

Market Bulletin

Ref: Y5264

Title	Q3 2019 QMR – major losses, exchange rates and instructions
Purpose	To provide managing agents with information required for the completion of the Q3 2019 Quarterly Monitoring Returns including the list of major losses to be reported, suggested exchange rates and confirmation of the instructions.
Type	Scheduled
From	Jake Tomlin, Senior Manager, UK Reporting, Market Finance Contact details: 020 7327 6581 jake.tomlin@lloyds.com
Date	1 October 2019
Deadline	QSR/QAD – 2:00pm, Monday 21 October 2019 QMA – 2:00pm, Thursday 7 November 2019 QMB – 2:00pm, Thursday 7 November 2019
Related links	n/a

This bulletin provides:

- (a) the list of major losses to be reported in QMA800u (see Appendix 1);
- (b) suggested exchange rates (see Appendix 2);
- (c) other information relevant to the completion of the Q3 2019 Quarterly Monitoring Returns;
- (d) key deadlines for the Q4 2019 year-end returns and for returns at Q1 to Q3 2020; and
- (e) contact details.

Deadlines

The submission dates are as noted above. All returns must be submitted by no later than 2:00pm of the deadline date. Any return submitted after that time will be considered to be late. The 2017 and 2018 forecasts as a percentage of capacity will be released to the Stock Exchange and included on Lloyd's.com on Wednesday 13 November 2019.

QMA migrating to the MDC platform

The QMA return will be migrating to the Market Data Collections (MDC) platform on Monday 14 October 2019. Updated instructions and specifications will be available on the platform. For these to be accessed, the devolved administrator of the managing agent will need to assign users access roles of either the Return Approver or Return Submitter. Users with these access roles will be able to click Returns > QMA > Help. This will display two folders named "Return Instructions" and "Return Validations and Form Template". The MDC project team have been delivering extensive testing on the new platform and are also rolling out training for the new platform across October and into November 2019.

There are not significant changes to the QMA return itself, but there will be more validations and warnings to consider within the return and syndicates will need to provide a comment for each warning message generated. This is to help reduce the number of queries from Lloyd's after submission, pre-empty issues and queries, and hopefully reduce the numbers of resubmissions across the market.

Returns can be created manually or via CSV upload (similar structure as CMR uploads). After creating a return via one of these methods it can be edited either online, offline (via excel download and upload) or via a new CSV upload.

The Q3 2019 submission will be the first QMA submission on MDC and the deadline of 2pm on Thursday 7 November 2019 remains the same. Any questions regarding the QMA return and its instructions should be directed to Lloyds-MRD-ReturnQueries@lloyds.com.

Any questions concerning the MDC platform should be directed to MDCsupport@lloyds.com.

QMA forms and instructions

Updates have been made to the QMA instructions for Q3 2019 as the return moves to the MDC platform. Version 2019 2.0 is the latest version of the instructions. We will be emailing all QMA contacts a copy of the instructions and the instructions will also be available on the MDC platform by pressing the help button (an option located on the top right side of the page) within the syndicate return.

Key deadlines for the Q4 2019 year-end and other returns at Q1 to Q3 2020

The deadlines for the coming year-end and the first three quarters of 2020 are set out in Appendix 3.

Software

The software (MDC) for the Q3 2019 QMA return will be available in the Production environment from Monday 14 October 2019 onwards.

The software (CMR) for the Q3 2019 QSR and QAD returns is now available in the Production environment.

Contacts**Reporting performance issues (not validation or content issues)**

We would encourage all agents to report any issues that they have with the performance of the software and accessing the systems as soon as they arise. This will enable the IT help desk to resolve the issue earlier in the process, monitor service levels in real time, and respond quickly as issues emerge. The contact number for the IT team is 020 7327 5333.

Any questions concerning the MDC platform should be directed to MDCsupport@lloyds.com.

General queries

Any queries on the returns should be submitted via e-mail to

Return	Department	E-mail
QMA	Market Finance	Lloyds-MRD-ReturnQueries@lloyds.com
QMB	Performance Management	Lloyds-QMBReturns@lloyds.com
QSR/QAD	Market Finance	Lloyds-SolvencyReturns@lloyds.com

Jake Tomlin

Appendix 1

Major losses

The XIS catastrophe codes which must be reported in the Q3 2019 QMA800u are:

1	10P	New Zealand Earthquake	4 September 2010
2	11C	New Zealand Earthquake	22 February 2011
3	11N	Losses arising from New Zealand earthquake at Sumner	13 June 2011
4	12J	Hurricane Sandy from Caribbean	24 October 2012
5	13A	Cyclone Oswald affecting Queensland and New South Wales, Australia	27 to 29 January 2013
6	13F	Flooding following heavy rain in Alberta	20 June 2013
7	14D	Hurricane Odile	13 to 19 Sept. 2014
8	14F	Brisbane and South-East Queensland Storm	27 to 28 Nov. 2014
9	15D	Warehouse explosions in Tianjin	12 August 2015
10	MADO	Collapse of Madoff Investment Securities LLC	-
11	SUBS	Losses arising from sub prime	-
12	PEMX	Losses arising from the fire at Pemex's Abkatun A-Permanente platform	1 April 2015
13	16D	Wildfire – Fort McMurray, Alberta, Canada	1 May 2016 & ongoing
14	16K	Typhoon Mernati (known as Ferdie in the Philippines)	8-17 Sept 2016
15	16L#	Hurricane Matthew (irrespective of state)	29 Sept 2016
16	16N	New Zealand earthquake, South Island near Hammer Springs	14 November 2016
17	AMOS	Loss of the AMOS-6 satellite	1 Sept 2016
18	FPSO	Losses arising from Kwame Nkrumah in the jubilee oil field	20 March to 31 Dec 2016
19	HUSK	Losses arising from the Husky energy oil spill in Saskatchewan	21 July 2016
20	17C	Peruvian floods	13 March 2017
21	17D	Tropical cyclone Debbie (Australia)	27 March 2017
22	ADNC	Losses arising from the Vapour Cloud explosion at the ADNOC/Takreer Ruwais Refinery	11 January 2017
23	17E	Typhoon Hato, affecting Hong Kong, Macau and South China	20 August 2017
24	17F#	Hurricane Harvey (irrespective of region)	24 August 2017
25	17G#	Hurricane Irma (irrespective of region)	1 September 2017
26	17H	Hurricane Maria	17 September 2017
27	17J	Mexico Earthquake	19 September 2017
28	17K#	Hurricane Nate	5 October 2017
29	17L#	Northern California wildfires	8 October 2017
30	17M	Mexico Earthquake	8 September 2017
31	17N	Thomas wildfire in Santa Barbara and Ventura Counties	4 December 2017
32	18A	Winter storm affecting the US Eastern Seaboard and parts of Canada	3 January 2018
33	HONA	Losses arising from the Maersk Honam fire in the Arabian Sea	6 March 2018
34	18B	Volcanic eruption affecting Hawaii	3 May 2018

35	18C	Carr Wildfire, Redding, and affecting Shasta County and Trinity County, California	23 July 2018
36	18D	Ranch Fire (Mendocino Complex) affecting Colusa County, Lake County and Mendocino County	27 July 2018
37	18E	Hurricane Lane affecting Hawaii	22 August 2018
38	18F#	Hurricane Florence	4 September 2018
39	18G	Typhoon Jebi	29 August 2018
40	18H	Typhoon Mangkhut	9 September 2018
41	SASS	Losses arising from the Lurssen Shipyard fire damaging superyacht "Sassi"	14 September 2018
42	18J	Hurricane Michael	6 October 2018
43	18K	Camp Wildfire	8 November 2018
44	18L	Woolsey Wildfire	8 November 2018
45	USCC	Capture costs arising out of climate change litigation for claims originating in the US	1 January 2018
46	RWCC	Capture costs arising out of climate change litigation for claims not originating in the US	1 January 2018
47	USOC	Capture claim payments and costs arising out of opioid claims origination in the US onwards	1 January 2018
48	RWOC	Capture claim payments and costs arising out of opioid claims not origination in the US	1 January 2018
49	19A	Brumadinho dam burst in Minas Gerais, Brazil	29 January 2019
50	RCMB	Claims arising out of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry in Australia	1 November 2017
51	BOEI	Losses arising out of accidents and groundings of the Boeing 737 MAX Aircraft from October 2018	October 2018
52	19B	Ridgecrest Earthquakes encompassing a series of earthquakes, emanating in the vicinity of Ridgecrest, California, between 4 and 6 July 2019	4 July 2019
53	19C	Storm Barry beginning 10 July	10 July 2019
54	19D#	Storm Dorian commencing 26 August affecting the Caribbean/Bahamas	26 August 2019
55	THOM	Losses arising from out of the administration of Thomas Cook in September 2019	September 2019

– A number of state level codes were issued for these losses, but for the purposes of the QMA800u, all losses relating to the storm, wherever located, should be reported under the single code provided.

As noted in section 2.21 of the QMA instructions, if an event receives a loss code after this bulletin has been published, notification that the event is required in the QMA800u will be made through inclusion in the FAQs. Please note the guidance that was updated at Q2 2019 concerning materiality for QMA800u remains in place and the QMA instructions have been updated to reflect this.

Agents are reminded that if they have any major loss to be reported on QMA800u that does not have an XIS catastrophe code they need to ensure that the loss has been allocated a major loss code. Any agent wishing to request a new major loss code should send an e-mail to the Lloyd's-MRD-ReturnQueries address at Lloyds-MRD-ReturnQueries@lloyds.com or the Major loss codes

address at MajorLossCodes@lloyds.com and the relevant procedures and template will be provided by return. The deadline for submission of requests for new major loss codes to Market Finance is Friday 25 October 2019.

Major loss codes

Additional (non-XIS) catastrophe codes where QMA800u reporting is required are as follows:

1	13WH	Inpex Ichthys LNG	2013 onwards
2	16XA	Rolls Royce – non-occurrence grounding claims	2016 onwards
3	18ZC	Papua New Guinea Earthquake	26 February 2018
4	18YB	Marriott Cyber Breach	7 September 2018
5	18ZJ	Typhoon Trami	30 September 2018
6	19ZA	Townsville Flood	27 January 2019
7	19ZC	Houston Texas Fire	17 March 2019
8	19ZD	Star Centurion sinking following collision with Antea	13 January 2019
9	19ZE	Philadelphia Energy Solutions (PES Group) - gas refinery butane tank explosion and subsequent fire	21 June 2019
10	19ZF	Grand Bahama Shipyard – Dock Accident at Grand Bahama Shipyard involving Vessel Oasis of the Seas	1 April 2019

Please note:

Major loss codes relating to 2018 and prior are still maintained in the database. Syndicates are asked to report on major losses in accordance with the QMA800u instructions.

Appendix 2

Rates of Exchange

The settlement currency rates as at 30 September 2019 (balance sheet), and average currency rates (profit and loss account) for the nine months to 30 September 2019 are as follows (to the £):

	Accounts etc		GQD
	Period end	Average	In-quarter average*
US dollars (USD)	1.23	1.27	1.23
Canadian dollars (CAD)	1.63	1.69	1.63
Euro (EUR)	1.13	1.13	1.11
Australian dollar (AUD)	1.83	1.82	1.80
Danish krone (DKK)	8.44	8.46	8.28
Hong Kong dollar (HKD)	9.66	9.98	9.65
Japanese yen (JPY)	133.14	138.95	132.38
New Zealand dollar (NZD)	1.96	1.92	1.90
Norwegian krone (NOK)	11.19	11.07	10.92
Singapore dollar (SGD)	1.70	1.74	1.69
South African rand (ZAR)	18.68	18.27	18.07
Swedish krona (SEK)	12.11	11.96	11.82
Swiss franc (CHF)	1.23	1.27	1.22

It is not a requirement that the above rates are used in your QMR submission but they may be used in the absence of another source for these indices.

* All original currencies that are reported in the GQD under 'currency code' OTH should be converted to Sterling either at the rates of exchange suggested by Lloyd's in this Market Bulletin or at the agent's chosen exchange rates (bearing in mind that outstanding claims should be converted at period-end spot rates).

Appendix 3

Deadlines for the 31 December 2019 year-end returns and Q1 to Q3 2020 returns

Activity	2020 deadlines	2019 deadlines
Agents to submit Q4 2019 GQD	Thurs 16 January	Tues 15 January
Agents to submit Q4 2019 QSR & QAD (unaudited)	Tues 21 January	Thurs 24 January
Agents to submit amended electronic Canadian packs	Wed 5 February	Wed 6 February
Agents to submit amended electronic US situs packs, schedule F&P packs, and associated statutory statements of actuarial opinion	Fri 14 February	Thurs 14 February
Agents to submit audited 31.12.2019 QMA, Worldwide SAO.	Thurs 13 February	Thurs 14 February
Agents to submit final signed US notarised jurat pages	Wed 19 February	Tues 19 February
Agents to submit 31.12.2019 QMB	Thurs 13 February	Thurs 14 February
Agents to submit audited 31.12.2019 QSR	No longer required	Thurs 1 March
Agents to submit 31.12.2019 syndicate annual report and accounts together with agent and auditor confirmation of agreement with QMA	Thurs 5 March	Fri 22 March
Agents submit underwriting year accounts to Lloyd's together with PDFs of annual and underwriting year accounts	Thurs 5 March	Wed 27 March
Agents to submit 31.12.2019 TPD	TBC	Thurs 21 March
Lloyd's Annual Report released	Thurs 26 March	Wed 27 March
Agents send annual and underwriting year accounts to members	Tues 31 March	Fri 29 March
Agents to submit report supporting the US and Worldwide SAOs	Tues 31 March	Fri 29 March
Agents submit terrorism Risk Insurance Act Returns (NAIC & FIO) to Market Finance	TBC via business timetable	via business timetable
Agents to submit annual NAIC/International Insurance Department filings to Market Finance for syndicates with US surplus lines eligibility.	TBC via business timetable	via business timetable
Agents to submit 31.12.2019 AAD, ASR, ASB#	Tues 10 March	Mon 18 March

Other 2020 dates for GQD, LCR, QAD, QMA, QMB & QSR

Activity	2020 deadlines	2019 deadlines
Mid-Year 2020 LCR <i>(where material change has occurred since the agreed November position)</i>	TBC March	Fri 1 March
Agents to submit Q1 2020 GQD	Tues 14 April	Tues 9 April
Agents to submit Q1 2020 QSR & QAD	Tues 21 April	Thurs 18 April
Agents to submit Q1 2020 QMA & QMB	Thurs 7 May	Thurs 9 May
Agents to submit Q2 2020 GQD	Tues 14 July	Tues 9 July
Agents to submit unaudited Q2 2020 QSR & QAD	Tues 21 July	Fri 19 July
Agents to submit audited Q2 2020 QMA & QMB	Thurs 6 August	Thurs 8 August
Agents to submit audited Q2 2020 QSR	Thurs 27 August	Thurs 29 August
2021 LCR – Phase 1	TBC September	-
2022 LCR – Phase 2	TBC September	-
2023 LCR – Phase 3	TBC September	-
2024 LCR – Phase 4	TBC September	-
2025 LCR – Phase 5	TBC October	-
Agents to submit Q3 2020 GQD	Tues 13 October	Tues 8 October
Agents to submit Q3 2020 QSR & QAD	Wed 21 October	Mon 21 October
Agents to submit Q3 2020 QMA & QMB	Thurs 5 November	Thurs 7 November