FCP Process Training

Managing Agents

Course code	Course name	Processes	Duration	Target Audience	Platform
MA01	Placing a binder with FCP	3. FCP binder placement 4. Mid-term binder change	Approx. 1.5h	Underwriters, Underwriting Technicians, Claims Brokers and Claims Handlers	Virtual or in person
MA02	Accounting in FCP	6. FCP Replenishment 7. Reconcile BDX to Vitesse cash payments 8. Submit BDX to ECF 9. Signings Reconciliation	Approx. 2.5h	Operations, Claims and Finance	Virtual or in person

Brokers

Course code	Course name	Processes	Duration	Target Audience	Platform
B01	Placing a binder with FCP	3. FCP binder placement 4. Mid-term binder change	Approx. 1.5h	Placing Brokers, Placing Technicians, Claims Brokers and Claims Technicians	Virtual
BPR01	BDX submission	8. Submit BDX to ECF	N/A	Claims Brokers	Self service

Delegated Claims Administrators

Course code	Course name	Processes	Duration	Target Audience	Platform
D01	FCP for DCAs	5. Payments to beneficiaries 7. Reconcile BDX to Vitesse cash payments	Approx. 1.5h	Claims Handlers, Finance and Accounting	Virtual