

MARKET BULLETIN

REF: Y4141

Title	Re-naming of Lloyd's Complaints department
Purpose	Managing agents and brokers to note
Type	Event
From	Chris Groom, Senior Manager, Policyholder & Market Assistance, Market Services. Contact details: 0207 327 5504, (chris.groom@lloyds.com)
Date	1 April 2008
Deadline	
Related links	Complaints by Lloyd's policyholders

Compliance Officers should note the content of this bulletin and read in conjunction with LMA Bulletin LMA08-0xx-ALHC.

With immediate effect the Complaints department has been re-named and will now be known as Policyholder & Market Assistance to more closely reflect the services we provide both to the Lloyd's Market and policyholders.

The address and contact details for Policyholder & Market Assistance remain unchanged to allow any changes required to websites and policy wordings to be made at your convenience to reduce stationery costs.

Details

Policyholder & Market Assistance
Lloyd's Market Services
One Lime Street
London
EC3M 7HA

Telephone: +44 (0)207 327 5693
Facsimile: +44 (0)207 327 5225
E-mail: complaints@lloyds.com

Contact

If you have any questions relating to this bulletin please contact Lynda Edwards on (0)207 327 6655 (lynda.edwards@lloyds.com).