

The Future at Lloyd's

The world is changing

Customers need new insurance products for new risks

Data and technology are changing how insurers work

Lloyd's responded to these challenges

by asking how to change

People told us what they value about our unique market ...

Choice
Confidence
Partnership
Expertise
Insight
Ecosystem

... and how we can build on these strengths ...

... to support our purpose:
Sharing risk to create a braver world

Inclusive and innovative culture

Better solutions

Easier access

Lower costs

So Lloyd's designed six new solutions

Claims processes are transformed through the claims solution

- Artificial intelligence
- Human input
- Digital interface

Innovative products and services come to the market through the syndicate in a box

- Tested for new ideas
- Simpler access

Investors can support risks through the capital solution

- Simpler rules
- Flexible options
- Digital portal

Accredited participants offer and access services through the services hub

- Access to data and insights
- Access to innovation accelerators
- Online portal

The world's most advanced insurance marketplace

Complex risks are placed through the complex risk platform

- Face-to-face collaboration
- Digital tools

Non-complex risks are placed through Lloyd's risk exchange

- Automated product matching, placement and bind

supported by

Underwriting performance

Modern risk syndication

Data

Technology

Culture and people

A re-focused Corporation of Lloyd's

Be part of our future
lloyds.com/thefutureatlloyds

The new Lloyd's

will offer customers:

will offer market participants:

Better risk advice

Greater efficiency

Quick wins - early value

Control and influence

The right skills

Collaboration

Strong governance

Phased delivery

Thorough testing

Best use of prior investments

Increased capital flexibility

An inclusive culture

Richer insights

Reduced costs

Easier access

High-quality claims service

More product choice