

# Market Bulletin

Ref: Y5273

<b>Title</b>	2019 year end returns.
<b>Purpose</b>	To provide managing agents with information required for the completion of the 2019 year end QMA, QMB and Pillar 3 returns including the list of major losses to be reported, suggested exchange rates and confirmation of the instructions
<b>Type</b>	Scheduled
<b>From</b>	Jake Tomlin, Senior Manager, UK Reporting, Market Finance Contact details: 020 7327 6581 <a href="mailto:jake.tomlin@lloyds.com">jake.tomlin@lloyds.com</a>
<b>Date</b>	2 January 2020
<b>Deadline</b>	See table below
<b>Related links</b>	N/A

This bulletin provides:

- (a) the list of major losses to be reported in QMA800u (see Appendix 1);
- (b) suggested exchange rates (see Appendix 2);
- (c) other information relevant to the completion of the Q4 2019 Quarterly Monitoring Return; and
- (d) contact details.

## Deadlines

The submission dates for the returns as at 31 December 2019 relevant to this bulletin are as noted in the following table:

QSR & QAD	2:00pm Tuesday 21 January 2020	Unaudited
QMA*	2:00pm Thursday 13 February 2020	Audited
QMB	2:00pm Thursday 13 February 2020	Unaudited
Syndicate Annual Accounts	Thursday 5 March 2020	Audited
ASR	2:00pm Tuesday 10 March 2020	Audited – partly
ASB	2:00pm Tuesday 10 March 2020	Unaudited
AAD	2:00pm Tuesday 10 March 2020	Unaudited

\*The 2017 results and 2018 forecasts as a percentage of capacity will be released to the Stock Exchange and included on Lloyds.com on Thursday 26 March 2020.

The year-end timetable for the completion of the market results is very tight and it is important that syndicate returns and annual accounts are submitted by their respective deadlines. We may take action against agents submitting late returns and / or accounts. Agents should bear this in mind when planning, not just the completion of the return, but also the audit and approval processes, including the timing of board meetings.

### Forms and instructions

Updates have been made to the QMA instructions for Q4 2019. Version 2.1 is the latest version of the instructions. We have emailed all QMA contacts a copy of the instructions and the instructions will also be available on the MDC platform by pressing the help button (an option located on the top right side of the page) within the syndicate QMA return screen.

Version 6.7 of the QMB instructions is also available on the MDC platform by pressing the help button within the syndicate QMB return screen.

Updates have been made to QSR and QAD instructions (refer version 1.11) and to ASR, AAD and ASB (version 1.4) and these are available on CMR and final instructions will be available on Lloyd's.com in January.

### Software

The software for QMA, QMB, QSR and QAD both MDC and CMR is now available in the Production environment. Software for ASR, AAD and AAB returns will be available later in January.

### Contacts

#### Reporting performance issues (not validation or content issues)

We would encourage all agents to report any issues they have with the performance of the software and accessing the systems as soon as they arise. This will enable the IT help desk to resolve the issue earlier in the process, monitor service levels in real time, and respond quickly as issues emerge. The contacts e-mail is [itcustomersupport@lloyds.com](mailto:itcustomersupport@lloyds.com) or call 020 7327 5333. Any questions concerning the MDC platform should be directed to [MDCsupport@lloyds.com](mailto:MDCsupport@lloyds.com).

#### General queries

Any queries on the returns should be submitted via e-mail to

<b>Return</b>	<b>Department</b>	<b>E-mail</b>
QMA	Market Finance	<a href="mailto:Lloyds-MRD-ReturnQueries@lloyds.com">Lloyds-MRD-ReturnQueries@lloyds.com</a>
QMB	Performance Management	<a href="mailto:Lloyds-QMBReturns@lloyds.com">Lloyds-QMBReturns@lloyds.com</a>
QSR/QAD ASR/ASB/ AAD	Market Finance	<a href="mailto:Lloyds-SolvencyReturns@lloyds.com">Lloyds-SolvencyReturns@lloyds.com</a>

This bulletin is being sent to the compliance officers, finance directors and QMA contacts of all managing agents.

Jake Tomlin

## Appendix 1

## Major losses

The XIS catastrophe codes which must be reported in the Q4 2019 QMA800u are:

1	10P	New Zealand Earthquake	4 September 2010
2	11C	New Zealand Earthquake	22 February 2011
3	11N	Losses arising from New Zealand earthquake at Sumner	13 June 2011
4	12J	Hurricane Sandy from Caribbean and ongoing	24 October 2012
5	13A	Cyclone Oswald affecting Queensland and New South Wales, Australia	27 to 29 January 2013
6	13F	Flooding following heavy rain in Alberta	20 June 2013
7	14D	Hurricane Odile	13 to 19 Sept 2014
8	14F	Brisbane and South-East Queensland Storm	27 to 28 Nov 2014
9	15D	Warehouse explosions in Tianjin	12 August 2015
10	MADO	Collapse of Madoff Investment Securities LLC	-
11	SUBS	Losses arising from sub prime	-
12	PEMX	Losses arising from the fire at Pemex's Abkatun A-Permanente platform	1 April 2015
13	16D	Wildfire – Fort McMurray, Alberta, Canada	1 May 2016
14	16K	Typhoon Mernati (known as Ferdie in the Philippines)	8 to 17 Sept 2016
15	16L#	Hurricane Matthew (irrespective of state)	29 Sept 2016
16	16N	New Zealand earthquake, South Island near Hammer Springs	14 November 2016
17	AMOS	Loss of the AMOS-6 satellite	1 Sept 2016
18	FPSO	Losses arising from Kwame Nkrumah in the jubilee oil field	20 March to 31 Dec 16
19	HUSK	Losses arising from the Husky energy oil spill in Saskatchewan	21 July 2016
20	17C	Peruvian floods	13 March 2017
21	17D	Tropical cyclone Debbie (Australia)	27 March 2017
22	ADNC	Losses arising from the Vapour Cloud explosion at the ADNOC/Takreer Ruwais Refinery	11 January 2017
23	17E	Typhoon Hato, affecting Hong Kong, Macau and South China	20 August 2017
24	17F#	Hurricane Harvey	24 August 2017
25	17G#	Hurricane Irma	1 September 2017
26	17H	Hurricane Maria	17 September 2017
27	17J	Mexico Earthquake	19 September 2017
28	17K#	Hurricane Nate	5 October 2017
29	17L#	Northern California wildfires	8 October 2017
30	17M	Mexico Earthquake	8 September 2017
31	17N	Thomas wildfire in Santa Barbara and Ventura Counties	4 December 2017
32	18A	Winter storm affecting the US Eastern Seaboard/Canada	3 January 2018
33	HONA	Losses arising from the Maersk Honam fire (Arabian Sea)	6 March 2018
34	18B	Volcanic eruption affecting Hawaii	3 May 2018
35	18C	Carr Wildfire, Redding, and affecting Shasta County and Trinity County, California	23 July 2018

36	18D	Ranch Fire (Mendocino Complex) affecting Colusa County, Lake County and Mendocino County	27 July 2018
37	18E	Hurricane Lane affecting Hawaii.	22 August 2018
38	18F#	Hurricane Florence	4 September 2018
39	18G	Typhoon Jebi	29 August 2018
40	18H	Typhoon Mangkhut	9 September 2018
41	SASS	Lurssen Shipyard fire damaging superyacht "Sassi"	14 September 2018
42	18J	Hurricane Michael	6 October 2018
43	18K	Camp Wildfire	8 November 2018
44	18L	Woolsey Wildfire	8 November 2018
45		Capture costs arising out of climate change litigation for claims originating in the US.	1 January 2018
46		Capture costs arising out of climate change litigation for claims not originating in the US.	1 January 2018
47		Capture claim payments and costs arising out of opioid claims origination in the US onwards.	1 January 2018
48		Capture claim payments and costs arising out of opioid claims not origination in the US.	1 January 2018
49	19A	Brumadinho dam burst in Minas Gerais, Brazil	29 January 2019
50	RCMB	Claims arising out of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry in Australia	1 November 2017
51	BOEI	Losses arising out of accidents and groundings of the Boeing 737 MAX Aircraft from October 2018	October 2018
52	19B	Ridgecrest Earthquakes encompassing a series of earthquakes, emanating in the vicinity of Ridgecrest, California, between 4 and 6 July 2019	4 July 2019
53	19C	Storm Barry	10 July 2019
54	19D#	Storm Dorian affecting the Caribbean/Bahamas	26 August 2019
55	19E	Typhoon Faxai	6 September 2019
56	19F	Typhoon Hagibis	10 October 2019
57	THOM	Losses arising from out of the administration of Thomas Cook in September 2019	1 September 2019
58	HHSB	All personal lines household claims where subsidence has occurred in the UK within 2019	1 January 2019
59	DLTR	Dallas Tornado strikes	20 October 2019
60	CHLR	2019 Chilean Protests	1 October 2019
62	19G#	California Wildfires	1 January 2019
63	20A	Australian wildfires within 2019	1 August 2019

# – A number of state level codes were issued for these losses, but for the purposes of the QMA800u, all losses relating to the storm, wherever located, should be reported under the single code provided.

As noted in section 2.21 to the current QMA instructions, if a 2019 event receives a loss code after this bulletin has been published, notification that the event is required in the QMA800u will be made through inclusion in the FAQs.

Agents are reminded that if they have any major loss to be reported on QMA800u that does not have an XIS catastrophe code they need to ensure that the loss has been allocated a major loss code. Any agent wishing to request a new major loss code should send an e-mail to [Lloyds-MRD-ReturnQueries@lloyds.com](mailto:Lloyds-MRD-ReturnQueries@lloyds.com) or [MajorLossCodes@lloyds.com](mailto:MajorLossCodes@lloyds.com) and the relevant procedures and template will be provided by return. The deadline for submission of requests for new major loss codes to Market Finance is Monday 3 February 2020.

### Major loss codes

Major loss codes assigned by Lloyds for 2019 to date are:

1	13WH	Inpex Ichthys LNG	2013 onwards
2	16XA	Rolls Royce – non-occurrence grounding claims	2016 onwards
3	18ZC	Papua New Guinea Earthquake	26 February 2018
4	18YB	Marriott Cyber Breach	7 September 2018
5	18ZJ	Typhoon Trami	30 September 2018
6	19ZA	Townsville Flood	27 January 2019
7	19ZC	Houston Texas Fire	17 March 2019
8	19ZD	Star Centurion sinking following collision with Antea	13 January 2019
9	19ZE	Philadelphia Energy Solutions (PES Group) - gas refinery butane tank explosion and subsequent fire	21 June 2019
10	19ZF	Grand Bahama Shipyard – Dock Accident at Grand Bahama Shipyard involving Vessel Oasis of the Seas	1 April 2019
11	19ZT	NMB Wine Facility (flood), Costa Browne, CA, USA	27 February 2019
12	19ZU	Damage caused by Typhoon Lekima, Philippines	30 July 2019
13	19ZV	ITC - Deer Park - Damage caused by fire	18 March 2019
14	19YB	US Winter Storms (2019)	March 2019
15	19YF	Explosion Fire at Port Neches Chemical Plant, Texas, USA	November 2019

### Please note:

Major loss codes relating to 2018 and prior are still maintained in the database. Syndicates are asked to report on major losses in accordance with the QMA800u instructions.

## Appendix 2

## Rates of Exchange

The settlement currency rates as at 31 December 2019 (balance sheet), and average currency rates (profit and loss account) for the calendar year to 31 December 2019 are as follows (to the £):

	Accounts etc		GQD
	Period end	Average	In-quarter average*
US dollars	1.32	1.28	1.29
Canadian dollars	1.72	1.69	1.70
Euro	1.18	1.14	1.16
Australian dollar	1.88	1.84	1.88
Danish krone	8.82	8.51	8.68
Hong Kong dollar	10.32	10.00	10.07
Japanese yen	143.93	139.19	139.90
New Zealand dollar	1.96	1.94	2.00
Norwegian krone	11.64	11.23	11.73
Singapore dollar	1.78	1.74	1.75
South African rand	18.51	18.44	18.94
Swedish krona	12.40	12.07	12.38
Swiss franc	1.28	1.27	1.27

It is not a requirement that the above rates are used in your QMR submission but they may be used in the absence of another source for these indices.

\* All original currencies that are reported in the GQD under 'currency code' OTH should be converted to Sterling either at the rates of exchange suggested by Lloyd's in this Market Bulletin or at the agent's chosen exchange rates (bearing in mind that outstanding claims should be converted at period-end spot rates).