

### **Investor Roadshow**



# Sharing risk to create a braver world

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# Agenda

2021 Full year results and 2022 outlook	3 – 25
Investor opportunities	26 – 32
Strategic imperatives	33 – 40
Overview of the Lloyd's market	41 – 45
Participating in the Lloyd's market	46 – 49
Becoming a member	50 – 54
Becoming a managing agent	55 – 59
Becoming a member	Ę



# 2021 Full Year Results and 2022 Outlook

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### LLOYD'S

### Returning the market to sustainable, profitable performance



#### Sustainable performance

- Performance-led approach has delivered sustainable underwriting profit of £1.7bn and combined ratio of 93.5%.
- Attritional loss ratio of 48.9% demonstrates significant underwriting remediation.
- Catastrophe risk appetite well within appetite and well managed.
- Expense ratio of 35.5% shows continued improvement.



#### **Profitable growth**

- Premium growth of 11% with GWP rising to £39.2bn.
- 10.9% average risk adjusted rate increase.
- Sustainable, improved performance positions the market for growth in 2022.
- Pricing and risk selection remain a key area of focus in 2022.

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#### **Strong capital**

- Resilient balance sheet can withstand threat from systemic risk and capital markets.
- Increased central solvency ratio to 388%.
- Central Fund Cover reinforces the resilience of the Lloyd's market by £650m.
- Maintained strong ratings with all four rating agencies.



#### **Talented people**

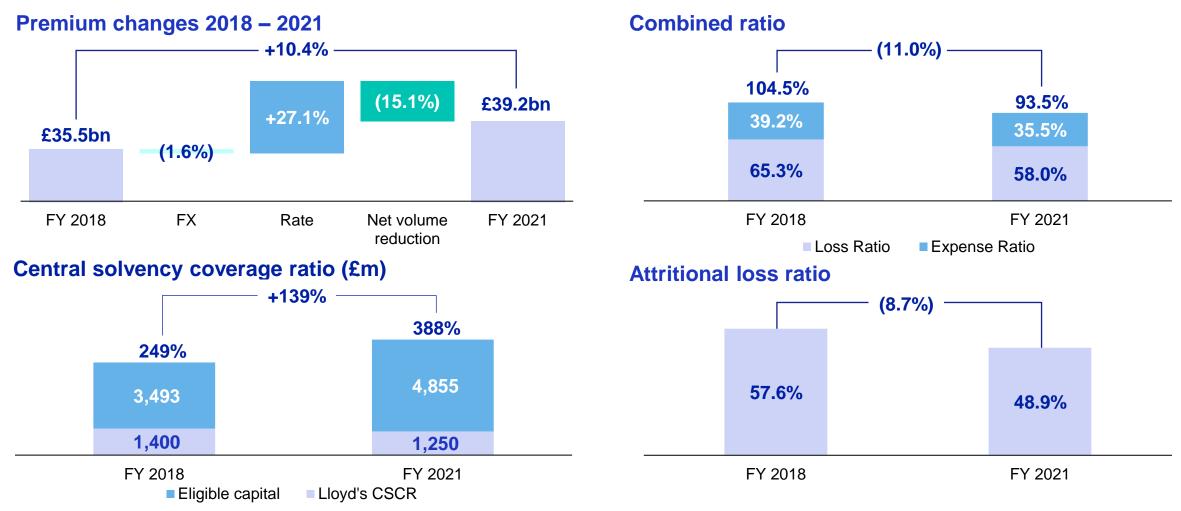
- The world's most innovative and talented marketplace.
- Progress made with more women in leadership across the market.
- Aspirational 'whole of workforce' ethnicity target set.
- Corporation achieves gender parity across leadership and is closing gender pay gap.



#### **Ukraine developments**

- A humanitarian crisis in the wake of COVID-19.
- Direct exposures represent less than 1% of written premiums.
- Exposure to aviation, credit, cyber and political risk classes are within manageable tolerances.
- Frequent engagement with regulators and governments around the world.

## Track record of successful management actions



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# Our framework to ensure long term sustainability

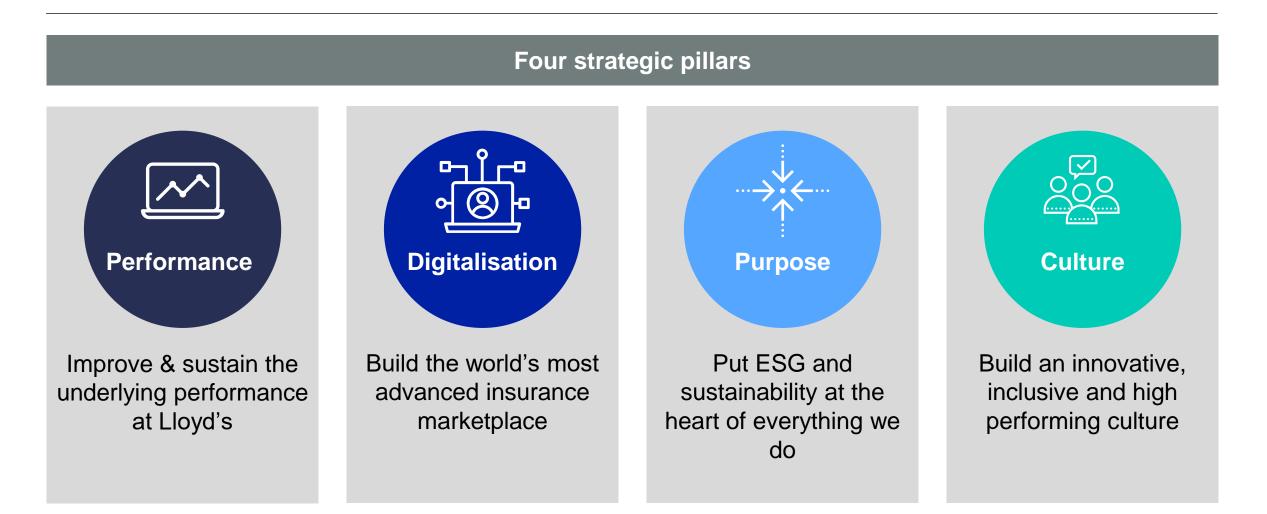
1	Enhance our <b>value</b> <b>proposition</b> to customers and stakeholders	<ul> <li>Customer satisfaction and brand awareness</li> <li>KPI: Net promoter score, media sentiment, satisfaction scores</li> <li>Relevance KPI: Lloyd's global market share</li> </ul>
2	Deliver sustainable, profitable <b>growth to</b> drive value creation	Growth       KPI: GWP vs GDP growth         Image: Second state of the second st
3	Deliver strong <b>capital</b> <b>and financial</b> <b>credibility</b> , including Central Fund protection	→ Financial strength KPI: Financial strength ratings from AM Best, Fitch, S&P and KBRA Solvency KPI: Central solvency ratio and market wide solvency ratio
4	Create an <b>inclusive</b> <b>culture</b> to attract, develop and retain talented people	→ Talent KPI: Employee engagement survey Inclusion KPI: Talent and inclusion measures

Sustainable/at target

- Non critical status but needs improvement
- Critical status, not sustainable

Trend

# **Strong progress made on strategic imperatives**





### **2021 Full Year Results**



# **Strong underwriting performance drives high quality results**

£m	2019	2020	2021	Change
Gross written premium	35,905	35,466	39,216	+11%
Net earned premium	25,821	25,876	26,657	+3%
Net incurred claims and operating expenses	(26,359)	(28,552)	(24,916)	(13%)
Underwriting result	(538)	(2,676)	1,741	
Net investment income	3,537	2,268	948	(58%)
Other expenses and FX	(467)	(479)	(412)	(14%)
Profit/(loss) before tax	2,532	(887)	2,277	
Loss ratio	63.4%	73.1%	58.0%	(15.1%)
Attritional losses	57.3%	51.9%	48.9%	(3.0%)
Prior year development	(0.9%)	(1.8%)	(2.1%)	(0.3%)
Major claims excluding COVID-19	7.0%	9.7%	11.2%	+1.5%
COVID-19 major claims	-	13.3%	-	(13.3%)
Expense ratio	38.7%	37.2%	35.5%	(1.7%)
Combined ratio	102.1%	110.3%	93.5%	(16.8%)
Combined ratio excluding COVID-19	102.1%	97.0%	93.5%	(3.5%)
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# Strong underwriting performance drives high quality results



#### High quality of results

- Return to underwriting profitability with an overall profit of £2.3bn.
- £1,741m underwriting profit with a 93.5% combined ratio, a 11 percentage points improvement since 2018, is proof of our capabilities to restore profitability.
- 48.9% attritional loss ratio, a 8.7 percentage points improvement since 2018, and a 3.0 percentage points improvement year on year.



#### **Profitable growth**

- Return to profitability permitting exposure and price growth.
- 11% profitable GWP growth with a 93.5% combined ratio is an outstanding result.
- Reduced unprofitable business by 15.1%.



#### **Expense management**

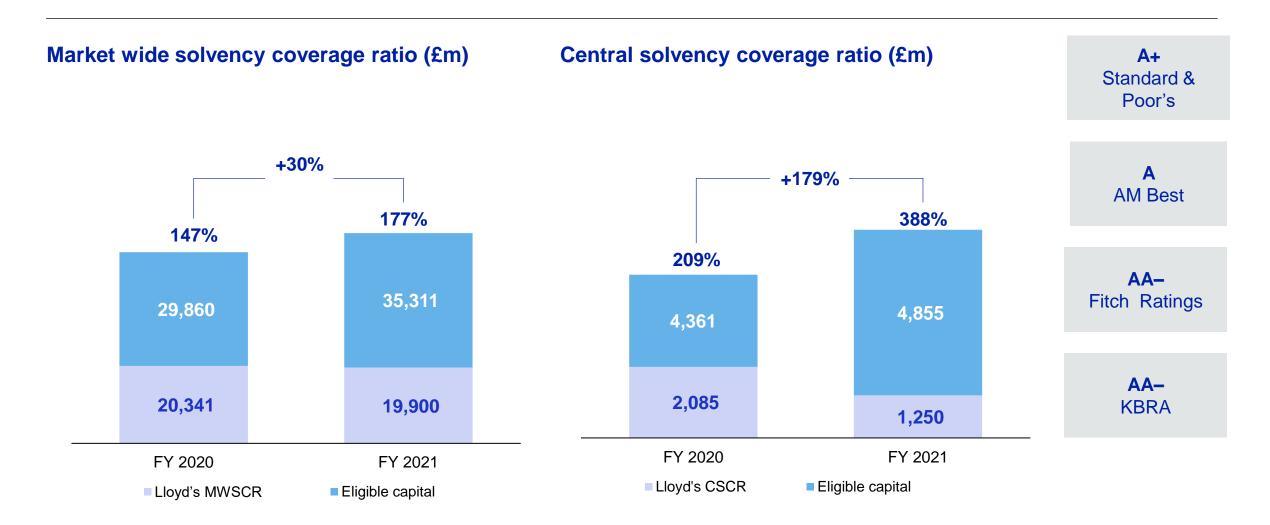
- Good progress made on expense reduction from 37.2% to 35.5% over the year and 4 percentage points reduction since 2018, but further work needed by all market participants.
- The Future at Lloyd's programme will structurally take out a significant amount of cost after implementation.
- Our digitalisation and platform rebuild is designed to reduce costs further with the latter bringing a 40% reduction.



#### Investments

- Prudent asset allocation resulted in a depressed investment income in 2021, however, the market is well positioned for the expected interest rate rises.
- The Investment Platform will allow for co-investments in attractive classes for market participants.

# Long term capital planning builds resilience



# Long term capital planning builds resilience



#### **Central Fund Cover**

- Central Fund Cover reinforces the resilience of the Lloyd's market by £650m.
- It supports the envisaged future growth of the market and substitutes around £2bn of otherwise required additional Funds at Lloyd's.
- Provided by eight of the largest global reinsurers and JPMorgan which demonstrates the trust organisations have in Lloyd's.



#### Ratings

- We maintain a strong and stable rating with all four of our rating agencies; A with AM Best, A+ with Standard & Poor's and AAwith Fitch Ratings and Kroll Bond Rating Agency.
- We expect a positive impact from the proposed revision of the quantitative S&P model.



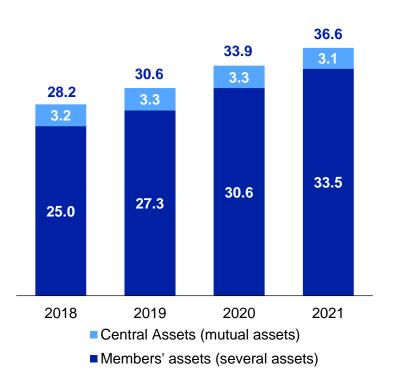


 Net resources increased by 29.5% since 2018 whereas GWP increased by 10.4%.

# Strong and diversified capital base

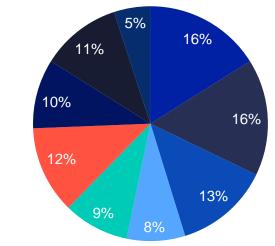
### Lloyd's Market Capital Base

Lloyd's balance sheet 2018 – 2021 (£bn)



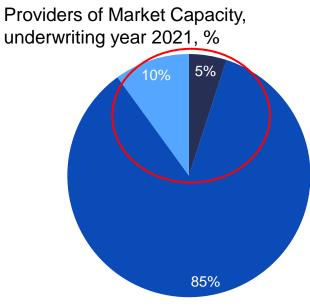
#### **Geographic Source**

Geographic source of market capital, FY 2021, %



- US insurance industry
- Bermudian insurance industry
- UK insurance industry
- Japan insurance industry
- European insurance industry
- Rest of the World insurance industry
- Private capital limited and unlimited
- Worldwide non-insurance
- Middle / Far East insurance industry

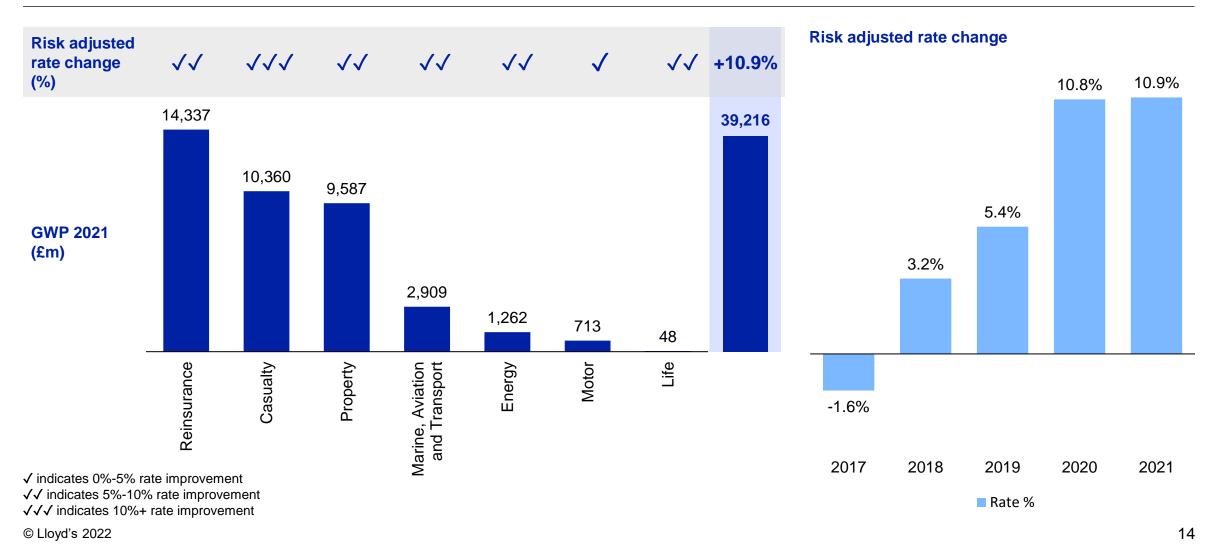
### **Capacity Providers**



Third Party Institutional & Trade Investors

- International Insurance Groups
- Private capital

### 17 consecutive quarters of positive rate movement



# 17 consecutive quarters of positive rate movement



#### **Observed pricing trends**

- 10.9% risk adjusted rate increase average in 2021.
- Expectation that rates could slow in 2021 did not materialize and risk adjusted rate change remains in line with that observed in 2020.



#### **Class of business**

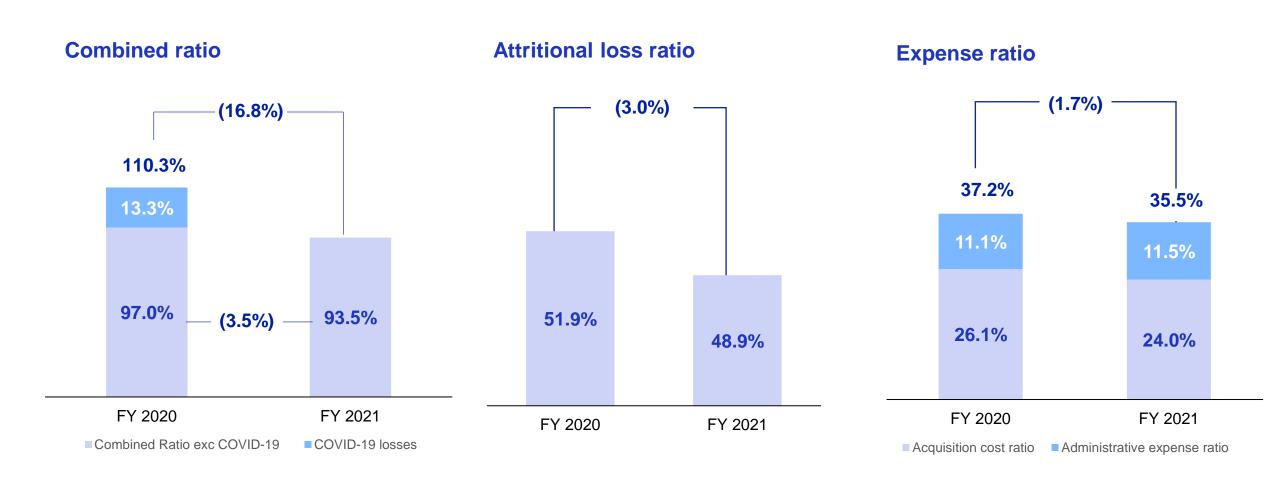
- Positive rate across all classes of business.
- Risk adjusted rate change in excess of 5% in all material classes of business.
- Largest rate increase observed across the business areas where performance improvement is still needed.



#### Outlook

- Globally observed inflation rates must be adequately reflected in pricing in 2022.
- Positive risk adjusted rate change planned for and expected in 2022.
- Rate rises observed in Q1 2022 and are expected for full year 2022.

# Market leading underwriting result



# Market leading underwriting result





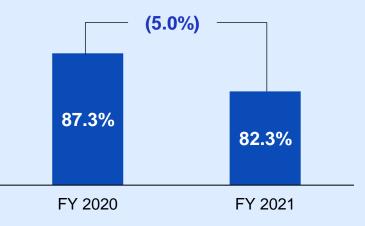
- Major losses contributed 11.2% to the combined ratio, compared to 10.2% 10 year average, excluding COVID-19.
- Reported major losses for 2021 totalled £3.0bn which is slightly greater than the 10 year average, £2.8bn (£2.5bn excluding COVID-19).
- 13.3% or £3.4bn COVID-19 losses drove 2020 major losses.
- Relative value of major claims has increased therefore ensuring appropriate rate is even more important.





- We continue to maintain a strong reserve position.
- Syndicate Signing Actuaries reported a reserve margin increase of £0.2bn to £3.0bn.
- Prior year reserve release increased from £461m to £552m, despite casualty reserve strengthening of £301m which amounts to 1.4% of the Casualty held earned reserves.

#### **Underlying Combined Ratio\***



- 5.0% improvement in the underlying combined ratio.
- Attritional loss ratio has improved significantly to 48.9%; an improvement of 3.0 percentage points compared to 2020.
- Expense ratio has improved 1.7 percentage points to 35.5%, compared with 37.2% in 2020. This is driven by a 2.1 percentage points improvement in acquisition cost ratio.

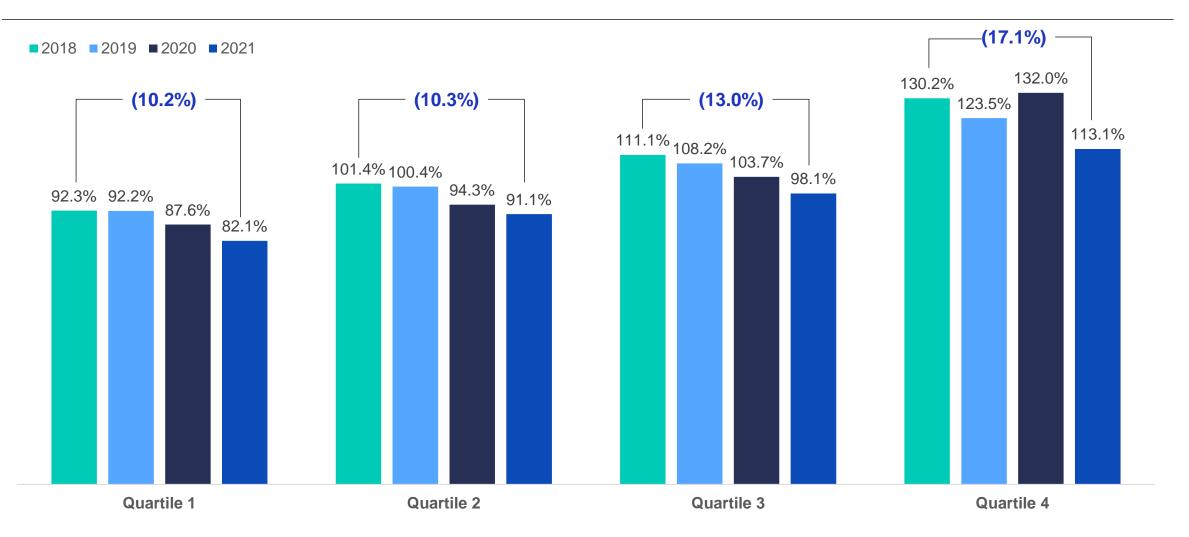
Note: \*Underlying combined ratio is defined as the combined ratio excluding major claims.

## **Major losses**

Largest net losses (£bn)	2020	2021
Hurricane Ida		1.5
Storm Uri	-	0.8
European Floods	-	0.3
COVID-19	3.4	-
Hurricane Laura	0.8	-
Hurricane Sally	0.4	-
Derecho Severe Weather	0.3	-
All other	1.1	0.4
Total excluding COVID-19	2.6	3.0
Total	6.0	3.0
Total number of major losses*	17	7
		18

\*Major losses for the market results are defined as events which result in a net market-wide loss of £20m or more.

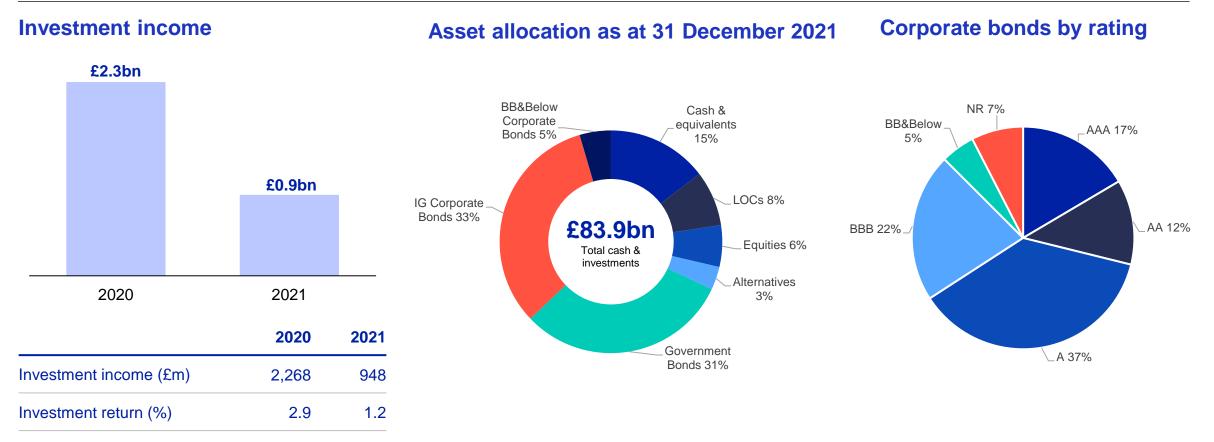
# **Top quartile performance 2018-2021**



Note: Weighted average combined ratio. The chart relates to syndicates with an active status and the active status is based on the position in the reporting year.

Classification: Confidential

# Prudent asset allocation well positioned for interest rate rises



Notes

- 1. Asset allocation and co-exposure includes corporate bonds by rating applies to all Lloyd's assets; Premium Trust Funds, Funds in Syndicate, Fund at Lloyd's and Central Assets
- 2. Corporate bond other credit instruments and corporate bond debt funds c. 8%
- 3. BB&Below Corporate bonds includes NR assets, except where NR assets are shown separately
- 4. Asset allocation excludes deposits to cedants and syndicate loans to the Central Fund
- 5. Asset allocation uses a risk rating to determine asset categorisation and more accurately attribute an assets risk versus pure bond rating. For example:
  - 1. Sub-IG Government bonds are mapped to BB&Below Corporate Bonds
  - 2. Collateralised securities with rating A and BBB are mapped to BB&Below Corporate Bonds
  - 3. Government guaranteed assets with a sub-IG rating are considered IG Corporate bonds

#### Classification: Confidential

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### Prudent asset allocation well positioned for interest rate rises



#### Defensively positioned portfolio weathers interest rate rises

- Investment income of £948mn (1.2% return) despite increase in interest rates.
- Strong risk asset performance helped offset negative returns from fixed income as S&P 500 rose by over 25% in 2021 despite tightening monetary policies.
- Market positioning remains conservative.
   Portfolio currently invested 83% core assets and 17% growth assets.



#### **Economic drivers**

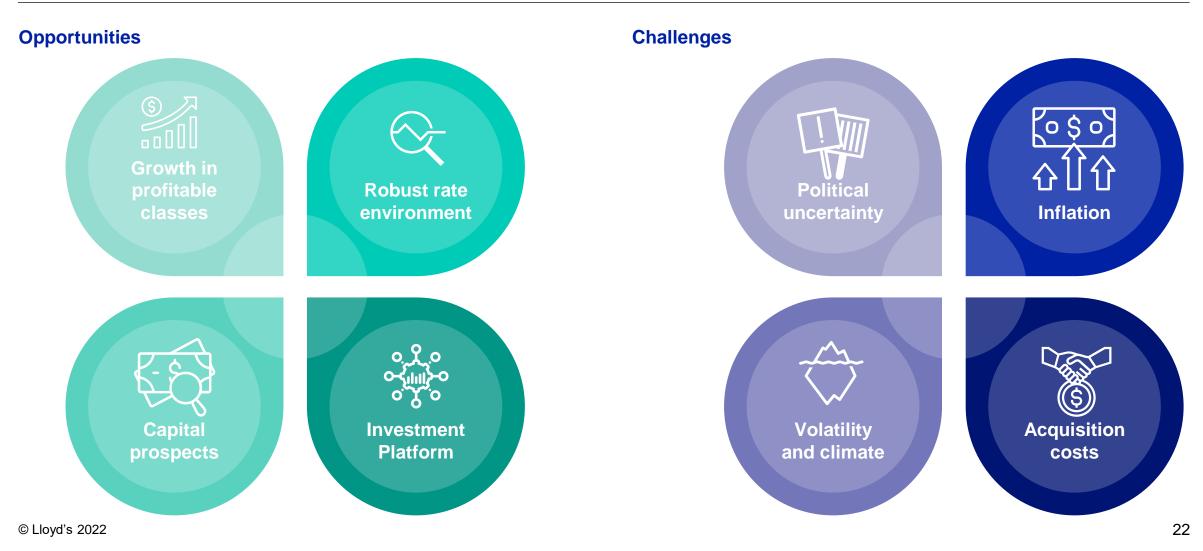
- Despite pandemic risk falling, supply-chain bottlenecks have caused inflation expectations to increase, driving yields higher.
- However, corporate earnings remain strong and should continue to support credit markets.
- Premium Trust Funds generated 0.2% (c.8% in risk assets), whereas Funds at Lloyd's generated 2.7% helped by slightly higher exposure to risk assets (c.26% in risk assets). Central Fund delivered -0.1% given the derisking in 2020.



#### Outlook

- 2022 has had a volatile start as the Russian invasion of Ukraine has shocked markets and political tensions remain volatile. YTD S&P 500 has lost 8.1%; the impact of this has been partially offset as the 'flight to quality' has meant that treasuries and gilts prices have rallied as yields have reversed some of their gains.
- While the situation remains uncertain, Central Banks have the potential to reverse tightening of monetary policy, which should help to dampen market volatility.
- There is no direct exposure to Russia and Ukraine within the Letters of Credit held at Lloyd's and minimal indirect exposure. The counterparties are under continuous review.

### 2022 Outlook



## 2022 Outlook

### **Opportunities**



#### **Growth in profitable classes**

- Planned growth in profitable lines of business.
- The low interest rate environment, inflation and political uncertainty need to be balanced by rate.



#### **Robust rate environment**

- 17 quarters of positive rates including the first quarter of 2022 and a good outlook for the remainder of 2022.
- 2022 market rate is firm and developing above plan.

### Challenges



#### **Political uncertainty**

- Proactive engagement with the market, UK government and global regulators.
- Understand Lloyd's exposure from direct and indirect impacts of sanctions.
- Ensure we meet the expectations of our customers at their urgent point of need.



#### **Volatility and climate**

- Claims likely to continue to increase.
- Cat loss pricing assumptions must be realistic for both current environment and historic performance.
- Ongoing development to understand the impact of climate change needed.



#### Inflation

- Increase in globally observed levels of inflation.
- Increasing trends in claims and social inflation.
- Ongoing monitoring of rate development.
- Explicit inflations assumptions in reserves.



#### **Acquisition costs**

- Reduction since 2018, however remains high in comparison to peers.
- The Future at Lloyd's programme expected to deliver significant cost benefits.
- Ongoing oversight focuses on transparency and administration expense benchmarking.



#### **Capital prospects**

- London Bridge Risk Protected Cell Company is the only ILS platform in the UK which allows for global investment.
- The platform is tailor made for institutional investors and makes it easier for investors to access the Lloyd's market.



#### Investment Platform

- Allows for co-investments in attractive classes for market participants.
- Access to a broader range of asset classes at a low cost via a range of tailored co-investment funds.
- Creates investment opportunities from all private assets and will significantly increase profitability.

# 2021 in summary



#### Performance

- 93.5% combined ratio.
- 3.0 percentage points improvement to the attritional loss ratio to 48.9%.
- 1.7 percentage point reduction to the expense ratio to 35.5%.
- Prior year development continues to benefit the combined ratio amounting to 2.1 percentage points for 2021, compared to 1.8 percentage point in 2020.



#### Pricing

- 17 consecutive quarters of positive rate movements including the first quarter of 2022.
- Positive rate across all classes of business.
- Expect rate growth throughout 2022.



#### **Balance sheet**

- Outstanding Solvency II ratio.
- Strong and stable financial strength ratings.
- 8% growth in capital.
- 1.2% investment return and good positioning for the uptick in interest rates.



#### 2022 Outlook

- Highly resilient capital and balance sheet position with a central solvency ratio of 388%, high profitability and established management procedures in place.
- Strong management focus on consequences of inflation and efforts to manage volatility of the market.
- London Bridge Risk Protected Cell Company and the Investment Platform are exciting new commercial initiatives.

### **2022 priorities**



#### Performance

- Performance remains our number one priority.
- Focus on technical underwriting, including improved price benchmarking and catastrophe modelling.
- Heightened focus on cyber classes.
- Implementation of principlesbased oversight framework.

-	

#### Digitalisation

- Delivery of Blueprint Two solutions aligned to our roadmap.
- Execution focused on open market, delegated authority and claims solutions.
- Tackling operating expenses.
- Market engagement and adoption is paramount.



#### **Purpose**

- Sustainability, climate and inclusion front and centre.
- Position Lloyd's as the insurer of transition to net zero.
- Delivering commitments of the SMI Insurance Task Force.
- Develop Futureset, our global research platform.



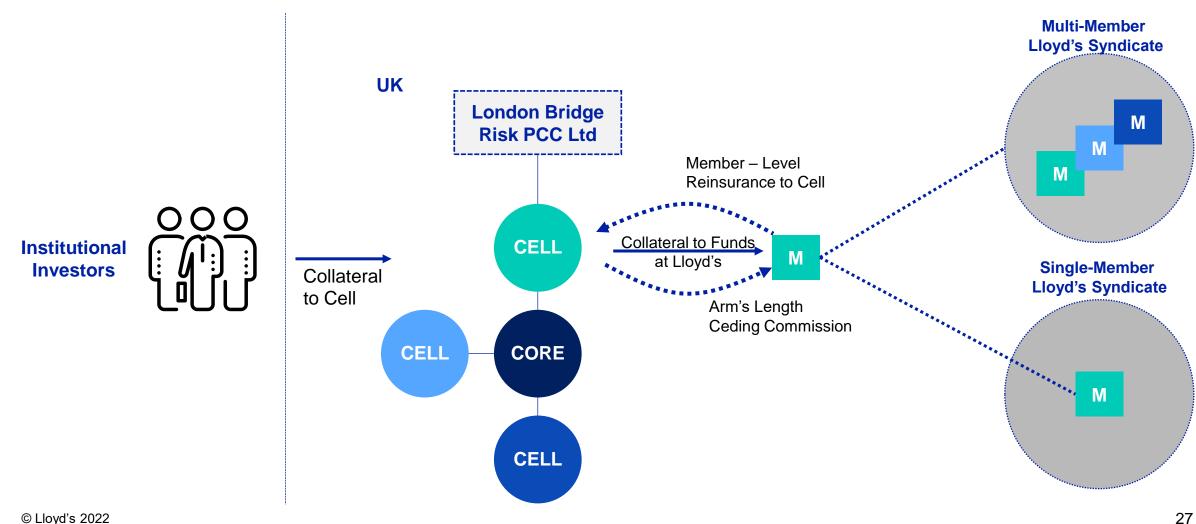
#### Culture

- Developing our culture strategy for the Lloyd's market.
- Progressing action following third annual Culture Survey.
- Culture a core principle in our oversight approach.
- Effective return of face-to-face trading, whilst continuing to benefit from digital trading.



# **Investor opportunities**

# London Bridge Risk Protected Cell Company



### The only ILS platform in the UK which allows for global investment



### Using the London Bridge Risk Protected Cell Company to invest at Lloyd's

- Lloyd's sponsored the creation of a Protected Cell Company (PCC) to act as a transformer vehicle that links institutional investors to insurance providers at Lloyd's.
- This provides a market facility for Institutional investors to gain access to pure insurance risk in the Lloyd's market.
- Live with multiple Cells supporting underwriting in 2022.
- Quota share reinsurance of a member.
- Cell capitalised by non-voting redeemable preference shares.



### Future developments London Bridge Risk

- Variation of permissions being considered to permit:
  - Writing non-proportional reinsurance
  - Reinsurance at syndicate level
  - Provision of capital by issuing debt instruments
- Significant opportunities to use this PCC vehicle to support green and other ESG initiatives.

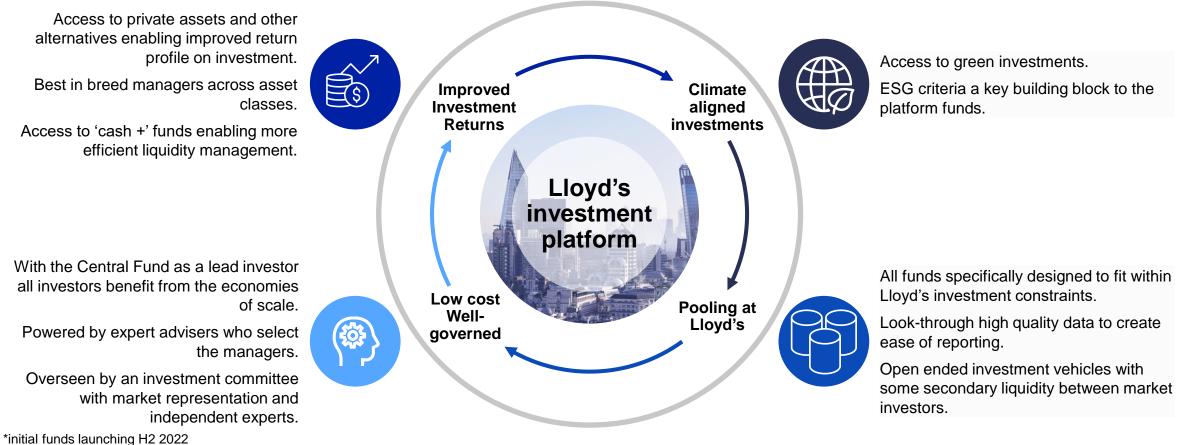
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# **Lloyd's Investment Platform**

### Accessing the advantages of scale

All Lloyd's investors automatically have the option and the right to invest in the range of Lloyd's coinvestment funds\* and benefit from the advantages of scale.



### LLOYD'S

## **The Investment Platform**

Generating Investment Returns on your capital held at Lloyd's



### **Direct dealing on your capital**

- The capital invested to support the syndicates is held by Lloyd's as Trustee (the Funds at Lloyd's)
- As the beneficial owner Lloyd's delegates the right to make investment decisions back to you or via your nominated investment manager.
- Lloyd's is introducing in H2 2022 straight through dealing within admissibility rules no pre-trade checks with Lloyd's required.



### Co-investment opportunities: Lloyd's Investment Platform

- Lloyd's is launching a series of coinvestment funds to enable ease of access to a broad range of investments and economies of scale.
- Access to private assets
- Voluntary
- Pre-approved, low cost solutions
- Responsible investing
- SII level reporting

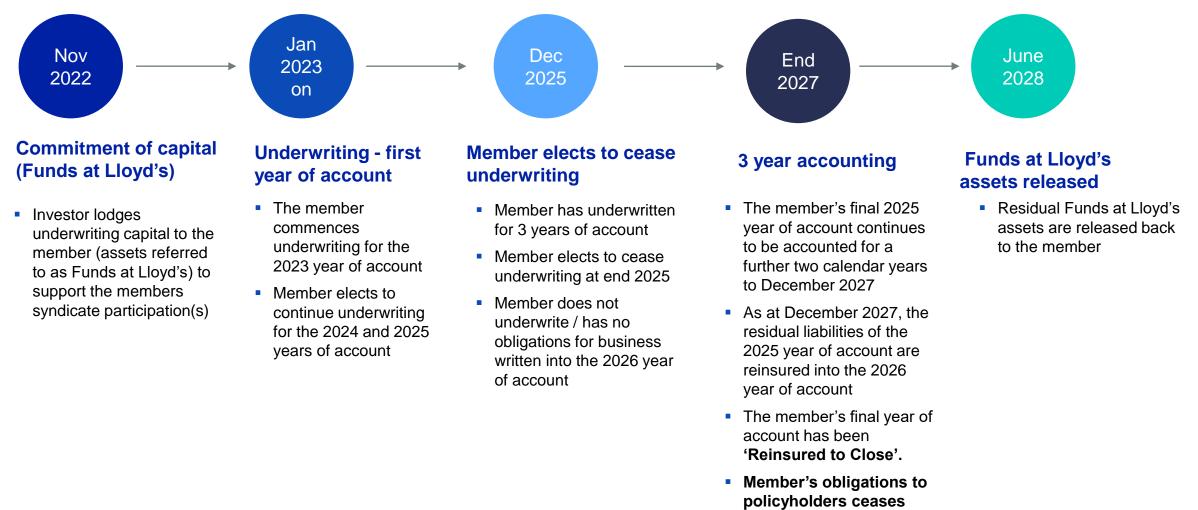


### Financial reporting data needs: Holdings level data

- Portal access to all your holdings at Lloyd's including look through on Lloyd's investment platform funds.
- Available via portal or directly accessed at custodian level available in H2 2022.

### **Reinsurance to close – assets released**

Based on an example member underwriting for 3 years of account from January 2023



### LLOYD'S

# Members are only exposed to underwriting for the year(s) of account they support





#### Year by year participation

- Members can elect to support one or more syndicates on an annual year of account basis.
- Members are only exposed to underwriting for the year(s) of account they support.
- Members can re-visit their syndicate participations annually.

#### Limitation on duration

- Capital is not locked in.
  - When a member ceases to underwrite, the capital will be released after 2 further calendar years following the Reinsurance to Close process.



#### **Reinsurance to Close**

- Cuts off member's future exposure/liabilities.
- Members' liabilities are reinsured to another Lloyd's syndicate.
- Reinsurance is a 100% treaty unlimited in time and amount.
- If the RITC premium is insufficient, liabilities do not pass back to the reinsured member.



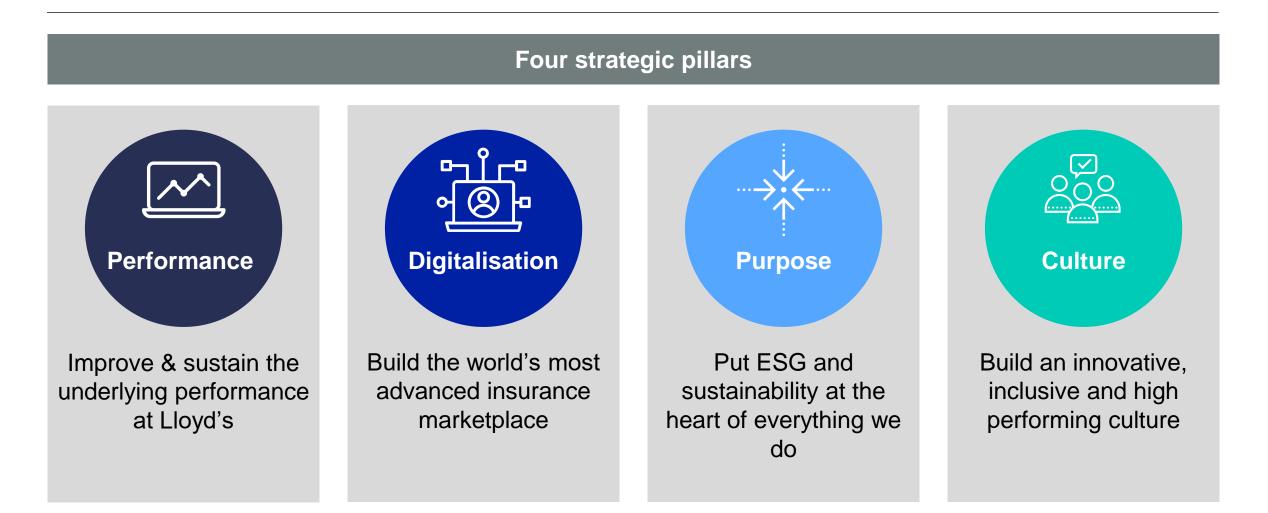
#### Sale of members

 There is the limited opportunity for ongoing members to be sold

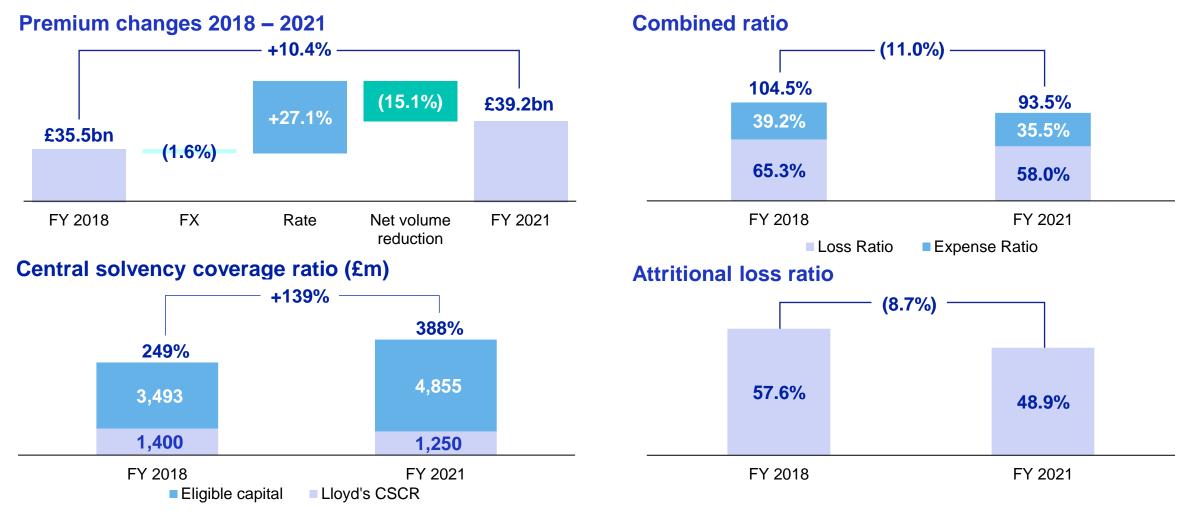


# **Strategic imperatives**

# **Strong progress made on strategic imperatives**



# Performance: Track record of successful management actions



### LLOYD'S

# **Digitalisation: Delivering our ambitions for the market**



### **Better**

 Re-engineering the way business is transacted in the market through all aspects of placement and processing of premiums and claims



### Faster

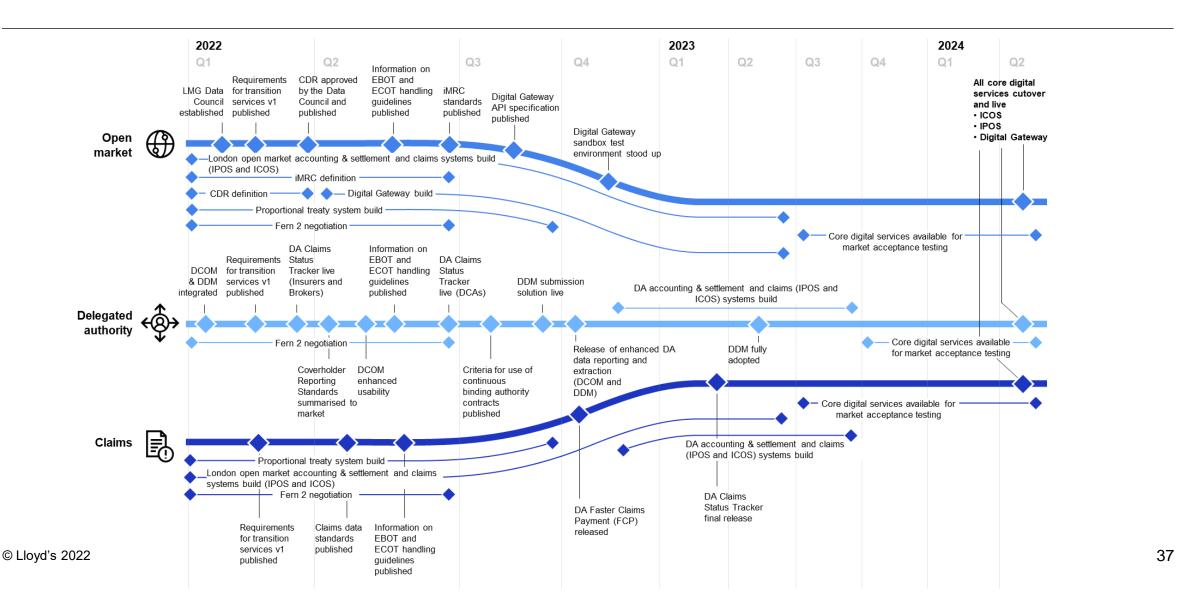
 Completing the processing transactions within placement and claims in seconds and minutes, rather than weeks



### Cheaper

 Delivering significant cost savings through digitalisation of the marketplace, avoiding errors and rework

### **Digitalisation: The foundation of the programme is data**



### **Purpose: Driving action leadership through Futureset**

In 2022 Futureset will undertake activities across four key themes to build upon its success in 2021



Systemic risk

- Climate
- Foundational systemic risk research including interactive dashboard and digital journey
- Educational series e.g. podcasts or masterclasses diving into key systemic risk scenarios
- Deep dive research on critical risks identified in foundational research

- Delivery of climate action roadmap commitments including research into construction and hydrogen
- Partnership with Lloyd's Lab and Lloyd's Product Launchpad to drive new products and services innovation for customers' transition and decarbonisation risk transfer needs



#### Supply chain and global interconnectivity

- Supply chain research to produce 3 customer insight reports that profile specific industry supply chains, their risks and opportunities, and the areas where insurers could create products and services to fill protection gaps
- Associated product development activity



#### Cyber and emerging technologies

- Cyber focused research programme to help stakeholders effectively understand and manage cyber risks
- External partnerships to raise awareness of cyber protection gaps and promote insurance resilience solutions
- Delivery of cyber customer forum

### **Purpose: Creating a more sustainable marketplace**



### Leading the industry to a sustainable future

- Were invited to lead HRH The Prince of Wales' Sustainable Markets Initiative Insurance Task Force and will continue in 2022
- The Task Force launched its Disaster Resilience Framework for climate-vulnerable countries at COP26



### Committing to net zero

- Committed to a net zero underwriting and investment position by 2050 and to develop a framework to measure and track the market's aggregated progress
- Corporation to achieve net zero for its own operations by 2025
- Joined the Net-Zero Insurance Alliance (NZIA)



Launching Futureset

- Launched Futureset: our global action leadership platform focused on climate, sustainability and systemic risk
- Delivered a six-part Systemic Risk Masterclass series to improve understanding and capability across the industry



#### Published a Climate Action Report, exploring the risks, challenges and importance of decarbonisation across key sectors

 Committed to a tangible roadmap for action to help accelerate the transition across industries

Er	nbedding ESG

- Published directional guidance and best practice to support managing agents in establishing an ESG framework and strategy from 2023
- Our second ESG report was published in March 2022 updating on progress against our commitments

### **Culture: Building an inclusive, diverse culture at Lloyd's**

### Annual culture survey demonstrates strong progress

Culture receives greater Board attention, and the experience of women improves

#### Market gender and ethnicity targets set

Progress has been made with an increased number of women on Board and Executive Committees and the recent announcement of our one-in-three ethnicity target for new hires

#### Market oversight

Culture assessed as part of our ongoing oversight of the market and forms an integral part of our new principles-based approach

#### Foster an inclusive culture

Through data insights and events such as Diveln and outreach work to progress social mobility in the market

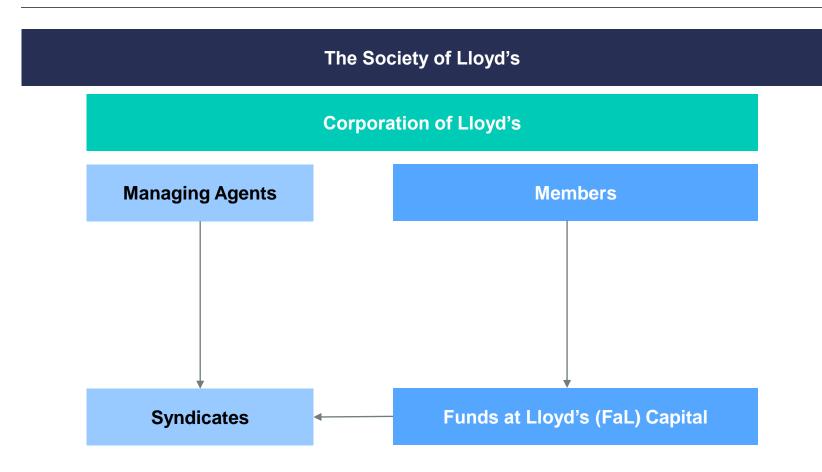
#### 2022 culture strategy

Defining a more proactive inclusion focused strategy for the Corporation and market



# **Overview of the Lloyd's market**

### Lloyd's market structure



#### **Corporation of Lloyd's**

- Provides robust, but commercial underwriting oversight.
- Manages centralised services.
- Regulates capital requirement.

#### **Managing Agents**

- 50 agents managing the syndicate underwriting operations
- Majority owned by insurers.

#### **Syndicates**

 90 syndicates underwriting risks and binds Lloyd's.

#### Members

• c. 1,850 members who severally commit capital and carry the underwriting risk.

### Funds at Lloyd's

 Capital provided by Members to 1:200 year risk level plus 35% uplift.

### Lloyd's capital structure

### Chain of Security

<u>Several</u> <u>Assets</u> Total £91.9bn	Premiums Trust Funds	£60.6bn of syndicate level assets	Premiums and claims reserves that are held in trust on members' behalf at syndicate level. The first resource for paying policyholder claims from the syndicate.	
	Members' Funds at Lloyd's (FaL)	<b>£31.3bn of regulatory capital</b> (78% fully paid: 22% contingent Letters of Credit)		The capital provided to Lloyd's and held in trust to support claims in excess of premium trust funds. Every member's Funds at Lloyd's is set on an annual basis and its adequacy is monitored throughout the year.
Mutual Assets (including reinsurance cover) Total £5.0bn	The Central Fund £3.0bn		'Callable' contingent capital layer	The Central Fund can meet the obligations of members whose FaL is exhausted. Current levy 0.35% premium.
	£450m reinsurance over £600m losses in aggregate Aggregate 5 year term from 1/1/2021		(up to 5% of member overall premium limits)	Central Fund risk supported by fully collateralised reinsurance placed by JP Morgan above £600m of aggregate losses Additional reinsurance purchased from a panel of 6 global reinsurers providing cover above £xm
	£200m reinsurance over £xm losses in aggregate Aggregate 5 year term from 1/1/2021		£2.0bn	Subordinated debt placed with institutional investors
	£796m of subordinate debt			Lloyd's has option to call 5% of overall premium limits from the Premium Trust funds to supplement the Central Fund.

### Total Capital Resources £36.6bn

### Lloyd's financial strength ratings remain strong and stable



### **Balance Sheet**

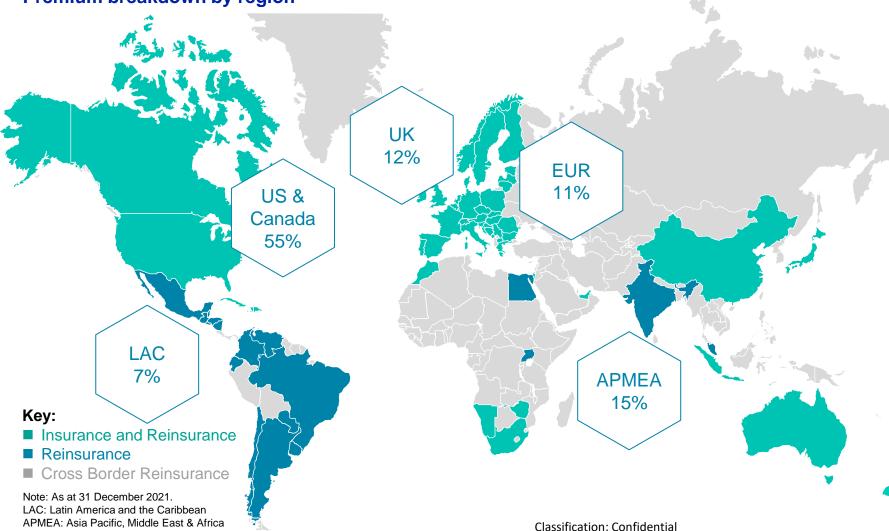
£m	FY 2019	FY 2020	FY 2021
Cash and investments	73,193	79,951	83,934
Reinsurers' share of unearned premiums	3,700	3,588	4,076
Reinsurers' share of claims outstanding	19,897	21,485	24,208
Other assets	23,088	23,280	25,937
Total assets	119,878	128,304	138,155
Gross unearned premiums	(17,143)	(16,743)	(19,074)
Gross claims outstanding	(59,655)	(64,364)	(67,800)
Other liabilities	(12,442)	(13,256)	(14,728)
Net resources	30,638	33,941	36,553
Member assets	27,353	30,633	33,480
Central assets	3,285	3,308	3,073



# Participating in the Lloyd's market

# Lloyd's is the world's largest insurance marketplace and global distribution network

#### Premium breakdown by region



#### Insurance + Reinsurance

**<u>80 territories</u>** where Lloyd's is licensed or authorised to write insurance and reinsurance business.

#### **Reinsurance only**

**<u>18 territories</u>** where Lloyd's is specifically registered or licensed to write reinsurance business only.

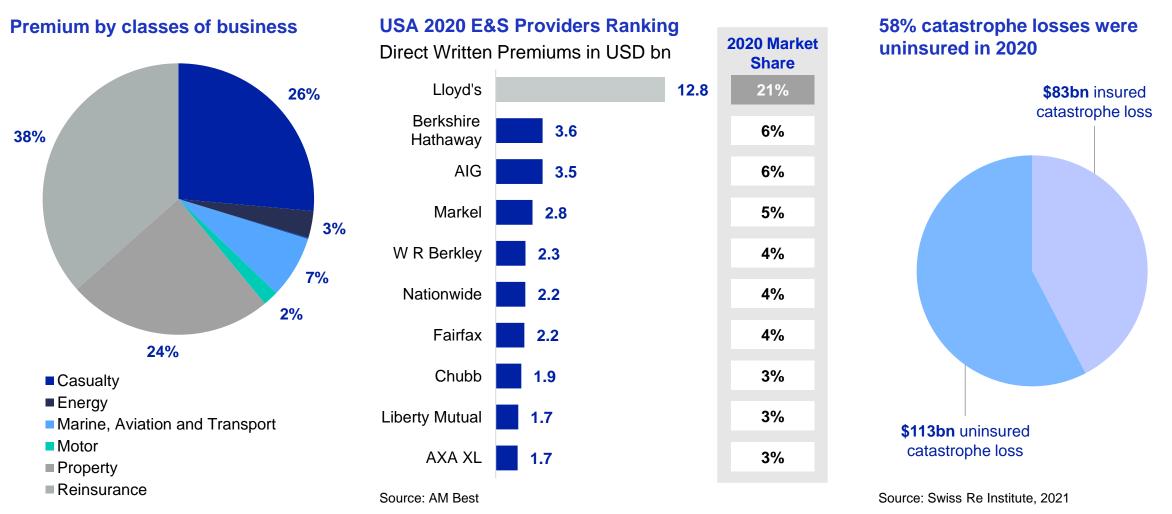
#### **Cross Border Reinsurance**

Where Lloyd's can transact crossborder reinsurance business from outside of the territory in which the risk is situated.

### Broker and coverholder distribution

Over 300 brokers and over 4,000 coverholders.

### **Diversification of risks**



# Infrastructure in place to develop new business opportunities



#### **Centralised infrastructure**

- Lloyd's offers flexible shared services including central settlement and regulatory reporting.
- Lloyd's subscription model means you can benefit from the expertise of other market leaders in business lines where you want exposure.
- Lloyd's mutual assets improves return on capital especially for those that do not maintain a separate financial strength rating.
- Lloyd's sets a broad range of acceptable assets to support underwriting efficiency, including Letters of Credit.



#### **Corporation oversight**

- Lloyd's sets performance standards across the market and takes strong management actions on underperformance.
- Significant remediation at syndicate and class of business level has resulted in the market returning to profitability and now positioned for further growth.
- Classes of business targeted for remediation are now outperforming the Lloyd's market average.
- Differentiated approach to performance oversight, enabling good performers and taking appropriate action on underperformers.



### Leading marketplace for protecting against new and emerging risks

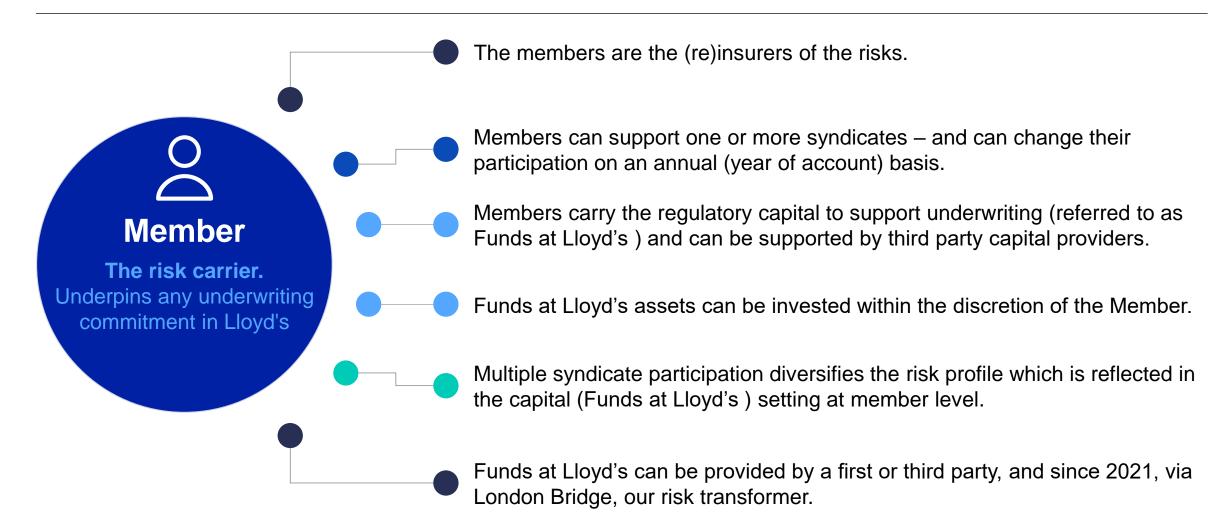
- Lloyd's reputation for innovation is supported by Lloyd's Lab, an InsurTech accelerator programme which aims to help innovative ideas gain traction and success in our market.
- Through Lloyd's subscription market or consortia arrangement, you are able to develop new business opportunities while sharing the risk with the collective strength of the market.
- By operating at Lloyd's you will have a unique global perspective with access to the market's insights and benchmarking data to allow you to compare your performance against that of your Lloyd's competitors, facilitating disciplined underwriting across geographies and classes.



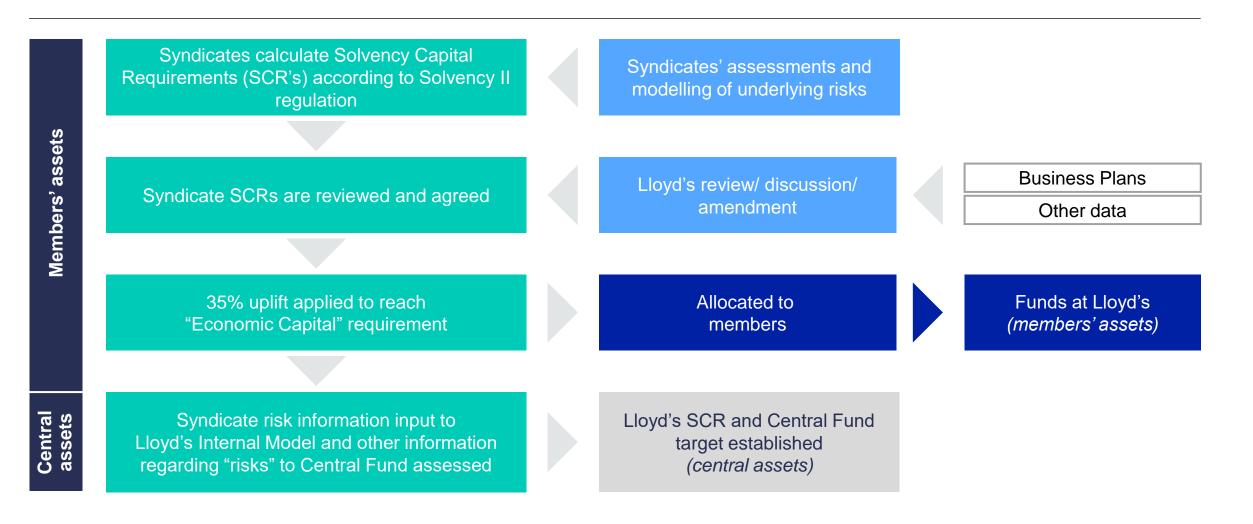
# **Becoming a member**



### **Becoming a member**



### Member put up their required level of Capital



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### How is a member's capital requirement calculated?



### Solvency II

- Application of Solvency II (SII) based stochastic modelling drives strong Solvency Requirement.
- 35% capital uplift increases security to drive the Economic Capital requirement – assessed by Lloyd's.



### **Member Modeller**

- Lloyd's driven allocation to individual members.
- Model takes account of member diversification through syndicate participations.
- Funds at Lloyd's requirement derived.



### **Central Fund**

- Contribution to Central Fund driven by syndicate level premiums.
- This provide a key elements of the additional layers of security.

### How can capital be provided into a Member?



### **Direct Deposit**

 Traditional direct provision of capital from traditional names but now provided in the large part by Insurance Companies operating through Lloyd's.



#### **Third Party Capital Provision**

- Institutional Investors have been backing Lloyd's for some time.
- Opportunity to diversify Economic and Market Risk by accessing pure Insurance Risk.
- Increasing interest in the Lloyd's market.



#### London Bridge Risk

- Available as an on-shore UK market vehicles to support ILS investment at Lloyd's.
- Sponsored by Lloyd's under its Future At Lloyd's programme and unique in the market.
- Ability to rapidly deploy capital through a pre-approved structure.



# **Becoming a managing agent**

### The role and construct of a managing agent



#### The role of a managing agent

- A syndicate is not a legal entity it is the collection of one or more members supporting a common underwriting venture.
- Every syndicate member appoints the managing agent and delegates all authority to the managing agent manage the syndicate and to determine all matters related to underwriting.
- A managing agent can manage more than one syndicate.



### **Construct of a managing agent**

- A managing agent's governance structure is similar to that of a UK insurance company.
- It is required to maintain a full board of directors representing key areas of activity, for example Underwriting, Finance, Operations, Risk/Audi and Investment.
- Lloyd's and the PRA/FCA require the appointment of experienced nonexecutive directors, one of which will usually be the Chair.



#### Managing agent resources

- The Board is supported by a number of sub-committees that may include key areas of activity such as Underwriting, Risk, Finance, Operations, Investment, Audit
- The managing agent may elect to formally outsource functions, for example bulk claims handling to other group companies or to third party suppliers.

### Third party syndicate management



## Third party syndicate management

- In most cases managing agents manage their own syndicate / underwriting entity.
- It is possible for an underwriting group to appoint a third party managing agent to manage their syndicate.
- Managing agents can manage more than one syndicate.
- Current third party managing agents include Asta, Apollo, Capita.

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# Why appoint a third party managing agent

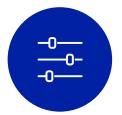
- The process to establish a syndicate is complex. Establishing a manging agent at the same time increases the complexity.
- There can be a substantial difference in application duration – managing agents are approved by the PRA/FCA, a new syndicate is a Lloyd's-only application.
- Some groups may not have the appetite or need to establish own managing agent



## Implications of third party management

- Secures the necessary regulatory framework to manage the syndicate without incurring 100% of the costs.
- Removes the direct regulatory interaction for the underwriting business.
- The third party managing agent board is required to agree all syndicate business plans annually prior to submission to Lloyd's.

### **Becoming a managing agent**



### **Options – Build or Buy**

- It's usual to establish a managing agent to take over the management of an existing syndicate from a third party managing agent.
- Possible to establish managing agent and syndicate at the same time however application durations are unlikely to align.
- All managing agents are required to comply with Lloyd's Principles for Business, and are subject to Performance Management oversight.



### **Build new**

- Application to the PRA/FCA and Lloyd's.
- Requires a fully operational Board and to be fully resourced from day 1.
- Expect key director roles to be dedicated to the managing agent.
- Certain functions may be outsourced intra-group or to third party providers.
- The application process can take more than 12 months, in line with the PRA/FCA service standards.
- No legacy business to administer/run-off.



### **Acquire existing**

- May be a faster route into Lloyd's.
- Requires full Change of Control application to Lloyd's and the PRA/FCA.
- Requires demonstration of how the business of the managed syndicate(s) will be appropriately overseen / run off.
- PRA/FCA service standard is 60 days from confirmation of a complete application.

### What you can expect in 2022 from our oversight of managing agents





### Conduct

Prioritising the delivery of true fair value for our customers

### Culture

Embedding good culture at Lloyd's

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