# IMPORTANT INFORMATION ABOUT THE SYNDICATE REPORT AND ACCOUNTS

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# **PROBITAS** 1492

# Annual Report & Accounts 2019

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## DIRECTORS AND ADMINISTRATION

## **Managing Agent**

#### **Managing agent**

Capita Managing Agency Limited (CMA) is the managing agent of Probitas Syndicate 1492. CMA is a wholly owned subsidiary (indirectly held) of Capita plc and operates within the Group's Specialist Services division.

#### Directors

K Coogans – Finance Director (appointed 31 October 2019)
K Curtis - Non-Executive Director (appointed 20 January 2020)
D E Hope - Non-Executive Director
J Hummerston – Director of Underwriting (appointed 16 April 2019)
J B King - Chief Operations Officer (resigned 31 March 2019)
P Koslover - Chief Risk Officer
P M Laws – Compliance Director
M Petzold - Director of Underwriting (resigned 31 March 2019)
W Scott - Chief Executive Officer (resigned 14 February 2020)
P Smith – Managing Director (appointed 4 February 2020)
E S Stobart - Chairman, Non-Executive
S Sykes - Chief Executive Officer (appointed 10 December 2019 subject to PRA approval)
S M Wilton - Non-Executive Director

#### Company secretary

Capita Group Secretary Limited

#### Managing agent's registered office

30 Berners Street London England United Kingdom W1T 3LR

#### Managing agent's registered number

03935227

## DIRECTORS AND ADMINISTRATION (continued)

## Syndicate

Active underwriter A Bathia

Bankers Barclays Bank plc - London Citibank NA - London and New York RBC Investor & Treasury Services – Toronto

Investment Manager Lloyd's Treasury & Investment Managers (LTIM)

Statutory auditor Deloitte LLP

Statement of actuarial opinion signing actuary Deloitte LLP

## REPORT OF THE ACTIVE UNDERWRITER

### Overview

The Syndicate has completed its fourth full underwriting year having launched during the middle of October 2015 and continues to focus on core classes of direct and facultative business: property, construction, general liability and financial lines.

Considerable progress has been made over the past 4 years in building a high-calibre, experienced and diverse front-line underwriting and support team together with a high-profile executive team with proven track record of managing and building successful businesses. This is complemented by our applied use of market leading analytics and an actuarial capability, which sits at the front and centre of the business. The business is also underpinned by a robust regulatory, governance and compliance framework provided by our Managing Agent, Capita, working in close collaboration with the Syndicate team.

I made reference in my report last year that we had already witnessed improving market conditions, particularly during the second half of 2018, on the back of over a decade of 'soft-market' cycle. This positive momentum continued throughout 2019. I expect the same for 2020 following the withdrawal and/or contraction of capacity driven by a combination of: poor results, adverse prior year reserve development and a greater focus on underwriting performance.

Probitas remains resolute in its quest to deliver strong and sustainable underwriting results. I am pleased to report that the execution of our clear remediation and underwriting strategy post 2017, together with the implementation of a robust performance monitor framework, continues to have a significant positive impact on the Syndicate's bottom line result. This is borne out by the forecast performance of the 2018 and 2019 pure underwriting years of account and also the 2019 GAAP year result, which I shall expand upon later in my report.

## Core Strategy

The Syndicate has continued to focus on its vision and strategy to build a scalable, sustainable and profitable business underpinned by some core principles:

- Delivering new and accretive business to the Lloyd's market
- Limited appetite for Delegated Underwriting Authority
- Limited mainland USA exposures
- An emphasis on SME's and mid-market businesses, providing cross-class solutions as a key differentiator
- Embedding technology and analytics at the front and centre of the business
- The building of long-terms relationships with carefully selected distribution partners
- Going to the source of the business

## 2019 Update

Combined with strong underwriting discipline and favourable market conditions the Syndicate is on track to deliver another year of account with positive performance. Probitas was also granted approval for a mid-year pre-emption of approximately 10% resulting in a revised Gross Written Premium estimated at around £124.5m.

The other key performance metrics to highlight are:

- Achieving a Risk Adjusted Rate Change of 17% on renewal business
- Price adequacy of 139% of SBF benchmark on new business
- Acquisition costs under 20%
- Core operating expenses 13.4% of Gross Written Premium (excluding forecast profit commission)

I am, therefore, pleased to report that the current forecast ultimate net combined operating ratio for the 2019 pure year of account is at 93.3% and a net ratio including forecast investment return of 91.3%. This is on back of the 2018 pure year of account forecast ultimate net combined operating ratio of 90.5% and a net ratio of 88.9% taking in to account estimated investment return.

## 2020 High Level Syndicate Business Plan

As referred to in my report earlier, I expect the positive pricing environment to be sustained throughout 2020 and am targeting a further Risk Adjusted Rate change of over 10% average across the business.

The Syndicate will remain focussed on robust performance management and continuous performance improvement. At the same time, 1492 is resolved to deliver further operational efficiencies by investing in and building a more efficient, scalable and cost effective operating model which will assist in the delivery of year on year material improvements in its core expense ratio.

The 2020 year of account Syndicate Business Forecast (SBF) was approved at £138.9m Gross Written Premium. All of the existing classes of business were approved but with lower emphasis on Construction until we see improvement in the underlying terms and conditions for this class. The overall portfolio will be broadly split: 44% short tail and 56% long tail classes.

The budgeted net combined operating ratio is 93.1% and a net ratio of 91% including forecast investment return but we shall strive to improve on this.

2020 SBF GROSS WRITTEN PREMIUM				
Region	£000	%		
ик	37,487	27.0		
Latin America & Caribbean	30,283	21.8		
Asia Pacific	25,108	18.1		
Canada	22,096	15.9		
W Europe (ex UK)	16,953	12.2		
Rest of the World	6,924	5.0		
Total	138,851	100.0		

#### 1. GEOGRAPHICAL SPLIT

#### 2. THE IMPACT OF BREXIT

During 2019, the Syndicate was able to retain its book of business from the European Economic Area (EEA) countries supported by the Lloyd's Brussels Platform. I do not anticipate any change for 2020.

#### 3. OGDEN IMPACT

The Syndicate underwrites certain UK liability risks but notably excluding UK Motor. For reporting purposes as at 31<sup>st</sup> December 2019, I can advise that the reduction in the Ogden rate has not had any impact on Syndicate's 1492's reserves. It is, however, possible that there may be an impact if there were to be a claim arising from this book of business, and which potentially was subject to a periodic payment order.

#### 4. LATIN AMERICA / MIDDLE EAST

Our Latin American regional underwriting hub, based in Mexico City, continues to operate successfully writing mid-market property facultative business on a highly selective basis and focussing on local businesses which cannot be accessed in the London Market. This is a long-term strategic initiative for Probitas and underlines our commitment to the region.

We still have an aspiration to set up a local underwriting presence in Dubai on the Lloyd's platform and in collaboration with our core equity partner. Realistically, however, this is more likely to be in 2021 when we anticipate the market conditions in the region to be more favourable'.

#### 5. REINSURANCE

The Syndicate's gross exposures are protected by an effective and efficient treaty reinsurance program which provide significant levels of both vertical and sideways coverage with high quality security (minimum A- S&P or Best). This is further complemented by a specific reinsurance protection reinsurance protection to significantly de-risk the Syndicate's gross exposures to Atlantic and Pacific Windstorm risks.

#### 6. CAPITAL SUPPORT

The Syndicate continues to receive strong support from its core capital providers underpinned by significant support from Probitas' cornerstone equity partner. I would, again, like to take this opportunity to thank all participating capital partners for their continued support and sponsorship of Probitas.

## SUMMARY

I am delighted to report that the 1492 is on track to deliver a market leading underwriting result for the second year in succession. The Syndicate has demonstrated remarkable resilience and resolve in the face of some significant adversity in its early phase of development and it is a great testament to the hard work, discipline and resolve of the Probitas team.

I am looking forward to building further on these strong foundations and delivering another positive performance in 2020 against the backdrop of improving market conditions.

Ash Bathia Active Underwriter Syndicate 1492 10 February 2020

## REPORT OF THE DIRECTORS OF THE MANAGING AGENT

The directors of Capita Managing Agency Limited (CMA), the managing agent, present their report for Syndicate 1492 ('the Syndicate') for the year ended 31 December 2019. This report includes the strategic report.

### **Basis of Preparation**

This Annual Report is prepared using the annual basis of accounting as required by Statutory Instrument No 1950 of 2008, the Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008 and applicable United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland ('FRS102') and Financial Reporting Standard 103: Insurance Contracts ('FRS103').

### The Syndicate

On 30 September 2015, Lloyd's confirmed its approval for Probitas Syndicate 1492 to commence underwriting effective 1 October 2015. Probitas Syndicate 1492 has been formed as an exclusively Lloyd's based business, writing Property and Casualty insurance and reinsurance business, including underwriting business from the world's emerging markets. The Syndicate is backed by a broad mix of corporate member capital.

#### Results

The amounts disclosed for UK GAAP reporting effectively represent the combination of the movements in the calendar year for all underwriting years of account, which in the case of Syndicate 1492 comprise: 2015, 2016, 2017, 2018 and 2019.

The result for Syndicate 1492 for the year ended 31 December 2019 is a profit of £7,833,000 (2018:  $\pounds$ 1,570,000), of which a loss of £5,556,000 is attributable to the 2019 year of account, a profit of £14,806,000 is attributable to the 2018 year of account and a loss of £1,417,000 is attributable to the 2017 and prior years of account.

The 2017 & prior years of account is closing with a collectable loss of £23,857,000 (2016 & prior years of account - £10,447,000).

## Results (continued)

The 2019 year of account loss arising in the year includes all administrative and operating expenses, including Names personal expenses, incurred during the year with no deferral of any underwriter or marketing expenses; only brokerage, commissions and other acquisition costs are deferred in the ordinary course of business and in accordance with UK GAAP. The profits / losses arising from the 2018 and 2017 years of account in their second and third years of development respectively result from the underwriting.

The Syndicate's key financial performance indicators during the period were as follows:

	2019 £000	2018 £000
Gross premiums written	133,795	129,939
Gross premiums earned	134,484	113,580
Net premiums earned	106,447	93,217
Net claims incurred	(56,950)	(50,382)
Profit for the financial year	7,833	1,570
Net Incurred Loss Ratio	53.50%	54.05%
Syndicate Business Forecast Net Loss Ratio	45.47%	46.40%

The syndicate business forecast (SBF) loss ratio is based on the 12 months forecast for the youngest year of account.

	2019		2018	
	Gross	Net	Gross	Net
	%	%	%	%
Combined operating ratio (excl. investment income)	89.6	93.8	101.9	98.8
Overall operating ratio (incl. investment income)	88.8	92.7	101.5	98.3

### **Principal Activities**

The principal activity of Syndicate 1492 is the transaction of general insurance and reinsurance business. The Syndicate underwrites a range of classes of business concentrating initially on Property and Casualty business written on both a direct and reinsurance basis.

	Gross Written Premium		Gross Writte	en Premium
	2019	2019	2018	2018
	£000	%	£000	%
Property	54,442	40.7	44,873	34.5
Contractor All Risks	6,131	4.6	9,590	7.4
Property D & F	60,573	45.3	54,463	41.9
Financial Lines	33,370	24.9	26,449	20.3
Casualty UK	21,838	16.3	27,131	20.9
Casualty International	18,013	13.5	21,896	16.9
Casualty	73,222	54.7	75,476	58.1
Total	133,795	100.0	129,939	100.0

### Review of the Business (continued)

Probitas Syndicate 1492 declared a UK GAAP profit for the year amounting to £7,833,000 (2018: £1,570,000). The main elements in arriving at this result included:

	2019	2018
	£000	£000
Earned premiums, net of reinsurance	106,447	93,217
Claims incurred net of reinsurance	(56,950)	(50,382)
Net technical result	49,497	42,835
Net acquisition costs	(26,909)	(22,964)
Administration expenses	(14,849)	(16,096)
Syndicate operating expenses	(41,758)	(39,060)
Investment return	1,220	471
Foreign exchange gain / (loss)	635	(973)
Result before personal expenses	9,594	3,273
Personal expenses	(1,761)	(1,703)
Total	7,833	1,570

Earned reserves are assessed to reflect the experience to date.

The calendar year has been benign with minimal major loss activity. The 2019 yoa account has developed favourably to date with Property Gross Earned Loss ratio at 45% and for all other classes, loss reserve assumptions have been held at planned levels following consideration of the experience in the year.

The level of actual acquisition costs relating to gross written premium and charged in the reporting period was lower than expected when compared to that envisaged within the Syndicate business plans due to fewer facilities being written in the year.

The net cash inflow during the reporting period was £32,913,000 from all operations (2018: £21,421,000 cash inflow). No overdraft facility was utilised as at year end (2018: £4,127,000).

### Review of the Business (continued)

As the Syndicate continues to develop, any surplus free funds are held either in bank current accounts, interest bearing current accounts, short-term deposits or government and corporate debt securities, providing the Syndicate with ready access to working capital. During 2019 Lloyd's Treasury Investment Managers (LTIM) was appointed as the Syndicate's investment manager. The Syndicate does not hold any off-balance sheet arrangements.

It is planned that the developing underwriting portfolio will continue to be focused on Property and Casualty classes of business. Set out below is an indication as to how the portfolio is planned to develop for the 2020 year of account, based upon the Syndicate Business Forecast (SBF):

Gross Written Premium £000	Percentage Split %
57,462	41.4
21,374	15.4
24,476	17.6
14,171	10.2
13,576	9.8
4,725	3.4
3,067	2.2
138,851	100.0
	£000 57,462 21,374 24,476 14,171 13,576 4,725 3,067

### Review of the Business (continued)

#### Principal Risks and Uncertainties

The major risks and uncertainties that the Syndicate faces are presented below.

#### Insurance Risk:

Insurance risk can be viewed as comprising three main elements: underwriting, claims and reserving. Each of these can be defined as:

#### **Underwriting Risk:**

An insurance risk includes the risk that an insurance policy might be written for insufficient premium and/or provide inappropriate cover.

The Syndicate's underwriting models, aggregation tools and policy wordings do not of themselves prevent unplanned concentrations of risk, either in geographical regions or types of policy. Consequently, various risk management and loss mitigation techniques have been developed to manage and reduce this risk.

The Syndicate competes against major international groups and there will be occasions when some of these groups may choose to underwrite for cash flow or market share purposes and at prices that sometimes fall short of the Syndicate's minimum acceptable technical price. In common with all insurers, the Syndicate is exposed to this potential price volatility. Any extended periods of low premium rating levels and/or high levels of competition in the insurance markets are likely to have a negative impact on the Syndicate's ability to write business profitably and consequently its financial performance. Therefore, the Syndicate monitors pricing levels and is committed to rejecting any business that is unlikely to generate a positive underwriting result.

#### Claims Risk:

Claims risk includes the risk that the frequency and/or severity of insured events might be higher than expected.

#### **Reserving Risk:**

Reserving risk includes the risk that the estimates of claims might subsequently prove to be insufficient. Establishing an appropriate level of loss reserves is an inherently uncertain process. It is therefore possible that the Syndicate's reserves, at any given time, might prove to be inadequate.

### Principal Risks and Uncertainties (continued)

#### **Operational Risk:**

This is the risk that errors caused by people, processes and/or systems might lead to financial losses to the Syndicate. CMA manages this risk by reference to and use of a risk register, including a regular review process with those executives who have authority and responsibility for identifying, assessing and controlling operational risks effectively.

CMA has developed and implemented a risk reporting and risk governance system to ensure that effective risk management of operational risk is embedded. Management receives regular operational risk updates and the Audit & Risk Committee reviews the operational risk dash-board at least on a quarterly basis.

CMA has entered into a number of outsourcing arrangements, the performance of which are overseen by the Outsource Committee.

It is critical for the Syndicate that the key resources required to support its underwriting and other essential business activities continue to be available. Contingency plans are in place to mitigate against any loss of key resources from disrupting the ongoing operations of the Syndicate.

#### Market Risk (including interest rate and currency):

This is the risk of financial loss which arises from any fluctuations in market factors, including:

- 1. The value of investment holdings themselves
- 2. Movements in interest rates
- 3. Movements in foreign exchange rates

As the Syndicate develops, its exposure is likely to increase in respect of each of the above. CMA will seek to mitigate any such exposure and therefore reduce any associated risk by reviewing as and when appropriate investment performance and seeking to reduce as far as is practicable any currency assets / liabilities mismatches which might arise.

### Principal Risks and Uncertainties (continued)

#### Credit Risk:

This is the risk of financial loss if another party fails to honour its financial obligations, including failing to meet them in a timely manner. Credit risk can arise from the failure to receive inwards premium and the failure to collect outwards reinsurance claims recoveries. All Syndicate premium receivable balances are reported on an ongoing basis to enable the Syndicate Monitoring Committee to assess their recoverability.

The Syndicate purchases reinsurance protection to contain exposure from single claims and the aggregation of claims from catastrophic events. If a reinsurer fails to pay a claim for any reason, the Syndicate remains liable for the payment to the policyholder. The creditworthiness of reinsurers is therefore regularly reviewed throughout the year. The Syndicate currently has no actual or direct experience of bad debt losses arising from its reinsurance arrangements. The Syndicate makes active use of CMA's 'Broker Vetting & Reinsurance Security Group' (BVRSG).

Other areas of exposure to credit risk include:

- 1. Amounts due from insurance intermediaries; and
- 2. Counterparty risk with respect to investments and other deposits.

CMA seeks to actively manage and reduce the Syndicate's exposure to this risk by introducing limits on its exposure to either a single counterparty, or groups of counterparties, and to geographical and industry segments wherever practicable or considered appropriate. Such limits will be subject to an annual or more frequent review as appropriate. It is considered that the current levels of concentration of credit risk are acceptable given the Syndicate's short period of operation. This area of risk will continue to be monitored closely.

#### Liquidity Risk:

Liquidity risk arises where cash may not be available to enable the Syndicate to pay its obligations as they fall due and at a reasonable cost. The Syndicate is exposed to daily cash demands on its available cash resources, including the settlement of claims, the payment of reinsurance premiums and also various operating and Names' personal expenses. The current approach has been to hold cash at either no or short notice thereby minimising any risk of significant capital loss. During 2019 the Syndicate held various Canadian government and corporate debt thereby providing liquidity while seeking to enhance the overall investment return. These funds are monitored by management on a regular basis. The directors do not consider that there is a significant risk of a material loss arising from liquidity risk.

## Principal Risks and Uncertainties (continued)

#### Regulatory and Compliance Risk:

This is the risk of there being a financial loss owing to a breach of regulatory requirements and/or a failure to respond to a regulatory change. Management receives frequent regulatory and compliance risk updates and the Audit & Risk Committee reviews and monitors these risks on a quarterly basis.

The Syndicate is required to comply with the requirements of the Financial Conduct Authority (FCA), Prudential Regulation Authority (PRA) and Lloyd's. Lloyd's requirements include those imposed on the Lloyd's market by overseas regulators, particularly in respect of US and Canadian Situs business.

## **Future Developments**

Probitas Syndicate 1492 has been managed by CMA since its inception under what is known as a 'turnkey arrangement'. Consistent with the ambitions of all connected parties, it is planned, and subject to final agreement with Lloyd's and that the management of Syndicate 1492 will transfer from CMA to Probitas' Lloyd's managing agency at a future date.

Syndicate 1492 continues to be supported by a diverse underwriting capital base.

## **Rating Agencies**

Syndicate 1492 does not have its own security rating; however, it does benefit from the Lloyd's global A (Excellent) rating from A.M. Best, A+ (Strong) rating from Standard and Poor's and AA- (Very Strong) from Fitch. Ratings were taken as at 20 December 2019.

## Working Capital

CMA monitors the Syndicate's actual cash flow against projections to help identify any potential future working capital strain and thereby assist in actively managing any such occurrence.

### Directors

The directors set out in the table below have held office for the whole period from 1 January 2019 to the date of this report unless stated otherwise.

K Coogans – Finance Director (appointed 31 October 2019)
K Curtis - Non-Executive Director (appointed 20 January 2020)
D E Hope - Non-Executive Director
J Hummerston – Director of Underwriting (appointed 16 April 2019)
J B King - Chief Operations Officer (resigned 31 March 2019)
P Koslover - Chief Risk Officer
P M Laws – Compliance Director
M Petzold - Director of Underwriting (resigned 31 March 2019)
W Scott - Chief Executive Officer (resigned 14 February 2020)
P Smith – Managing Director (appointed 4 February 2020)
E S Stobart - Chairman, Non-Executive
S Sykes - Chief Executive Officer (appointed 10 December 2019 subject to PRA approval)
S M Wilton - Non-Executive Director

The CMA Board has appointed Simon Sykes as CEO for the agency following the retirement of Bill Scott from the business on 14 February 2020. The PRA has yet to advise their approval to Simon's appointment. Simon has joined Capita following his various roles within both the banking and insurance markets.

### Brexit - Lloyd's Brussels

Following the UK's decision in the Referendum of 23 June 2016 to leave the European Union, Lloyd's has given much thought to and has developed a solution allowing Syndicates to continue to trade beyond the transition period ending 31 December 2020. Lloyd's Brussels (Lloyd's Insurance Company S.A) is Lloyd's first Europe wide operation, established to bring the scale, expertise and capacity of the world's specialist insurance market closer to its customers in Europe through a locally staffed and regulated insurer.

Lloyd's Brussels is governed by a Brussels based executive committee and operates via 19 branches located throughout Europe, including in the UK. The insurance company was constructed specifically to ensure that Lloyd's Syndicates, intermediaries and policy holders can continue to access the market's underwriting expertise and financial security across Continental Europe.

Lloyd's Brussels benefits from the market's financial strength through the Central Fund and has the same financial ratings as Lloyd's, AM Best (A "excellent"), Standard & Poor's (A+ "strong") and Fitch (AA- "very strong"). Lloyd's Brussels is authorised and regulated by the National Bank of Belgium and capitalised according to European Insurance and Occupational Pensions Authority's (EIOPA) Solvency II rules. EIOPA is a European Union financial regulatory institution

CMA and Probitas Syndicate 1492 have actively engaged with the Lloyd's Brexit Project and have succeeded in transacting business via the Lloyd's Brussels platform which became effective from 1 January 2019. For underwriting matters concerning Lloyd's Brussels we have and shall continue to comply with the guidance provided under the London Market Group's Market Reform Contract as well as the Lloyd's Brexit team.

Depending upon whether or not an underwriting risk is classified as being: EEA; non – EEA or EEA & non - EEA the Syndicate uses either a Lloyd's Brussels stamp; a Syndicate stamp or both a Lloyd's Brussels stamp and a Syndicate stamp respectively.

The Syndicate has amended the original duration of certain delegated underwriting authorities through which such business attaches. This has been done to ensure that the inception of risks commencing 1 January 2019 were aligned with the operation of Lloyd's Brussels.

The managing agent handles any claims emanating from EEA business in a manner consistent with that previously.

#### Impact on the 2019 YOA

For the 2019 YOA, the Syndicate has already taken the decision not to renew certain EEA policies which it might have continued with had Brexit not arisen. Further, there is anecdotal evidence of clients not wanting to renew with Lloyd's because of perceived complications associated with the Lloyd's Brussels platform. While such might represent a loss of business it is in our view not significant. The Syndicate's forecast gross written income for 2019 emanating from the EEA is some £14.1m.

#### Outlook for the 2020 YOA

Premiums trust funds are held in five Lloyd's settlement currencies: Sterling; US dollars; Canada dollars; Australian dollars and Euros. For 2020 and onwards bank charges will be levied for holding Euro balances. To minimise any such charges the Syndicate will maintain a small Euro bank account balance, sufficient to provide liquidity for Euro denominated claims settlements.

## London Market Target Operating Model (LM TOM)

The LM TOM is one of four programmes of work led by the London Market Group ('LMG'), designed to drive growth and modernisation across the London market. The LM TOM aims to make it easier to do business with the London Market, by making it accessible, efficiently run and relevant to the needs of customers.

During 2019 LM TOM has rolled out several business applications anticipated to be integral in market modernisation, including: Placing Platform Limited ("PPL"); Structured Data Capture ("SDC"); and Delegated Authority System ("DASATS"). CMA and Probitas 1492 have been actively involved in the LM TOM project and have worked seamlessly to integrate systems and onboard the Syndicate Underwriters onto these applications.

## **Climate Change**

In April 2019, the PRA published Supervisory Statement 3/19 and Policy Statement 11/19, 'Enhancing banks' and insurers' approaches to managing the financial risks from climate change'. The Syndicate recognises the financial risks presented by climate change. The areas most exposed are understood to be actuarial in nature, being pricing, reserving and capital modelling. The Syndicate's managing agent has allocated to a director the responsibility for co-ordinating this work, who is leading the examination of each of the three areas to understand and, where possible, quantify the financial risks, while devising and implementing appropriate measures to mitigate them. This endeavour will be ongoing, with continual review and development.

## Ogden Rate

The Managing Agent's actuaries have conducted analyses regarding the potential impact of the recent change in the Ogden rate to a negative (0.25)% effective 5 August 2019 and have concluded that the impact to the Syndicate's reserves as at this year-end are negligible.

## Syndicate Annual General Meeting

Capita Managing Agency Limited (CMA) does not propose to hold an annual general meeting of members of the Syndicate. Members are asked to note that any objections to this proposal should be submitted, in writing, to the CMA Compliance Officer within 21 days of this notice.

## **Related Party Transactions**

The Syndicate did not enter into any related party transactions which were not concluded under normal market conditions. For a full listing of related party transactions please refer to note 22 of the accounts.

## Disclosure of Information to the Auditor

The directors of the managing agent who held office at the date of approval of this managing agent's report confirm that, so far as they are each aware, there is no relevant audit information of which the Syndicate's auditor is unaware; and each director has taken all the steps that they ought to have taken as a director to make themselves aware of any relevant audit information and to establish that the Syndicate's auditor is aware of that information.

### Auditor

The managing agent proposes the re-appointment of Deloitte LLP as the Syndicate auditor.

Approved by the Board of Directors

William Scott Director 14 February 2020

## STATEMENT OF MANAGING AGENT'S RESPONSIBILITIES

The managing agent is responsible for preparing the Syndicate annual report and financial statements in accordance with applicable law and regulations.

The Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008 ('the 2008 Regulations') require the managing agent to prepare Syndicate annual accounts for each financial year. Under that law the managing agent has elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the managing agent must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Syndicate and of the result or loss of the Syndicate for that period.

#### In preparing those Syndicate annual accounts, the managing agent is required to:

- 1. select suitable accounting policies which are applied consistently, subject to changes arising on the adoption of new accounting standards in the year;
- 2. make judgements and estimates that are reasonable and prudent;
- 3. state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- 4. prepare the annual accounts on the basis that the Syndicate will continue to write future business unless it is inappropriate to presume the Syndicate will do so.

The managing agent is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Syndicate and enable it to ensure that the Syndicate annual accounts comply with the 2008 Regulations. It is also responsible for safeguarding the assets of the Syndicate and hence for taking reasonable steps for prevention and detection of fraud and other irregularities.

Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF SYNDICATE 1492

### Report on the audit of the syndicate annual financial statements

Independent auditor's report to the members of Syndicate 1492

Report on the audit of the syndicate annual financial statements

## Opinion

In our opinion the syndicate annual financial statements of Syndicate 1492 (the 'syndicate'):

- give a true and fair view of the state of the syndicate's affairs as at 31 December 2019 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been prepared in accordance with the requirements of The Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008.

We have audited the syndicate annual financial statements which comprise:

- the income statement;
- the statement of financial position;
- the statement of changes in members' balances;
- the statement of cash flow statement;
- the statement of accounting policies; and
- the related notes 1 to 23.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the syndicate annual financial statements section of our report.

We are independent of the syndicate in accordance with the ethical requirements that are relevant to our audit of the syndicate annual financial statements in the UK, including the Financial Reporting

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF SYNDICATE 1492 (continued)

Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

We are required by ISAs (UK) to report in respect of the following matters where:

- the managing agent's use of the going concern basis of accounting in preparation of the financial statements is not appropriate; or
- the managing agent has not disclosed in the syndicate annual financial statements any identified material uncertainties that may cast significant doubt about the syndicate's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the syndicate annual financial statements are authorised for issue.

We have nothing to report in respect of these matters.

### Other information

The managing agent is responsible for the other information. The other information comprises the information included in the annual Report and Accounts, other than the syndicate annual financial statements and our auditor's report thereon. Our opinion on the syndicate annual financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the syndicate annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the syndicate annual financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the syndicate annual financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in respect of these matters.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF SYNDICATE 1492 (continued)

## Responsibilities of managing agent

As explained more fully in the managing agent's responsibilities statement, the managing agent is responsible for the preparation of the syndicate annual financial statements and for being satisfied that they give a true and fair view, and for such internal control as the managing agent determines is necessary to enable the preparation of syndicate annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the syndicate annual financial statements, the managing agent is responsible for assessing the syndicate's ability to continue in operation, disclosing, as applicable, matters related to the syndicate's ability to continue in operation and to use the going concern basis of accounting unless the managing agent intends to cease the syndicate's operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the syndicate annual financial statements

Our objectives are to obtain reasonable assurance about whether the syndicate annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these syndicate annual financial statements.

A further description of our responsibilities for the audit of the syndicate annual financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

### Report on other legal and regulatory requirements

Opinions on other matters prescribed by The Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008

In our opinion, based on the work undertaken in the course of the audit:

• the information given in the Active Underwriter Report and the Managing Agent's Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF SYNDICATE 1492 (continued)

• the Active Underwriter's Report and the Managing Agent's Report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the syndicate and its environment obtained in the course of the audit, we have not identified any material misstatements in the Active Underwriter's Report or the Managing Agent's Report.

### Matters on which we are required to report by exception

Under The Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008 we are required to report in respect of the following matters if, in our opinion:

- the managing agent in respect of the syndicate has not kept adequate accounting records; or
- the syndicate annual financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

### Use of our report

This report is made solely to the syndicate's members, as a body, in accordance with regulation 10 of The Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008. Our audit work has been undertaken so that we might state to the syndicate's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the syndicate's members as a body, for our audit work, for this report, or for the opinions we have formed.

Andrew Downes (Senior statutory auditor) For and on behalf of Deloitte LLP Statutory Auditor London, United Kingdom 14 February 2020

## INCOME STATEMENT TECHNICAL ACCOUNT – GENERAL BUSINESS FOR THE YEAR ENDED 31 DECEMBER 2019

	Notes	2019 £000	2018 £000
		2000	2000
Gross premiums written	2	133,795	129,939
Outward reinsurance premiums		(26,075)	(18,231)
Net premiums written		107,720	111,708
Change in the provision for unearned premiums:			
Gross amount		689	(16,359)
Reinsurers' share		(1,962)	(2,132)
Change in the net provision for unearned premiums		(1,273)	(18,491)
Earned premiums, net of reinsurance		106,447	93,217
Allocated investment return transferred from the non-technical account		1,220	471
Claims paid:			
Gross amount		(35,292)	(55,978)
Reinsurers' share		9,956	28,561
Net claims paid		(25,336)	(27,417)
Change in claims outstanding:			
Gross amount		(42,379)	(18,073)
Reinsurers' share		10,765	(4,892)
Change in the net provision for claims	3	(31,614)	(22,965)
Claims incurred net of reinsurance		(56,950)	(50,382)
Net Syndicate operating expenses	4	(41,758)	(39,060)
Member's personal expenses	8	(1,761)	(1,703)
Balance on the technical account for general business		7,198	2,543

## INCOME STATEMENT NON-TECHNICAL ACCOUNT – GENERAL BUSINESS FOR THE YEAR ENDED 31 DECEMBER 2019

	Notes	2019 £000	2018 £000
Balance on the technical account – general business		7,198 1,220	2,543 471
Allocated investment return transferred to general business technical account		(1,220)	(471)
Exchange gains/(losses)		635	(973)
Profit for the financial period		7,833	1,570

All operations relate to continuing activities. There is no other comprehensive income.

## STATEMENT OF FINANCIAL POSITION – ASSETS AS AT 31 DECEMBER 2019

	Notes	2019 £000	2018 £000
Investments			
Other financial investments	9	37,123	20,977
Reinsurers' share of technical provisions			
Claims outstanding	10	37,731	27,906
Provision for unearned premium	10	13,792	16,226
		51,523	44,132
Debtors			
Debtors arising out of direct insurance operations	11	27,536	29,213
Debtors arising out of reinsurance operations	12	8,671	8,175
Other debtors	13	678	469
		36,885	37,857
Other assets			
Cash and cash equivalents		40,585	16,663
Overseas deposits		21,441	9,198
		62,026	25,861
Prepayments and accrued income			
Deferred acquisition costs	14	10,401	11,938
Other prepayments and accrued income		783	1,576
		11,184	13,514
Total assets		198,741	142,341

The notes on pages 33 to 76 form an integral part of these financial statements.

## STATEMENT OF FINANCIAL POSITION – MEMBERS' BALANCES & LIABILITIES AS AT 31 DECEMBER 2019

	Notes	2019 £000	2018 £000
Capital and reserves			
Total members' balances		(18,753)	(37,143)
Technical provisions			
Provision for unearned premium		62,607	64,596
Claims outstanding		134,858	95,568
		197,465	160,164
Creditors			
Creditors arising out of direct insurance operations		97	81
Creditors arising out of reinsurance operations	15	18,305	13,231
Amounts owed to credit institutions	16	-	4,127
Other creditors		167	266
		18,569	17,705
Accruals and deferred income	17	1,460	1,615
Total members' balances & liabilities		198,741	142,341

The financial statements on pages 33 to 76 were approved by the board of Capita Managing Agency Limited on 10 February 2020 and were signed on its behalf by:

William Scott Director 14 February 2020

## STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2019

	Notes	2019 £000	2018 £000
Operating Activities			2000
Profit for the financial year Adjustments for:		7,833	1,570
Increase in gross technical provisions		37,300	37,839
(Increase)/decrease reinsurers share of gross technical provisions		(7,391)	5,298
Decrease/(Increase) in debtors		1,083	(5,440)
Increase/(decrease) in creditors		4,836	(7,746)
Movement in other assets/liabilities		(9,749)	(9,153)
Investment return		(1,220)	(471)
Foreign Exchange		781	(476)
Net cash flow from operating activities		33,473	21,421
Cash flow from investing activities			
Purchase of debt instruments		(32,475)	(16,019)
Sale of debt instruments		16,724	-
Investment income received		893	471
Net cash flow from investing activities		(14,858)	(15,548)
Cash flow from Financing activities			
Transfer from Members in respect of underwriting participations		10,447	3,632
Net cash flow from financing activities		10,447	3,632
Net increase in cash and cash equivalents		29,062	9,505
Cash and cash equivalents at beginning of period		12,566	2,618
Realised foreign exchange gains		(803)	443
Cash and cash equivalents at the end of the period		40,825	12,566
Cash and cash equivalents consists of:			
Cash at bank and in hand		40,585	16,663
Short term deposits with credit institutions		240	30
Overdraft Utilisation	16 & 18	-	(4,127)
Cash and cash equivalents at end of period		40,825	12,566

## STATEMENT OF CHANGES IN MEMBERS' BALANCES FOR THE YEAR ENDED 31 DECEMBER 2019

	2019 £000	2018 £000
Members' balances brought forward	(37,143)	(42,344)
Profit for the period	7,833	1,570
Payment of loss from Members' personal reserve funds	10,557	3,631
Members' balances carried forward	(18,753)	(37,143)

## NOTES TO THE FINANCIAL STATEMENTS AS AT 31 DECEMBER 2019

#### 1. Accounting Policies

#### Statement of compliance

The financial statements have been prepared in compliance with The Insurance Accounts Directive (Lloyd's Syndicate and Aggregate Accounts) Regulations 2008 and FRS 102 and FRS 103, being applicable UK GAAP accounting standards, and in accordance with the provisions of Schedule 3 of the Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations relating to insurance companies.

The financial statements are prepared under the historical cost convention except for certain financial instruments which are measured at fair value.

#### **Basis of preparation**

The financial statements for the year ended 31 December 2019 were approved by the Board of Directors on 10 February 2020.

The financial statements are prepared in £ Sterling which is the functional and presentational currency of the Syndicate and rounded to the nearest £000.

Having considered the risks and uncertainties and the performance of the Syndicate as disclosed in the report of the directors and making enquiries, the managing agent has a reasonable expectation that the Syndicate will continue to write business for the foreseeable future. Moreover, the managing agent expects that continued capital support will be in place to do so. Accordingly, the financial statements have been prepared on the going concern basis.

#### Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the carry value of assets and liabilities that are not readily available from other sources. Estimates and underlying assumptions are regularly reviewed and revisions to these are recognised in the period in which the change in estimate is recognised and all future periods affected. The following are the Syndicate's key sources of estimation uncertainty, where a risk of causing material misstatement to the carrying value of assets and liabilities within the next financial year may exist.

## NOTES TO THE FINANCIAL STATEMENTS (continued) AS AT 31 DECEMBER 2019

#### 1. Accounting Policies (continued)

#### Judgements and key sources of estimation uncertainty (continued)

Key sources of estimation uncertainty: "insurance contract, claims provisions" For insurance contracts, estimates are made both for the expected ultimate cost of claims reported and for the expected ultimate cost of claims incurred but not reported (IBNR), at the reporting date. It can take a significant period before the ultimate claims cost can be established with certainty.

The ultimate cost of outstanding claims is estimated by using a range of standard actuarial claims projection techniques, such as the Chain Ladder method and Bornhuetter-Ferguson methods.

The main assumption underlying these standard actuarial claims projection techniques is that past claims development experience can be used to project future claims development and hence ultimate claims costs. The provision for claims outstanding is assessed on an individual case basis and is based on the estimated ultimate cost of all claims notified but not settled by the balance sheet date, together with the provision for related claims handling costs. The provision also includes the estimated cost of claims IBNR at the balance sheet date based on statistical methods.

These methods generally involve projecting from past experience of the development of claims over time to form a view of the likely ultimate claims to be experienced for more recent underwriting, having regard to variations in the business accepted and the underlying terms and conditions. For the most recent years, where a high degree of volatility arises from projections, estimates may be based in part on output from rating and other models of the business accepted and assessments of underwriting conditions. Managerial judgement is applied when setting the initial expected loss ratio, gross claims' development patterns and the proportion of reinsurance recoverable thereon. These judgements are based on a combination of syndicate specific and market benchmarks where available. The amount of salvage and subrogation recoveries is separately identified and, where material, reported as an asset. Further details are provided in Note 23 (c).

### 1. Accounting Policies (continued)

#### Judgements and key sources of estimation uncertainty (continued)

#### Critical accounting judgement: Accounting of binding authority premiums

For contracts written under binding authorities, premium is recognised on a written declaration received basis. Where material, a premium accrual is made to account for delays in receipt of bordereaux at year end. No premium accrual has been recorded at the year-end date. Previously, premium written under binding authorities has been recognised based on estimates of ultimate premiums. Management consider that a declaration basis rather than an ultimate estimated basis is a more accurate representation of the underlying portfolio and removes a degree of estimation uncertainty.

#### Critical accounting judgement: Recoverability of reinsurance assets

Impairment testing of reinsurance assets is covered under *significant accounting policies*. The Managing Agent considers that, if there is objective evidence to suggest that it is probable the Syndicate will not be able to collect any full amount due from a reinsurer, the reinsurance asset would be impaired and the extent of the impairment would be considered a critical judgement. At this date the Syndicate has no impaired reinsurance assets.

### 1. Accounting Policies (continued)

#### Significant accounting policies

#### Insurance contracts – Product classification

Insurance contracts are those contracts when the Syndicate (the insurer/reinsurer) has accepted significant insurance risk from another party (the policyholder/reinsured) by agreeing to compensate the policyholder if a specified uncertain future event (the re/insured event) adversely affects the policyholders. As a general guideline, the Syndicate determines whether it has significant insurance risk, by comparing benefits paid with benefits payable if the insured event did not occur. Insurance contracts can also transfer financial risk.

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and obligations are extinguished or expire.

Any separable embedded derivatives within an insurance contract are separated and accounted for in accordance with IAS 39 unless the embedded derivative is itself an insurance contract (ie the derivative is not separated if the policyholder benefits from the derivative only when the insured event occurs).

#### 1. Accounting Policies (continued)

#### **Gross Premiums**

Gross written premiums comprise the total premiums receivable for the whole period of cover provided by the contracts entered into during the reporting period, regardless of whether these are wholly due for payment in the reporting period, together with any adjustments arising in the reporting period to such premiums receivable in respect of business written in prior reporting periods. They are recognised on the date on which the policy commences. Additional or return premiums are treated as a re-measurement of the initial premium. Gross written premiums are stated gross of brokerage payable and exclude taxes and duties levied on them.

Under some policies, written premiums are adjusted retrospectively in the light of claims experience or when the risk covered cannot be assessed accurately at the commencement of cover. When written premiums are subject to an increase retrospectively, recognition of any potential increase is deferred until the additional amount can be ascertained with reasonable certainty. When written premiums are subject to a reduction, a re-measurement taking account of such a reduction is made as soon as there is an obligation to the cover-holder.

#### **Reinsurance Premiums**

Reinsurance written premiums comprise the total premiums payable for the whole cover provided by contracts entered into the period, including portfolio premiums payable, and are recognised on the date on which the policy incepts. Premiums include any adjustments arising in the accounting period in respect of reinsurance contracts incepting in prior accounting periods.

Under some policies, reinsurance premiums payable are adjusted retrospectively in the light of claims experience or where the risk covered cannot be assessed accurately at the commencement of cover. When written premiums are subject to an increase retrospectively, recognition of any potential increase is recognised as soon as there is an obligation to the policyholder.

Outwards reinsurance premiums are accounted for and earned in the same accounting period as the premiums for the related direct or inwards business being reinsured.

#### **Profit commission**

No Profit Commission is payable by any member of the Syndicate to the Managing Agent in respect of the closed 2017 (2016) and prior years of account.

#### 1. Accounting Policies (continued)

#### **Reinstatement Premiums**

Reinstatement premiums may arise on both inwards and outwards policies when a loss has been incurred on a policy and there is a clause which requires the reinstatement of the policy with the payment of a further premium by the policyholder. These amounts are generally recognised as written and earned in full, at the date of the event giving rise to the reinstatement premium. Outwards reinstatement premiums payable, in the event of a claim being made, are generally charged to year of account in the same proportions as that to which the recovery is credited.

#### Claims

Claims include all claims occurring during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries, and any adjustments to claims outstanding from previous years.

Reinsurance claims are recognised when the related gross insurance claim is recognised according to the terms of the relevant contract.

#### **Technical provisions**

Technical provisions comprise claims outstanding and provisions for unearned premiums.

#### **Claims outstanding**

The outstanding claims provision is based on the estimated ultimate cost of all claims incurred but not settled at the reporting date, whether reported or not, together with related claims handling costs and reduction for the expected value of salvage and other recoveries. Delays can be experienced in the notification and settlement of certain types of claims, therefore the ultimate cost of these cannot be known with certainty at the reporting date. The liability is calculated at the reporting date using a range of standard actuarial claim projection techniques, based on empirical data and current assumptions that may include a margin for adverse deviation. The liability is not discounted for the time value of money.

#### 1. Accounting Policies (continued)

#### Provisions for unearned premiums

Unearned premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. In respect of general insurance business, written premiums are recognised as earned over the period of the policy on a time apportionment basis having regard, where appropriate, to the incidence of risk. The proportion attributable to subsequent periods is deferred as a provision for unearned premiums.

Unearned reinsurance premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned reinsurance premiums are deferred over the term of the underlying direct insurance policies for risks-attaching contracts and over the term of the reinsurance contract for losses-occurring contracts.

#### Deferred acquisition costs

Acquisition costs can comprise costs arising from the conclusion of insurance contracts, including direct costs, such as intermediary commissions and indirect costs, such as the administrative expenses connected with the processing of proposals and the issuing of policies. Deferred acquisition costs are costs arising from conclusion of insurance contracts that are incurred during the reporting period but which relate to a subsequent reporting period and which are carried forward to subsequent reporting periods. Deferred acquisition costs are amortised over the period in which the related premiums are earned. The reinsurers' share of deferred acquisition costs is amortised in the same manner as the underlying asset amortisation is recorded in the income statement. Commissions receivable on outwards reinsurance contracts are deferred and amortised on a straight-line basis over the term of the expected premiums payable.

#### **Reinsurance assets**

Reinsurance assets are reviewed for impairment at each reporting date, or more frequently, when an indication of impairment arises during the reporting year. Impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Syndicate may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measurable impact on the amounts that the Syndicate will receive from the reinsurer. The impairment loss is recorded in the income statement.

#### 1. Accounting Policies (continued)

Ceded reinsurance arrangements do not relieve the Syndicate from its obligations to policyholders.

#### Insurance receivables

Insurance receivables are recognised when due and measured on initial recognition at the fair value of the consideration received or receivable. Subsequent to initial recognition, insurance receivables are measured at amortised cost, using the effective interest rate method. The carrying value of insurance receivables is reviewed for impairment whenever events or circumstances indicate that the carrying amount may not be recoverable, with the impairment loss recorded in the income statement.

Insurance receivables are de-recognised when the de-recognition criteria for financial assets have been met.

#### Insurance payables

Insurance payables are recognised when due and measured on initial recognition at the fair value of the consideration received less directly attributable transaction costs.

#### Financial investments

As permitted by FRS 102, the Syndicate has elected to apply the recognition and measurement provisions of IAS 39 – Financial Instruments (as adopted for use in the EU) to account for all of its financial instruments.

The Syndicate classifies its financial investments as either financial assets at fair value through profit or loss or loans and receivables or available for sale. The Syndicate determines the classification of its financial assets at initial recognition. Financial assets are initially recognised at fair value plus, in the case of instruments not at fair value through profit or loss, directly attributable transaction costs.

The classification depends on the purpose for which the investments were acquired or originated. In general, financial assets are classified as fair value through profit or loss as the Syndicate's documented investment strategy is to manage financial investments acquired on a fair value basis.

### 1. Accounting Policies (continued)

Purchases and sales of financial assets are recognised on the trade date, ie the date the Syndicate commits to purchase or sell the asset. Regular way purchases or sales of financial assets require delivery of assets within the time frame generally established by regulation or convention in the market place.

Financial assets at fair value through profit or loss has two sub categories, namely financial assets held for trading and those designated at fair value through the profit and loss at inception. All the Syndicate's financial assets are held for trading. These investments are initially recorded at fair value. Subsequent to initial recognition, these investments are re-measured at fair value at each reporting date. Fair value adjustments and realised gains and losses are recognised in the income statement.

#### Derivative financial instruments

The Syndicate does not use derivative financial instruments.

#### Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at banks and in hand and short-term deposits with an original maturity date of three months or less. For the purpose of the cash flow statement, cash and cash equivalents consist of cash and cash equivalents as defined above. Overdrafts are reported separately in creditors.

#### Fair value of financial assets

The Syndicate uses the following hierarchy for determining the fair value of financial instruments by valuation technique:

- Level 1: quoted (unadjusted) prices in active markets for identical assets or liabilities.
- Level 2: other techniques for which all inputs which have a significant effect on the recorded fair value are observable, either directly or indirectly.
- Level 3: techniques which use inputs which have a significant effect on the recorded fair value that are not based on observable market data.

Analysis of the fair value of the Syndicate's investments is contained in note 23(D)3.c *fair value* estimation.

#### 1. Accounting Policies (continued)

#### Impairment of financial assets

For financial assets not held at fair value through profit or loss, the Syndicate assesses at each reporting date whether the financial asset or group of financial assets is impaired. The Syndicate first assesses whether objective evidence of impairment exists for financial assets. If it is determined that no objective evidence of impairment exists for an individually assessed financial asset, the asset is included in a group of financial assets with similar credit risk characteristics and that group of financial assets is collectively assessed for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in the collective assessment of impairment. If an available for sale financial asset is impaired, an amount comprising the difference between its cost (net of any principal repayment and amortisation) and its current fair value, less any impairment loss previously recognised in the income statement, is transferred from other comprehensive income in members' balance to the income statement. Impairment losses recognised in the income statement in respect of an equity instrument are not subsequently reversed through the income statement. Reversals of impairment losses on debt instruments classified as available for sale are reversed through the income statement, if the increase in the fair value of the instruments can be objectively related to an event occurring after the impairment losses were recognised in the income statement.

#### De-recognition of financial assets

A financial asset or, when applicable, a part of a financial asset is derecognised when:

- · The rights to the cash flows from the asset have expired; or
- The Syndicate retains the right to receive cash flows from the asset or has assumed an
  obligation to pay the received cash flows in full without material delay to a third party under a
  'pass through' arrangement and either (a) the Syndicate has transferred substantially all the risks
  and rewards of the asset; or (b) the Syndicate has neither transferred nor retained substantially
  all the risks and rewards of the asset, but has transferred control of the asset.

#### Offsetting of financial instruments

Financial assets and financial liabilities are off-set and the net amount is reported in the statement of financial position if, and only if:

- There is a currently enforceable legal right to offset the recognised amounts; and
- There is an intention to settle on a net basis, to realise the assets and settle the liabilities simultaneously.

#### 1. Accounting Policies (continued)

#### Financial liabilities

The Syndicate's financial liabilities include trade and other payables, borrowings and insurance payables. All financial liabilities are recognised initially at fair value and, in the case of loans and borrowings, net of directly attributable transaction costs.

#### Investment return

Investment return comprises all investment income, realised investment gains and losses and movements in unrealised gains and losses, net of investment expenses, charges and interest. Realised gains and losses on investments are calculated as the difference between sale proceeds and purchase price. Unrealised gains and losses on investments represent the difference between the valuation at the Balance Sheet date and their valuation at the previous Balance Sheet date, or purchase price, if acquired during the financial year, together with the reversal of unrealised gains and losses recognised in earlier financial years in respect of investment disposals in the current financial year.

Investment return is initially recorded in the non-technical account. A transfer is made from the non-technical account to the technical account - general business. Investment return has been wholly allocated to the technical account as all investments relate to the technical account.

#### Foreign currencies

The Syndicate's functional and also reporting currency is £ Sterling.

Transactions denominated in currencies other than the functional currency are initially recorded in the functional currency at the exchange rate ruling at the date of the transactions. Monetary assets and liabilities (which include all assets and liabilities arising from insurance contracts including unearned premiums and deferred acquisition costs) denominated in foreign currencies are retranslated into the functional currency at the exchange rate ruling on the reporting date.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rate as at the date of the initial transaction and are not subsequently restated. Non-monetary items denominated in a foreign currency, measured at fair value are translated into the functional currency using the exchange rate ruling at the date when the fair value was determined.

### 1. Accounting Policies (continued)

#### Exchange differences are recorded in the non-technical account.

The following rates of exchange have been used in producing this annual report:

		US\$	Can\$	Euro	Au\$
Closing rate of exchange	31 December 2019	1.32	1.72	1.18	1.88
Average rate of exchange	Calendar year 2019	1.28	1.69	1.14	1.84
Closing rate of exchange	31 December 2018	1.27	1.74	1.11	1.81
Average rate of exchange	Calendar year 2018	1.34	1.73	1.13	1.79

#### Taxation

Under schedule 19 of the Finance Act 1993, Managing Agents are not required to deduct basic rate income tax from trading income. In addition, all UK basic-rate income tax deducted from Syndicate investment income is recoverable by managing agents and consequently the distribution made to members or their members' agents is gross of tax. Capital appreciation falls within trading income and is also distributed gross of tax.

No provision has been made for any United States Federal Income Tax payable on underwriting results or investment earnings. Any payments on account made by the Syndicate are included in the statement of financial position under the heading 'other debtors'. No provision has been made for any overseas tax payable by members on underwriting results.

### Pension costs

No pension costs are directly borne by the Syndicate.

## 2. Segmental Analysis

An analysis of the underwriting result before investment return and foreign exchange gains and losses is set out below:

2019	Gross premiums written £000	Gross premiums earned £000	Gross claims incurred £000	Net operating expenses £000	Reinsurance balance £000	Total £000
Direct Insurance:						
Energy	119	381	(169)	22	113	347
Fire and other damage to property	38,491	34,958	(20,075)	(13,259)	(10,079)	(8,455)
Third party liability	51,997	59,285	(41,386)	(19,259)	1,636	276
	90,607	94,624	(61,630)	(32,496)	(8,330)	(7,832)
Reinsurance	43,188	39,860	(16,041)	(11,023)	1,014	13,810
Total	133,795	134,484	(77,671)	(43,519)	(7,316)	5,978
2018	Gross premiums written £000	Gross premiums earned £000	Gross claims incurred £000	Net operating expenses £000	Reinsurance balance £000	Total £000
Direct Insurance:						
Energy	724	397	(57)	(187)	227	380
Fire and other damage to property	28,884	25,638	(21,182)	(9,226)	(4,269)	(9,039)
Third party liability	56,913	47,590	(30,338)	(19,268)	(1,898)	(3,914)
	86,521	73,625	(51,577)	(28,681)	(5,940)	(12,573)
Reinsurance	43,418	39,955	(22,474)	(12,082)	9,246	14,645
Total	129,939	113,580	(74,051)	(40,763)	3,306	2,072

All the £133,795,000 (2018: £129,939,000) gross premiums written were underwritten in the UK. The geographical analysis of gross premiums written by location of risk is as follows:

	Gross Written Premium			
	2019 £000	2019 %	2018 £000	2018 %
UK	28,764	21.5	28,014	21.6
Asia Pacific	30,075	22.5	26,128	20.1
W Europe (ex UK)	22,650	16.9	19,247	14.8
Latin America & Caribbean	23,712	17.7	19,431	15.0
Canada	18,135	13.6	18,902	14.5
Rest of the World	10,459	7.8	18,217	14.0
Total	133,795	100.0	129,939	100.0

### 3. Change in Net Provision for Claims

The change in net provision for claims is made up of the following:

Total	(31,614)	(22,965)
Reinsurers' share of claims incurred	10,765	(4,892)
Provision for unallocated loss adjustment expenses	(466)	(847)
Gross claims incurred	(41,913)	(17,226)
		2000
	£000	£000
	2019	2018

### 4. Net Syndicate Operating Expenses

	2019	2018
	£000	£000
ge and commissions	23.929	23,736
ition costs	2,179	1,648
costs	26,108	25,384
d acquisition costs	1,270	(2,534)
sts	27,378	22,850
ions and profit participations	(469)	114
	26,909	22,964
es – other	16,610	17,799
	43,519	40,763

Administrative expenses – other' includes interest payable amounts of £32,000 (2018: £206,000) and members' standard expenses of £1,761,000 (2018: £1,703,000).

Further analysis of members' standard expenses is contained within Note 8 to these financial statements. No interest was payable to any related party (2018: NIL).

Brokerage and commissions in respect of gross earned premium, derived from direct & facultative business amounted to £16,185,000 (2018: £15,780,000)

Administrative expenses include fees payable to the auditors and its associates (exclusive of VAT)	2019 £000	2018 £000
An analysis of the auditor's remuneration is as follows: Audit fees:		
Fees payable to the Syndicate's auditor for the audit of these financial statements Non-audit fees:	98	74
Other services pursuant to legislation	75	71
Statement of actuarial opinion	79	77
Total fees	252	222

Other services pursuant to legislation include fees for the Syndicate year end audit of Solvency II balance sheet and Lloyd's half year reviews.

### 5. Staff Numbers and Costs

The average number of employees employed by CMA and who worked either in part or whole for the Syndicate during the period was as follows:

	2019	2018
Administration and Finance	19	23
Underwriting	1	1
Total	20	24

The reference to Underwriting relates to the role of Director of Underwriting. This role is supported by staff with underwriting experience included within "Administrative and Finance".

CMA received a Managing Agent's fee of £794,000 (2018: £814,000) which was charged to the Syndicate. These amounts include estimated amounts for directors and staff related costs. No emoluments of the directors of CMA were directly charged to the Syndicate and consequently no meaningful disclosure can be made.

CMA has also recharged various expenses which have been properly incurred on Syndicate 1492's behalf; these amounted to £2,078,000 for the year ended 31 December 2019 (2018: £1,899,000).

#### 6. Active Underwriter's Emoluments

Ash Bathia, Syndicate 1492's Active Underwriter, is engaged by way of a secondment deed between Capita Managing Agency Limited and Probitas 1492 Services Limited and himself. The amount recharged to the Syndicate in respect of his total emoluments for the year ended 31 December 2019 was £526,000 (2018: £526,000).

#### 7. Investment Return

	2019 £000	2018 £000
Income from financial investments	1,220	471
Average amount of funds available for investment during the year:		
	2019	2018
	£000	£000
Sterling	10,931	(4,065)
United States Dollars	11,527	6,495
Canadian Dollars	28,778	12,876
Euros	8.832	6,008
Australian Dollars	12,218	2,165
Mexican Pesos	11	2
Total	72,297	27,546
	2019	2018
	%	%
Gross calendar year investment yield	1.69	2.00
Analysis of calendar year investment yield by fund	2019	2018
	%	%

Sterling	2.62	(4.20)
United States Dollars	2.26	1.69
Canadian Dollars	1.68	1.40
Euros	0.00	0.00
Australian Dollars	1.56	0.49
Mexican Pesos	0.00	0.00

For both the 2019 and 2018 years of account, Sterling balances include the aggregate of all available funds held in currencies other than US Dollars, Canadian Dollars, Euros, Australian Dollars, Mexican Pesos. For the 2017 and prior years of account any transactions originating in Australian dollars and Mexican pesos are settled as Sterling. The gross calendar year investment yield excludes overdraft balances and is 1.69% (2018: 1.39%). The quantum of the overdraft facility is disclosed in note 16 to the accounts "Amounts owed to credit institutions". CMA were advised by Barclays PLC of their intention to levy a charge on holding Euros in bank accounts during 2020. The CMA Investment Committee has considered the implications of this and has agreed a strategy of holding minimal Euro balances and purchasing Sterling and US Dollars.

#### 8. Member's Personal Expenses

	2019 £000	2018 £000
Managing agent's fee	794	814
Central Fund	568	444
Lloyd's Subscriptions	441	445
PPL rebate of Lloyd's Subscriptions	(42)	-
Total	1,761	1,703

For 2019 Central Fund contributions are levied at 0.35% of Gross Written Premium (GWP) (2018: 0.35%). Members' subscriptions charged at 0.36% of GWP (2018: 0.36%). Placing Platform Limited (PPL) is a not for profit company set up in 2016 to create a single market solution for electronic placing that would allow brokers and insurers to quote, negotiate and bind business electronically.

#### 9. Financial Investments

	Market value 2019	Cost 2019	Market value 2018	Cost 2018
Shares and other variable securities and units in unit trusts:	£000	£000	£000	£000
Designated at fair value through profit and loss Debt securities and other fixed income	5,216	5,216	20,977	20,977
securities	31,907	31,580	-	-
Total	37,123	36,796	20,977	20,977

Included within Shares and Other Variable Securities is the loan to the Central Fund amounting to £381,857.

Debt securities and other fixed income securities which are listed total £31,907 (2018: NIL). Where a valuation is used the Syndicate's investment managers select the most reliable source of data.

The difference between the preceding table and that contained within note 23, fair value estimation, is due to the inclusion of overseas deposits of £21,441,000 (2018: £9,198,000) and an overdraft of £NIL (2018: £4,127,000). Definitions of the fair value levels are contained within note 1.

### 9. Financial Investments (continued)

On 31 March 2019 Lloyd's introduced syndicate loans to the Central Fund with effect from the 2019 year of account and plan to continue doing so in subsequent years, subject to the Council's and the PRA's approval each year. Syndicate loans are to be collected in respect of all members' active syndicate participations for the respective year of account. The proceeds from the syndicate loans are being used to strengthen Lloyd's central resources and facilitate the injection of capital to Lloyd's Insurance Company SA ('Lloyd's Brussels'). This should eliminate the need to raise additional member capital to support the ongoing underwriting of Lloyd's Brussels. Lloyd's will consider in due course how capital will be raised to support the Part VII transfer of Members' EEA business to Lloyd's Brussels.

These loans are designed to be treated as restricted Tier 1 capital for Lloyd's central solvency under the Solvency II regime. The quantum of syndicate loans is determined as a percentage of the premium income limit for all members' active syndicate participations for the respective year of account. Syndicate loans for the 2019 year of account were 0.33% of each syndicate's gross written premium.

Loans for any year of account will not be repaid before 5 years has elapsed. Lloyd's has also stated that Members should note that they should not have any expectation that the loans will be repaid after 5 years.

The interest rate is determined by reference to a risk-free yield plus a credit spread. The interest rate for the 2019 year of account was based on the risk-free rate relative to 5-year UK gilt yields plus a 3% credit spread.

In the event of a winding up of the Society, its obligations to members under the loans will be subordinated to all other obligations of the Society except those which are expressed to rank equally with or in subordination to the syndicate loans.

### 10. Reconciliation of Insurance Balances

The reconciliation between the opening and closing balance of unearned premium is made up of the following:

	2019		201	8
	Gross	Reinsurers' Share	Gross	Reinsurers' share
	£000	£000	£000	£000
Brought forward	64,596	(16,226)	47,340	(17,545)
Premiums written	133,795	(26,075)	129,939	(18,231)
Premiums earned	(134,484)	28,037	(113,580)	20,363
Premium provision movement	(689)	1,962	16,359	2,132
Foreign exchange	(1,300)	472	897	(813)
Carried forward	62,607	(13,792)	64,596	(16,226)

The reconciliation between the opening and closing balance of claims outstanding is made up of the following:

	2019		2018	
	Gross	Reinsurers' Share	Gross	Reinsurers' share
	£000	£000	£000	£000
Brought forward	(95,568)	27,906	(74,985)	31,887
Change in claims provision	(41,913)	10,765	(17,226)	(4,892)
Change in provision for unallocated loss adjustment expenses	(466)	-	(847)	-
	(42,379)	10,765	(18,073)	(4,892)
Foreign exchange	3,089	(940)	(2,510)	911
Carried forward	(134,858)	37,731	(95,568)	27,906

### 11. Debtors Arising Out of Direct Insurance Operations

	2019 £000	2018 £000
Amounts due from policyholders - within one year	27,536	29,213
12. Debtors Arising Out of Reinsurance Operations		
	2019 £000	2018 £000
Amounts due from intermediaries - within one year	8,671	8,175
13. Other Debtors		
	2019 £000	2018 £000
Amounts due - within one year	678	469

### 14. Reconciliation of Deferred Acquisition Costs

The reconciliation between the opening and closing balance of claims outstanding is made up of the following:

	2019		2018	
	Gross	Reinsurers'	Gross	Reinsurers'
	£000	Share £000	£000	share £000
Brought forward	11,938	(108)	9,363	(240)
Change in deferred acquisition costs	(1,309)	39	2,402	132
	10,631	(70)	11,765	(108)
Foreign exchange	(228)	1	173	-
Carried forward	10,401	(68)	11,938	(108)

### 15. Creditors Arising Out of Reinsurance Operations

	2019 £000	2018 £000
Amounts due to intermediaries - within one year	18,305	13,231

### 16. Amounts Owed to Credit Institutions

	2019 £000	2018 £000
Amounts due within one year	-	4,127
17. Accruals and Deferred Income		
	2019 £000	2018 £000
Amounts due within one year	1,460	1,615

The balance above relates to various operating expenses.

#### **18. Statement of Cash Flows**

The overdraft of £4,127,000 from the 31 December 2018 year end had been repaid in full.

### 19. Ultimate Parent Company of the Managing Agent

Capita Managing Agency Limited (CMA), incorporated in England and Wales, is the Managing Agent for Syndicate 1492. The accounts of CMA are available from the registered office at 30 Berners Street, London, W1T 3LR. The company's immediate parent undertaking is Capita Insurance Services Holdings Limited, a company incorporated in England and Wales. The company's ultimate parent undertaking is Capita plc, a company incorporated in England and Wales. The accounts of Capita plc are available from the registered office at 30 Berners Street, London, W1T 3LR.

### 20. Funds at Lloyd's

Every member is required to hold capital at Lloyd's which is held in trust and known as Funds at Lloyd's (FAL). These funds are intended primarily to cover circumstances where Syndicate assets prove insufficient to meet participating underwriting members' underwriting liabilities.

The level of FAL that Lloyd's requires a member to maintain is determined by Lloyd's based on PRA requirements and resource criteria. Generally, FAL has regard to a number of factors including the nature and amount of risk to be underwritten by the member and the assessment of the reserving risk in respect of business that has been underwritten. For its first three years of trading, the Syndicate's capital requirement has been determined by Lloyd's. Since FAL is not under the management of the managing agent, no amount has been shown in these annual accounts by way of such capital resources. However, the managing agent can make a call on the member's FAL to meet liquidity requirements or to settle losses.

#### 21. Post Balance Sheet Events

At this date, there have been no other post balance sheet events which require disclosure or an adjustment to the financial statements for the period 1 January to 31 December 2019.

### 22. Related Parties

The following entities are referred to by their abbreviation throughout this note:

	Entity's legal name	Abbreviation
Cap	ita and subsidiaries:	
1	Capita plc	Capita
2	Capita Insurance Services Holdings Limited	CISH
3	Capita Commercial Insurance Services Limited	CCIS
4	Capita Managing Agency Limited	CMA
Pro	bitas and subsidiaries:	
5	Probitas Corporate Capital Limited	Probitas Corporate
6	Probitas 1492 Services Limited	Probitas
7	Probitas Holdings (Bermuda) Limited	PHBL
8	Probitas Holdings (UK) Limited	PHUK
9	Probitas 1492 Services Mexico SA De CV	PMex

#### Interests of the Managing Agent

CMA managed Syndicate 1492 throughout 2019. Additionally, during the calendar year, the management of Syndicate 1110 novated to CMA from Coverys. Syndicate 1492 has been managed by CMA since its inception under what is known as a 'turnkey arrangement'. CMA has charged a managing agency fee of £794,000 to Syndicate 1492 during the reporting period (2018 £814,000).

CMA has recharged various expenses which have been properly incurred on Syndicate 1492's behalf amounting to £2,078,000 during the reporting period (2018 £1,899,000). Amounts outstanding at each reporting period end were £479,500 and £nil respectively.

#### 22. Related Parties (continued)

#### Interests and Arrangements of Any Related Companies

Disclosed below are those transactions or arrangements entered into on behalf of, or otherwise concerning the member of, the Syndicate in which any related company of CMA has, directly or indirectly, a material interest:

CMA's immediate direct holding company is CISH. CMA and CCIS are wholly owned subsidiaries of Capita.

CMA entered into an agreement with CCIS on 5 October 2015 for the provision of outsourced underwriting support and other related administration services for Syndicate 1492. During the reporting period £1,940,000 was charged to Syndicate 1492 in respect of services provided by CCIS (2018: £2,021,000). Amounts outstanding at each reporting period end were £nil and £nil respectively.

CMA entered into a Delegated Authority Agreement with Probitas on 5 October 2015 for the provision of underwriting and other related administration services for Probitas Syndicate 1492.

Ash Bathia is Syndicate 1492's Active Underwriter and is engaged by way of a secondment deed entered into between CMA, Probitas and himself on 5 October 2015.

#### 23. Risk management

#### (a) Governance framework

The primary objective of the Syndicate's risk and financial management framework is to protect the Syndicate's members from events that hinder the sustainable achievement of financial performance objectives, including failing to exploit opportunities. Key management recognises the critical importance of having efficient and effective risk management systems in place.

The Managing Agent has established a risk management function for the Syndicate with clear terms of reference from the board of directors, its committees and the associated executive management committees. This is supplemented with a clear organisational structure with documented delegated authorities and responsibilities from the board of directors to executive management committees and senior managers. Lastly, a Syndicate policy framework which sets out the risk profiles for the Syndicate, risk management, control and business conduct standards for the Syndicate's operations has been put in place. Each policy has a member of senior management charged with overseeing compliance with the policy throughout the Syndicate.

The board of directors approves the risk management policies and meets regularly to approve any commercial, regulatory and organisational requirements of such policies. These policies define the identification of risk and its interpretation to ensure the appropriate quality and diversification of assets, align underwriting and reinsurance strategy to the Syndicate business plan, and specify reporting requirements. Significant emphasis is placed on assessment and documentation of risks and controls, including the articulation of 'risk appetite'. The Syndicate regularly undertakes a process known as 'Own Risk & Solvency Assessment' (ORSA) which is reviewed by the Audit & Risk Committee and finally approved by the board.

### 23. Risk management (continued)

#### (b) Capital management objectives, policies and approach

### Capital framework at Lloyd's

The Society of Lloyd's (Lloyd's) is a regulated undertaking and subject to the supervision of the Prudential Regulatory Authority (PRA) under the Financial Services and Markets Act 2000.

Effective 1 January 2016, Lloyd's is subject to the Solvency II capital regime and the Solvency I figures are no longer applicable from that date. Although the capital regime has changed, this has not significantly impacted the Solvency Capital requirement of the Syndicate, since this has been previously calculated based on Solvency II principles, as described below.

Although Lloyd's capital setting processes use a capital requirement set at Syndicate level as a starting point, the requirement to meet Solvency II and Lloyd's capital requirements apply at overall and member level only respectively, not at Syndicate level. Accordingly the capital requirement in respect of Syndicate 1492 is not disclosed in these financial statements.

#### 23. Risk management (continued)

#### (b) Capital management objectives, policies and approach (continued)

#### Lloyd's capital setting process

In order to meet Lloyd's requirements, each Syndicate is required to calculate its Solvency Capital Requirement (SCR) for the prospective underwriting year. This amount must be sufficient to cover a 1 in 200 year loss, reflecting uncertainty in the ultimate run-off of underwriting liabilities (SCR 'to ultimate'). The Syndicate must also calculate its SCR at the same confidence level but reflecting uncertainty over a one-year time horizon (one year SCR) for Lloyd's to use in meeting Solvency II requirements. The SCRs of each Syndicate are subject to review by Lloyd's and approval by the Lloyd's Capital and Planning Group.

A Syndicate may comprise one or more underwriting members of Lloyd's. Each member is liable for its own share of underwriting liabilities on the Syndicate on which it is participating but not other members' shares. Accordingly, the capital requirement, that Lloyd's sets for each member, operates on a similar basis. Each member's SCR shall thus be determined by the sum of the member's share of the Syndicate SCR 'to ultimate'. Where a member participates on more than one Syndicate, a credit for diversification is provided to reflect the spread of risk, but consistent with determining an SCR which reflects the capital requirement to cover a 1 in 200 year loss 'to ultimate' for that member. Over and above this, Lloyd's applies a capital uplift to the members' capital requirement, known as the Economic Capital Assessment (ECA). The purpose of this uplift, which is a Lloyd's not a Solvency II requirement, is to meet Lloyd's financial strength, licence and ratings objectives. The capital uplift applied for 2018 and 2019 was 35% of the members' SCR 'to ultimate'.

#### Provision of capital by members

Each member may provide capital to meet its ECA either by assets held in trust by Lloyd's specifically for that member (Funds at Lloyd's), held within and managed within a Syndicate (Funds in Syndicate) or as the member's share of the members' balances on each Syndicate on which it participates.

Accordingly, all of the assets less liabilities of the Syndicate, as represented in the members' balances reported on the statement of financial position, represent resources available to meet members' and Lloyd's capital requirements.

#### 23. Risk management (continued)

#### (c) Insurance risk

The principal risk the Syndicate faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Syndicate is to ensure that sufficient reserves are available to cover these liabilities.

The risk exposure is mitigated by diversification across a portfolio of insurance contracts and geographical areas. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The Syndicate purchases reinsurance as part of its risks mitigation programme. Reinsurance ceded may be placed on both a proportional and non-proportional basis. The majority of any proportional reinsurance which might be ceded is likely to be quota-share reinsurance which would be taken out to reduce the overall exposure to certain classes of business. Non-proportional reinsurance is primarily excess of loss reinsurance and is usually designed to mitigate the Syndicate's net exposure to catastrophe losses. Retention limits for the excess of loss reinsurance will vary by product line and territory.

Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts. Although the Syndicate has reinsurance arrangements, it is not relieved of its direct obligations to its policyholders and thus a credit exposure exists with respect to ceded insurance, to the extent that any reinsurer is unable to meet its obligations assumed under such reinsurance agreements. The Syndicate's placement of reinsurance is diversified such that it is neither dependent on a single reinsurer nor are the operations substantially dependent upon any single reinsurance contract.

The Syndicate principally issues the following types of general insurance contracts: Property and Casualty risks usually cover twelve months' duration.

The Syndicate's most significant risks arise from natural disasters. For longer tail casualty claims that take some years to settle, there is also inflation risk.

#### 23. Risk management (continued)

#### (c) Insurance risk (continued)

Variability in claims and hence profits is a significant risk to the Syndicate. This is mitigated by writing a diverse range of products including diversification by industry sector and geography. The Syndicate has an agreed maximum and normal line size for each underwriting team. It also has a reinsurance strategy and purchasing plan to mitigate the effects of individual large losses and events. The pricing of the business includes the consideration of inflation and other economic factors. Operational risk can also increase the volatility of profits. This risk is mitigated by strict claim handling procedures and frequent investigation of possible fraudulent claims.

The Syndicate has an overarching risk appetite expressed in terms of the Solvency Capital Requirement on an ultimate basis which is not to exceed this figure by more than 15% on an ongoing basis. (This is consistent with the definition of a 'major change' which would require an updated plan to be submitted and approved by Lloyd's). The Syndicate also has a subsidiary risk appetite for natural catastrophe exposure which is primarily to limit exhaustion of the reinsurance programme to be less than a 1 in 200 level on an occurrence basis.

The Syndicate uses commercially available proprietary risk management software to assess catastrophe exposure. However, there is always a risk that the assumptions and techniques used in these models are unreliable or that claims arising from an un-modelled event are greater than those arising from a modelled event.

### 23. Risk management (continued)

## (c) Insurance risk (continued)

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The Property D&F account written during 2019 is exposed to catastrophe type major losses:

Major Loss	Estimated gross claims £000	Estimated net claims £000
31 December 2019:		
Australian Wildfires	997	997
Storm Dorian	757	757
31 December 2018:		
Thomas Foods	5,745	874

#### 23. Risk management (continued)

### (c) Insurance risk (continued)

Reserves have been assessed across the whole underwriting portfolio on an entirely assumed basis using the Lloyd's approved Syndicate business plan loss ratios. The geographical analysis of the risks underwritten shown below illustrates to how the claims might settle if the reserves were to crystallise and settle as actual claims in an equivalent manner.

	Gross Claims Reserves					
	2019 £000	2019 %	2018 £000	2018 %		
UK	19,057	14.1	19,330	20.2		
Latin America & Caribbean	30,413	22.6	18,000	18.9		
W Europe (ex UK)	22,249	16.5	14,246	14.9		
Asia Pacific	28,476	21.1	17,490	18.3		
Canada	13,933	10.3	10,408	10.9		
Rest of the World	20,730	15.4	16,094	16.8		
Total	134,858	100.0	95,568	100.0		

#### 23. Risk management (continued)

#### (c) Insurance risk (continued)

The following table sets out the concentration of outstanding claims liabilities by class:

	2019		2018	
Class	£000	%	£000	%
Property	33,059	24.8	32,644	34.57
Contractor All Risks	5,356	4.0	4,419	4.68
Property D & F	38,415	28.8	37,063	39.25
Financial Lines	37,355	28.0	20,260	21.45
Casualty UK	25,647	19.3	17,741	18.79
Casualty International	31,841	23.9	19,372	20.51
Casualty	94,843	71.2	57,373	60.75
Total	133,258	100.0	94,436	100.00

The above excludes ULAE 2019 - £1,600,000 (2018 - £1,132,000). For ease of comparison, the 2019 YOA new Casualty classes: Financial Institutions; Management Liability; and Professional Indemnity, have been amalgamated under Financial Lines.

#### **Key assumptions**

The principal assumption underlying the liability estimates is that the future claims development will follow a similar pattern to past claims development experience. This includes assumptions in respect of average claim costs, claim handling costs, claim inflation factors and claim numbers for each underwriting year. Additional qualitative judgements are used to assess the extent to which past trends may not apply in the future, for example: one–off occurrence; changes in market factors such as public attitude to claiming: economic conditions: as well as internal factors such as portfolio mix, policy conditions and claims handling procedures. Judgement is further used to assess the extent to which external factors such as judicial decisions and government legislation affect the estimates.

Other key circumstances affecting the reliability of assumptions include variation in interest rates, delays in settlement and changes in foreign currency rates.

#### 23. Risk management (continued)

## (c) Insurance risk (continued) Sensitivities

The claim liabilities are sensitive to the key assumptions that follow. It has not been possible to quantify the sensitivity of certain assumptions such as legislative changes or uncertainty in the estimation process.

The Syndicate has limited historical experience on which to base statistical projections particularly in respect of the longer-tail lines of business. Benchmark data has therefore been used on a selective basis in the reserving process.

For illustrative purposes the following table indicates the impact of various percentage changes to the booked reserves. The calculations have been carried out on a linear basis and without any actuarial adjustments or application of expert judgement.

Change in assumption + / (- ) %	Impact on Gross Liabilities £000	Impact on Net Liabilities £000	Impact on Result £000	Impact on Members' Balance £000
December 2019:				
10 / (10)	13,486/(13,486)	9,713/(9,713)	9,713/(9,713)	9,713/(9,713)
50 / (50)	67,429/(67,429)	48,564/(48,564)	48,564/(48,564)	48,564/(48,564)
100 / (100)	134,858/(134,858)	97,127/(97,127)	97,127/(97,127)	97,127/(97,127)
200 / (200)	269,716/(269,716)	194,254/(194,254)	194,254/(194,254)	194,254/(194,254)
December 2018:				
10 / (10)	9,557 / (9,557)	6,766 / (6,766)	6,766 / (6,766)	6,766 / (6,766)
50 / (50)	47,784 / (47,784)	33,831 / (33,831)	33,831 / (33,831)	33,831 / (33,831)
100 / (100)	95,568 / (95,568)	67,662 / (67,662)	67,662 / (67,662)	67,662 / (67,662)
200 / (200)	191,136 / (191,136)	135,324 / (135,324)	135,324 / (135,324)	135,324 / (135.324)

Positive changes in assumptions represent a decrease of the liability; negative changes in assumptions represent an increase in the liability.

#### 23. Risk management (continued)

(c) Insurance risk (continued) Sensitivities

### Claims development table

The following table shows the estimates of cumulative incurred claims, including both claims notified and IBNR for each successive underwriting year at each reporting date, together with cumulative payments to date. The cumulative claim estimates and cumulative payments are translated to £ Sterling at the rate of exchange that applied at the end of the underwriting year. The impact of exchange differences is shown at the bottom of the table.

In setting claims provisions the Syndicate gives consideration to the probability and magnitude of future experience being more adverse than assumed and exercises a degree of caution in setting reserves where there is considerable uncertainty. In general, the uncertainty associated with the ultimate claims experience in an underwriting year is greatest when the underwriting year is at an early stage of development and the margin necessary to provide the necessary confidence in the provisions adequacy is relatively at its highest. As claims develop, and the ultimate cost of claims becomes more certain, the relative level of margin maintained should decrease. However, due to the uncertainty inherent in the estimation process, the actual overall claim provision may not always be in surplus.

### 23. Risk management (continued)

### (c) Insurance risk (continued)

#### Sensitivities

#### Claims development table

Insurance contract outstanding claims provision by year of account as at 31 December 2019:

Analysis of claims development by year of account

	2019	2018	2017	2016	2015
Estimate of cumulative gross claims incurred:	£000	£000	£000	£000	£000
At end of underwriting year	25,970	19,434	54,871	21,987	140
After one year	-	58,298	102,279	49,188	3,937
After two years	-	-	113,940	55,457	3,490
After three years	-	-	-	54,717	3,315
After four years	-	-	-	-	3,283
After five years	-	-	-	-	-
Cumulative gross payments to date	1,253	8,149	70,637	38,330	2,982
Outstanding gross claims provision at 31 December 2019	24,718	50,149	43,303	16,387	301
Estimate of cumulative net claims incurred:					
At end of underwriting year	19,881	14,629	28,294	9,132	140
After one year	-	42,619	60,852	30,102	3,934
After two years	-	-	69,042	32,343	3,490
After three years	-	-	-	31,725	3,315
After four years	-	-	-	-	3,283
After five years	-	-	-	-	-
Cumulative net payments to date	1,250	7,179	36,864	21,147	2,982
Outstanding net claims provision at 31 December 2019	18,630	35,440	32,178	10,578	301

The figures above are stated at closing rates of exchange.

### 23. Risk management (continued)

### (d) Financial risk

### (1) Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss to the other party by failing to discharge an obligation. A credit risk policy describes the assessment and determination of what constitutes credit risk for the Syndicate. Compliance with the policy is monitored and exposures and any breaches are reported initially to the Syndicate Monitoring Committee. Emphasis is currently placed on reinsurer security premium receivable from intermediaries. The policy is reviewed at least annually.

### (1) Credit risk

Management performs an assessment of creditworthiness of both reinsurers and brokers and updates the reinsurance purchase strategy, while also considering suitable allowance for impairment.

Reinsurance is placed with counterparties that have a good credit rating and concentration of risk is avoided by following policy guidelines in respect of counterparties' limits that are set each year by CMA's 'Broker Vetting & Reinsurance Security Group' (BVRSG) and are subject to regular reviews.

#### 23. Risk management (continued)

### (d) Financial risk (continued)

### (1) Credit risk

The tables below show the maximum exposure to credit risk (including an analysis of financial assets exposed to credit risk) for the components of the statement of financial position.

	Neither past due nor	Past due	Impaired	Total
	impaired £000	£000	£000	£000
31 December 2019:				
Shares and other variable yield securities and unit trusts	5,216	-	-	5,216
Debt securities and other fixed income securities	31,907	-	-	31,907
Overseas deposits	21,441	-	-	21,441
Reinsurer' share of claims outstanding	37,731	-	-	37,731
Reinsurance debtors	-	-	-	-
Cash at bank and in hand	40,585	-	-	40,585
Insurance debtors	26,715	13,778	-	40,493
Other debtors	13,5253	1,894	-	15,419
Total credit risk	177,120	15,672	-	192,792
31 December 2018:				
Shares and other variable yield securities and unit trusts	20,977	-	-	20,977
Overseas deposits	9,198	-	-	9,198
Reinsurer' share of claims outstanding	27,906	-	-	27,906
Reinsurance debtors	-	-	-	-
Cash at bank and in hand	16,663	-	-	16,663
Insurance debtors	22,097	7,117	-	29,214
Other debtors	37,363	1,021	-	38,383
Total credit risk	134,204	8,138	-	142,341

#### 23. Risk management (continued)

### (d) Financial risk (continued)

### (1) Credit risk

Assets which are past due but not impaired have been in arrears for less than 3 months from the reporting date. The table below provides information regarding the credit risk exposure of the Syndicate at 31 December by classifying assets per Standard & Poor's credit ratings of the counterparties. AAA is the highest possible rating. Assets that fall outside the range of AAA to BBB are classified as speculative grade and have not been rated.

	AAA £000	AA £000	A £000	BBB £000	Less than BBB £000	Not rated £000	Total £000
31 December 2019:							
Shares and other variable yield securities	970	-	3,647	-	-	599	5,216
Debt securities and other fixed income securities	18,647	6,983	3,434	2,238	-	605	31,907
Overseas deposits	12,180	2,742	2,005	926	2,106	1,482	21,441
Reinsurer' share of claims outstanding	-	7,564	30,167	-	-	-	37,731
Reinsurance debtors							
Cash & cash equivalents	-	-	40,585	-	-	-	40,585
Total credit risk	31,797	17,289	79,838	3,164	2,106	2,686	136,880
31 December 2018:							
31 December 2018: Shares and other variable							
Shares and other variable yield securities	630	-	19,880	-	-	467	20,977
Shares and other variable	630 5,605	- 1,383	19,880 707	- 392	599	467 512	20,977 9,198
Shares and other variable yield securities Overseas deposits Reinsurer' share of claims		- 1,383	,	- 392	- 599		,
Shares and other variable yield securities Overseas deposits		- 1,383 5,859	,	- 392 -	- 599 -		,
Shares and other variable yield securities Overseas deposits Reinsurer' share of claims	5,605	·	707	- 392 - -	- 599 - -		9,198
Shares and other variable yield securities Overseas deposits Reinsurer' share of claims outstanding	5,605	·	707	-	- 599 - -	512	9,198

23. Risk management (continued)

### (d) Financial risk (continued)

(1) Credit risk (continued)

#### Maximum credit exposure

It is the Syndicate's policy to maintain accurate and consistent risk ratings across its credit portfolio. This enables management to focus on the applicable risks and the comparison of credit exposures across all lines of business, geographic regions and products. The rating system is supported by a variety of financial analytics combined with processed market information to provide the main inputs for the measurement of counterparty risk. All internal risk ratings are tailored to the various categories and are derived in accordance with the Syndicate's rating policy. The attributable risk ratings are assessed and updated regularly.

### (2) Liquidity risk

Liquidity risk is the risk that the Syndicate will encounter difficulty in meeting obligations associated with financial instruments. In respect of catastrophic events there is also a liquidity risk associated with the timing differences between gross cash out-flows and expected reinsurance recoveries.

A liquidity risk policy exists that sets out the assessment and determination of what constitutes liquidity risk. Compliance with the policy will be monitored as the Syndicate develops and any exposures and breaches which might arise will be reported to the Investment committee. The policy is regularly reviewed for pertinence and for changes in the risk environment.

### 23. Risk management (continued)

### (d) Financial risk (continued)

### (2) Liquidity risk (continued)

#### Maturity profiles

	No maturity stated £000	0-1 year £000	1-3 year £000	3-5 year £000	>5 year £000	Total £000
31 December 2019:						
Claims outstanding	-	33,074	45,502	26,343	29,939	134,858
Creditors	-	18,569	-	-	-	18,569
Total credit risk	-	51,643	45,502	26,343	29,939	153,427
31 December 2018:						
Claims outstanding	-	25,443	33,554	18,989	17,582	95,568
Creditors	4,127	13,578	-	-	-	17,705
Total credit risk	4,127	39,021	33,554	18,989	17,582	113,273

### (3) Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk includes:

- a. Currency risk
- b. Interest rate risk

#### 23. Risk management (continued)

#### (d) Financial risk (continued)

#### (3) Market risk

#### (a) Currency risk

A market risk policy exists that sets out the assessment and determination of what constitutes market risk for the Syndicate. As the Syndicate develops, compliance with the policy will be monitored and any exposures and breaches arising will be reported to the Investment committee. The policy is reviewed regularly for pertinence and for changes in the risk environment.

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Syndicate's functional currency is Sterling and its exposure to foreign exchange risk arises primarily with respect to transactions in US, Canadian and Australian Dollars and Euros. The Syndicate seeks to mitigate the risk by looking to match the estimated foreign currency denominated liabilities with assets denominated in the same currency.

The table below summarises the exposure of the financial assets and liabilities to foreign currency exchange risk at the reporting date, by reporting currency, as follows:

Converted £000	UK £STG	US\$	Euro €	Can\$	Au\$	Total CNV £
31 December 2019						
Total assets	44,650	61,557	45,566	61,077	53,333	198,738
Total liabilities	(69,965)	(86,145)	(30,630)	(49,407)	(42,911)	197,463
Net assets /(liabilities)	(25,315)	(24,588)	14,936	11,670	10,422	18,755
31 December 2018						
Total assets	34,670	53,894	37,888	36,448	18,381	142,341
Total liabilities	(64,891)	(79,577)	(30,319)	(28,446)	(14,971)	(179,484)
Net assets /(liabilities)	(30,221)	(25,683)	7,569	8,002	3,410	(37,143)

The non-Sterling denominated net assets of the Syndicate may lead to a reported loss (depending on the mix relative to the liabilities), should Sterling strengthen against these currencies. Conversely, reported gains may arise should Sterling weaken.

### 23. Risk management (continued)

### (d) Financial risk (continued)

### (3) Market risk

#### (a) Currency risk

The Syndicate will match its currency position wherever practicable, and so holds net assets across a number of currencies. The Syndicate takes into consideration the underlying currency of the Syndicate's required capital and invests its assets proportionately across these currencies so as to protect the solvency of the Syndicate, against variation in foreign exchange rates. As a result, the Syndicate holds a significant proportion of its assets in foreign currencies.

Illustrative impact on result and member's balances if, relative to the year-end rates:	2019 £000	2018 £000					
Sterling were to strengthen against other settlement currencies by:							
5%	(312)	330					
10%	(596)	629					
20%	(1,093)	1,154					
Sterling were to weaken against other settlement currencies by:							
(5)%	345	(364)					
(10)%	729	(769)					
(20)%	1,640	(1,731)					

The pure settlement currency composition of members' balances in converted sterling, as at both 31 December 2019 and 2018, significantly differ.

At 31 December 2019 the pure sterling balance was a net liability position and the other currencies were a combined net asset therefore, any strengthening of sterling would result in a deterioration to the result and Members Balances.

As at 31 December 2018, each of sterling and the non-sterling balances were net liabilities.

Therefore, the converse relationship exists from the prior year.

#### 23. Risk management (continued)

### (d) Financial risk (continued)

(3) Market risk

#### (b) Interest rate risk

Interest rate risk is the risk that the value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Floating rate instruments expose the Syndicate to cash flow interest risk, whereas fixed rate instruments expose the Syndicate to fair value interest risk.

The Syndicate holds no financial assets whose values might be impacted by a change in interest rates nor does it have any other significant concentration of interest rate risk. Insurance liabilities are not discounted and therefore not exposed to interest rate risk.

As a result of the Syndicate's current situation, no analysis has been disclosed to illustrate possible movements in interest rates with all other variables held constant, which would show the impact on the result and members' balance of the effects of changes in interest rates since the Syndicate has only immaterial financial assets and liabilities.

The Syndicate is not exposed to equity price risk.

#### c) Fair value estimation

Fair value is the amount for which an asset or liability could be exchanged between willing parties in an arm's length transaction. Fair values are determined at prices quoted in active markets. In some instances, such price information is not available for all instruments and the Managing Agent applies valuation techniques to measure such instruments. These valuation techniques make maximum use of market observable data; in some cases management estimates as well as observable market inputs are used within the valuation model. There is no standard model and different assumptions would generate different results.

Fair values are subject to a control framework designed to ensure that input variables and output are assessed independently of the risk taker. These inputs and outputs are provided to us by our investment managers who derive them through a formal valuation committee.

### 23. Risk management (continued)

### (d) Financial risk (continued)

(3) Market risk

#### c) Fair value estimation (continued)

The table below shows financial assets and liabilities carried at fair value through profit or loss (as disclosed in note 9) grouped into the level in the fair value hierarchy into which each fair value measurement is categorised.

	Level 1 £000	Level 2 £000	Level 3 £000	Total £000
December 2019:				
Shares and other variable securities and units				
in unit trusts Debt securities and other fixed income	-	4,834	382	5,216
securities	201	31,707	-	31,908
Overseas deposits	1,439	20,002	-	21,441
Borrowings	-	-	-	-
Total				
	1,640	56,543	382	58,565
December 2018:				
Shares and other variable securities and units in				
unit trusts	-	20,977	-	20,977
Overseas deposits	528	8,670	-	9,198
Borrowings	(4,127)	-	-	(4,127)
Total	(3,599)	29,647	-	26,048

Definitions of the fair value levels are contained within note 1.

