

MARKET BULLETIN

REF: Y5015

Title	Lloyd's Coverholder Reporting Standards Version 5
Purpose	Lloyd's has issued a new version of the Coverholder Reporting Standards
Type	Publication of the new version of Lloyd's Coverholder Reporting Standards on www.lloyds.com
From	Peter Montanaro, Head of Delegated Authorities Performance Management Directorate +44 020 7327 5971, Peter.Montanaro@lloyds.com
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Deadline	
Related links	http://www.lloyds.com/the-market/i-am-a/delegated-authority/compliance-and-operations/reporting-standards

Lloyd's managing agents and syndicates have agreed a core set of regulatory, tax, premiums and claims information known as Lloyd's Coverholder Reporting Standards Version 5. The standards apply to all coverholders and TPAs. The purpose of the standards is to make it easier to work with the Lloyd's market by creating a consistent request for data from coverholders and TPAs.

For many coverholders and TPAs, the implementation of the new version of the standards will have no impact as the required data is already being provided using processes and systems established with their London brokers and Lloyd's syndicates.

The standards cover all classes and territories. Spreadsheet templates, including territory specific templates, provide guidance as to the conditions under which data must be provided. Full detailed definitions and further guidance are provided in the User Guide. It is important that for each binder the appropriate data requirements are understood. The Lloyd's website also provides links to ACORD XML messages which can be used to meet these requirements. To ensure consistency, it is recommended that as far as possible the documentation provided by Lloyd's and the website be used in any communications with respect to Lloyd's Coverholder Reporting Standards. Should further materials be required, then these should be requested from Lloyd's.

What has changed since version 4?

The new version of the standards includes the requirements from version 4 together with the following:-

- Australia - Requirements of the Australian Prudential Regulation Authority (APRA) which apply to Australian public/product liability and professional indemnity insurance have been included together with those in relation to Australian terrorism reporting.
- South Africa - The new requirements of the South African regulator, the Financial Standards Board (FSB) for conduct data have been included; these are effective from June 2016, with a two year phase in period.
- UK - The requirements of the Employers' Liability Tracing Office (ELTO) have been included; these apply to UK Employers' liability business only.
- UK - The risk requirements of Flood Re which apply to UK Flood Re property business only have been included.
- UK - The requirements of Pool Re which apply to UK Pool Re property business only have been included.
- UK and EEA - High Product Risk Products - Claimant address, postcode and country (CR0308/9/10) are NOT required for High Product Risk Products.
- US - The requirements of US Terrorism, TRIA which apply to US business only have been included.
- All Claims - Date claim opened (CR0300) and Date claim first advised (CR0136) are now mandatory.
- All Claims - Claims MI requirements have been included, although these do not have to be reported with other claims information.

In response to market request Lloyd's will be mandating the data requirements included in the Coverholder Reporting Standards on Lloyd's syndicates from July 2017. It is not Lloyd's intention to mandate that a particular format is used for reporting; Lloyd's does not wish to impose changes where systems and processes have already been implemented. Lloyd's will work with the market over the coming months to expand the data set to include the class of business risk data, so that the Coverholder Reporting Standards are a comprehensive set of data; and to understand any modifications which need to be made to ensure the data set is one which it is feasible for coverholders to provide.

Until class of business specific risk data requirements are agreed, Lloyd's syndicates and managing agents will still need to request further information for underwriting and exposure management. Market participants are asked to submit any recommendations for class specific risk data standards to DAStandards@lloyds.com.

Lloyd's local offices will also need to request additional information to facilitate tax and regulatory reporting locally. Lloyd's will work with local offices to gradually expand the standards to include this information.

A formal process will be put in place to govern Lloyd's Coverholder Reporting Standards going forwards; Lloyd's will seek to keep the data requirements as stable as possible and to limit the number of releases of these.

Next steps

Lloyd's will be meeting with London brokers; and for direct business with Lloyd's syndicates; to discuss the reporting requirements of their coverholders and TPAs. The issuance of this bulletin and V5 of the reporting standards will enable central communications to be provided to impacted parties as follows;

- Lloyd's will communicate with coverholders via and with the help of London brokers
- The LMA will communicate with TPA's on behalf of managing agents. Managing agents will be advised when this communication process is complete and will receive confirmation of those TPA's that have been contacted

Any questions or clarifications on the above should be directed to Sarah.Thacker@Lloyds.com