

FROM: Jeremy Pinchin EXTN: 5040  
DATE: 1 March 2005 REF: Y3505  
SUBJECT: **LLOYD'S CLAIMS SCHEME**  
SUBJECT AREA(S): Revised Claims Scheme  
LMP Slip and Claims Agreement Parties  
ATTACHMENTS:

---

ACTION POINTS: **To note change in claims agreement parties in LMP slips**

DEADLINE(S): **1 April 2005**

---

Following market-wide consultation with brokers, managing agents, the LMA and XCS, it is proposed that the Franchise Board will publish and implement a revised Lloyd's Claims Scheme in April.

In order to assist managing agents to comply with the FSA's outsourcing requirements, the proposed revisions to the Scheme will require all claims\* made on contracts of insurance entered into after 1 April 2005 underwritten through more than one managing agent to be agreed by the leading underwriter (on behalf of the leading syndicate) and XCS (on behalf of the following syndicates). Special Category Claims (as defined in the Scheme) may continue to be agreed by the leading underwriter, the second underwriter and XCS (on behalf of the remaining syndicates).

In the meantime, underwriters are encouraged to use the following wording in the claims agreement parties section of the LMP slip

- "All claims to be agreed by the Lloyd's Leading Underwriter and XCS (on behalf of the following underwriters) only".

In respect of Special Category Claims underwriters may also use the following wording

- "All claims to be agreed by the Lloyd's Leading Underwriter, Lloyd's Second Underwriter and XCS (on behalf of the remaining underwriters) only".

Any queries relating to this bulletin should be referred to:

- Jeremy Pinchin, Head of Claims Reinsurance and Open Years on 020 7327 5040 or [Jeremy.pinchin@lloyds.com](mailto:Jeremy.pinchin@lloyds.com)
- Kent Chaplin, Assistant Head of Claims on 020 7327 5552 or [kent.chaplin@lloyds.com](mailto:kent.chaplin@lloyds.com)

\*There are certain categories of claims within the UK and Ireland Household and Property binder classes, where the involvement of XCS may not be appropriate and consideration is

being given as to how these claims should be agreed and referred to in the revised Claims Scheme.

This bulletin has been sent to all underwriting agents, approved run-off companies, Lloyd's brokers, Lloyd's market associations and Xchanging Claims Services Limited.

Jeremy Pinchin  
Head of Claims, Reinsurance and Open Years  
Franchise Performance Directorate