

Supporting our customers in a changing world - Event programme

all times showed are GMT – London time

Tuesday 10 November 2020

Combining new technology, technical expertise and local intelligence to support our customers

14:30 - 14:45 Opening remarks

John Neal, Chief Executive Officer, Lloyd's
David Lawrence, Head of Agency, Lloyd's

14:45 - 15:25 Navigating claims in a changing world

Zoe Woods, Claims Improvement Manager, Lloyd's
Martin Canavan, Technical Claims Manager, Lloyd's

15:25 - 15:50 Advanced use of drones and digital imagery in surveys

Harry Ward, President, Lloyd's Agent New Orleans
Tripp Shannon, Chief Revenue Officer, DroneUp
Joe Fuller, Chief Information Officer, DroneUp

15:50 - 16:20 Connected Cargo Insurance: how smart sensors and data insights are transforming risk

Ben Hubbard, CEO, Parsyl

16:20 - 16:30 Q&A

Wednesday 11 November 2020

The Beirut port explosion - responding when disaster strikes

08:30 - 08:35 Opening remarks

Julie Ffello, Manager, Lloyd's Agency Network, Lloyd's

08:35 - 09:20 Beirut port explosion: cause, losses and lessons to be learnt

Captain Jamil Sayegh, Managing Director, Lloyd's Agent Beirut
Christine Sayegh, Business Development Manager, Lloyd's Agent Beirut
Roger Sayegh, Manager/Partner, Lloyd's Agent Beirut

09:20 - 09:45 Information Exchange - the importance of local representation and relationships

Daniel Wells, Director, Marine Division, Tysers

09:45 - 10:15 The importance of human intelligence in big data analytics and insight

Jean-Charles Gordon, Maritime Analytics Manager, Lloyd's List Intelligence

10:15 - 10:30 Q&A

Thursday 12 November 2020

The complete picture - risk management and loss mitigation of fine art

14:30 - 14:40 Opening remarks

Catheline Norte, Associate, Technical Performance Management, Lloyd's

14:40 - 15:20 Museum exhibitions and auction houses – risk management and loss prevention considerations

Emmanuel Remond, Complex Loss, Fine Art and Specie Specialist, Lloyd's Agent Nantes

15:20 - 16:00 Handle with care - investigating claims on works of art

Tiina Ruhlandt, President, Lloyd's Agent New York

16:00 - 16:30 Q&A

Further information

If you have any question, please email Lloyd's Agency team (lloyds-agency-network@lloyds.com)