# 2009 ANNUAL RESULTS

24 March 2010

#### 2009 highlights

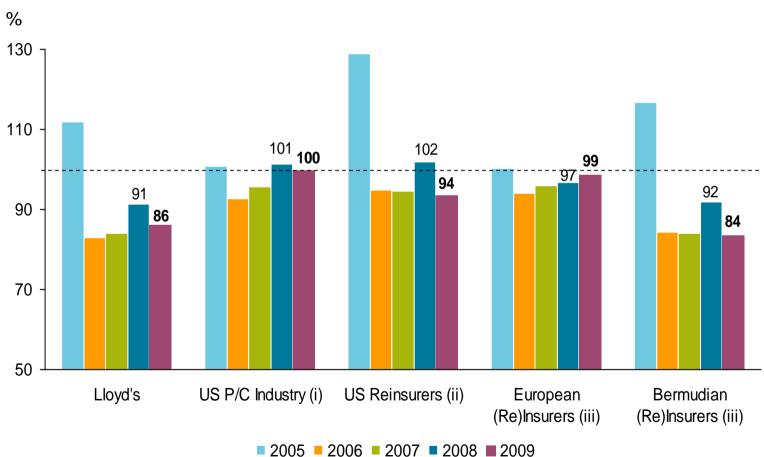
- Record financial results
- Solid financial position
  - Equitas transaction completed
  - Market Ratings re-affirmed
- Strong focus on underwriting discipline
- Global presence extended
- Lloyd's Strategic Review

### Record results during challenging economic conditions...

£m	2008	2009
Gross written premiums	17,985	21,973
Combined ratio	91.3%	86.1%
Investment return	957	1,769
Profit before tax	1,899	3,868
Return on capital (pre-tax)	13.7%	23.9%

## ...and our performance continues to compare well against our peers

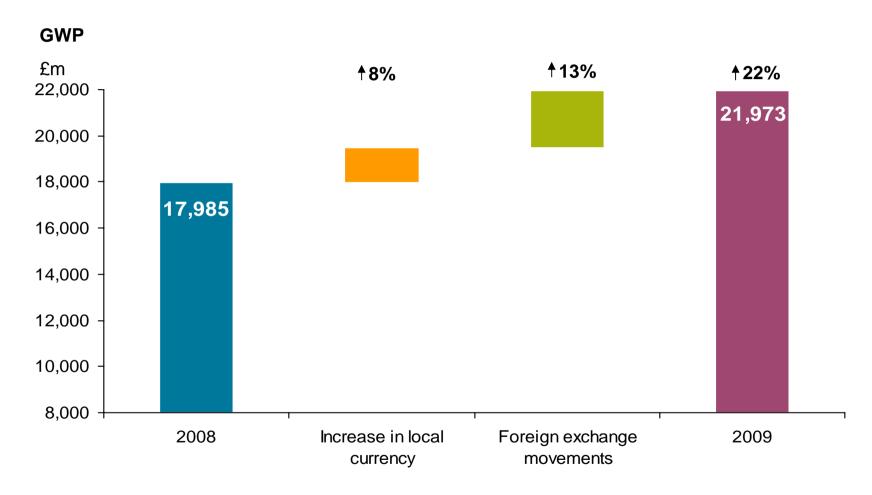
#### **COMBINED RATIO**



Sources i) Insurance Information Institute (estimate-2009), ii) Reinsurance Association of America, iii) Company data (8 European companies: 17 Bermudian companies)

# FINANCIAL RESULTS

### Premium increase driven by currency movements and new business



Note: Attribution to foreign exchange movements and increase in local currency stated on a compound basis

# Excellent underwriting results and considerable contribution from investment returns % change in

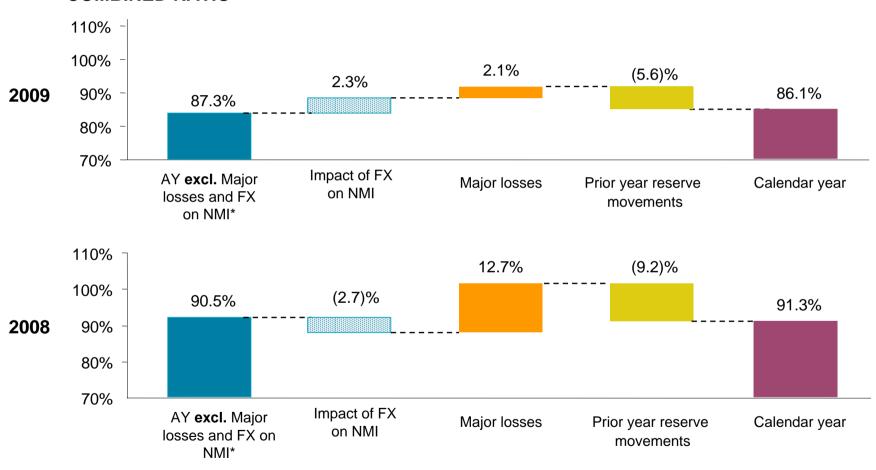
2008 2009 % change local currency £m Gross written premiums 17,985 21,973 22 8 Net earned premiums 13.796 16.725 21 8 Net incurred claims (8,464)(8,624)(10)2 Underlying operating expenses <sup>1</sup> (4,987)(5,712)15 Gains / (losses) on exchange 853 (69)Underwriting result 72 1.198 2.320 94 Investment return <sup>2</sup> 957 1,769 85 64 Other income / expenses <sup>3</sup> (256)(221)(14)Profit before tax 1,899 3,868 104 82 Combined ratio 91.3% 86.1%

Source: Lloyd's pro forma financial statements, 31 Dec 2009 1) Technical account excluding gains/losses on foreign exchange 2) Return on syndicates' assets, members' funds at Lloyd's and central assets 3) Non-technical account

# UNDERWRITING PERFORMANCE

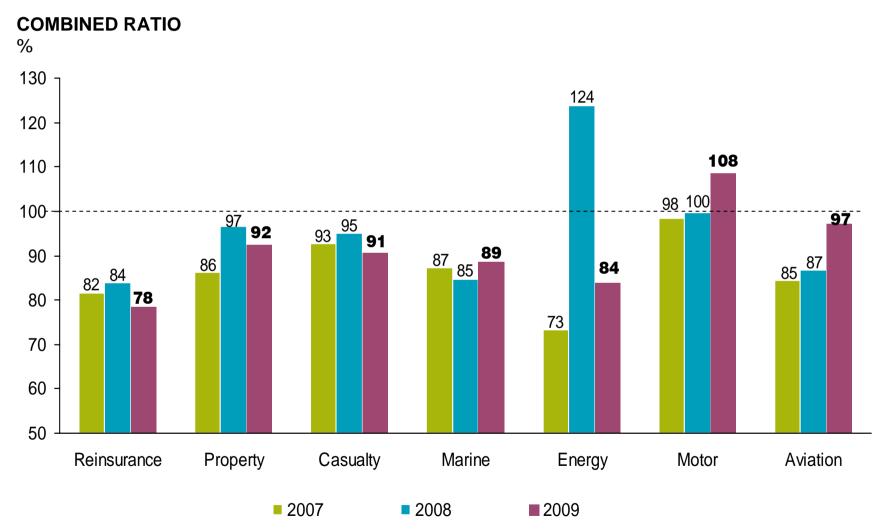
## Absence of severe catastrophes and continued prior year releases...

#### **COMBINED RATIO**



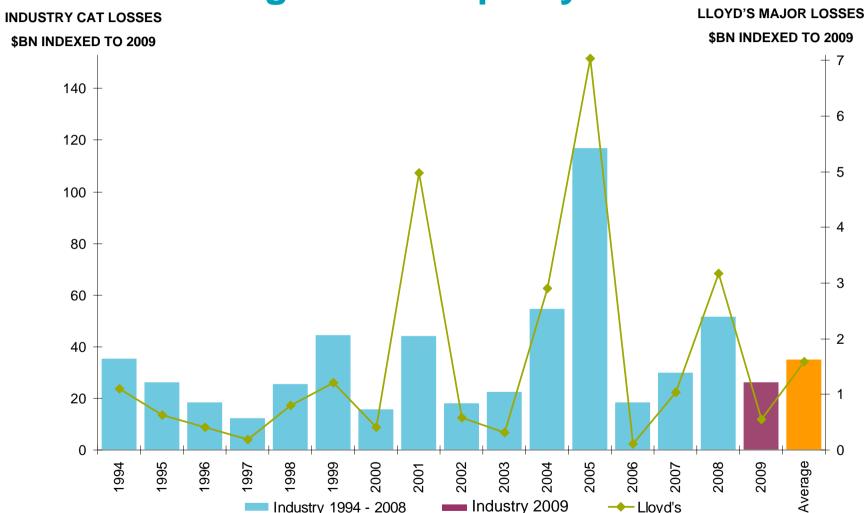
Note: \* Accident Year (AY) excluding major losses and foreign exchange on non-monetary items

#### ...produce strong results for major classes



Source: Lloyd's pro forma basis at syndicate level, 31 Dec 2009

## Lloyd's outperforms the market during below average catastrophe years

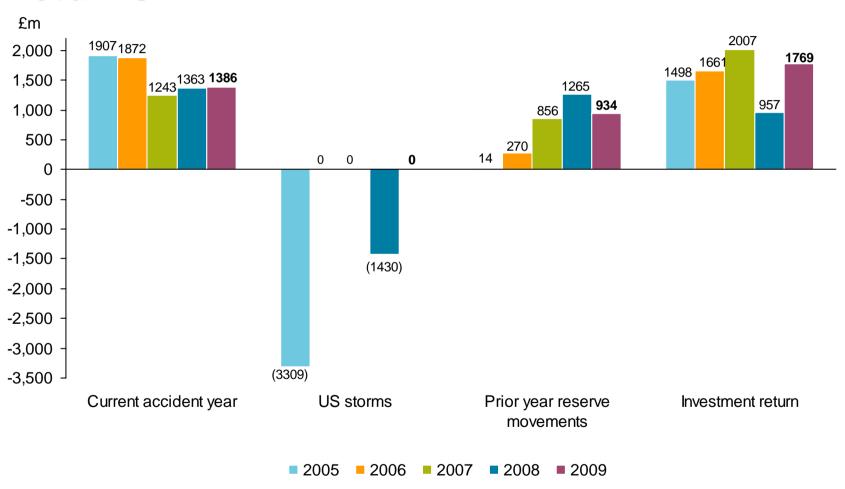


Source: Industry - Swiss Re, Sigma No 1/2010; Lloyd's – Net ultimate claims for major losses per syndicate QMRs, Lloyd's pro forma financial statements, 31 Dec 2009

## Underlying operating expenses move in line with premiums

£m	2008	2009	% change
Net earned premiums	13,796	16,725	21
Acquisition costs	3,720	4,408	18
Admin expenses	1,267	1,304	3
Underlying operating expenses	4,987	5,712	15
(Gains) / losses on exchange	(853)	69	-
Net operating expenses	4,134	5,781	40

# Disciplined underwriting supported by reserve releases and solid investment returns



### INVESTMENT PERFORMANCE

### Investment return driven by recovery in corporate bond values

#### **INVESTMENT RETURN** £m 2,500 2,000 1,500 1,000 500 0 2005 2006 2007 2008 2009 IR: 4.3% 4.7% 5.6% 2.5% 3.9%

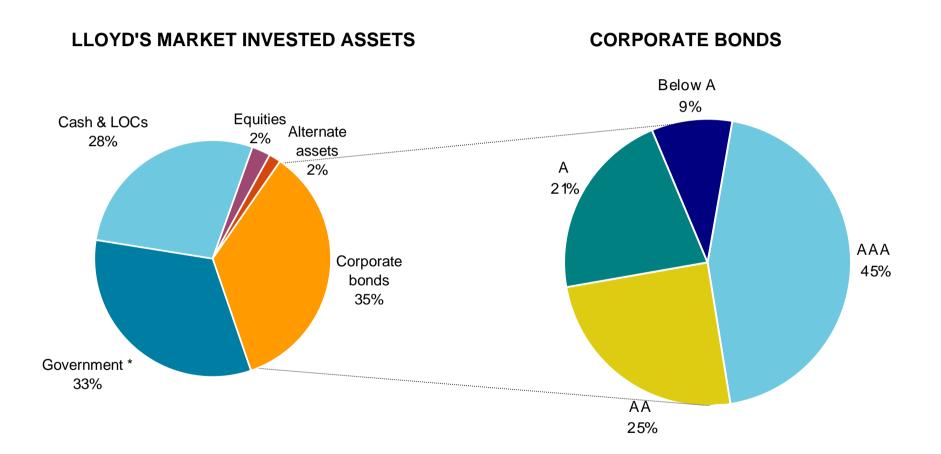
FAL

Note: FAL - Members' Funds at Lloyd's; PTF – Syndicate Premium Trust Funds Source: Lloyd's pro forma financial statements, 31 Dec 2009

PTF

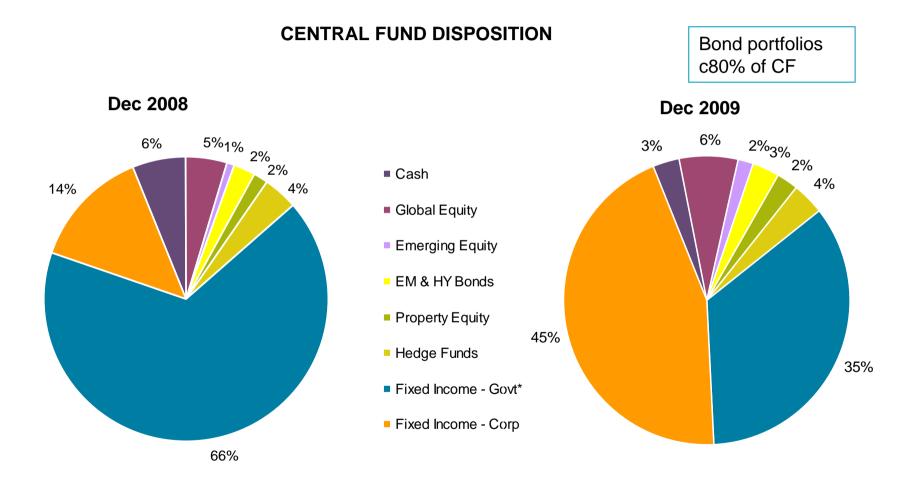
Central assets

### Over 90% of investments remain in cash and high quality bonds...



Note: \* Includes supranationals and government agencies Source: Lloyd's pro forma financial statements, 31 Dec 2009

## ...with increased exposure to corporate bonds helping Central Fund returns



Note: \* Includes supranationals and government agencies Source: Lloyd's pro forma financial statements, 31 Dec 2009

#### **BALANCE SHEET**

#### **Balance Sheet remains strong...**

£m	2008	2009	% change
Cash and investments	44,370	46,254	4
Reinsurers' share of technical provisions	11,671	9,931	(15)
Other assets	11,291	11,105	(2)
Total assets	67,332	67,290	-
Unearned premiums	(9,043)	(9,433)	4
Other liabilities	(43,025)	(38,736)	(10)
Net resources <sup>1</sup>	15,264	19,121	25
Represented by:			
Members' assets <sup>2</sup>	13,192	17,037	29
Central assets <sup>3</sup>	2,072	2,084	1
	15,264	19,121	25

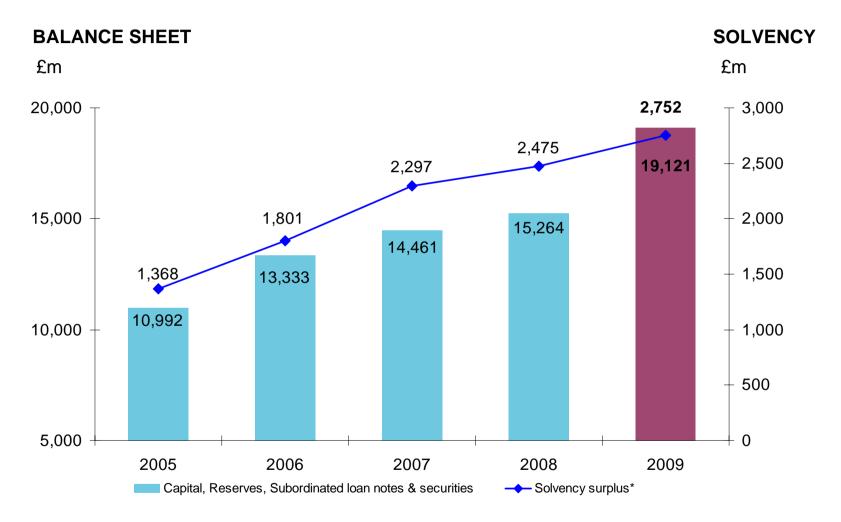
#### Note:

<sup>1.</sup> Capital, reserves & subordinated loan notes and securities

<sup>2.</sup> Includes syndicate balances and Funds at Lloyd's

<sup>3.</sup> Stated on an UK GAAP basis; excludes subordinated debt liabilities

### ...with net resources and solvency coverage at record levels...



Note: \* Solvency surplus net of solvency deficits

#### ...and flexibility within our capital structure

£m	2008	2009
Net Central Fund assets at 1 January	772	852
Contributions from members	84	100
Claims and provisions credit	6	20
Net finance income	3	65
Other	(13)	(54)
Net Central Fund assets at 31 Dec	852	983
Corporation of Lloyd's + subsidiaries	138	143
Tier II subordinated debt	586	521
Tier I subordinated debt	496	437
Central assets	2,072	2,084
Callable layer	495	683
Other adjustments for solvency	41	44
Central resources for solvency	2,608	2,811

### **SUMMARY**

#### Well positioned for the challenges ahead...

#### **Our focus:**

- Performance Management
- Solvency II
- The Exchange
- Claims Transformation
- Access to business

... 'To be the market of choice for insurance and reinsurance buyers and sellers...'

#### **LLOYD'S**

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