

# Market Bulletin

Ref: Y5284

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**Title** Electronic placement of contracts of (re)insurance

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**Purpose** To confirm Lloyd's approach to the use of recognised electronic systems and email for the placement of contracts of (re)insurance

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**Type** Event

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**From** Hayley Spink  
Interim Head of Operations

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**Date** 31 March 2020

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Lloyd's understands that some clients remain uncertain as to whether the electronic placement of contracts of (re)insurance is acceptable in the Lloyd's market. Subject to any applicable local laws or regulatory requirements, Lloyd's confirms that –

- contracts of (re)insurance may be entered into (and amended or endorsed) electronically by Lloyd's syndicates (and their agents) using recognised electronic placing systems or via email;
- this does not require the use of signatures, 'scratches' or stamps;
- contract documentation may be issued by Lloyd's syndicates via a recognised electronic placing system or email; and
- such proper use of electronic placing systems or email does not contravene any Lloyd's rule or requirement.

Lloyd's continues to fully support the use of recognised electronic placing systems especially during the current emergency. The list of fully or conditionally recognised electronic placement systems can be found here:

<https://www.lloyds.com/market-resources/requirements-and-standards/electronic-placement>

Training information for the use of Placing Platform Limited can be found here:

<https://www.placingplatformlimited.com/training-events>

Lloyd's has issued an emergency trading protocol for the use of email to enter into contracts of (re)insurance and endorsements thereon which can be found here:

<https://www.lloyds.com/market-resources/underwriting/lloyds-emergency-trading-protocols>

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Care should be taken to ensure that “Mode of execution clauses” contained in contracts of (re)insurance are compatible with method of placement chosen.

Lloyd’s has received a number of questions about appending images of syndicate stamps to emails or to attachments. Whilst under Lloyd’s emergency trading protocol this is not necessary, images of stamps can be used by those authorised to do so. As in the physical world, care should be taken to ensure that the use of stamps is appropriate, properly considered and controlled.

Please also refer to DXC’s Market Communication 2020/017 RE: Email Agreement to Lines and Contract Changes for detailed processing instructions.

Any questions concerning the content of this bulletin should be sent to [EmergencyTradingProtocol@lloyds.com](mailto:EmergencyTradingProtocol@lloyds.com).