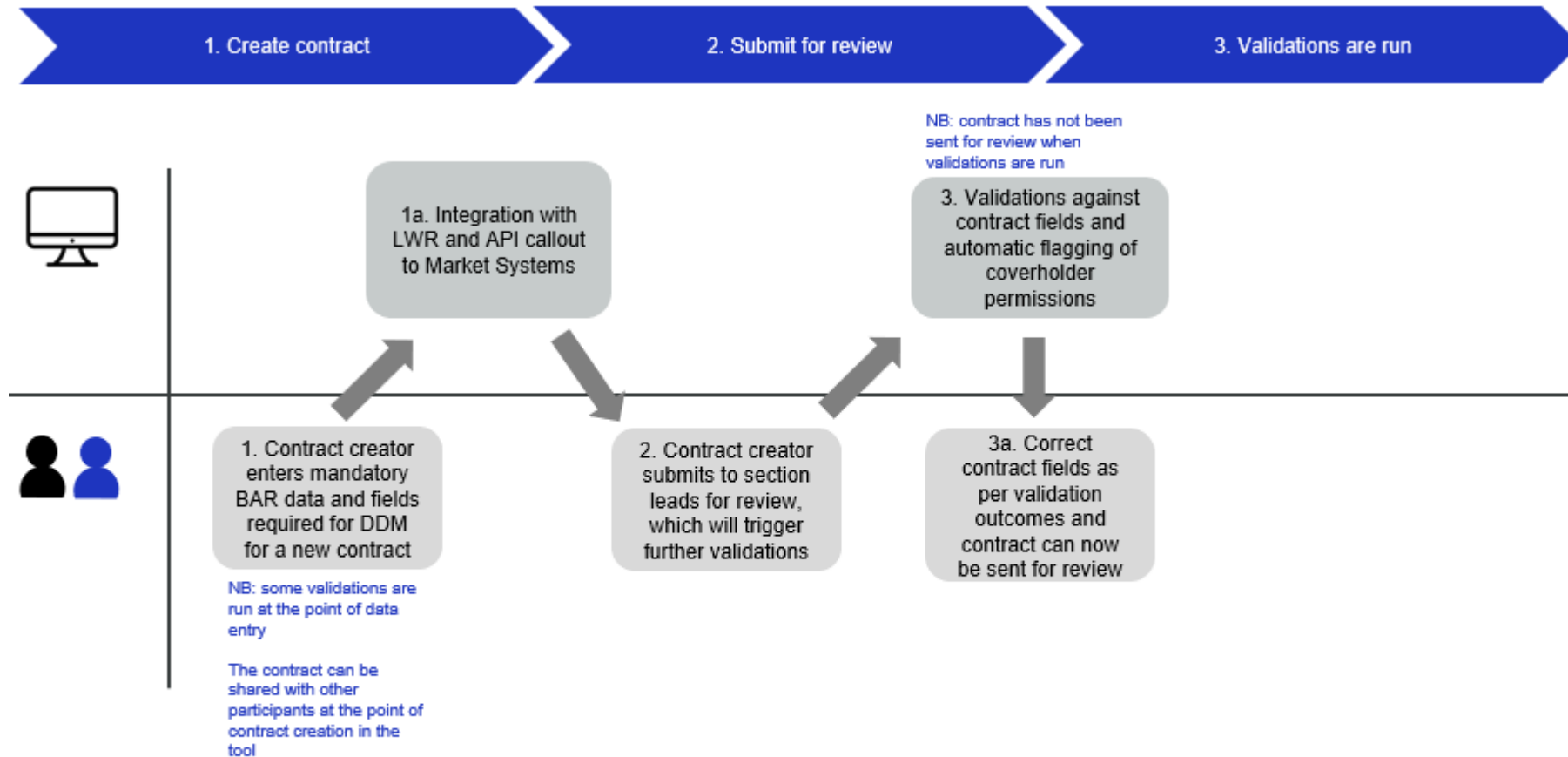
Release 2 / Future Releases

Delegated Contract Manager:

Contract Manager - Registration Workflows

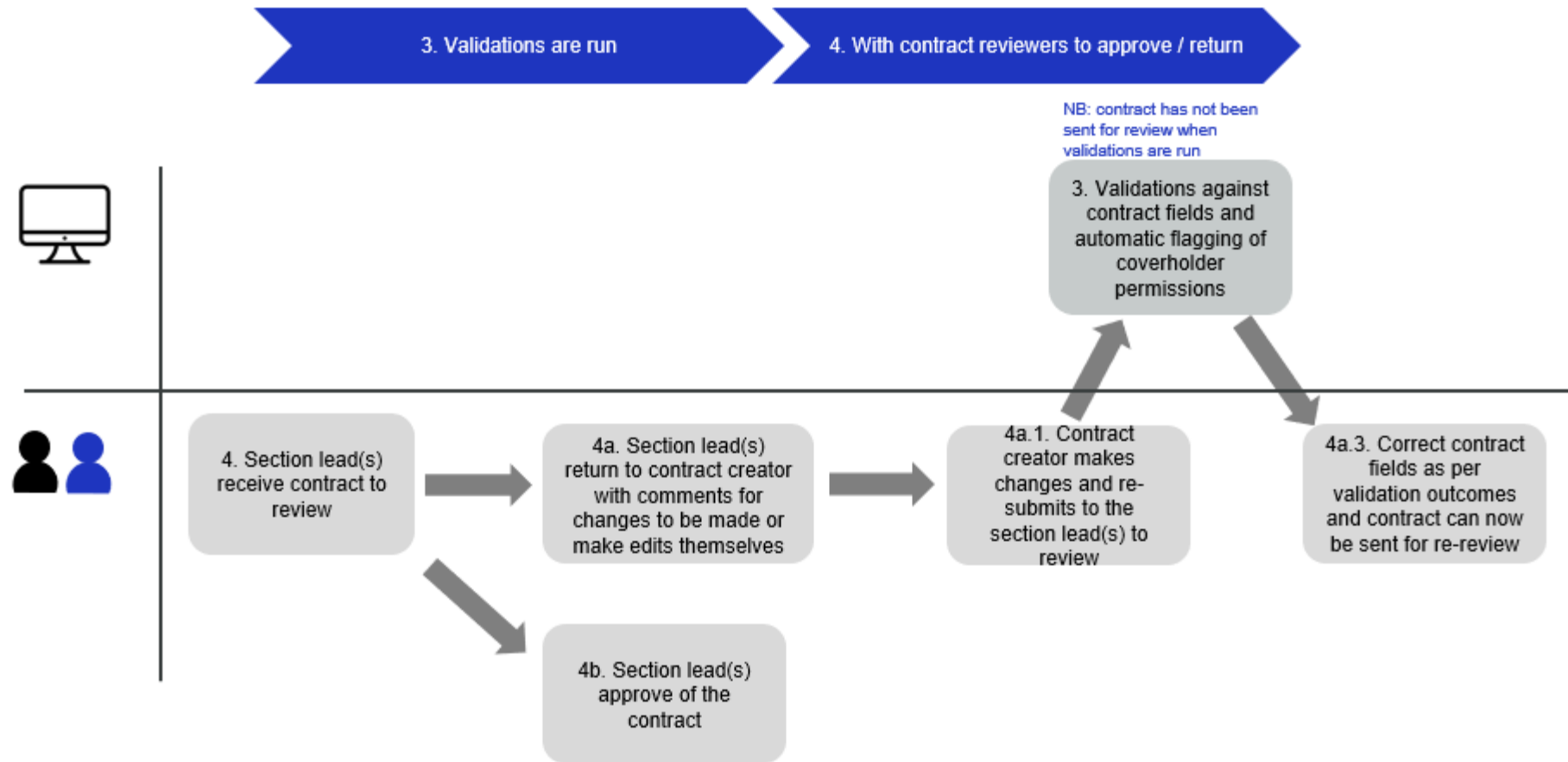
Release 2 / Future Releases - Create binder and submit for review

Contract Manager - Registration



Release 2 / Future Releases – Review and update binder

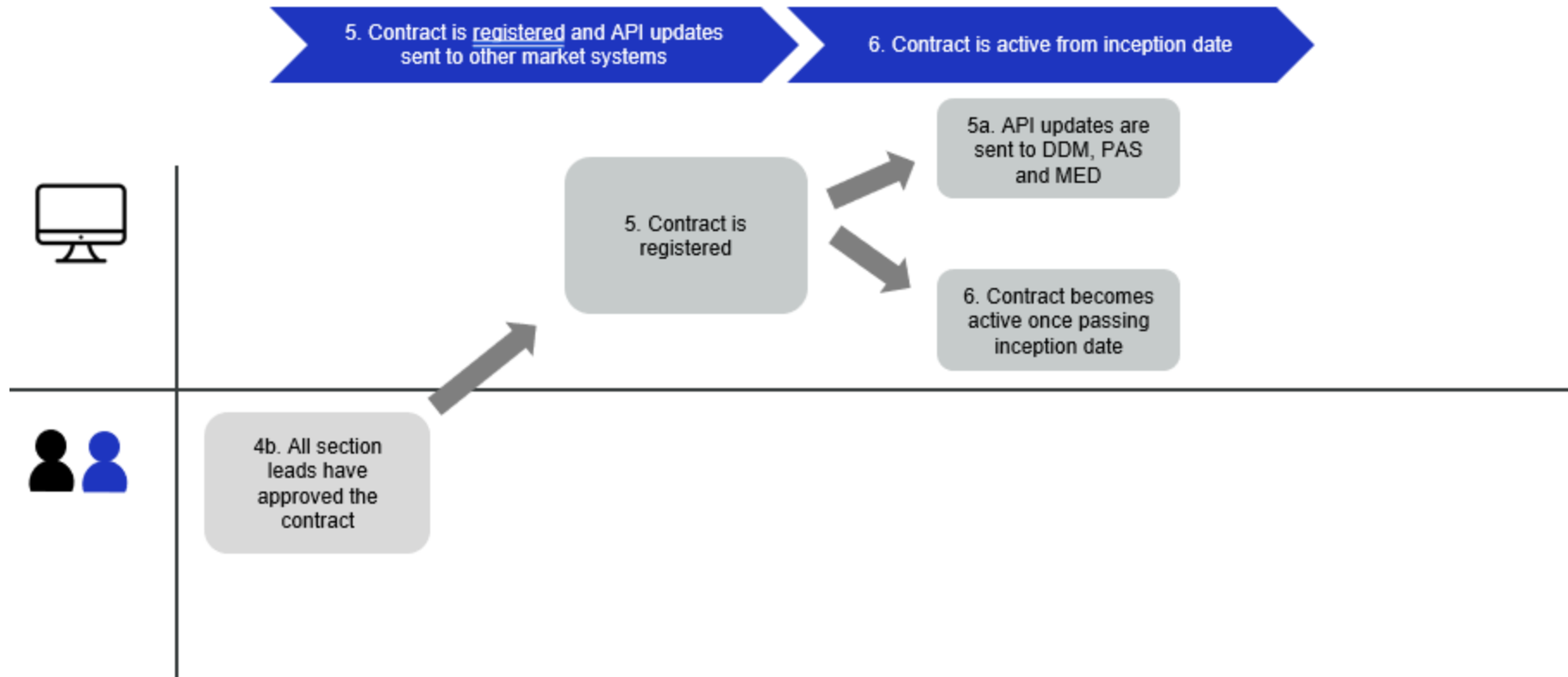
Contract Manager - Registration



The same workflow would be followed for reviewing endorsements for Release 2

Release 2 / Future Releases – Register binder

Contract Manager - Registration



The same workflow would be followed for registering endorsements on a registered binder for Release 2

Release 2 / Future Releases

*Delegated Contract Manager:
Endorse Workflow*
