

Accessing OnDemand FAQ

1. How can I access Lloyd's Academy OnDemand?

If you place business in the Lloyd's market:

Employees of registered Lloyd's brokers, coverholders and managing agents can access Lloyd's Academy OnDemand modules through [Lloyd's Workday Learning](#). If you don't already have a user account, you can find more information about creating one [here](#).

Please note: You must create your user account using your work email address. Applications made using a personal email address will be rejected.

If your organisation can't access Lloyd's Workday Learning or would like to embed the modules in its own Learning Management System (LMS):

Please contact LloydsAcademy@lloyds.com to explore distribution opportunities.

Please note: We're currently unable to offer alternative distribution options to individuals. If you'd like the modules to be embedded within your organisation, please speak to the relevant team or contact within your organisation.

2. How do I know whether I can access Lloyd's Workday Learning?

Employees of registered Lloyd's brokers, coverholders and managing agents will have access to Lloyd's Workday Learning.

When you create a user account using your official work email address, your application will be reviewed by a dedicated team. If your application is not approved, it's likely because your organisation or the email address you used is not formally recognised as belonging to a Lloyd's registered organisation. If this scenario applies to you, please refer to the answer to question 1 for guidance on the available options.