

FROM: Director, Worldwide Markets                      EXTN: 6677  
DATE: 13 May 2005    REF: Y3560  
SUBJECT: **Alabama: request for supplementary claims information on Hurricane Ivan claims**  
SUBJECT AREA(S): Claims in Alabama arising from Hurricane Ivan in 2004 that were not settled by 25 March 2005  
ATTACHMENTS: Letter dated 10 May from Alabama Department of Insurance

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ACTION POINTS: **Managing Agents, or coverholders on their behalf, to provide requested information to Alabama Department of Insurance.**  
DEADLINE(S): **Responses required by Alabama Department of Insurance by Friday 10 June, 2005**

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## Purpose of bulletin

To notify managing agents of a request from the Alabama Department of Insurance for a supplemental claims report.

This request follows the submission of reports on or before 11 April, 2005, regarding Alabama Hurricane Ivan claims open at 25 March 2005. Since 1 March, 2005 Lloyd's has issued the following market bulletins on Alabama Hurricane Ivan claims:

Y3506 1 March 2005 Alabama: Department of Insurance Bulletin on Hurricane Ivan claims  
Y3515 10 March 2005 Alabama: Hurricane Ivan  
Y3518 11 March 2005 Alabama: Hurricane Ivan reporting requirements  
Y3527 24 March 2005 Alabama: Hurricane Ivan. Revised instructions

## Request for supplemental claims reports

The request is contained in the attached letter, received by Lloyd's America Inc, New York. In a subsequent telephone conversation between representatives of the Alabama Department of Insurance and Lloyd's local counsel, the representatives of the Alabama Department stated that:

- They expected all syndicates with Alabama Hurricane Ivan claims open at 25 March 2005 to submit the requested supplemental claims reports;
- The deadline for submission of the supplemental claims reports to the Department of Insurance has been moved back to Friday 10 June, 2005;
- Claims that were open at 25 March 2005 but that have subsequently been settled should be included in the report. However it is only necessary to give the insured's name and a statement that the claim has been settled.

## **Submitting the supplemental claims reports**

The Department of Insurance has indicated that it is comfortable with managing agents (or those acting on their behalf) filing individual reports directly with it, although its request was addressed to Lloyd's America Inc. in New York.

Managing agents are therefore asked to arrange for the information requested in respect of claims against their syndicates to be forwarded to the Alabama Department of Insurance by **Friday 10 June, 2005**. It would help Lloyd's overall response to this request if copies of the reports filed were sent to Worldwide Markets by fax or e-mail: please see the contact details below.

The information may be provided by a coverholder on behalf of one or more managing agents, when the claims concerned arise under a binding authority. The managing agents of leading syndicates should provide the information on behalf of following markets: we expect a single notification of each claim, not separate notifications by every syndicate on risk.

The requirement applies to all types of claim arising from Hurricane Ivan, which hit Alabama on 16 September, 2004, both personal and commercial, where the damaged property is in Alabama and the claim was still open on 25 March, 2005.

## **Further information**

If you have any queries about this market bulletin, please contact Lloyd's Worldwide Market Services:

Lloyd's Worldwide Market Services  
Tel: 020 7327 6677  
Email: [market.services@lloyds.com](mailto:market.services@lloyds.com)  
Box 190b, Gallery 1

This market bulletin has been sent to active underwriters and the compliance officers of managing agents and Lloyd's brokers.

Julian James  
Director,  
Worldwide Markets



BOB RILEY  
GOVERNOR

**STATE OF ALABAMA**  
**DEPARTMENT OF INSURANCE**  
PROPERTY AND CASUALTY INSURANCE DIVISION  
201 MONROE STREET, SUITE 1700  
POST OFFICE BOX 303351  
MONTGOMERY, ALABAMA 36130-3351  
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May 10, 2005

WALTER A. ELL  
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DEPUTY COMMISSIONER  
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LYNN HOLLIFIELD  
BRENDA RAWSON  
MARIE MCKITTRICK

VIA FACSIMILE

Joseph Gunset  
General Counsel  
Lloyd's America Inc.

Re: Supplemental claim report on behalf of Various Lloyd's Syndicates

Dear Mr. Gunset:

This will acknowledge and thank you for your initial claim report on or before April 11, 2005, for claims open as of March 25, 2005.

We are requesting that you provide the following information relative to the claims open as of March 25, 2005:

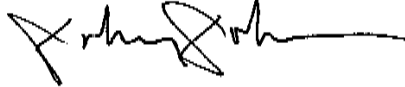
1. Name, address, telephone number, policy number, and claim number of the insured.
2. Name, address, and telephone number of the adjuster and separately the adjusting firm.
3. A summary explanation of the reason for the delay in the full payment of the claim as well as dates of insured contact with adjuster (adjusters) and dates of adjuster (adjusters) contact with the insured.

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Gunset Letter  
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We are requesting that this information be provided within 15 business days of your receipt of this letter.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Johnny Johnson', with a long horizontal flourish extending to the right.

Johnny Johnson  
Deputy Commissioner

JJ/ssj

cc: Clayton Ryan  
Maynard, Cooper, & Gale, P.C.