

Delivering impact through our actions

Throughout 2023 Lloyd's has continued to leverage our expertise, insight and the tools we have available to maximise our impact and build a more sustainable, resilient and inclusive market and society.

We do this by aligning our strategy to the United Nations Sustainable Development Goals



Sustainable



Increased our commitment to **10%**

of the Central Fund to impact investments by 2025



Partnered with Moody's Analytics to develop an emissions accounting solution

Lloyds impact Bond **£140m**

fund of sustainability focused assets

Published our **insuring the transition** roadmap consultation

33%

reduction in global carbon emissions per FTE since 2019

Resilient



United Nations Capital Development Fund

Signed a landmark partnership to scale insurance access for climate-vulnerable countries



1,300

stakeholders engaged across 16 events throughout 2023

Lloyd's Futureset

Grew our audience by

30%

across 2023

Hosted our first **Cyber Innovation Forum**

in partnership with Aon

Over

£22bn

claims paid

to customers around the world

Inclusive



2.1%

decrease

in gender pay gap from 2022



Launched our Inclusive Futures programme with an initial investment of **£50m**

Dive in festival 2023 for diversity & inclusion

Record participation

135
events

37
countries

6
continents

£1.8m^a

of charitable support to 36 charities

^a Assurance

This metric was subject to external independent limited assurance by PricewaterhouseCoopers LLP* ('PwC'). For the results of that assurance, see PwC's assurance report from page 51 of this report and Lloyd's 2023 Reporting Criteria from page 54.