

NOTICE CONCERNING PERSONAL INFORMATION

Reasons/purposes for processing information

We process personal information to enable us to promote our goods and services, to maintain our accounts and records and to support and manage our staff.

How we use your information

By purchasing insurance from certain Underwriters at Lloyd's, London ("Lloyd's"), a customer provides Lloyd's with his or her consent to the collection, use and disclosure of personal information, including that previously collected, for the following purposes:

- The communication with Lloyd's policyholders
- the underwriting of policies
- the evaluation of claims
- the detection and prevention of fraud
- the analysis of business results
- purposes required or authorised by law

What personal information we collect about you

We collect process and store the following personal information about you:

- Name
- Address including postcode and country
- Contact details including email and telephone

Who the information is processed about

We process personal information about our:

- Employees
- Customers and clients
- Suppliers and services providers
- Advisers, consultants and other professional experts
- Complainants and enquirers
- Members

We will not use your personal information for marketing purposes and we will not sell your personal information to anybody.

Who we disclose your information to

For the purposes identified, personal information may be disclosed to Lloyd's related or affiliated organisations or companies, their agent and to certain non-related or unaffiliated organisations or companies, including service providers. These entities may be located outside Colombia therefore a customer's information may be processed in a foreign jurisdiction (the United Kingdom and the European Union) and their information may be accessible to law enforcement and national security authorities of that jurisdiction.

How to access your information and/or contact us

To access and request correction or erasure of your information or to obtain written information about Lloyd's policies and practices in respect of service providers located outside Colombia, please contact privacy@lloyds.com or write to *Lloyd's Colombia Oficina de Representación. Av. Carrera 9 No. 115-06, Oficina 2006*. Lloyd's will also answer customer's questions about the collection, use, disclosure or storage of their personal information by such Lloyd's service providers.

Transfers

It may sometimes be necessary to transfer personal information overseas. When this is needed information may be transferred to countries or territories around the world. Any transfers made will be in full compliance with all aspects of the data protection act.

*Further information about Lloyd's personal information protection policy may be obtained by contacting Lloyd's through privacy@lloyds.com
Lloyd's Data Protection Officer, One Lime Street, London EC3M 7HA*