



Delegated Data Manager & Delegated Contract and Oversight Manager Integration

Today's agenda

- Objectives for today's session
- Delivering Blueprint 2
- Benefits of integration for the market
- Integration delivery timelines
- Scope of integration
- Review of integration fields
- Overview of manual endorsements
- Overview of support available
- Q&A



Menti



- Go to: <https://www.menti.com> and enter pin: **4354 5165**

The screenshot shows the Menti website interface. At the top, a browser address bar displays 'https://www.menti.com'. Below the address bar, the Menti logo is visible, consisting of a colorful bar chart icon and the word 'Mentimeter'. The main heading 'Please enter the code' is centered. Below this, there is a large text input field containing the placeholder text '12 34 56'. A blue 'Submit' button is positioned below the input field. At the bottom, a message states 'The code is found on the screen in front of you'.

Objectives for today's session

1

Current users
of DDM

REFLECT on how DCOM/DDM integration might benefit your organisation and what internal processes need to be updated and what behaviours need to be changed in order to fully realise the benefits of integration.

2

Non-users of
DDM

Ahead of the DDM Conditions of Trade in January 2023, **DETERMINE** how your organisations could benefit from integration with DCOM and commence internal discussions to determine your organisation will adopt DDM.

3

All attendees

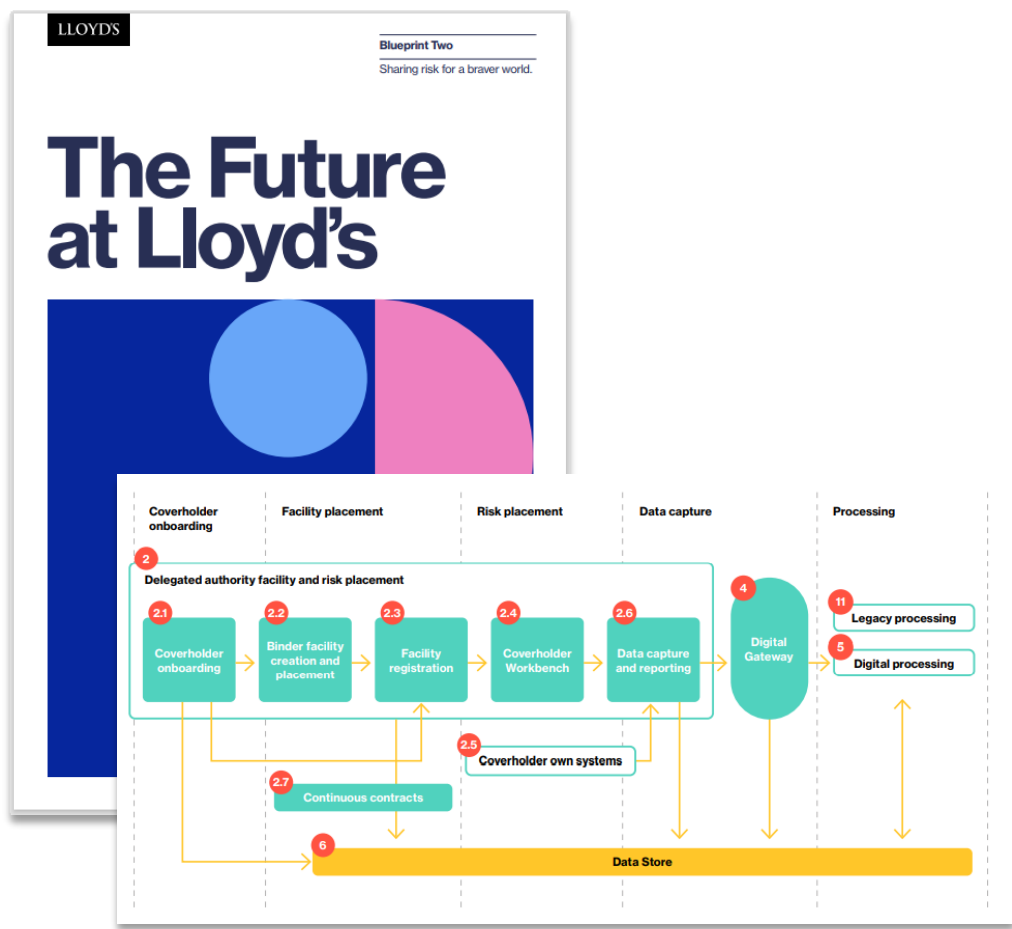
SHARE any feedback on the DCOM & DDM integration with the DA Change Team via Dachangesupport@lloyd.com

4

All attendees

DISTRIBUTE this presentation and recording with any relevant stakeholders in your organisation. The deck, recording and FAQs will be shared afterwards.

Blueprint 2 & DCOM/DDM Integration



Following the **launch of our new binder registration platform**, Delegated Contract and Oversight Manager (DCOM) in July 2021, the **DA programme is approaching another important milestone in realising the vision set out in Blueprint Two** with the integration of DCOM and Delegated Data Manager (DDM) in Q4 2021.

The integration of DDM and DCOM - two key systems - will continue to drive towards **'right first-time data and contracts'** and unlock opportunities to **reduce manual processing and data errors**. Market participants will be able to **reduce rekeying of data between both systems**, and subsequently **increase the accuracy and reliability of contract data across the Delegated Authority lifecycle**.

Benefits of DCOM & DDM Integration

Improved Data Accuracy



Integration **increases the accuracy of contract data, as structured and validated data flows straight from Delegated Contract and Oversight Manger**. This reduces the dependency on Contract Admins interpreting the slip and potentially inputting incorrect data.

Time Saving



During contract registration stage of Delegated Data Manager, integration partially **reduces the need to rekey contract data**. This is estimated to create **a time saving benefit of anywhere between 30 – 120 minutes**, depending on the contract administrator's experience and the complexity of binder being registered.

Reduced Effort – On/Offline



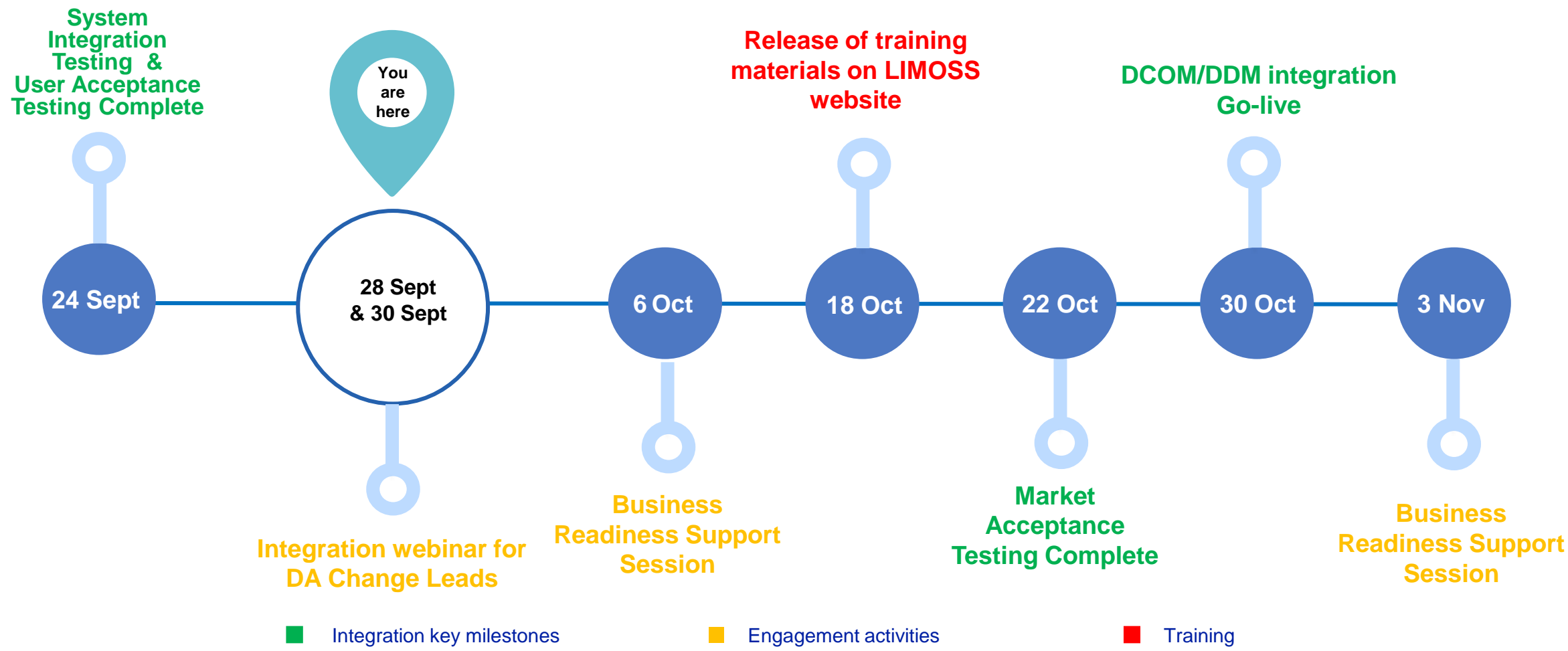
Integration will **reduce the effort required to input contract data into Delegated Data Manager**. This includes any offline liaising and validation between Contract Administrators and brokers.

Increase in Contract Administrator's Capacity



The reduction in rekeying of data will deliver a time saving benefit (between 30 – 120 minutes), which alongside the reduced effort involved in offline processes (e.g. emailing brokers for data validation), will mean that **Contract Administrators should have greater capacity to focus on other activities** (subject to an organisation's operating model).

Current Integration Delivery Timelines



What is the scope of DCOM & DDM integration?

Integration Scope

New Contracts & Renewals

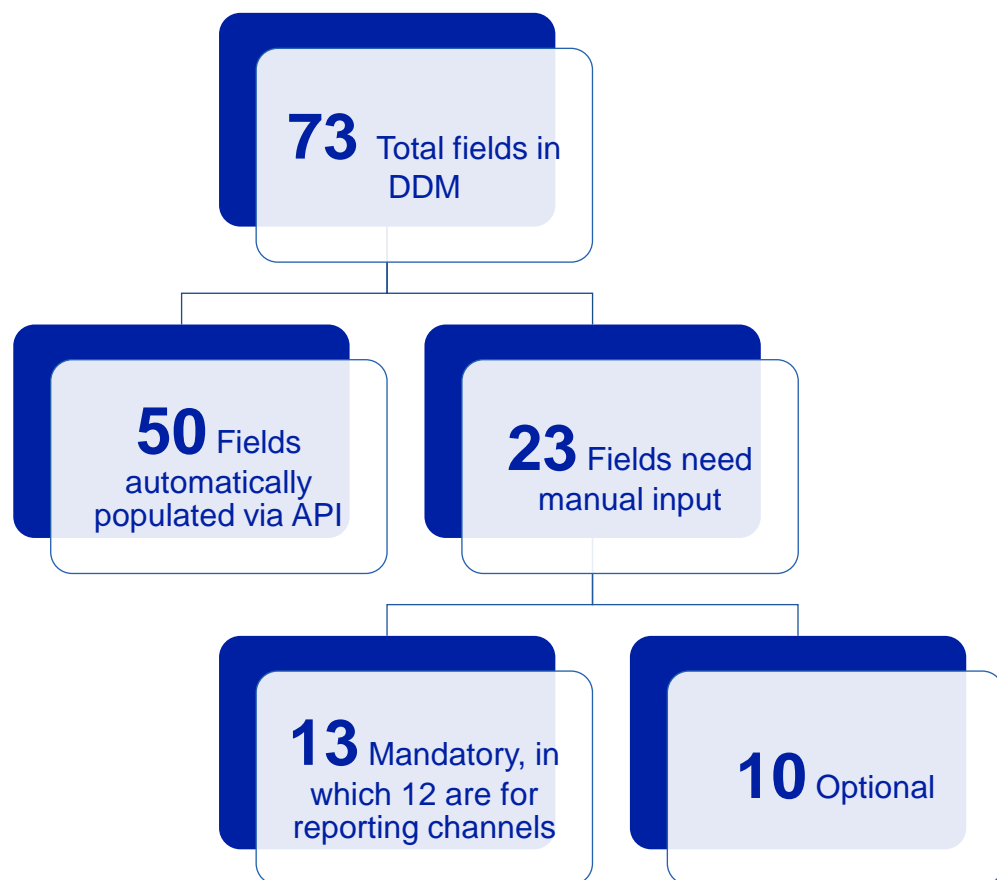
- Following signing of contract within DCOM, the data will flow through and **populate contract fields within DDM removing the need to rekey data.**
- Most fields will be populated but **some manual effort is still required in DDM** by the DDM Contract Administrator.
- Contracts will flow down from DCOM and be set up automatically in DDM from **DCOM Release 1.1. go-live date.**
- **Any DCOM contracts registered in DCOM Release 1, prior to Release 1.1 go-live** will need to be set up manually in DDM.

What is the scope of DCOM & DDM integration?

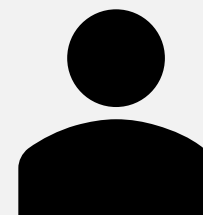
	Integration Scope
Endorsements	<p><u>PLEASE NOTE</u></p> <p><i>In live webinar, we covered how the manual endorsement process would work via a proposed Central Service Provider (CSP).</i></p> <p><i>As a programme, we always seek to listen to the market for guidance. To that end, following strong feedback from the market, around the suitability of using the CSP, a decision has been taken to not move forward with the CSP solution.</i></p> <p><i>As an alternative to the CSP, the DDM contract administrator should process the endorsement from DCOM into DDM to ensure consistency of contract data.</i></p> <p><i>Over the coming weeks, Lloyd's will look to provide further guidance and support around the manual endorsement process.</i></p>

Scope of integration

For new contracts and renewals, most of the fields will be automatically populated into DDM via API.



For endorsement, including terminations, it is the responsibility of DDM contract administrator to manually process the endorsement.



DDM contract administrator processes DCOM endorsement in DDM.

Outline of DCOM/DDM integration fields

Theme	Field	Integrated or Manual	Mandatory or Optional
CONTRACT Coverholders	Coverholder	I	M
	Primary Coverholder	ML	O
	Coverholder Contact	ML	O
CONTRACT Folder	Folder Type	I	M
CONTRACT Folder / Main	Division Contract Administrator	I	M
RULES General	Typical Policy Period Months	I	O
	Maximum Policy Period Months	I	O
	Days Policy Issued Post Inception	ML	O
	Days Policy Issued Post Inception	I	O
	Settlement Due Days	ML	O
VERSION	Source System Version Number	I	M
	Created By	I	M

Theme	Field	Integrated or Manual	Mandatory
REPORTING CHANNELS	Channel Type	ML	M
	Type	ML	M
	Frequency	ML	M
	Due Days	ML	M
	Number Expected	ML	M
	Restrict Bordereau Access	ML	M
	Reporting Channel Identifier	ML	M
	Transformation	ML	M
	Assignment	ML	M
	Approval	ML	M
	Auto-Review	ML	M
	Auto-Approve	ML	M

Outline of DCOM/DDM integration fields

Theme	Field	Integrated or Manual	Mandatory or Optional
CONTRACT Main	Company Reference	ML	O
	Broker Contact	ML	O
	Line of Business	ML	O
	Email Notification	ML	O
	Source System Reference	I	M
	Unique Reference (UMR)	I	M
	Contract Currency	I	M
	Contract Order	I	M
	Broker (or CSN for Direct Dealing Managing Agent)	I	M
	Inception Date	I	M
	Expiry Date	I	M
	Year of Account	I	M

Theme	Field	Integrated or Manual	Mandatory or Optional
CONTRACT Main	Contract Link(s)	I	O
	Lloyd's Direct Reporting	I	M
	Contract Settlement Currency	I	M
	Contract Status	I	M
SECTION Markets	Underwriter	ML	O
	Company Section Reference	I	O
	Written Line %	I	M
	Signed Line %	I	M
	Is Lead	I	M
	Breach Administrator	I	M
	Estimated Signed Line %	I	M
	Insurer	I	M

Outline of DCOM/DDM integration fields

Theme	Field	Integrated or Manual	Mandatory or Optional
SECTION Section Details	Additional Deductions	ML	M
	Contract Section Ref	I	M
	Coverholder Commission	I	M
	Estimated Premium Income	I	O
	Gross Premium Income Limit	I	O
	Gross Premium Income Limit Notification Percentage	I	O
	Conduct Risk Rating	I	M
	Regulatory Client Classification	I	O
	Section Currency	I	M
	Maximum Limit of Liability	I	M
	Brokerage	I	M
SECTION Location	Territorial Limits	I	M

Theme	Field	Integrated or Manual	Mandatory or Optional
SECTION Location	Risk Located	I	M
	Insured Domiciled	I	M
SECTION	Section Number	I	M
	Market Section Reference	I	M
	Market Section Description	I	M
	Class Of Business	I	M
SECTION Claims Authority	Claims Authority	I	O
	Claims Authority Limit	I	M
	Claims Authority Currency	I	M
	Authority Type	I	M
SECTION Risk Codes	Lloyd's Risk Code	I	M
	Lloyd's Risk Code Description	I	M
	Split %	ML	O

Additional Market Support

Training

- **LIMOSS Academy** - A **suite of e-learning modules** will be available on the LIMOSS website, **providing step by step instructions on the DDM system**. This includes a video tutorial on DCOM & DDM integration.
- A **knowledge article on DCOM & DDM integration** will be added to the Market Support Center.
- DCOM instructor-led training will **reference the DCOM & DDM integration fields** in training sessions going forward.

Service Support Requests

- If market participants need support relating to an integration issue (including endorsements), then they can **raise a support request** via the **LIMOSS website/ CTi service deck**

Additional Support Sessions

- **6 October** for next **Business Readiness Support Session** for DA Change Leads.
- **13 October** – Business Readiness Q&A session for DA Change Leads. Invite to the session will be issued in due course.

Next steps

- **Reflect** on how DCOM/DDM integration might benefit your organisation and what internal processes need to be updated and what behaviours need to change in order to fully realise the benefits of integration.
- If your organisation has yet to be onboarded onto DDM, **consider** when you might adopt DDM, ahead of the Conditions of Trade Jan 2023. Contact the DDM Change Team for more information relating to onboarding on to DDM and to request a demo.
- **Share** any feedback with DA programme on the integration solution by emailing Dachangesupport@lloyds.com
- **Distribute** this presentation and recording with all DA managers and relevant stakeholder within your organisation.
- **Attend** the next Business Readiness Support Session on (6 October) and the next Business Readiness Q & A session on (13 October). Invites for the Q & A session will be issued in due course.

