

Standards of Business Conduct

Ensuring the standards of business conduct are clearly understood by everyone.

For individuals



Speak up

Always speak up when you see inappropriate behaviour

Report to your own organisation or call the Lloyd's confidential helpline



Act with integrity

Always uphold the reputation of your organisation and the Lloyd's market

Never conduct business if your judgement may be impaired by alcohol or drugs



Be respectful

Treat others with dignity and respect

Never discriminate against another person

For organisations



Set clear expectations for the conduct of all employees



Investigate and take action on inappropriate conduct or behaviour



Model values and behaviours in accordance with the code

These standards of business conduct apply to all passholders and market participants and will be overseen by the Corporation of Lloyd's. Everyone should have a clear understanding of the behaviours expected and the consequences of failing to meet these expectations.

Lloyd's Confidential 24/7 Bullying & Harassment Helpline
UK
0333 212 3510
International
+44 (0) 1452 623 237